

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL098027 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 06/10/2021 |
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| NAME OF PROVIDER OR SUPPLIER WILSON ASSISTED LIVING | STREET ADDRESS, CITY, STATE, ZIP CODE 3501 SENIOR VILLAGE LANE WILSON, NC 27896 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| D 000 | Initial Comments The Adult Care Licensure Section conducted an annual and follow up survey on 06/08/21 to 06/10/21. | D 000 | | |
| D 338 | <p>10A NCAC 13F .0909 Resident Rights</p> <p>10A NCAC 13F .0909 Resident Rights An adult care home shall assure that the rights of all residents guaranteed under G.S. 131D-21, Declaration of Residents' Rights, are maintained and may be exercised without hindrance.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to ensure a resident was treated with respect and dignity by allowing the resident to lay in feces for over 30 minutes and while being fed.</p> <p>The findings are:</p> <p>Observation of the resident in room 206 on 06/10/21 between 10:17am to 10:32am revealed: -There was a feces odor noted upon entry into the room. -There was only one resident present in the room. -The personal care aide (PCA) entered the room and fed the resident their snack. -The PCA left the room and did not provide incontinent care to the resident. -A second PCA entered the room and did not provide incontinent care to the resident.</p> <p>Observation of the resident in room 206 at 10:36am revealed: -There was a feces odor noted in the hall at the entrance of room 206. -There were two PCAs standing in the hall by</p> | D 338 | | |

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| Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| D 338 | <p>Continued From page 1</p> <p>room 206. -The PCAs did not go into the room 206.</p> <p>Observation of the resident in room 206 at 10:37am revealed: -There was a feces odor noted in the hall at the entrance of the room. -The resident in the room was lying in the bed on their back, in an upright position. - The second PCA entered the room and lowered the resident's bed and did not provide incontinent care to the resident.</p> <p>Observation of the resident in room 206 at 10:45am revealed: -There was a feces odor noted in the hall at the entrance of the room. -The first PCA walked by the room but did not enter. -The first PCA entered room 208 at 10:50am.</p> <p>Observation of the resident in room 206 at 10:56am revealed: -There was a feces odor noted in the hall at the entrance of the room. -The first PCA walked by the room and did not enter.</p> <p>Observation of the resident in room 206 on 06/10/21 at 10:58am revealed the first PCA entered the room carrying gloves and sanitary wipes.</p> <p>Interview with the first PCA on 06/10/21 at 10:58am revealed: -He smelled the feces odor when he fed the resident their snack. -He needed to assist another resident in room 208 before providing incontinent care for the resident in room 206.</p> | D 338 | | |

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| D 338 | <p>Continued From page 2</p> <p>Interview with the Special Care Unit Coordinator (SCUC) on 06/10/21 at 11:02am revealed: -The PCAs are expected to provide incontinent care to the residents every 2 hours and as needed. -The PCAs are expected to change residents as soon as possible if they have a bowel movement or as soon as the staff can smell it. -There are no exceptions to providing incontinent care to a resident if they have a bowel movement or if they have urinated. -"No residents should be sitting in soil or urine."</p> <p>Interview with the Primary Care Physician (PCP) on 06/10/21 at 11:38am revealed: -She was concerned that staff were aware a resident needed to be changed after having a bowel movement and fed the resident knowing the resident needed incontinent care. -She thought that "was a dignity issue."</p> <p>Interview with the Administrator on 06/10/21 at 11:21am revealed: -She expected staff to provide incontinent care to residents every 2 hours. -She expected staff to provide incontinent care immediately to residents who have a bowel movement.</p> | D 338 | | |