

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL013034	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/26/2021
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NAME OF PROVIDER OR SUPPLIER THE CARRIAGE HOUSE OF CAREMOOR	STREET ADDRESS, CITY, STATE, ZIP CODE 4838 CAREMOOR PLACE KANNAPOLIS, NC 28081
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C 000	Initial Comments The Adult Care Licensure Section and the Cabarrus County Department of Social Services conducted an annual survey with an onsite visit on February 25, 2021 and a telephone exit on February 26, 2021.	C 000		
C 173	<p>10A NCAC 13G .0504 (c) Competency Validation For Licensed Health Pro</p> <p>10A NCAC 13G .0504 Competency Validation For Licensed Health Professional Support Tasks</p> <p>(c) Competency validation of staff, according to Paragraph (a) of this Rule, for the licensed health professional support tasks specified in Paragraph (a) of Rule .0903 of this Subchapter and the performance of these tasks is limited exclusively to these tasks except in those cases in which a physician acting under the authority of G.S. 131D-2(a1) certifies that non-licensed personnel can be competency validated to perform other tasks on a temporary basis to meet the resident's needs and prevent unnecessary relocation</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure physician certification which would approve non-licensed facility staff to be competency validated by a Licensed Health Professional to administer a subcutaneous anti-coagulant medication on a temporary basis for one resident (Resident #3).</p> <p>The findings are:</p> <p>Review of Resident #3's hospital discharge summary dated 02/17/21 revealed: -Diagnoses included post operative right sided</p>	C 173	<p>In order to correct the deficiency listed to the left, we have created a new policy so that our staff RN will be notified any time a resident is admitted to the hospital. The notification will include when the resident was admitted, why they were admitted and when discharge is anticipated. The RN will receive a follow up notification when we have a firm discharge date. An RN will come to the facility within 24 hours of readmission to Caremoor Retirement Community to perform an assessment and any training that may be needed. The RN assessment will be completed prior to any new procedure a resident may need.</p> <p>To prevent this from happening again, the assistant administrator and director will be monitoring all residents that are re-admitted from the hospital. Monitoring will ensure timely RN assessments and adequate training. The monitoring by administration will take place following any discharge from the hospital over the next ninety days.</p> <p>The new policy went in to effect 03-20-2021. The new policy is attached.</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Madison Scarby
STATE FORM

Assistant Administrator

3-24-2021

6899

3C2C11

If continuation sheet 1 of 5

Karen M. Polce

Received and Acknowledged

04/16/21

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C 173	<p>Continued From page 1</p> <p>hip fracture, anemia and hypertension.</p> <p>-There was an order for subcutaneous injections of Lovenox, (a medication used to prevent and treat blood clots), 0.3milliliters (ml) daily for 24 days, per the recommendation of the orthopedic surgeon.</p> <p>Review of Resident #3's record revealed a Physician's order dated 02/17/21 for Lovenox 30mg/0.3 ml injectable solution daily for 24 days.</p> <p>Review of Resident #3's Primary Care Physician's (PCP) order dated 02/18/21 revealed the home health (HH) nurse was to administer the Lovenox subcutaneous injections.</p> <p>Observation of Resident #3's medications available for administration on 02/25/21 at 3:20pm revealed:</p> <p>-There were 17 prefilled syringes of Lovenox, 0.3ml, in a plastic bag.</p> <p>-A pharmacy generated label was affixed to the bag with Resident #3's name and the directions to inject Lovenox 0.3ml subcutaneously once daily.</p> <p>Review of Resident #3's electronic medication administration record (eMAR) for February 2021 revealed:</p> <p>-There was an entry for Lovenox 30mg/0.3ml, inject 0.3ml subcutaneously once daily for 24 days. Have the HH nurse to administer.</p> <p>-There was documentation from 02/18/21 through 02/24/21 the Lovenox was administered at 8:00am daily by the medication aides (MAs).</p> <p>-Seven doses of Lovenox were administered to Resident #3 from 02/18/21 through 02/24/21.</p> <p>Review of Resident #3's record revealed:</p> <p>-There was no Temporary Licensed Health Professional Support Task Physician's</p>	C 173		

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C 173	<p>Continued From page 2</p> <p>Certification documentation in the resident's record.</p> <p>-There was no documentation of a Licensed Health Professional Support (LHPS) review 30 days after the LHPS task of subcutaneous injections by facility staff.</p> <p>Interview with a MA on 02/25/21 at 2:40pm revealed:</p> <p>-She had administered Resident #3's Lovenox 0.3ml in a prefilled syringe on 02/18/21, 02/22/21 and 02/23/21.</p> <p>-She was told by the Supervisor in Charge (SIC) the MAs were allowed to administer Lovenox subcutaneously.</p> <p>-She had not had any special training in administering the Lovenox.</p> <p>-She administered the Lovenox using the same procedure as an insulin injection.</p> <p>Interview with a second MA on 02/25/21 at 3:10pm revealed:</p> <p>-She had administered the prefilled syringe of Lovenox to Resident #3 since his return from the hospital.</p> <p>-She administered the medication at 8:00am on 2/19/21, 02/20/21, 02/21/21 and 02/24/21.</p> <p>-She was informed by the SIC that the MAs were able to administer the Lovenox injection to Resident #3 because it was a subcutaneous injection.</p> <p>-She had no other training or directives around administering the Lovenox injection.</p> <p>Interview with the SIC on 02/25/21 at 4:10pm revealed:</p> <p>-She knew Resident #3 was receiving Lovenox through a subcutaneous injection administered by the MAs.</p> <p>-She thought it was allowed since the MAs were</p>	C 173		

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C 173	<p>Continued From page 3</p> <p>allowed to administer insulin subcutaneously to the residents.</p> <p>-She did not know a physician's approval was needed or that the staff had to be competency validated by the Registered Nurse (RN).</p> <p>-She did not reach out to the primary care physician (PCP) for clarification.</p> <p>Telephone interview with the Resident Care Director (RCD) on 02/26/21 at 9:42am revealed:</p> <p>-Resident #3 had returned from the hospital post hip surgery with orders for Lovenox 3ml subcutaneously daily for 24 days.</p> <p>-She had a conversation with the HH nurse and the SIC regarding Resident #3's Lovenox injections.</p> <p>-It was their opinion that a subcutaneous injection could be administered by the MAs.</p> <p>-She thought since the MAs were allowed to administer insulin subcutaneously, they could administer any medication subcutaneously.</p> <p>-She did not know that unlicensed staff were not permitted to administer anticoagulants through subcutaneous injection.</p> <p>-She did not know she was required to obtain physician approval to allow non-licensed staff to be competency validated to administer anticoagulation therapy through subcutaneous injection.</p> <p>-She had not contacted the PCP for the temporary LHPS approval.</p> <p>Telephone interview with the Administrator on 02/26/21 at 10:20am revealed:</p> <p>-She did not know Resident #3 could not receive anticoagulants through a subcutaneous injection administered by unlicensed staff.</p> <p>-She relied on the clinical team to provide her with that information.</p> <p>-She did not know it was necessary to obtain</p>	C 173		

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C 173	<p>Continued From page 4</p> <p>physician approval to allow non-licensed facility staff to be competency validated to administer anticoagulation therapy through subcutaneous injection.</p> <p>-She had not contacted the PCP for the temporary LHPs approval.</p> <p>Attempted interview with Resident #3 on 02/25/21 at 4:10pm was unsuccessful.</p>	C 173		