STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL081054	A. BUILDING: _____ B. WING _____	04/14/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LISA'S FAMILY CARE HOME # 1	542 FOREST LAKE ROAD FOREST CITY, NC 28043

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on 04/13/2021 through 04/14/2021.	C 000		
C 078	10A NCAC 13G .0315(a)(5) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards. The findings are: Observation of the common bathroom off the hallway on 04/13/21 at 9:49am revealed: -The area around the door handle on the bathroom door had a brown sticky residue of grime. -The toilet had yellowish brown spills down the front of the toilet to the floor. -The rim of the toilet was heavily soiled with yellowish brown splatters. -There was a thick layer of gray grime visible on the vinyl floor of the bathroom. -There was a thick layer of soap scum coating the sides of the bathtub.	C 078		

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C 078	Continued From page 1 -There was mildew along the top of the bathtub. -There was a thick layer of soap scum coating the ceramic tiles of the shower walls. Observation of the common hallway on 04/13/21 at 9:56am revealed: -There was black grime residue on the floors in the hallway along the walls and leading into resident rooms. -There was black grime residue around the door handle of the door leading into the first resident room on the left. Observation of the family room on 04/13/21 at 11:04am revealed: -The loveseat had unfolded clothes, two plastic packages, and a cardboard box lying on it. -There was a cardboard box in front of the loveseat on the floor with a 12 pack of soda stored on top of it. -There was another 6 pack of soda in front of the loveseat on the floor. -There was black grime residue around the door handle of the door leading into the family room from the screened porch. Observation of resident bedroom #1 on 04/13/21 at 9:41am revealed: -The edge of the entry door and around the door handle had a brown sticky residue of grime. -The bedroom floor was littered with clothes, a cat litter box, and multiple personal items. -There was a bathroom that was accessed from within the room. -The bathroom sink drain contained debris and it drained very slowly. -There was an open bag of catfood that was scattered around on the bathroom floor. -The floor had large patches of black grime buildup.	C 078		

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C 078	Continued From page 2 -The trashcan was overflowing. -There was mold buildup on the showers grout and the rubber floor mat. Observation of the kitchen on 04/13/21 at 11:39am revealed: -The kitchen cabinets and door handles were dirty and had a brown sticky residue of grime. -The shelves in the refrigerator contained a sticky residue and spilled food. -The kitchen counters were cluttered with random boxes and cans of food, dishes, pots and pans, books, dish drainer filled with clean dishes and piles of disposable plates and cutlery. Observation of the front door on 04/14/21 at 8:27am revealed: -The edge of the door had a brown sticky residue of grime. -The deadbolt's escutcheon was missing. -The weather-stripping on the bottom of the door was worn and outside light was visible when the door was closed. -There was black grime all around the floor, on the baseboard and up the wall surrounding the front door. Interview with a resident on 04/13/21 at 10:35am revealed: -He cleaned the bathrooms once or twice a week. -He cleaned in order to help the manager and the Supervisor-in-Charge (SIC). -He mopped the facility floors everyday. Interview with the SIC on 04/13/21 at 3:40pm revealed: -The facility was swept and mopped daily in all common areas and in the resident rooms. -The bathrooms had not been "deep cleaned in awhile."	C 078		

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C 078	Continued From page 3 -The bathrooms were cleaned at least once a day. -He would go into the bathrooms daily and "wipe them down."	C 078		
C 086	10A NCAC 13G .0315(b)(1) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (1) A bed equipped with box springs and mattress or solid link springs and no-sag innerspring or foam mattress. Hospital bed appropriately equipped shall be arranged for as needed. A water bed is allowed if requested by a resident and permitted by the home. Each bed is to have the following: This rule apply to new and existing homes. (A) at least one pillow with clean pillow case; (B) clean top and bottom sheets on the bed, with bed changed as often as necessary but at least once a week; and (C) clean bedspread and other clean coverings as needed; This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure beds in 2 of 3 residents rooms were in good repair and clean. The findings are: 1. Observation of bedroom #3 at the end of the hall on the right on 04/13/21 at 9:52am revealed: -There were two beds in the bedroom. -The bed furthest from the door had a broken	C 086		

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C 086	Continued From page 4 bedframe and a broken boxspring, causing the mattress to sag in the middle. Interview with a resident on 04/13/21 at 9:52am revealed: -He moved into the facility a week ago. -His bed broke when he laid on it last week. -The facility knew about the broken bed and they were in the process of getting him a new one. Interview with the Supervisor-in-Charge (SIC) on 04/13/21 at 9:59am revealed: -He knew about the broken bed and had arranged to get a new one. -The new bed was scheduled to arrive later this week. Interview with the SIC on 04/13/21 at 3:40pm revealed all the mattresses and bedsprings had been replaced throughout the facility within the last 2 years. 2. Observation of resident room #2 on 04/13/21 at 10:04am revealed the mattress on the bed on the right side of the room was heavily soiled dark gray color in various areas on the mattress. Interview with the Supervisor-In-Charge (SIC) on 04/13/21 at 3:40pm revealed: -All the mattresses and bedsprings had been replaced throughout the facility within the last 2 years. -The soiled mattress was "less than 2 years old." -He had tried putting plastic covers over all the residents' mattresses to protect them, but the residents would tear the plastic covers off the mattresses.	C 086		

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C 112	Continued From page 5	C 112		
C 112	10A NCAC 13G .0318(a) Outside Premises 10A NCAC 13G .0318 Outside Premises (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain the outside grounds in a clean and safe condition. The findings are: Observations of the carport area on 04/13/21 at 9:30am revealed: -There was an iron chair with heavily soiled pink cushions with worn areas exposing the stuffing of the cushions. -There was an end table placed between a camp chair and a rocking chair and there was a piece of approximately 2 1/2 inch wide wood strip protruding 6 inches from the table top outward. -On top of a circular table in the middle of the carport, there was a round rusted metal plan, a rectangular rusted metal pan, 3 used styrofoam cups, a used paper plate, a plastic bowl with water, a metal pig, and a lamp with a plastic skull sitting on top of the lamp. -There was a trash bag of clothes on one chair. -There was a deflated plastic pool float lying on top of a 3 ft. long by 2 ft. wide empty cardboard box. -There were 2 wooden pallets resting against the carport support beam and downspout. -There were 2 five-gallon buckets of paint behind the wooden pallets. -There was a crumpled cardboard box leaned against the wooden pallets.	C 112		

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C 112	Continued From page 6 -There were work gloves, a cooking pot, a container of disinfecting wipes, a tarp, and four darts lying on the brick side wall of the carport. Observations of the screened back porch area on 04/13/21 at 11:04am revealed the side of the door of the standing freezer where the handle was located was sticky to the touch and coated down the edge of the door with black grime. Observations of the front yard, side yard, and parking area on 04/13/21 at 11:06am revealed: -The grass on the right side of the front yard and on the yard near the road was approximately 6 inches high. -The grass on the building side of the parking area was approximately 6 inches high. Interview with the Supervisor-In-Charge (SIC) on 04/13/21 at 3:40pm revealed: -It had been "difficult" to get the grass cut around the facility as they had recently had a "construction matter going on" in the front and back yards and they had just gotten their lawnmower "out of the shop." -They had recently had to work on the well, septic system, and the drainage for "about a week." -The bag of clothes sitting in the chair needed to be gone through and distributed to the residents. -The items sitting on the tables belonged to one of the residents and the resident would be "upset" if he tried to get rid of it.	C 112		
C 202	10A NCAC 13G .0702(a) Tuberculosis Test and Medical Examination 10A NCAC 13G .0702 Tuberculosis Test and Medical Examination (a) Upon admission to a family care home each	C 202		

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C 202	Continued From page 7	C 202		

resident shall be tested for tuberculosis disease in compliance with the control measures adopted by the Commission for Health Services as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. Copies of the rule are available at no charge by contacting the Department of Health and Human Services, Tuberculosis Control Program, 1902 Mail Service Center, Raleigh, North Carolina 27699-1902.

This Rule is not met as evidenced by:
Based on record review and interview the facility failed to ensure 1 of 3 sampled residents (Resident #1) was tested for tuberculosis disease upon admission.

The findings are:

Review of Resident #1's current FL2 dated 04/14/21 revealed diagnoses included diabetes, dementia, chronic obstructive pulmonary disease and gastresophageal reflux disease.

Review of Resident #1's record revealed:
-His Resident Register dated 03/31/16 revealed he was admitted to the facility on 03/31/16.
-There was no documentation of a tuberculosis (TB) test.

Interview with the Supervisor-in-Charge on 04/14/21 at 1:13pm and 3:00pm revealed:
-He thought Resident #1 had his TB test upon admission.
-He did not know why Resident #1's TB test was not in his record.
-He attempted to obtain the documentation from Resident #1's Primary Care Provider but she did not have documentation of it but indicated the

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C 202	Continued From page 8 local health department may have documentation.	C 202		
C 249	10A NCAC 13G .0902(c)(3)(4) Health Care 10A NCAC 13G .0902 Health Care (c) The facility shall assure documentation of the following in the resident's record: (3) written procedures, treatments or orders from a physician or other licensed health professional; and (4) implementation of procedures, treatments or orders specified in Subparagraph (c)(3) of this Rule. This Rule is not met as evidenced by: Based on observation, interview and record review the facility failed to ensure blood sugar levels were documented as ordered for 1 of 3 sampled residents (Resident #1) who had an order for finger stick blood sugar (FSBS) checks on Monday, Wednesday and Friday. The findings are: Review of Resident #1's FL2's dated 04/14/21 revealed: -Diagnoses included diabetes, dementia, chronic obstructive pulmonary disease and gastresophageal reflux disease. -There was an order for FSBS checks on Monday, Wednesday and Friday. Review of Resident #1's Medication Administration Record (MAR) dated 02/08/21 through 03/07/21 revealed: -There was an entry to check FSBS on Monday, Wednesday and Friday.	C 249		

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C 249	Continued From page 9	C 249		

-There was documentation that FSBS were checked 12 of 12 opportunities.
-There was no documentation of the FSBS results for 12 of 12 opportunities.

Review of Resident #1's MAR dated 03/08/21 through 04/04/21 revealed:
-There was an entry to check FSBS on Monday, Wednesday and Friday.
-There was documentation that FSBS were checked 11 of 12 opportunities.
-There was no documentation of the FSBS results for 11 of 12 opportunities.

Review of Resident #1's MAR dated 04/05/21 through 05/04/21 revealed:
-There was an entry to check FSBS on Monday, Wednesday and Friday.
-There was documentation that FSBS were checked 4 of 4 opportunities.
-There was no documentation of the FSBS results for 4 of 4 opportunities.

Interview with the Supervisor-in-Charge (SIC) on 04/14/21 at 8:46am revealed:
-Resident #1's FSBS were checked on Monday, Wednesday and Friday.
-When he checked the FSBS he initialed the MAR.
-The FSBS results for Resident #1 were documented on a separate piece of paper but he could not locate the paper.

Interview with the Manager on 04/14/21 at 10:35am revealed:
-He checked Resident #1's FSBS on Monday, Wednesday and Friday.
-He did not know where he put the piece of paper where he documented FSBS results.
-The piece of paper paper was usually kept in a

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C 249	Continued From page 10 folder near the resident's glucometer. Interview with Resident #1 on 04/14/21 at 10:45am revealed his FSBSs was checked three times a week.	C 249		
C 315	10A NCAC 13G .1002(a) Medication Orders 10A NCAC 13G .1002 Medication Orders (a) A family care home shall ensure contact with the resident's physician or prescribing practitioner for verification or clarification of orders for medications and treatments: (1) if orders for admission or readmission of the resident are not dated and signed within 24 hours of admission or readmission to the facility; (2) if orders are not clear or complete; or (3) if multiple admission forms are received upon admission or readmission and orders on the forms are not the same. The facility shall ensure that this verification or clarification is documented in the resident's record. This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure contact with the residents prescribing practitioner for clarification of orders for 2 of 3 sampled residents (Resident #1 & #2) in regards to a medication to treat fluid retention, a supplement to increase vitamin D levels, a medication to treat urinary retention (Resident #1), a medication to treat irritable bowel syndrome, vitamin supplements and a fiber laxative (Resident #2). The findings are:	C 315		

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C 315	Continued From page 11 1. Review of Resident #1's current FL2 dated 03/24/21 revealed: -Diagnoses included depressive disorders, diabetic ulcer, hypertension chronic kidney disease and urinary retention. -There was an order for furosemide (used to treat fluid retention) 40mg daily. -There was an order for Vitamin D3 (used to supplement vitamin d levels) 1250mg every Monday. -There was an order for flomax (used to treat urinary retention) 0.4mg daily. Review of Resident #1's FL2 dated 02/10/21 revealed: -There was an order for furosemide 40mg as needed for swelling. -There was an order for Vitamin D 5000 units daily. -There was an order for Vitamin D 1000 units daily. Review of Resident #1's record revealed there were no other medication orders available for review. Review of Resident #1's Medication Administration Record (MAR) dated 03/08/21 through 04/04/21 revealed: -There was an entry for furosemide 40mg daily with an order date of 03/01/21 documented as administered daily from 03/08/21 through 04/04/21. -There was an entry for furosemide 20mg daily with 40mg furosemide with an order date of 02/02/21 documented as administered daily from 03/08/21 through 04/04/21. -There was an entry for furosemide 40mg as needed for weight gain with an order date of	C 315		

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02/09/21 not documented as administered from 03/08/21 through 04/04/21.
-There was an entry for Vitamin D 50,000 units every Monday and Thursday with an order date of 03/01/21 that had Thursday marked out and was documented as administered on Mondays 03/08/21, 03/15/21, 03/22/21 and 03/29/21, Thursday 03/25/21, Wednesday 03/31/21 and Friday 04/02/21.
-There was not an entry for Vitamin D 1250mg on Mondays with an order date of 03/24/21.
-There was not an entry for flomax 0.4mg daily with an order date of 03/24/21.

Review of Resident #1's MAR dated 04/05/21 through 05/04/21 revealed:
-There was an entry for furosemide 40mg daily with an order date of 03/02/21 that was crossed out and documented as a duplicate.
-There was an entry for furosemide 20mg daily with 40mg furosemide with an order date of 02/02/21 that had a hand-written note documenting the frequency to "as needed".
-There was an entry for furosemide 40mg as needed for weight gain with an order date of 02/09/21 not documented as administered.
-There was an entry for Vitamin D 50,000 units every Monday and Thursday with an order date of 03/25/21 that had Thursday marked out and was documented as administered on Mondays 04/05/21 and 04/12/21.
-There was not an entry for Vitamin D 1250mg on Mondays with an order date of 03/24/21.
-There was not an entry for flomax 0.4mg daily with an order date of 03/24/21.

Interview with the Manager and the Supervisor-In-Charge (SIC) on 04/13/21 at 3:00pm revealed:
-After Resident #1 returned from the hospital they

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noticed the medications listed on the FL2 were different so they contacted the Primary Care Provider (PCP) for clarification.
-The PCP instructed them to continue medications as previously ordered until she could evaluate Resident #1 and adjust medication orders.
-Resident #1 saw the PCP and received new medication orders but they could not locate the paperwork they received.

Telephone interview with a representative from the facility's contracted pharmacy on 04/14/21 at 9:09am revealed:
-They did not receive a copy of the 03/24/21 FL2 for Resident #1 or receive any orders written on 03/24/21 for furosemide 40 mg daily, Vitamin D 1250mg on Mondays or flomax 0.4mg daily.
-The last order they received for Vitamin D 50,000 units was in 03/2019 when it was changed from Mondays to Mondays and Thursdays and they received a renewal order on 03/25/21.
-They had an order dated 02/10/21 for furosemide 40mg daily and on 03/02/21 they received an order to change it from daily to as needed for swelling.

Refer to the telephone interview with the contracted facility pharmacy on 04/13/21 at 1:42pm.

Refer to the interview with the SIC and the Manager on 04/13/21 at 3:00pm.

2. Review of Resident #2's FL2 dated 02/10/21 revealed:
-Diagnoses included diabetes, bipolar disorder, depression, and irritable bowel syndrome.
-There was an order for vitamin D3 (used to supplement vitamin D3 levels) 2000 units 1 tablet

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LISA'S FAMILY CARE HOME # 1	542 FOREST LAKE ROAD FOREST CITY, NC 28043

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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daily.
-There was an order for Linzess (used to treat irritable bowel syndrome) 145mcg 1 capsule daily.

Review of Resident #2's Medication Administration Record (MAR) dated 02/08/21 to 03/07/21 revealed:
-There was an entry for vitamin D3 2000 units 1 tablet daily at 8:00am documented as administered daily from 02/08/21 through 03/07/21.
-There was an entry for vitamin D3 1000 units 1 tablet daily at 8:00am documented as administered daily 02/08/21 through 03/07/21.
-There was an entry for Linzess 290mcg 1 capsule daily at 8:00am documented as administered daily 02/08/21 through 03/07/21.
-There was an entry for multivitamin (used as a vitamin supplement) 1 tablet daily at 8:00am documented as administered daily 02/08/21 through 03/07/21.
-There was an entry for zinc (used to supplement zinc levels) 50mg 1 tablet daily at 8:00am documented as administered daily 02/08/21 through 03/07/21.
-There was an entry for vitamin C (used to supplement vitamin C levels)500mg 1 tablet daily at 8:00am documented as administered daily 02/08/21 through 03/07/21.
-There was an entry for fiber laxative (used to treat constipation) 2 capsules two times a day scheduled at 8:00am and 8:00pm documented as administered twice daily 02/08/21 through 03/07/21.

Review of Resident #2's MAR dated 03/08/21 to 04/07/21 revealed:
-There was an entry for vitamin D3 2000 units 1 tablet daily at 8:00am documented as

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administered daily from 03/08/21 through 04/04/21.
-There was an entry for vitamin D3 1000 units 1 tablet daily at 8:00am documented as administered daily from 03/08/21 through 04/04/21.
-There was an entry for Linzess 290mcg 1 capsule daily at 8:00am documented as administered daily from 03/08/21 through 04/04/21.
-There was an entry for multivitamin 1 tablet daily at 8:00am documented as administered daily from 03/08/21 through 04/04/21.
-There was an entry for zinc 50mg 1 tablet daily at 8:00am documented as administered daily from 03/08/21 through 04/04/21.
-There was an entry for vitamin C 500mg 1 tablet daily at 8:00am documented as administered daily from 03/08/21 through 04/04/21.
-There was an entry for fiber laxative 2 capsules two times a day scheduled at 8:00am and 8:00pm documented as administered twice daily from 03/08/21 through 04/04/21.

Review of Resident #2's MAR dated 04/05/21 to 05/04/21 revealed:
-There was an entry for vitamin D3 2000 units 1 tablet daily at 8:00am documented as administered daily from 04/05/21 through 04/14/21.
-There was an entry for vitamin D3 1000 units 1 tablet daily at 8:00am documented as administered daily from 04/05/21 through 04/14/21.
-There was an entry for Linzess 290mcg 1 capsule daily at 8:00am documented as administered daily from 04/05/21 through 04/14/21.
-There was an entry for multivitamin 1 tablet daily at 8:00am documented as administered daily

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from 04/05/21 through 04/14/21.
-There was an entry for zinc 50mg 1 tablet daily at 8:00am documented as administered daily from 04/05/21 through 04/14/21.
-There was an entry for vitamin C 500mg 1 tablet daily at 8:00am documented as administered daily from 04/05/21 through 04/14/21.
-There was an entry for fiber laxative 2 capsules two times a day scheduled at 8:00am and 8:00pm documented as administered twice daily from 04/05/21 through 04/14/21.

Telephone interview with a pharmacist at the contracted facility pharmacy on 04/13/21 at 1:40pm revealed:
-They had received a copy of Resident #2's FL2 dated 02/10/21.
-The Linzess 290mcg 1 tablet daily was a prescription they received for Resident #2 on 09/24/20 for a 30-day supply with 11 refills.
-The vitamin D3 2000u 1 tablet daily was a prescription they received for Resident #2 on 12/05/20.
-The vitamin D3 1000u 1 tablet daily was a prescription they received for Resident #2 on 01/25/21.
-The multivitamin 1 tablet daily was a prescription they received for Resident #2 on 01/25/21.
-The fiber laxative 2 capsules twice a day was a prescription they received for Resident #2 on 01/25/21.

Refer to the telephone interview with a pharmacist at the contracted facility pharmacy on 04/13/21 at 1:42pm.

Refer to the interview with the Supervisor-In-Charge (SIC) and the Manager on 04/13/21 at 3:00pm.

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C 315	Continued From page 17 Telephone interview with a pharmacist at the contracted facility pharmacy on 04/13/21 at 1:42pm revealed: -They provided computer generated MARs each month for the facility. -They considered FL2's as "medication lists," not orders for medications. -The facility was responsible for faxing any new or changed orders they received to the pharmacy. -They changed and altered orders based on new and change orders written by prescribing practitioners or prescriptions they received. -They currently did not provide copies of new and changed orders or electronic prescriptions sent directly to the pharmacy to the facility unless the facility requested a copy of an order. Interview with the SIC and the Manager on 04/13/21 at 3:00pm revealed: -They faxed new FL2s to the pharmacy as soon as they were signed by the primary care provider (PCP). -They thought the pharmacy accepted FL2s as new or changed orders. -They did not know the pharmacy did not accept the FL2s as orders. -The pharmacy was responsible for updating and sending new MARs each month. -When they received medication change orders after the MARs were printed, they hand wrote the medication change entry on the MAR and wrote discontinued across the MAR entry for the medication that was changed or discontinued.	C 315		
C 320	10A NCAC 13G .1002 (f) Medication Orders 10A NCAC 13G .1002 Medication Orders (f) The facility shall assure that all current orders	C 320		

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C 320	Continued From page 18 for medications or treatments, including standing orders and orders for self-administration, are reviewed and signed by the resident's physician or prescribing practitioner at least every six months This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure that current orders for medications or treatments were reviewed and signed by the resident's prescribing practitioner at least every six months for 3 of 3 sampled residents (#1, #2, #3). The findings are: 1. Review of Resident #1's current FL2 dated 04/14/21 revealed: -Diagnoses included dementia, chronic obstructive pulmonary disease (COPD), gastroesophageal reflux disease (GERD), diabetes and schizoaffective disorder. -It was signed by his Primary Car Provider (PCP). -There was an order for duloxetine HCL (used to treat anxiety) 30mg one capsule every day. -There was an order forVitamin C (used to supplement Vitamin C intake) 500mg 1 capsule daily. -There was an order for a multivitamin one tablet daily. -There was an order for Vitamin D3 (used to supplement Vitamin D levels) 1000unit tablet daily. -There was an order for Zinc (used to supplement zinc levels) 50mcg one tablet every night. -There was an order for digoxin (used to treat atrial fibrillation) 125 mcg one tablet daily. -There was an order for jardiance (used to treat diabetes) 10mg one tablet every morning. -There was an order for aspirin (used to prevent	C 320		

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heart attack) 81mg one tablet daily.
-There was an order for clopidogrel (used to treat coronary heart disease) 75mg one capsule daily.
-There was an order for duloxetine HCL 60mg one capsule every day.
-There was an order for anoro ellipta (used to treat COPD) 62.5-25mcg, inhale 1 puff every day.
-There was an order for vitamin D 50000 units one capsule every Monday.
-There was an order for doxycycline HYC (used to treat infection) 100mg one tablet 2 times a day.
-There was an order for isosorbide MN (used to treat chest pain) 60mg 1 tablet twice a day.
-There was an order for ranolazine ER (used to treat chest pain) 500mg 1 tablet two times a day.
-There was an order for hydroxyzine PAM (used as an antihistamine) 25mg 1 capsule three times a day.
-There was an order for ondanestron HCL(used to treat nausea) 4mg 1 tablet three times a day.
-There was an order for baclofen (used to treat spasticity) 10mg 1 tablet three times a day.
-There was an order for clonazepam (used to treat anxiety) 0.5mg one tablet four times a day.
-There was an order for mirtazapine (used to treat anxiety) 45mg 1 tablet at bedtime.
-There was an order for zolpidem tartrate (used to treat anxiety) 5mg 1 tablet at night.
-There was an order for gabapentin (used to treat bipolar disorder) 600mg one tablet at bedtime.
-There was an order for quetiapine FUM (used to treat schizoaffective disorder) 400mg one tablet at bedtime.
-There was an order for prazosin HCL (used to treat hypertension) 2mg one capsule at bedtime.
-There was an order for fenofibrate (used to treat coronary artery disease) 48mg one tablet daily.
-There was an order for atorvastatin (used to treat cholesterol) 40mg one tablet daily.
-There was an order for risperidone (used to treat

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schizoaffective disorder) 2mg one tablet every night at bedtime.
-There was an order for furosemide (used to treat fluid retention) 40mg one tablet if needed for swelling
-There was an order to check blood sugars 3 times a week.
-There was an order for bero ellipta (used to treat COPD) 100-25mcg one puff daily.
-There was an order for oxycodone (used to treat pain) 10mg-325 one tablet 4 times a day.

Review of Resident #1's FL2 dated 03/24/21 revealed:
-Diagnoses included depressive disorder, diabetic ulcer, hypertension, chronic kidney disease and urinary retention.
-It was signed by the physician discharging him from a local hospital.
-There was an order for flomax (used to treat urinary retention) 0.4mg daily.
-There was an order for ambian (used to treat sleep disorder) 5mg nightly.
-There was an order for aspirin 81mg daily.
-There was an order for a multivitamin daily.
-There was an order for digoxin 125mg daily.
-There was an order for duloxetine 60mg daily.
-There was an order for imdur ER 60mg twice a day.
-There was an order for jardiance 10mg each morning.
-There was an order for klonopin four times a day.
-There was an order for lactulose 10gm/15ml, 15ml daily.
-There was an order for lasix 40mg daily.
-There was an order for lioresal 10mg three times a day.
-There was an order for lipitor 40mg daily.
-There was an order for lopressor 25mg three

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C 320	Continued From page 21 times a day. -There was an order for prazosin 2mg daily at bedtime. -There was an order for neurontin 600mg at bedtime. -There was an order for norco 10/325 four times a day. -There was an order for plavix 75mg daily. -There was an order for seroquel 400mg at bedtime. -There was an order for ranexa 500mg twice a day. -There was an order for remeron 45mg at bedtime. -There was an order for risperdal 2mg at bedtime. -There was an order for tricor 48mg daily. -There was an order for vibramycin 100mg twice a day. -There was an order for vistaril 25mg three times a day as needed. -There was an order for vitamin c 500mg daily. -There was an order for vitamin D3 1250mg each Monday. -There was an order for zinc 50mg at bedtime. -There was an order for zofran 4mg three times a day. -There was an order for breo-ellipta 100-25mcg 1 inhale daily. -There was an order for anoro-ellipta 62.5-25mcg 1 inhale daily. Review of Resident #1's FL2 dated 02/10/21 revealed: -Diagnoses included dementia, COPD, GERD, bipolar disorder, depression and schizoaffective disorder. -It was signed by his PCP. -There was an order for duloxetine HCL 30mg and 60 mg, one capsule of each daily. -There was an order forVitamin C 500mg 1 tablet	C 320		

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C 320	Continued From page 22 daily. -There was an order for a multivitamin one tablet daily. -There was an order for Vitamin D3 1000 unit tablet daily. -There was an order for Zinc 50mg one tablet at bedtime. -There was an order for aspirin 81mg one tablet daily. -There was an order for clopidogrel 75mg one tablet daily. -There was an order for duloxetine HCL 60mg one capsule every day. -There was an order for anoro ellipta 62.5-25mcg, inhale 1 puff every day. -There was an order for jardiance 10mg one tablet daily. -There was an order for vitamin D 5000units one capsule daily. -There was an order for doxycycline HYC 100mg one tablet 2 times a day. -There was an order for isosorbide MN 60mg 1 tablet twice a day. -There was an order for ranolazine ER 500mg 1 tablet two times a day. -There was an order for hydroxyzine PAM 25mg 1 capsule three times a day. -There was an order for ondanestron HCL 4mg 1 tablet three times a day. -There was an order for baclofen 10mg 1 tablet three times a day. -There was an order for clonazepam 0.5mg one tablet four times a day. -There was an order for mirtazapine 45mg 1 tablet at bedtime. -There was an order for zolpidem tartrate 5mg 1 tablet at night. -There was an order for prazosin HCL 2mg one capsule at bedtime. -There was an order for fenofibrate 48mg one	C 320		

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tablet daily.
-There was an order for atorvastatin 40mg one tablet daily.
-There was an order for quetiapine FUM 400mg one tablet at bedtime.
-There was an order for gabapentin 600mg one tablet at bedtime.
-There was an order for glucose test strips every Monday, Wednesday and Friday.
-There was an order for hydrocodone 7.5/325 one tablet four times a day as needed.
-There was an order for lasix 40mg one tablet as needed for swelling.
-There was an order for digoxin 125mcg daily, hold if not eating.
-There was an order for lancets to check blood sugars Monday, Wednesday and Friday.
-There was an order for bero-ellipta 100-25mcg one puff daily.
-There was an order metoprolol 25mg one tablet twice a day.

Review of Resident #1's record revealed:
-There was an FL2 dated 02/10/20.
-The PCP had not completed a six month review of medications between the FL2 dated 02/10/20 and the FL2 dated 02/10/21.

Observation of Resident #1's available medications on 04/13/21 at 3:55pm revealed gabapentin, hydrocodone, breo-ellipta, metoprolol, lasix 20 and 40mg, digoxin, isosorbide, ER, ranolazine ER, baclofen, hydroxyzine, ondansetron, clonazepam, zolpidem tartrate, mirtrazapine, prazosine HCL, fenofibrate, atorvastatin, quetiapine FUM, duloxetine, Vitamin C, multivitamin, Vitamin D3 1000 and 50,000, zinc, aspirin, clopidagrel, anoro-ellipta, jardiance, doxycycline, lactulose, risperdal, glucose test strips and lancets were available for

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C 320	Continued From page 24 administration. Refer to the interview with the Supervisor-In-Charge on 04/13/21 at 10:45am. Refer to the interview with the Manager on 04/13/21 at 2:20pm. 2. Review of Resident #2's current FL2 dated 04/14/21 revealed: -Diagnoses included diabetes, bipolar disorder, depression, and irritable bowel syndrome. -There was an order for acidophilus probiotic (used to treat constipation) 1 tablet daily. -There was an order for aspirin EC (used to prevent blood clots) 81mg 1 tablet daily. -There was an order for atorvastatin (used to treat high cholesterol) 80mg 1 tablet daily. -There was an order for cyanobalamin (used to supplement vitamin B12 levels) 1000mcg/ml inject 1ml once a month. -There was an order for diclofenac sodium (used to treat pain) 1% gel apply to affected area two times a day. -There was an order for docusate sodium (used to treat constipation) 100mg 2 capsules two times a day. -There was an order for fiber laxative (used to treat constipation) 2 capsules daily. -There was an order for glipizide (used to treat diabetes) 10mg 1 tablet two times a day. -There was an order for hydroxyzine (used to treat anxiety) 50mg 1 capsule three times a day. -There was an order for Invega sustenna (used to treat bipolar disorder) 234mg inject into muscle once a month. -There was an order for lisinopril (used to treat high blood pressure) 2.5mg 1 tablet daily. -There was an order for Linzess (used to treat irritable bowel syndrome) 290mcg 1 capsule	C 320		

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C 320	Continued From page 25 daily. -There was an order for lamotrigine (used to treat bipolar disorder) 200mg 1 tablet two times a day. -There was an order for lithium carbonate (used to treat bipolar disorder) 300mg 2 capsules two times a day. -There was an order for metformin (used to treat diabetes) 1000mg 1 tablet two times a day. -There was an order for multivitamin (used as a vitamin supplement) 1 tablet daily. -There was an order for ondansetron (used to treat nausea) 4mg 1 tablet dissolve on tongue three times a day. -There was an order for paliperidone (used to treat bipolar disorder) ER 3mg take 1 tablet daily. -There was an order for pantoprazole (used to treat gastroesophageal reflux) 40mg 1 tablet two times a day. -There was an order for prazosin (used to treat high blood pressure) 2mg 1 capsule at bedtime. -There was an order for pregabalin (used to treat pain) 50mg 1 capsule at bedtime. -There was an order for trazodone (used to treat depression) 100mg 1 tablet at bedtime. -There was an order for vitamin C (used to supplement vitamin C levels) 500mg 1 tablet daily. -There was an order for vitamin D3 (used to supplement vitamin D3 levels) 2000 units 1 tablet daily. -There was an order for vitamin D3 1000 units 1 capsule daily. -There was an order for zinc (used to supplement zinc levels) 50mg 1 tablet daily. Review of Resident #2's FL2 dated 02/10/21 revealed: -Diagnoses included diabetes, bipolar disorder, depression, and irritable bowel syndrome. -There was an order for acidophilus probiotic 1	C 320		

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	FCL081054	A. BUILDING: _____ B. WING _____	04/14/2021

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C 320	Continued From page 26 tablet daily. -There was an order for aspirin EC 81mg 1 tablet daily. -There was an order for atorvastatin 80mg 1 tablet daily. -There was an order for cyanobalamin 1000mcg/ml inject 1ml once a month. -There was an order for diclofenac sodium 1% gel apply to affected area two times a day. -There was an order for docusate sodium 100mg 2 capsules two times a day. -There was an order for glipizide 10mg 1 tablet two times a day. -There was an order for hydroxyzine 50mg 1 capsule three times a day. -There was an order for Invega sustenna 234mg inject into muscle once a month. -There was an order for vitamin D3 2000 units 1 tablet daily. -There was an order for lamotrigine 200mg 1 tablet two times a day. -There was an order for Linzess 145mcg 1 capsule daily. -There was an order for lisinopril 2.5mg 1 tablet daily. -There was an order for lithium carbonate 300mg 2 capsules two times a day. -There was an order for metformin 1000mg 1 tablet two times a day. -There was an order for ondansetron 4mg 1 tablet dissolve on tongue three times a day as needed. -There was an order for pantoprazole 40mg 1 tablet two times a day. -There was an order for paliperidone ER 3mg take 1 tablet daily. -There was an order for prazosin 2mg 1 capsule at bedtime. -There was an order for pregabalin 50mg 1 capsule at bedtime.	C 320		

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C 320	Continued From page 27 -There was an order for trazodone 100mg 1 tablet at bedtime. Review of Resident #2's record revealed: -There was an FL2 dated 11/01/19. -The Primary Care Provider (PCP) had not completed a six-month review of medications between the FL2 dated 11/01/19 and the FL2 dated 02/20/21. Observation of Resident #2's available medications on 04/13/21 at 1:25pm revealed aspirin, vitamin D3 2000u and 1000u capsules, Linzess, atorvastatin, lisinopril, lamotrigine, lithium carbonate, docusate sodium, pantoprazole, glipizide, metformin, trazodone, pregabalin, prazosin, hydroxyzine, ondansetron, cyanocobalamin, Invega Sustenna, diclofenac, paliperidone, acidophilus probiotic, multivitamin, zinc, vitamin C, and fiber laxative capsules were available for administration. Refer to the interview with the Manager on 04/13/21 at 10:45am. Refer to the interview with the Supervisor-In-Charge (SIC) on 04/13/21 at 2:20pm. 3. Review of Resident #3's current FL2 dated 02/10/21 revealed: -Diagnoses included dementia, chronic obstructive pulmonary disease (COPD), asthma, hepatitis C, mood disorder, irritable bowel syndrome, and gastroesophageal reflux disease. -There was an order for vitamin D3 (used to supplement vitamin D3) 400u 1 capsule daily. -There was an order for vitamin D3 1000u 1 capsule daily. -There was an order for benxtropine (used to	C 320		

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C 320	Continued From page 28 treat extrapyramidal symptoms caused by use of antipsychotic medications) 1 mg 1 tablet daily. -There was an order for risperidone (used to treat mood disorder) 2mg 1 and 1/2 tablets daily. -There was an order for risperidone 2mg 1 tablet at bedtime. -There was an order for azithromycin (used to treat infection) 250m 1 tablet daily. -There was an order for multivitamin (vitamin supplement) 1 tablet daily. -There was an order for vitamin C (used to supplement vitamin C levels) 500mg 1 tablet daily. -There was an order for acidophilus (used to treat irritable bowel syndrome) 1 tablet daily. -There was an order for docusate sodium (used to treat constipation) 100mg 1 capsule twice a day. -There was an order for lamotrigine (used to treat mood disorder) 100mg 1 tablet twice a day. -There was an order for hydroxyzine 50mg 1 capsule three times a day. -There was an order for midodrine (used to treat orthostatic hypotension) 10mg 1 tablet three times a day. -There was an order for sertraline (used to treat depression) 100mg 1 1/2 tablets daily. -There was an order for melatonin (used to treat insomia) 5mg 2 capsules at bedtime. -There was an order for zinc (used to supplement zinc levels) 50mg 1 tablet at bedtime. -There was an order for aspirin (used to prevent blood clots) EC 81mg daily. -There was an order for simvastatin (used to treat high cholesterol) 10mg 1 tablet at bedtime. -There was an order for albuterol sulfate (used to treat COPD) HFA 8.5gm 2 puffs up to 4 times a day. -There was an order for symbicort (used to treat COPD) 160-4.5mcg 2 puffs two times a day.	C 320		

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C 320	Continued From page 29 -There was an order for dicyclomine (used to treat irritable bowel syndrome) 10mg 1 capsule four times a day as needed. -There was an order for albuterol (used to treat COPD) 0.083% 1 vial via nebulizer every 8 hours as needed. -There was an order for spiriva (used to treat COPD) 18mcg inhale 1 capsule every day. -There was an order for baclofen (used to treat pain) 10mg 1 tablet three times a day as needed. Review of Resident #2's record revealed: -There was an FL2 dated 11/01/19. -The Primary Care Provider (PCP) had not completed a six-month review of medications between the FL2 dated 11/01/19 and the FL2 dated 02/20/21. Observation of Resident #3's available medications on 04/13/1 at 3:15pm revealed vitamin D3 400u and 1000u capsules, bentropine, risperidone, multivitamin, vitamin C, acidophilus, docusate sodium, lamotrigine, hydroxyzine, midodrine, asithromycin, sertraline, melatonin, zinc, aspirin, simvastatin, albuterol HFA 8.5gm, symbicort, dicyclomine, albuterol .0083% vials, spiriva, and baclofen were available for administration. Refer to the interview with the Manager on 04/13/21 at 10:45am. Refer to the interview with the Supervisor-In-Charge (SIC) on 04/13/21 at 2:20pm. _____ Interview with the Manager on 04/13/21 at 10:45am revealed he did not know all resident medications and standing orders were supposed to be reviewed by the Primary Care Provider	C 320		

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C 320	Continued From page 30 (PCP) at least every six months. Interview with the Supervisor-In-Charge (SIC) on 04/13/21 at 2:20pm revealed: -He did not know all resident medications and standing orders were supposed to be reviewed by the PCP at least every six months. -The PCP had been coming to the facility every 3 months and would have been available to sign the medication reviews had they known that was required.	C 320		
C 342	10A NCAC 13G .1004(j) Medication Administration 10A NCAC 13G .1004 Medication Administration (j) The resident's medication administration record (MAR) shall be accurate and include the following: (1) resident's name; (2) name of the medication or treatment order; (3) strength and dosage or quantity of medication administered; (4) instructions for administering the medication or treatment; (5) reason or justification for the administration of medications or treatments as needed (PRN) and documenting the resulting effect on the resident; (6) date and time of administration; (7) documentation of any omission of medications or treatments and the reason for the omission, including refusals; and (8) name or initials of the person administering the medication or treatment. If initials are used, a signature equivalent to those initials is to be documented and maintained with the medication administration record (MAR).	C 342		

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C 342	Continued From page 31 This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure the accuracy of medication administration records (MARs) for 1 of 3 sampled residents (Resident #3). The findings are: Review of Resident #3's current FL2 dated 02/10/21 revealed: -Diagnoses included dementia, chronic obstructive pulmonary disease (COPD), asthma, hepatitis C, mood disorder, irritable bowel syndrome, and gastroesophageal reflux disease. -There was an order for oxycodone (used to treat pain) 10mg 1 tablet four times a day. Review of Resident #3's Medication Administration Record (MAR) dated 02/08/21 to 03/07/21 and controlled substance count sheets (CSCS) revealed: -There was a handwritten entry for oxycodone 10mg 1 tablet four times a day scheduled at 8:00am, 12:00pm, 4:00pm, and 8:00pm. -There was documentation oxycodone 10mg was administered from 02/08/21 to 03/07/21 at 8:00am, 12:00pm, 4:00pm, and 8:00pm daily. -The CSCS for oxycodone 10mg was documented as signed out at 8:00am, 12:00pm, 4:00pm, and 8:00pm from 02/08/21 to 03/07/21. Review of Resident #3's MAR dated 03/08/21 to 04/07/21 and CSCS revealed: -There was no entry for oxycodone on the MAR. -There was no documentation of administration of oxycodone from 03/08/21 to 04/07/21. -The CSCS for oxycodone 10mg was documented as signed out at 8:00am, 12:00pm, 4:00pm, and 8:00pm from 03/08/21 to 04/07/21.	C 342		

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C 342	Continued From page 32 Review of Resident #3's MAR dated 04/05/21 to 05/04/21 and CSCS revealed: -There was a handwritten entry for oxycodone 10mg 1 tablet four times a day scheduled at 8:00am, 12:00pm, 4:00pm, and 8:00pm. -There was documentation oxycodone 10mg was administered from 04/05/21 at 8:00pm to 04/13/21 at 8:00am, 12:00pm, 4:00pm, and 8:00pm daily. -The CSCS for oxycodone 10mg was documented as signed out at 8:00am, 12:00pm, 4:00pm, and 8:00pm from 04/05/21 to 04/14/21 at 12:00pm. Observation of Resident #3's available oxycodone 10mg tablets on 04/14/14 at 9:00am revealed there were 37 tablets available. Interview with Resident #3 on 04/14/21 at 2:00pm revealed: -He went to a local pain clinic monthly for medications to help manage his back pain. -He currently took oxycodone 10mg four times a day for back pain. -He had never missed a dose of his oxycodone. Interview with the Supervisor-In-Charge (SIC) on 04/14/21 at 11:00am revealed: -He and the Manager had failed to document the administration of oxycodone from 03/08/21 to 04/07/21 on the MAR, however the administrations had been documented on Resident #3's CSCS.	C 342		
C 367	10A NCAC 13G .1008(a) Controlled Substances 10A NCAC 13G .1008 Controlled Substances (a) A family care home shall assure a readily	C 367		

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C 367	Continued From page 33	C 367		

retrievable record of controlled substances by documenting the receipt, administration and disposition of controlled substances. These records shall be maintained with the resident's record and in such an order that there can be accurate reconciliation.

This Rule is not met as evidenced by:
Based on observations, record review, and interviews, the facility failed to ensure the retrievable record of controlled substances were maintained and reconciled accurately for 2 of 3 sampled residents with the administration of pain medication (Residents #1 and #3) and anxiety medication (Resident #1).

The findings are:

1. Review of Resident #3's current FL2 dated 02/10/21 revealed:
-Diagnoses included dementia, chronic obstructive pulmonary disease (COPD), asthma, hepatitis C, mood disorder, irritable bowel syndrome, and gastroesophageal reflux disease.
-There was an order for oxycodone (used to treat pain) 10mg 1 tablet four times a day.

Telephone interview with a local pharmacy on 04/14/21 at 9:54am revealed:
-On 01/27/21, they received a prescription for Resident #3 for oxycodone 10mg 1 tablet every 6 hours as needed for pain.
-They dispensed 120 tablets of oxycodone 10mg tablets for Resident #3 on 01/27/21.
-On 02/24/21, they received a prescription for Resident #3 for oxycodone 10mg 1 tablet every 6 hours as needed for pain.
-They dispensed 120 tablets of oxycodone 10mg tablets for Resident #3 on 02/24/21.

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C 367	Continued From page 34 -On 03/24/21, they received a prescription for Resident #3 for oxycodone 10mg 1 tablet every 6 hours as needed for pain. -They dispensed 120 tablets of oxycodone 10mg tablets for Resident #3 on 03/24/21. Review of Resident #3's Medication Administration Record (MAR) dated 02/08/21 to 03/07/21 and controlled substance count sheets (CSCS) revealed: -There was a handwritten entry for oxycodone 10mg 1 tablet four times a day scheduled at 8:00am, 12:00pm, 4:00pm, and 8:00pm. -There was documentation oxycodone 10mg was administered from 02/08/21 to 03/07/21 at 8:00am, 12:00pm, 4:00pm, and 8:00pm daily. -Review of Resident #3's CSCS for oxycodone 10mg revealed there was a beginning quantity of 120 on 01/30/21 and documented as signed out at 8:00am, 12:00pm, 4:00pm, and 8:00pm from 01/30/21 to 03/02/21 at 4:00pm with a remaining quantity of zero. Review of Resident #3's MAR dated 03/08/21 to 04/07/21 and CSCS revealed: -There was no entry for oxycodone on the MAR. -There was no documentation of administration of oxycodone from 03/08/21 to 04/07/21. -Review of Resident #3's CSCS for oxycodone 10mg revealed there was a beginning quantity of 90 on 03/02/21 at 4:00pm and documented as signed out at 8:00am, 12:00pm, 4:00pm, and 8:00pm from 03/02/21 at 4:00pm to 03/24/21 at 12:00pm with a remaining quantity of zero. Review of Resident #3's MAR dated 04/05/21 to 05/04/21 and CSCS revealed: -There was a handwritten entry for oxycodone 10mg 1 tablet four times a day scheduled at 8:00am, 12:00pm, 4:00pm, and 8:00pm.	C 367		

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C 367	Continued From page 35 -There was documentation oxycodone 10mg was administered from 04/05/21 at 8:00pm to 04/13/21 at 8:00am, 12:00pm, 4:00pm, and 8:00pm daily. -Review of Resident #3's CSCS for oxycodone 10mg revealed there was a beginning quantity of 120 on 03/24/21 at 4:00pm and documented as signed out at 8:00am, 12:00pm, 4:00pm, and 8:00pm from 03/24/21 at 4:00pm to 04/13/21 at 12:00pm with a remaining quantity of 40. -Review of Resident #3's CSCS revealed the facility failed to document the administrations of oxycodone 10mg on 04/13/21 4:00pm, 04/13/21 at 8:00pm, and 04/14/21 at 8:00am. Observation of Resident #3's available oxycodone 10mg tablets on 04/14/14 at 9:00am revealed there were 37 tablets available. Interview with Resident #3 on 04/14/21 at 2:00pm revealed: -He went to a local pain clinic monthly for medications to help manage his back pain. -He currently took oxycodone 10mg four times a day for back pain. -He had never missed a dose of his oxycodone. -"I would know if I was not getting it." Interview with the Supervisor-In-Charge (SIC) on 04/14/21 at 11:00am revealed the Manager and SIC had failed to document the doses of oxycodone administered to Resident #3 on 04/13/21 4:00pm, 04/13/21 at 8:00pm, and 04/14/21 at 8:00am on the CSCS. 2. Review of Resident #1's current FL2 dated 03/23/21 revealed: -Diagnoses included depressive disorder, diabetic ulcer, hypertension, chronic kidney disease and	C 367		

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C 367	Continued From page 36	C 367		

urinary retention.
-There was an order for oxycodone-APAP (used to treat pain) 10/325mg four times a day as needed.
-There was an order for clonazepam (used to treat anxiety) 0.5mg four times a day.

a. Review of Resident #1's Medication Administration Record (MAR) dated 03/08/21 through 04/04/21 revealed there was a handwritten entry for oxycodone 10/325mg four times a day and documented as administered 4 times a day from 03/08/21 through 04/04/21.

Review of Resident #1's MAR dated 04/05/21 through 05/04/21 revealed there was a handwritten entry for oxycodone 10/325mg four times a day and documented as administered 4 times a day from 04/05/21 through 04/13/21.

Observation of Resident #1's available oxycodone-APAP 10/325mg on 04/13/21 at 3:55pm revealed there were 60 tablets available.

Review of Resident #1's Control Substance Count Sheet (CSCS) for oxycodone-APAP 10/325mg revealed:
-There was a beginning quantity of 5 on 03/28/21 at 8am, an additional 120 added on 03/29/21 and documented as signed out at 8:00am, 12:00pm, 4:00pm, and 8:00pm from 03/28/21 at 8:00am to 04/13/21 at 12:00pm with a remaining quantity of 58.
-There was one error on 04/04/21 at 12:00pm when the previous balance of 96 pills was carried over to the next page and documented as 95 pills.

Telephone interview with Resident #1's prescribing practitioner at the pain clinic on

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C 367	Continued From page 37 04/14/21 at 10:51am revealed Resident #1 had an order for oxycodone-APAP 10/325mg written 02/11/21, 02/25/21 and 03/25/21 and could receive it four times a day. Interview with the Supervisor in Charge (SIC) on 04/13/21 at 3:55pm revealed he did not know why the CSCS showed less pills than were actually available. b. Review of Resident #1's Medication Administration Record (MAR) dated 03/08/21 through 04/04/21 revealed there was an entry for clonazepam 0.5mg four times a day and documented as administered 4 times a day from 03/08/21 through 04/04/21. Review of Resident #1's MAR dated 04/05/21 through 05/04/21 revealed there was an entry for clonazepam 0.5mg four times a day and documented as administered 4 times a day from 04/05/21 through 04/12/21 and on 04/13/21 at 8:00am. Observation of Resident #1's clonazepam 0.5mg on 04/13/21 at 3:55pm revealed resident #1's clonazepam 0.5mg was packaged with his other medications in a mulit-pack. Review of Resident #1's CSCS revealed a CSCS was not available for clonazepam 0.5mg. Interview with a pharmacist at the facility's contracted pharmacy on 04/14/21 at 9:09am revealed: -The clonazepam 0.5mg was packaged in Resident #1's roll of sealed multi-pack medications. -They did not provide CSCS for clonazepam 0.5mg because they did not know they needed to	C 367		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL081054	A. BUILDING: _____ B. WING _____	04/14/2021

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C 367	Continued From page 38 provide one for medications that were included in a multi-pack. -The facility had not requested a CSCS. Interview with the Supervisor in Charge (SIC) on 04/14/21 at 10:14am revealed he did not know that a CSCS was needed for a controlled substance that was packaged in a mulit-pack.	C 367		
C 612	10A NCAC 13G .1701 (c) Infection Prevention & Control Program (temp) 10A NCAC 13G .1701 INFECTION PREVENTION AND CONTROL PROGRAM (c) When a communicable disease outbreak has been identified at the facility or there is an emerging infectious disease threat, the facility shall ensure implementation of the facility ' s IPCP, related policies and procedures, and published guidance issued by the CDC; however, if guidance or directives specific to the communicable disease outbreak or emerging infectious disease threat have been issued in writing by the NCDHHS or local health department, the specific guidance or directives shall be implemented by the facility. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews the facility failed to ensure	C 612		

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C 612	Continued From page 39 recommendations and guidance by the Centers for Disease Control (CDC) and the North Carolina Department of Health and Human Services (NCDHHS) were implemented when caring for 6 residents during the global Coronavirus (COVID-19) pandemic as related to the screening of residents, staff, and visitors. The findings are: Review of the CDC guidelines for the prevention and spread of COVID-19 in long-term care (LTC) facilities last updated 11/20/20 revealed: -All essential visitors should be screened for the presence of fever and symptoms of the virus when entering the building. -Personnel should be screened for fever and symptoms of COVID-19 before starting each shift. -Screen residents daily for fever and symptoms of COVID-19. Review of the NCDHHS guidance for the prevention and spread of COVID-19 in LTC facilities dated 09/2020 revealed: -Actively screen all residents at least daily for fever and respiratory symptoms. -All visitors to the facility should be screened for signs and symptoms of COVID-19 prior to entering the facility. Observation upon entrance into the facility on 04/13/21 at 9:20am revealed: -There was a wall mounted infrared thermometer by the entry door. -There was a screening log hanging below the thermometer. -The surveyors were not screened for COVID-19 with a temperature check or asked screening questions upon entering the facility.	C 612		

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C 612	Continued From page 40 Interview with the manager on 04/13/21 at 9:30am revealed: -Visitors were screened for COVID-19 with a temperature check when they entered the facility. -Residents were screened every other day with a temperature check. -He did not screen the surveyors because "he was shocked and tore up" when they arrived. -He requested the surveyor be screened upon discovery of his mistake. Interview with the Supervisor-in-Charge (SIC) on 04/13/21 at 9:35 revealed: -He received some information about COVID-19 from NCDHHS. -The facility followed the guidance "the best we understood". -He did not think he always received all the information NCDHHS had sent out. -He and the manager lived at the facility. -Four of the six residents and 1 of the 2 staff had been vaccinated. -The 2 unvaccinated residents had refused the vaccine and the 1 unvaccinated staff was unable to receive it for medical reasons. Interview with a resident on 04/13/21 at 9:30am revealed: -Staff did not check his temperature every day. -Staff did not screen him for symptoms of COVID-19 every day. Interview with 2 additional residents on 04/13/21 at 9:41am revealed screening temperatures were taken at least once a week. Interview with a fourth resident on 04/13/21 at 9:52am revealed his temperature was checked every other day.	C 612		

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C 612	Continued From page 41 Interview with a fifth resident on 04/13/21 at 9:57am revealed: -Staff did not check his temperature every day. -Staff did not screen him for symptoms of COVID-19 every day. Interview with the SIC on 04/14/21 at 8:12am revealed: -The facility had not been allowing visitors inside since the beginning of the pandemic. -When healthcare providers came to the facility they screened themselves and logged their temperatures on the paper under the thermometer. -He never asked healthcare providers questions because he knew they had to screen themselves before they reported to work. -He and the manager periodically checked resident temperatures, about once a week. -He went on the state website to get COVID-19 information because he had not received information from NCDHHS in a "long time". -"Everything is so confusing" about the guidelines and COVID-19. Interview with the manager on 04/14/21 at 10:35am revealed: -He, the SIC and the residents never went anywhere except to medical appointments. -He did not keep a log of the resident temperature checks, he just took the temperatures. -He had a visitor screening log prior to the one currently hanging but he lost it. -He hung the current log after the facility received the wall mounted infrared thermometer from NCDHHS in February.	C 612		