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PRINTED: 07/28/2021
FORM APPROVED

Division of Health Service Regulation

AUG 25 2021

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL098027	(X2) MULTIPLE CONSTRUCTION A. BUILDING: ADULT CARE LICENSURE SECTION RALEIGH B. WING:	(X3) DATE SURVEY COMPLETED R 06/10/2021
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NAME OF PROVIDER OR SUPPLIER WILSON ASSISTED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 3501 SENIOR VILLAGE LANE WILSON, NC 27896
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow up survey on 06/08/21 to 06/10/21.	D 000		
D 338	10A NCAC 13F .0909 Resident Rights 10A NCAC 13F .0909 Resident Rights An adult care home shall assure that the rights of all residents guaranteed under G.S. 131D-21, Declaration of Residents' Rights, are maintained and may be exercised without hindrance. This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to ensure a resident was treated with respect and dignity by allowing the resident to lay in feces for over 30 minutes and while being fed. The findings are: Observation of the resident in room 206 on 06/10/21 between 10:17am to 10:32am revealed: -There was a feces odor noted upon entry into the room. -There was only one resident present in the room. -The personal care aide (PCA) entered the room and fed the resident their snack. -The PCA left the room and did not provide incontinent care to the resident. -A second PCA entered the room and did not provide incontinent care to the resident. Observation of the resident in room 206 at 10:36am revealed: -There was a feces odor noted in the hall at the entrance of room 206. -There were two PCAs standing in the hall by	D 338		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Signature] TITLE ADMINISTRATOR

STATE FORM 54W311 (X6) DATE 8/19/21

Reviewed & Acknowledged 8/27/21 - *[Signature]*

If continuation sheet 1 of 3

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER
WILSON ASSISTED LIVING

STREET ADDRESS, CITY, STATE, ZIP CODE
**3501 SENIOR VILLAGE LANE
WILSON, NC 27896**

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D 338	<p>Continued From page 1</p> <p>room 206. -The PCAs did not go into the room 206.</p> <p>Observation of the resident in room 206 at 10:37am revealed: -There was a feces odor noted in the hall at the entrance of the room. -The resident in the room was lying in the bed on their back, in an upright position. - The second PCA entered the room and lowered the resident's bed and did not provide incontinent care to the resident.</p> <p>Observation of the resident in room 206 at 10:45am revealed: -There was a feces odor noted in the hall at the entrance of the room. -The first PCA walked by the room but did not enter. -The first PCA entered room 208 at 10:50am.</p> <p>Observation of the resident in room 206 at 10:56am revealed: -There was a feces odor noted in the hall at the entrance of the room. -The first PCA walked by the room and did not enter.</p> <p>Observation of the resident in room 206 on 06/10/21 at 10:58am revealed the first PCA entered the room carrying gloves and sanitary wipes.</p> <p>Interview with the first PCA on 06/10/21 at 10:58am revealed: -He smelled the feces odor when he fed the resident their snack. -He needed to assist another resident in room 208 before providing incontinent care for the resident in room 206.</p>	D 338	<p>It is the policy of Wilson Assisted Living that all residents are treated with respect and dignity. That the Declaration of Residents Rights are maintained in their entirety and may be exercised without hinderance.</p> <p>Facility will utilize Resident Council Meetings as a platform for residents to share any issues they may have as it relates to Resident Rights. RCC/MCC or designee will address any concerns expressed by the residents with staff to ensure residents are always respected and treated with dignity.</p> <p>Employees are in-serviced on Resident Rights upon hire and yearly thereafter.</p>	8/20/21

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D 338	<p>Continued From page 2</p> <p>Interview with the Special Care Unit Coordinator (SCUC) on 06/10/21 at 11:02am revealed: -The PCAs are expected to provide incontinent care to the residents every 2 hours and as needed. -The PCAs are expected to change residents as soon as possible if they have a bowel movement or as soon as the staff can smell it. -There are no exceptions to providing incontinent care to a resident if they have a bowel movement or if they have urinated. -"No residents should be sitting in soil or urine."</p> <p>Interview with the Primary Care Physician (PCP) on 06/10/21 at 11:38am revealed: -She was concerned that staff were aware a resident needed to be changed after having a bowel movement and fed the resident knowing the resident needed incontinent care. -She thought that "was a dignity issue."</p> <p>Interview with the Administrator on 06/10/21 at 11:21am revealed: -She expected staff to provide incontinent care to residents every 2 hours. -She expected staff to provide incontinent care immediately to residents who have a bowel movement.</p>	D 338		