

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL081054	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 03/02/2023
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NAME OF PROVIDER OR SUPPLIER LISA'S FAMILY CARE HOME # 1	STREET ADDRESS, CITY, STATE, ZIP CODE 542 FOREST LAKE ROAD FOREST CITY, NC 28043
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR L&C IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow up survey on 03/02/23.	C 000		
C 076	<p>10A NCAC 13G .0315(a)(3) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (3) have furniture clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure the furniture was clean and in good repair related to two couches and a chair in the living room, a chair in the foyer, and two chairs on the front porch.</p> <p>The findings are:</p> <p>Observation of the front porch on 03/02/23 at 11:50am revealed: -There was a metal chair with vinyl covered cushions with 2 large rips in the seat with the inside foam showing through. -There was a second metal chair with vinyl covered cushions, with a hole in the vinyl, and large peeling cracks of vinyl throughout the entire cushion.</p> <p>Observation in the facility living room on 03/02/23 at 11:16am revealed: -There was a circular area discolored gray with grime approximately 1 foot wide visible on the left back rest of the loveseat. -The left seat cushion of the loveseat was</p>	C 076	<p>After receiving the report of correction action management of the facility had a meeting to resolve outstanding issues. All deficiencies pointed in the Statement of Deficiency will be corrected and proof of improvement will be submitted to Building Inspection Department.</p> <p>As a part of the resolution of issues of this meeting was agreed.</p> <p>1. All management and staff have to report to the Administrator about all outstanding issues.</p> <p>2. Manager of the facility will monitor on a monthly basis if any potential problem may occur and report to the administrator in order to resolve any current or potential problem.</p> <p>3. At the following management meeting all issues will be discussed and summarized if everything was resolved and sufficient or any other stuff need to be improved.</p>	03/22/2023

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X5) DATE

Alex Dincalftu

administrator

3/22/23

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C 076	Continued From page 1 discolored gray with grime. -The left loveseat arm was discolored gray with grime. -The seat of the tan sectional in the corner of the room was discolored with grime and various sized dried spills. Observation at the entrance to the facility on 03/02/23 at 11:19am revealed: -There was a wooden chair with vinyl covered cushions. -The vinyl seat cushion had a tear approximately 1 ft. in length which exposed the stuffing of the cushion. -There was a residue of grime visible along the outer edges of the vinyl seat cushion. Interview with the Supervisor-In-Charge (SIC) on 03/02/23 at 11:29am revealed: -The loveseat and sectional in the living room were last cleaned in the summer of 2022. -They had used spray on upholstery cleaner, a brush, and a shop vacuum to scrub the cushions to get them clean. -The loveseat and sectional were stained with body oils which was hard to remove from the suede fabric of the loveseat and sectional.	C 076	C076 All the old chairs and cushions on the back porch were replaced with a new one.	March 22, 2023	
C 078	10A NCAC 13G .0315(a)(5) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing homes.	C 078			

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C 078	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to be maintained in a clean an orderly manner.</p> <p>The findings are:</p> <p>Observation of the facility living room on 03/02/23 at 11:49am revealed:</p> <ul style="list-style-type: none"> -There was an approximately 12 inch wide dark stain on the wall above the couch on the left side of the room. -There was an approximately 2 foot area near the handle on the glass double doors leading to a storage area that was stained with brown and grey grime. -The lower wood portion of the glass doors were stained with brown and grey grime. -There was a heating vent in the bottom of the wall that was entirely stained with black and brown grime. -There was a 12 inch area on the wall above the vent that was stained with black and grey grime. -There was a second heating vent in the bottom of a wall that was stained with black and brown grime. -The baseboards in the room had black and grey grime on them. -There was a standing fan in the living room that had back and grey grime and dust covering the fan blades, cover, and stand. <p>Observation the inside of the front door on 03/02/23 at 11:15am revealed there was approximately a 2 foot area below and above the door handle with black and grey grime and</p>	C 078	<p>C 078</p> <p>A part of the quality improvement management of the facility made resurfacing and repainting the front and back living rooms</p> <p>Love seat in the back living room was replaced</p>	March 22, 2023

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STATE FORM

9J/PQ11

If continuation sheet 3 of 5

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C 078	<p>Continued From page 3</p> <p>peeling paint.</p> <p>Observation of the doors to the residents' rooms on 03/02/23 at 11:18am revealed:</p> <ul style="list-style-type: none"> -On one resident's room door there was approximately a 12 inch area in the middle of the door and around the door handle stained with brown and grey grime. -A second resident's room door there was approximately a 2 foot area above and below the door handle, and the entire bottom portion of the door, stained with brown and grey grime. <p>Observations in the facility kitchen on 03/02/23 at 10:25am revealed:</p> <ul style="list-style-type: none"> -There was an accumulation of dirt and loose debris on the floor of the refrigerator and the refrigerator freezer. -There was an accumulation of dirt and loose debris on the shelves of the refrigerator freezer door. -There were dried liquid spills and an accumulation of dirt and loose debris visible on the shelves inside the refrigerator and refrigerator door. -There were greasy smudges on the outside of the microwave and its handle. -There were splatters of dried food visible on the lower kitchen cabinets under the microwave. -There was burnt on food and liquid spills visible in the bottom of the oven. -The countertop near the oven was soiled with various dark brown liquid stains. -There were dried liquid and food spills down the front of the dishwasher and a residue of grease on the dishwasher control switch. -There was a heavy residue of grease on the inside of the oven door. -There was a pan lined with aluminum foil under the coffee pot and it was coated with sticky, dried 	C 078	<p>C 078</p> <p>All kitchen areas including the microwave, refrigerator, floor area, and cabinets went through deep cleaning.</p> <p>Also, residents' rooms and doors got a deep cleaning</p>	March 22, 2023

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C 078	<p>Continued From page 4</p> <p>liquid spills.</p> <p>Interview with the Supervisor-In-Charge on 03/02/23 at 11:29am revealed:</p> <ul style="list-style-type: none"> -They would clean the refrigerator and freezer door and shelves "today." -The refrigerator and freezer were last cleaned "a month ago." -They had removed everything from the refrigerator and freezer and wiped down the shelves. -The inside of the kitchen cabinets had been cleaned and reorganized "last week." -The oven was cleaned quarterly. -The oven was last cleaned in December 2022, when a spill had occurred in the bottom of the oven. 	C 078	<p>C 078</p> <p>All kitchen areas including kitchen cabinets and oven were cleaned</p>	<p>March, 22, 2023</p>