

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL011373	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 06/01/2022	
NAME OF PROVIDER OR SUPPLIER RICHMOND HILL REST HOME # 4		STREET ADDRESS, CITY, STATE, ZIP CODE 95 RICHMOND HILL ROAD ASHEVILLE, NC 28806		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	<p>Initial Comments</p> <p>The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted a follow up survey and a complaint investigation on 06/01/22. The complaint investigation was initiated by the Buncombe County Department of Social Services on 05/20/22.</p>	D 000		
D 137	<p>10A NCAC 13F .0407(a)(5) Other Staff Qualifications</p> <p>10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall:</p> <p>(5) have no substantiated findings listed on the North Carolina Health Care Personnel Registry according to G.S. 131E-256;</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure 1 of 3 sampled staff (Staff A) had no substantiated findings listed on the North Carolina Health Care Personnel Registry (HCPR) upon hire.</p> <p>The findings are:</p> <p>Review of Staff A's personnel record revealed: -Staff A was hired on 04/13/22 as a personal care aide (PCA). -There was no documentation of a HCPR check completed upon hire.</p> <p>Interview with the Co-Administrator on 06/01/22 at 3:28pm revealed: -She had taken over the responsibility of HCPR checks today (06/01/22). -She was not aware a HCPR check had not been</p>	D 137	<p><i>Admin and RCL will run HCPR before setting up interviews to ensure that checks have been made prior to hire date</i></p> <p><i>Admin has started new filing system where all applicants info is kept with a check off sheet of requirements and completed as items on list are done and kept in filing system until chart complete.</i></p> <p><i>Admin and RCL reviewed all staff charts to ensure that all charts were complete with HCPR checks.</i></p> <p><i>Admin will do checks monthly to ensure all files are complete with checks.</i></p>	<p><i>6/10/22</i></p>

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE