

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL081054	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/02/2023
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NAME OF PROVIDER OR SUPPLIER LISA'S FAMILY CARE HOME # 1	STREET ADDRESS, CITY, STATE, ZIP CODE 542 FOREST LAKE ROAD FOREST CITY, NC 28043
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow up survey on 03/02/23.	C 000		
C 076	<p>10A NCAC 13G .0315(a)(3) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (3) have furniture clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure the furniture was clean and in good repair related to two couches and a chair in the living room, a chair in the foyer, and two chairs on the front porch.</p> <p>The findings are:</p> <p>Observation of the front porch on 03/02/23 at 11:50am revealed: -There was a metal chair with vinyl covered cushions with 2 large rips in the seat with the inside foam showing through. -There was a second metal chair with vinyl covered cushions, with a hole in the vinyl, and large peeling cracks of vinyl throughout the entire cushion.</p> <p>Observation in the facility living room on 03/02/23 at 11:16am revealed: -There was a circular area discolored gray with grime approximately 1 foot wide visible on the left back rest of the loveseat. -The left seat cushion of the loveseat was</p>	C 076		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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C 076	<p>Continued From page 1</p> <p>discolored gray with grime.</p> <ul style="list-style-type: none"> -The left loveseat arm was discolored gray with grime. -The seat of the tan sectional in the corner of the room was discolored with grime and various sized dried spills. <p>Observation at the entrance to the facility on 03/02/23 at 11:19am revealed:</p> <ul style="list-style-type: none"> -There was a wooden chair with vinyl covered cushions. -The vinyl seat cushion had a tear approximately 1 ft. in length which exposed the stuffing of the cushion. -There was a residue of grime visible along the outer edges of the vinyl seat cushion. <p>Interview with the Supervisor-In-Charge (SIC) on 03/02/23 at 11:29am revealed:</p> <ul style="list-style-type: none"> -The loveseat and sectional in the living room were last cleaned in the summer of 2022. -They had used spray on upholstery cleaner, a brush, and a shop vacuum to scrub the cushions to get them clean. -The loveseat and sectional were stained with body oils which was hard to remove from the suede fabric of the loveseat and sectional. 	C 076		
C 078	<p>10A NCAC 13G .0315(a)(5) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping and Furnishings</p> <p>(a) Each family care home shall:</p> <p>(5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;</p> <p>This Rule shall apply to new and existing homes.</p>	C 078		

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C 078	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to be maintained in a clean an orderly manner.</p> <p>The findings are:</p> <p>Observation of the facility living room on 03/02/23 at 11:49am revealed:</p> <ul style="list-style-type: none"> -There was an approximately 12 inch wide dark stain on the wall above the couch on the left side of the room. -There was an approximately 2 foot area near the handle on the glass double doors leading to a storage area that was stained with brown and grey grime. -The lower wood portion of the glass doors were stained with brown and grey grime. -There was a heating vent in the bottom of the wall that was entirely stained with black and brown grime. -There was a 12 inch area on the wall above the vent that was stained with black and grey grime. -There was a second heating vent in the bottom of a wall that was stained with black and brown grime. -The baseboards in the room had black and grey grime on them. -There was a standing fan in the living room that had back and grey grime and dust covering the fan blades, cover, and stand. <p>Observation the inside of the front door on 03/02/23 at 11:15am revealed there was approximately a 2 foot area below and above the door handle with black and grey grime and</p>	C 078		

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C 078	<p>Continued From page 3</p> <p>peeling paint.</p> <p>Observation of the doors to the residents' rooms on 03/02/23 at 11:18am revealed:</p> <ul style="list-style-type: none"> -On one resident's room door there was approximately a 12 inch area in the middle of the door and around the door handle stained with brown and grey grime. -A second resident's room door there was approximately a 2 foot area above and below the door handle, and the entire bottom portion of the door, stained with brown and grey grime. <p>Observations in the facility kitchen on 03/02/23 at 10:25am revealed:</p> <ul style="list-style-type: none"> -There was an accumulation of dirt and loose debris on the floor of the refrigerator and the refrigerator freezer. -There was an accumulation of dirt and loose debris on the shelves of the refrigerator freezer door. -There were dried liquid spills and an accumulation of dirt and loose debris visible on the shelves inside the refrigerator and refrigerator door. -There were greasy smudges on the outside of the microwave and its handle. -There were splatters of dried food visible on the lower kitchen cabinets under the microwave. -There was burnt on food and liquid spills visible in the bottom of the oven. -The countertop near the oven was soiled with various dark brown liquid stains. -There were dried liquid and food spills down the front of the dishwasher and a residue of grease on the dishwasher control switch. -There was a heavy residue of grease on the inside of the oven door. -There was a pan lined with aluminum foil under the coffee pot and it was coated with sticky, dried 	C 078		

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C 078	Continued From page 4 liquid spills. Interview with the Supervisor-In-Charge on 03/02/23 at 11:29am revealed: -They would clean the refrigerator and freezer door and shelves "today." -The refrigerator and freezer were last cleaned "a month ago." -They had removed everything from the refrigerator and freezer and wiped down the shelves. -The inside of the kitchen cabinets had been cleaned and reorganized "last week." -The oven was cleaned quarterly. -The oven was last cleaned in December 2022, when a spill had occurred in the bottom of the oven.	C 078		