

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL079109</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>04/28/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WHISPERING PINES ASSISTED LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>149 HIGHWAY 87</b> <b>REIDSVILLE, NC 27320</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments  The Adult Care Licensure Section conducted an annual and follow up survey on 04/28/21.	C 000		
C 147	<p>10A NCAC 13G .0406(a)(7) Other Staff Qualifications</p> <p>10A NCAC 13G .0406 Other Staff Qualifications (a) Each staff person of a family care home shall: (7) have a criminal background check in accordance with G.S. 114-19.10 and G.S. 131D-40;</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure 2 of 3 sampled staff (Staff A and C) completed a statewide criminal background check prior to hire.</p> <p>The findings are:</p> <p>1. Review of Staff A's, Supervisor-in-Charge (SIC) personnel record revealed: -She was hired on 04/19/19. -There was an online computer generated background history which listed personal information including relatives and some criminal history but there was no statewide criminal background check in Staff A's personnel record. -There was no documentation of a consent signed by Staff A for a criminal background check to be done in the personnel record.</p> <p>Interview with Staff A on 04/28/21 at 3:30 pm revealed: -She did not know her criminal background check document was not in her personnel record. -She thought she had a criminal background check when she was hired.</p>	C 147		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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C 147	<p>Continued From page 1</p> <p>-The Administrator was responsible for ensuring staff records were placed in their personnel records.</p> <p>Interview with the Administrator on 04/28/21 at 3:00 pm revealed he thought he had completed a criminal background check for Staff A.</p> <p>Refer to telephone interview with the Administrator on 04/28/21 at 3:00 pm.</p> <p>Refer to interview with the Administrative Assistant on 04/28/21 at 3:50 pm.</p> <p>2. Review of Staff C's, Supervisor-in-Charge (SIC) personnel record revealed: -She was hired on 08/26/19. -There was an online computer generated background history which listed personal information including relatives but there was no statewide criminal background check in Staff C's personnel record. -There was no documentation of a consent signed by Staff A for a criminal background check to be done in the personnel record</p> <p>Interview with Staff C on 04/28/21 at 3:35 pm revealed: -She did not know her criminal background check document was not in her personnel record. -She thought she had a criminal background check one when she was hired. -The Administrator was responsible for ensuring staff records were placed in their personnel records.</p> <p>Interview with the Administrator on 04/28/21 at 3:00 pm revealed he thought he had completed a criminal background check for Staff C.</p>	C 147		

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C 147	<p>Continued From page 2</p> <p>Refer to telephone interview with the Administrator on 04/28/21 at 3:00 pm.</p> <p>Refer to interview with the Administrative Assistant on 04/28/21 at 3:50 pm.</p> <p>Interview with the Administrator on 04/28/21 at 3:00 pm revealed: -He did not know the background checks he completed were not a statewide criminal background checks. -He was responsible for ensuring the statewide criminal background check was completed and placed in staffs' personnel records upon hire.</p> <p>Interview with the Administrative Assistant on 04/28/21 at 3:50 pm revealed: -The Administrator was responsible for completing a criminal background checks for new staff upon hire. -The primary SIC for the home was responsible for ensuring the background checks were in the staff records. -Staff records were usually audited every 6 months, but had not been done due to COVID-19 and the same staff had been working at the facility.</p>	C 147		