

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL011127</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/02/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ANGEL HOUSE 1</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>60 D HORNOT CIRCLE ASHEVILLE, NC 28806</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments  The Adult Care Licensure Section completed an Annual Survey on 03/02/21.	C 000		
C 275	<p>10A NCAC 13G .0904(d)(3)(C) Nutrition And Food Service</p> <p>10A NCAC 13G .0904 Nutrition And Food Service (d) Food Requirements in Family Care Homes: (3) Daily menus for regular diets shall include the following: (C) Vegetables: Three servings of vegetables (one serving equals ½ cup of cooked or canned vegetable; 6 ounces of vegetable juice; or 1 cup of raw vegetable). One of these shall be a dark green, leafy or deep yellow three times a week.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews, and record review the facility failed to appropriately substitute foods as listed on the scheduled menu that were of equal nutritional value.</p> <p>The findings are:</p> <p>Review of the lunch menu for 03/02/21 revealed a peanut butter and jelly sandwich on whole grain bread, 1 medium sliced carrot, 1 sliced celery stalk, 1 medium banana, and 5 ounces (oz.) of vanilla pudding was scheduled to be served.</p> <p>Review of the substitution log revealed no substitutions had been documented on 03/02/21 for the lunch menu.</p> <p>Observation of the lunch meal service on 03/02/21 at 11:52am revealed: -Two residents were present in the dining room for the lunch meal service. -Each resident was given a peanut butter and jelly</p>	C 275		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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C 275	<p>Continued From page 1</p> <p>sandwich on white bread, 2 baby carrots and potato chips. -There was no substitution for the celery, banana, or vanilla pudding.</p> <p>Interview with the Supervisor in Charge (SIC) on 03/02/21 at 12:06pm revealed: -He did not have celery, bananas, or vanilla pudding to give the residents for lunch. -He had chosen to add potato chips to each resident meal. -He had not written it yet on the substitution list. -The facility ordered their own groceries on line after a list of needed items was given to the Administrative Assistant (AA). -The last order was placed on 02/25/21 and should be delivered on 03/03/21 between 1:00pm and 3:00pm.</p> <p>Interview with a resident on 03/02/21 at 12:49pm revealed: -She got enough to eat for lunch. -She ate her sandwich and some of her potato chips. -She could not eat the baby carrots because she only had 8 teeth and "can't eat any raw vegetables."</p> <p>Interview with a 2nd resident on 03/02/21 at 12:51pm revealed: -He had enough to eat for lunch. -He ate his sandwich and all his potato chips. -He did not eat the carrots because they were too hard on his teeth.</p> <p>Interview with a 3rd resident on 03/02/21 at 12:53pm revealed: -He had enough to eat for lunch. -He ate his sandwich, potato chips and 2 baby carrots.</p>	C 275		

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C 275	<p>Continued From page 2</p> <p>A second interview with the SIC on 03/02/21 at 12:55pm revealed:</p> <ul style="list-style-type: none"> <li>-There were fresh apples in the refrigerator and sugar-free and regular canned mixed fruits available for the residents.</li> <li>-There was only white bread available for sandwiches.</li> <li>-There was no vanilla pudding, but he could have substituted a cookie.</li> <li>-He could have served lettuce instead of the celery stick.</li> </ul> <p>Interview with the Administrator on 03/02/21 at 1:01pm revealed:</p> <ul style="list-style-type: none"> <li>-Due to the pandemic, groceries were being ordered and delivered every two weeks.</li> <li>-They usually had 100% wheat bread, but they didn't always have it available when the groceries arrived.</li> <li>-She did not use white bread unless there was no other choice.</li> <li>-She thought they may need to order more fresh fruit.</li> <li>-They normally had pudding available to make for the residents.</li> <li>-Staff needed to watch the menu more closely.</li> <li>-She expects staff to look ahead at what food was on the menu to be served and make sure it is available for the residents.</li> <li>-If the food on the menu was not available, she expects to be contacted by staff so she could get it for them.</li> </ul>	C 275		