

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL061011</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>09/27/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MITCHELL HOUSE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>13681 HWY 226 SOUTH</b> <b>SPRUCE PINE, NC 28777</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments  The Adult Care Licensure Section conducted a follow up survey and complaint investigation on 09/26/23 to 09/27/23.	D 000		
D 394	10A NCAC 13F .1008 (c & d) Controlled Substance  10A NCAC 13F .1008 Controlled Substance (c) Controlled substances that are expired, discontinued or no longer required for a resident shall be returned to the pharmacy within 90 days of the expiration or discontinuation of the controlled substance or following the death of the resident. The facility shall document the resident's name; the name, strength and dosage form of the controlled substance; and the amount returned. There shall also be documentation by the pharmacy of the receipt or return of the controlled substances.  (d) If the pharmacy will not accept the return of a controlled substance, the administrator or the administrator's designee shall destroy the controlled substance within 90 days of the expiration or discontinuation of the controlled substance or following the death of the resident. The destruction shall be witnessed by a licensed pharmacist, dispensing practitioner, or designee of a licensed pharmacist or dispensing practitioner. The destruction shall be conducted so that no person can use, administer, sell or give away the controlled substance. Records of controlled substances destroyed shall include the resident's name; the name, strength and dosage form of the controlled substance; the amount destroyed; the method of destruction; and, the signature of the administrator or the administrator's designee and the signature of the licensed pharmacist, dispensing practitioner or	D 394		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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D 394	<p>Continued From page 1</p> <p>designee of the licensed pharmacist or dispensing practitioner.</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure destruction of controlled substances were witnessed by a licensed pharmacist, dispensing practitioner, or designee of licensed pharmacist or dispensing practitioner.</p> <p>The findings are:</p> <p>Review of the facility's policy on controlled substance disposal dated November 2018 revealed all controlled substances remaining in the facility after a resident has been discharged, or the order is discontinued, are disposed of in the facility as allowed by state law.</p> <p>Review of the facility's policy on medication handling upon the discharge or death of a resident dated September 2021 revealed medications including controlled substances shall be destroyed at the facility as it relates to discontinuation of medication or following the death of the resident.</p> <p>Review of the facility's controlled substance destruction record dated 05/05/23 to 09/16/23</p>	D 394		

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D 394	<p>Continued From page 2</p> <p>revealed:</p> <ul style="list-style-type: none"> <li>-The destruction form included documentation of destruction of controlled substances for 7 residents.</li> <li>-The form included the residents name, the prescription number, the drug name and strength, the quantity destroyed, the date of the destruction, the method of destruction, the facility administrator or designee to sign as a witness to the destruction, and the consultant pharmacist or pharmacy designee to sign as a witness to the destruction.</li> <li>-Chemical destruction was documented as used for the destruction of all of the controlled substances documented on the form.</li> </ul> <p>Interview with the Resident Care Coordinator (RCC) on 09/27/23 at 2:04pm revealed:</p> <ul style="list-style-type: none"> <li>-The facility's contracted pharmacy was out-of-state and did not accepted the return of controlled substances.</li> <li>-The facility destroyed controlled substances at the facility using the chemical destruction method.</li> <li>-Destruction of controlled substances was required to be witnessed by two facility administrative staff.</li> </ul> <p>Telephone interview with a pharmacist at the facility's contracted pharmacy on 09/27/23 at 3:29pm revealed:</p> <ul style="list-style-type: none"> <li>-The pharmacy did not accept returns of controlled substances.</li> <li>-The facility was responsible for destroying controlled substances utilizing chemical destruction at the facility.</li> <li>-The facility was required to utilize a two person witness of the controlled substance destruction.</li> <li>-He did not know the regulation required a pharmacist, dispensing practioner, or designee of a licensed pharmacist or dispensing practitioner</li> </ul>	D 394		

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D 394	<p>Continued From page 3</p> <p>to witness the destruction with the administrator or administrator's designee.</p> <p>A second telephone interview with the same pharmacist at the facility's contracted pharmacy on 09/27/23 at 4:13pm revealed:</p> <ul style="list-style-type: none"> <li>-The pharmacy's policy was to destroy controlled substances in accordance with state law.</li> <li>-He was going to amend the controlled substance policy to include controlled substance destruction would occur weekly with a licensed nurse as a witness to the destruction.</li> </ul> <p>Interview with the Administrator on 09/27/23 at 4:20pm revealed:</p> <ul style="list-style-type: none"> <li>-The facility's contracted pharmacy would not accept the return of controlled substances.</li> <li>-Destruction of controlled substances occurred at the facility utilizing chemical destruction with a two-staff witness of the destruction.</li> <li>-Administrative staff were supposed to act as witnesses of controlled substance destruction.</li> <li>-They had not been using a licensed pharmacist, dispensing practitioner, or designee of a dispensing practitioner to witness the destruction of controlled substances.</li> <li>-The pharmacy agreement they were in designated their staff as the pharmacy designee for the purposes of controlled substance destruction.</li> </ul>	D 394		