

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL086014	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/25/2021
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NAME OF PROVIDER OR SUPPLIER RIVERWOOD ALF	STREET ADDRESS, CITY, STATE, ZIP CODE 711 W ATKINS DR DOBSON, NC 27017
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Surry County Department of Social Services conducted an annual and follow-up survey on August 24 - 25, 2021.	D 000		
D 076	<p>10A NCAC 13F .0306(a)(3) Housekeeping And Furnishings</p> <p>10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (3) have furniture clean and in good repair; This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure that 2 chairs in the day room and 1 sofa and 2 chairs in the outdoor smoking area were clean and in good repair.</p> <p>The findings are:</p> <p>Observation of the smoking area on 08/25/21 from 9:21am to 9:29am revealed: -There was 1 metal chair with visible debris and stains that had the vinyl upholstery coming loose from the seat area. -There was 1 upholstered cloth recliner with visible debris, stains and multiple cigarette burn marks. -The same recliner had a broken foot rest mechanism. -There was 1 upholstered reclining sofa with visible stains, debris, torn upholstery on all 3 seats, and multiple cigarette burn marks. -There was one resident seated on the reclining sofa.</p>	D 076	<p>facility will ensure that all damaged furniture referenced will be discarded. Smoking area has outdoor seating available.</p>	10/31/21

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Patricia S Miller

TITLE

Administrator

(X6) DATE

9/24/2021

Reviewed and acknowledged on 9/28/21 by Jennifer Fender RN / *jof*

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D 076	<p>Continued From page 1</p> <p>Observation of the day room furniture on 08/25/21 at 10:47am revealed: -There was 1 wooden framed chair that had the vinyl upholstery coming loose and foam padding hanging out from underneath the seat area. -There was 1 upholstered cloth chair with visible stains and a torn section with exposed foam material on the seat. -There were no residents seated on the chairs.</p> <p>Confidential interview with 3 residents on 08/25/21 revealed: -The chairs in the day room and smoking area had been in disrepair for several months. -The condition of the furniture in the day room and smoking area did not bother them. -There were other chairs available to sit on that were in better shape.</p> <p>Interview with the Maintenance Director and Administrator on 08/25/21 at 12:57 revealed: -They were responsible for fixing or replacing furnishings in the facility. -They were responsible for making sure the furnishings were in good repair. -They were aware of the condition of the chairs, sofa, and recliner in the smoking and day room areas. -They did not know how long the sofa and recliner had been in the smoking area. -They were waiting on the lease of the building to become finalized before they replaced or repaired furnishings.</p> <p>Review of the building sanitation report dated 08/02/2021 revealed: -One demerit was deducted for furniture clean and in good repair. -"Replace the two chairs in the day room that are torn or damaged."</p>	D 076	<p>facility will ensure that all damaged furniture referenced will be replaced</p>	10/31/21

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D 076	Continued From page 2 -There was no documentation of torn or damaged furniture in the smoking area.	D 076		
D 079	<p>10A NCAC 13F .0306(a)(5) Housekeeping and Furnishings</p> <p>10A NCAC 13F .0306 Housekeeping and Furnishings (a) Adult care homes shall (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure outdoor areas to include the patio, walkways leading into the building from the parking lot, area just outside of the laundry room, and main entrance area maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards.</p> <p>The findings are:</p> <p>Interview with the Resident Care Coordinator on 08/24/21 at 10:00am revealed the census was 35.</p> <p>Observation of residents during the initial tour on 08/24/21 at 10:00am revealed there were several residents who used assistive devices to ambulate.</p> <p>Observation of the grassy area just outside of the laundry building entrance on 08/25/21 9:22am revealed: -There was a large hole in the ground just outside</p>	D 079		

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D 079	Continued From page 3 of the laundry building entrance. -The hole was large enough for a person's foot to step into and fall or trip. Observation of the concrete pad in the patio area on 08/25/21 at 9:23am revealed: -There were large cracks in the concrete of the patio area. -There was a large gap where the cracked areas converged. Observation of the walkways leading into the building from the parking lot on 08/25/21 at 9:23am revealed: -There were large cracks in the concrete of the walkways. -There were large gaps in the walkways. Observation of the main entrance area, on the side of the building, on 08/25/21 at 9:24am revealed: -There was a square light fixture over the entrance area with broken glass panels. -There was a mattress lying on the ground behind the patio furniture at the entrance. Interview with the Maintenance Director and Administrator on 08/25/21 at 12:57 revealed: -They were responsible for repairing the walkways and concrete areas of the patio. -The hole in the ground near the laundry room was a water shut off valve. -They were responsible for securing/covering the hole in the ground for the water shut off valve. -They were responsible for repairing outdoor light fixtures and keeping resident areas clear of clutter. -They were aware of the condition of the walkways, broken light fixture, mattress, water shut off valve hole, and broken concrete of the	D 079	Facility will ensure that a cover is placed over the hole in the ground Facility will ensure that all cracks and gaps in the concrete be patched Facility will ensure that all cracks and gaps in the concrete walkways be patched Facility will replace the broken light fixture and will ensure that discarded mattresses be disposed of	10/31/21 10/31/21 10/31/21 10/31/21	

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D 079	Continued From page 4 patio area. -They were waiting on the lease of the building to become finalized before they started repairs. Review of the building sanitation report dated 08/02/2021 revealed: -The score was 94.5 -There was no documentation related to these findings.	D 079		