

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL081047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 03/03/2023
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NAME OF PROVIDER OR SUPPLIER HOPE CARE CENTER # 1	STREET ADDRESS, CITY, STATE, ZIP CODE 5023 US HIGHWAY 64 UNION MILLS, NC 28167
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on 03/03/23.	C 000		
C 320	<p>10A NCAC 13G .1002 (f) Medication Orders</p> <p>10A NCAC 13G .1002 Medication Orders</p> <p>(f) The facility shall assure that all current orders for medications or treatments, including standing orders and orders for self-administration, are reviewed and signed by the resident's physician or prescribing practitioner at least every six months</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure all current orders for medications or treatments, including standing orders were reviewed and signed by the residents' prescribing practitioner for 3 of 3 sampled residents (Residents #1, #2, #3).</p> <p>The findings are:</p> <p>1. Review of Resident #3's current FL2 dated 05/09/22 revealed diagnoses included elevated troponin and COVID-19.</p> <p>Review of Resident #3's physician orders dated 06/08/22 revealed:</p> <ul style="list-style-type: none"> -There was an order for finasteride (used to shrink an enlarged prostate) 5mg 1 tablet once daily at bedtime. -There was an order for metformin (used to treat high blood sugar levels) 500mg 1 tablet twice daily with food. -There was an order for polyethylene glycol (used to treat and prevent constipation) mix 17gm in 8 oz. of liquid once daily. 	C 320		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Brenda Yelton</i>	TITLE <i>Administrator</i>	(X6) DATE <i>3/29/23</i>
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Reviewed and Acknowledged
Date: 03/30/23
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C 320	<p>Continued From page 1</p> <ul style="list-style-type: none"> -There was an order for pravastatin (used to treat high cholesterol) 20mg 1 tablet once daily in the evening. -There was an order for risperidone (used to treat agitation or mood) 3mg 1 tablet every day at 3:00pm. -There was an order for tamsulosin (used to treat men with symptoms of an enlarged prostate) 0.4mg take 2 capsules once daily after the same meal each day. -There was an order for trazodone (used to treat depression) 50mg 1/2 tablet once daily at bedtime. -There was an order for vitamin B-12 (used to supplement vitamin B-12 levels) 1,000 mcg 1 tablet every other day. -There was an order for Vitamin D2 1.25mg (50,000 unit) (used to treat vitamin D deficiency) 1 capsule once weekly. -There was an order for Vitamin D3 (used to treat vitamin D deficiency) 5,000 unit 1 tablet once daily. <p>Review of Resident #3's physician order dated 07/20/22 revealed there was an order for Debrox solution 6.5% (used to remove ear wax) 5 drops into each affected ear two times daily for 4 days.</p> <p>Review of Resident #3's orders revealed there was no signed six-month review of all medications and treatments by a prescribing practitioner.</p> <p>Telephone interview with a pharmacist from the facility's contracted pharmacy on 03/03/23 at 10:58am revealed the latest medication and treatment orders signed by a prescribing practitioner they received for Resident #3 was dated 06/08/22.</p>	C 320	<p>Completed on 3/29/23. Amanda Hill reviewed and signed order. Corporate office will follow up monthly to ensure that all orders, medications and treatments are in place.</p> <p style="text-align: right;">Cont...</p>	
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C 320	<p>Continued From page 2</p> <p>Refer to the interview with the Supervisor-in-Charge (SIC) on 03/03/23 at 12:00pm.</p> <p>2. Review of Resident #1's current FL2 dated 04/13/22 revealed:</p> <ul style="list-style-type: none"> -Diagnoses included depression and schizophrenia. -There was an order for Tylenol (treats pain) 650mg daily. -There was an order for atorvastatin (treats high cholesterol) 20mg daily at bedtime. -There was an order for benzotropine (treats muscle control and spasms) 1mg daily at bedtime. -There was an order for cetirizine (treats allergies) 10mg daily at bedtime. -There was an order for citalopram (treats depression) 40mg daily. -There was an order for heartburn relief 20mg twice daily. -There was an order for Invega Sustenna (antipsychotic medication) 234mg inject intramuscularly every 4 weeks. -There was an order for montelukast sodium (treats asthma) 10mg daily. -There was an order for omega-3 fish oil (dietary supplement) 1,000mg daily. -There was an order for omeprazole (treats heart burn) 20mg daily. -There was an order for risperidone (antipsychotic medication) 3mg daily at bedtime. -There was an order for Trazodone (treats depression) 100mg daily at bedtime. -There was an order for vitamin B-12 (dietary supplement) 1000mcg daily. -There was an order for ondansetron (treats nausea) 4mg every 8 hours as need for nausea. -There was an order for salonpas pain relief patch to back daily as needed for pain. 	C 320	<p><i>Will make copies and send to the Corporate Office to file</i></p>	

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C 320	<p>Continued From page 3</p> <p>Review of Resident #1's physician's orders revealed there was no six-month medical provider renewal of all medications and treatments for Resident #1.</p> <p>Telephone interview with a pharmacist from the facility's contracted pharmacy on 03/03/23 at 10:58am revealed the latest medication and treatment orders signed by a prescribing practitioner they received for Resident #1 was dated 05/03/22.</p> <p>Refer to the interview with the Supervisor-in-Charge (SIC) on 03/03/23 at 12:00pm.</p> <p>3. Review of Resident #2's current FL2 dated 04/13/22 revealed: -Diagnoses included schizophrenia and headaches. -There was an order for fluphenazine (antipsychotic medication) 5mg daily at bedtime. -There was an order for Invega Sustenna (antipsychotic medication) inject 117mg intramuscularly every 28 day. -There was an order for Tylenol (treats pain) 500mg 2 tablets twice daily. -There was an order for famotidine 40mg take 1/2 tablet daily as needed for heartburn. -There was an order for ibuprofen 600mg every 8 hours as needed for pain. -There was an order for milk of magnesia (treats constipation) 2 tablespoons daily as needed. -There was an order for Aspercreme with aloe cream to left shoulder twice daily as needed for pain.</p> <p>Review of Resident #2's physician's orders revealed there was no six-month medical provider</p>	C 320	<p>Completed 3/29/23 Amanda Hill reviewed + signed orders. Corporate Office will up monthly to ensure that all other ^{error} orders, medications and treatments are in place.</p> <p>Will make copies and send to the Corporate Office to file</p>	
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C 320	<p>Continued From page 4</p> <p>renewal of all medications and treatments for Resident #2.</p> <p>Telephone interview with a pharmacist from the facility's contracted pharmacy on 03/03/23 at 10:58am revealed the latest medication and treatment orders signed by a prescribing practitioner they received for Resident #2 was dated 05/03/22.</p> <p>Refer to the interview with the Supervisor-in-Charge (SIC) on 03/03/23 at 12:00pm.</p> <p>Interview with the Supervisor-in-Charge (SIC) on 03/03/23 at 12:00pm revealed:</p> <ul style="list-style-type: none"> -She had not received six month medication and treatment reviews for residents due in November 2022, December 2022, and January 2023. -The reviews were routinely completed by the primary care provider (PCP) at a sister facility and then sent over to the facility for filing in the residents' records. -The PCP had recently been unable to make routine visits to the facility and the six month medication reviews had not been completed. 	C 320	<p>Completed on 3/29/23 Amanda Hill reviewed and signed orders. Corporate Office will follow-up monthly to ensure that all orders, medications, and treatments are in place.</p> <p>Will make copies and send to the Corporate Office to file</p>	
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