

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL017022	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/23/2021
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NAME OF PROVIDER OR SUPPLIER D & H FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1111 YARBOROUGH ROAD MILTON, NC 27305
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments	C 000		
C 283	<p>10A NCAC 13G .0904 (e-3) Nutrition And Food Service</p> <p>10A NCAC 13G .0904 Nutrition And Food Service</p> <p>Therapeutic Diets in Family Care Homes:</p> <p>(3) The facility shall maintain an accurate and current listing of residents with physician-ordered therapeutic diets for guidance of food service staff.</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to maintain an accurate and current listing of residents with physician-ordered therapeutic diets for guidance of food service staff for 1 of 3 sampled residents with an order for a low sodium diet (Resident #3).</p> <p>The findings are:</p> <p>Observation of a resident diet list posted in the kitchen on 06/23/21 at 8:07am revealed Resident #3 was listed as being on a regular diet.</p> <p>Review of Resident #3's current FL-2 dated 09/11/20 revealed: -Diagnoses included seizure disorder, colitis, mitral regurgitation, malignant hyperthermia, urinary incontinence, hypertension, impulse disorder hypertrophic scar. -There was order for a low sodium diet.</p>	C 283		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 283	<p>Continued From page 1</p> <p>Telephone interview with Resident #3's primary care provider (PCP) on 06/23/21 at 3:26pm revealed:</p> <ul style="list-style-type: none"> -She ordered a low sodium diet for Resident #3 because her blood pressure had gone up. -Resident #3 was also on medication to lower her blood pressure but the PCP wanted to also control her diet to help lower her blood pressure. -Resident #3's blood pressure had come down to normal levels, but she still wanted the resident to continue with a low sodium diet. -She expected the facility to follow a diet order and she thought the low sodium order for Resident #3 was carried out by the facility <p>Interview with the Supervisor-in-Charge (SIC) on 06/23/21 at 4:39pm revealed:</p> <ul style="list-style-type: none"> -The Administrator made the diet list and updated it as needed. -She did not know Resident #3 was on a low sodium diet because the diet list had her list as served regular diet. -No one told her Resident #3 was on a low sodium diet. -If she had known Resident #3 was on a low sodium diet, she would have prepared her a low sodium diet. <p>Interview with the Administrator on 06/23/21 at 4:42pm revealed:</p> <ul style="list-style-type: none"> -She updated the resident diet list when a resident had a diet change; she did not know the last time the diet list had been updated. -She did not know Resident #3 was on a low sodium diet; she thought Resident #3 was on a regular diet. <p>Based on observation, record reviews and interviews it was determined Resident #3 was not interviewable.</p>	C 283		

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C 284	<p>10A NCAC 13G .0904(e)(4) Nutrition and Food Service</p> <p>10A NCAC 13G .0904 Nutrition and Food Service</p> <p>(e) Therapeutic Diets in Family Care Homes:</p> <p>(4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician.</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure a therapeutic diet was served as ordered for 1 of 3 sampled residents (#3) who had an order for a low sodium diet.</p> <p>The findings are:</p> <p>Review of Resident #3's current FL-2 dated 09/11/20 revealed: -Diagnoses included seizure disorder, colitis, mitral regurgitation, malignant hyperthermia, urinary incontinence, hypertension, impulse disorder hypertrophic scar. -There was order for low sodium diet.</p> <p>Telephone interview with Resident #3's primary care provider (PCP) on 06/23/21 at 3:26pm revealed: -She had ordered a low sodium diet for Resident #3 because her blood pressure had gone up. -Resident #3 was also on medication to lower her blood pressure but the PCP wanted to also control her diet to help lower her blood pressure. -Resident #3's blood pressure had come down to normal levels, but she still wanted the resident to continue with a low sodium diet. -She expected the facility to follow a diet order</p>	C 284		

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C 284	<p>Continued From page 3</p> <p>and she thought the low sodium order for Resident #3 was being followed by the facility</p> <p>Interview with the Supervisor-in-Charge (SIC) on 06/23/21 at 4:39pm revealed:</p> <ul style="list-style-type: none"> -She did not know Resident #3 was on a low sodium diet because the diet list had her list as served regular diet. -No one told her Resident #3 was on a low sodium diet. -If she had known Resident #3 was on a low sodium diet, she would have prepared her a low sodium diet. <p>Interview with the Administrator on 06/23/21 at 4:42pm revealed:</p> <ul style="list-style-type: none"> -She did not know Resident #3 was on a low sodium diet; she thought Resident #3 was on a regular diet. -She would have made sure Resident #3 was served the correct diet if she had been aware of the diet order for a low sodium diet. <p>Based on observation, record reviews and interviews it was determined Resident #3 was not interviewable.</p>	C 284		