| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL017022 | A. BUILDING: _____ B. WING _____ | C 06/23/2021 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| D & H FAMILY CARE HOME | 1111 YARBOROUGH ROAD MILTON, NC 27305 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| C 000 | Initial Comments<br><br>The Adult Care Licensure Section conducted an annual survey on June 23, 2021. | C 000 | | |
| C 283 | 10A NCAC 13G .0904 (e-3) Nutrition And Food Service<br><br>10A NCAC 13G .0904 Nutrition And Food Service<br><br>Therapeutic Diets in Family Care Homes:<br><br>(3) The facility shall maintain an accurate and current listing of residents with physician-ordered therapeutic diets for guidance of food service staff.<br><br>This Rule is not met as evidenced by:<br>Based on interviews and record reviews, the facility failed to maintain an accurate and current listing of residents with physician-ordered therapeutic diets for guidance of food service staff for 1 of 3 sampled residents with an order for a low sodium diet (Resident #3).<br><br>The findings are:<br><br>Observation of a resident diet list posted in the kitchen on 06/23/21 at 8:07am revealed Resident #3 was listed as being on a regular diet.<br><br>Review of Resident #3's current FL-2 dated 09/11/20 revealed:<br>-Diagnoses included seizure disorder, colitis, mitral regurgitation, malignant hyperthermia, urinary incontinence, hypertension, impulse disorder hypertrophic scar.<br>-There was order for a low sodium diet. | C 283 | | |

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| C 283 | Continued From page 1<br><br>Telephone interview with Resident #3's primary care provider (PCP) on 06/23/21 at 3:26pm revealed:<br>-She ordered a low sodium diet for Resident #3 because her blood pressure had gone up.<br>-Resident #3 was also on medication to lower her blood pressure but the PCP wanted to also control her diet to help lower her blood pressure.<br>-Resident #3's blood pressure had come down to normal levels, but she still wanted the resident to continue with a low sodium diet.<br>-She expected the facility to follow a diet order and she thought the low sodium order for Resident #3 was carried out by the facility<br><br>Interview with the Supervisor-in-Charge (SIC) on 06/23/21 at 4:39pm revealed:<br>-The Administrator made the diet list and updated it as needed.<br>-She did not know Resident #3 was on a low sodium diet because the diet list had her list as served regular diet.<br>-No one told her Resident #3 was on a low sodium diet.<br>-If she had known Resident #3 was on a low sodium diet, she would have prepared her a low sodium diet.<br><br>Interview with the Administrator on 06/23/21 at 4:42pm revealed:<br>-She updated the resident diet list when a resident had a diet change; she did not know the last time the diet list had been updated.<br>-She did not know Resident #3 was on a low sodium diet; she thought Resident #3 was on a regular diet.<br><br>Based on observation, record reviews and interviews it was determined Resident #3 was not interviewable. | C 283 | | |

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| C 284 | 10A NCAC 13G .0904(e)(4) Nutrition and Food Service<br><br>10A NCAC 13G .0904 Nutrition and Food Service<br>(e) Therapeutic Diets in Family Care Homes:<br>(4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician.<br><br>This Rule is not met as evidenced by:<br>Based on observations, record reviews, and interviews, the facility failed to ensure a therapeutic diet was served as ordered for 1 of 3 sampled residents (#3) who had an order for a low sodium diet.<br><br>The findings are:<br><br>Review of Resident #3's current FL-2 dated 09/11/20 revealed:<br>-Diagnoses included seizure disorder, colitis, mitral regurgitation, malignant hyperthermia, urinary incontinence, hypertension, impulse disorder hypertrophic scar.<br>-There was order for low sodium diet.<br><br>Telephone interview with Resident #3's primary care provider (PCP) on 06/23/21 at 3:26pm revealed:<br>-She had ordered a low sodium diet for Resident #3 because her blood pressure had gone up.<br>-Resident #3 was also on medication to lower her blood pressure but the PCP wanted to also control her diet to help lower her blood pressure.<br>-Resident #3's blood pressure had come down to normal levels, but she still wanted the resident to continue with a low sodium diet.<br>-She expected the facility to follow a diet order | C 284 | | |

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| C 284 | Continued From page 3<br>and she thought the low sodium order for Resident #3 was being followed by the facility<br><br>Interview with the Supervisor-in-Charge (SIC) on 06/23/21 at 4:39pm revealed:<br>-She did not know Resident #3 was on a low sodium diet because the diet list had her list as served regular diet.<br>-No one told her Resident #3 was on a low sodium diet.<br>-If she had known Resident #3 was on a low sodium diet, she would have prepared her a low sodium diet.<br><br>Interview with the Administrator on 06/23/21 at 4:42pm revealed:<br>-She did not know Resident #3 was on a low sodium diet; she thought Resident #3 was on a regular diet.<br>-She would have made sure Resident #3 was served the correct diet if she had been aware of the diet order for a low sodium diet.<br><br>Based on observation, record reviews and interviews it was determined Resident #3 was not interviewable. | C 284 | | |