

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL051061	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/22/2020
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NAME OF PROVIDER OR SUPPLIER PROVIDENCE ASSISTED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 4302 NC 210 SMITHFIELD, NC 27577
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on 01/22/20.	D 000		
D 282	<p>10A NCAC 13F .0904(a)(1) Nutrition and Food Service</p> <p>10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes:</p> <p>(1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to assure food storage areas were protected from contamination as evidenced by the presence of rodent droppings in the dry goods storage area.</p> <p>The findings are:</p> <p>Observation of the dry goods storage area on 01/22/20 at 9:20am revealed:</p> <ul style="list-style-type: none"> -There were two black rodent droppings on the windowsill. -There were some (5-10) brown rodent droppings on the top of a large, closed storage container of sugar. -There were a few (10-20) brown and black rodent droppings on the top of a large, closed storage container of flour. -There were several (greater than 25) black rodent droppings on an empty bottom shelf in the corner of the dry goods storage area. -There was an empty rodent trap under a shelving unit on the other side of the dry goods storage area. 	D 282		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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D 282	<p>Continued From page 1</p> <p>Review of the weekly kitchen cleaning schedule for January 2020 on 01/22/20 at 9:28 revealed:</p> <ul style="list-style-type: none"> -The pantry was to be swept and mopped weekly. -The January 2020 cleaning dates were 01/04/20, 01/11/20, 01/18/20, and 01/25/20. -There was a column for staff to initial after completing the cleaning tasks. -There were no initials documented for the cleaning tasks on 01/04/20 and 01/18/20. -There were initials documented next to the cleaning tasks on 01/11/20 and 01/25/20. -The Kitchen Manager's (KM) initials were documented for the cleaning tasks on 01/11/20. <p>Review of an invoice from a pest control company revealed the facility was treated for rats, mice, and other pests on 10/24/19.</p> <p>Interview with the KM on 01/22/20 at 9:20am revealed:</p> <ul style="list-style-type: none"> -She had not seen any rodents in the dry goods storage area. -She had cleaned the shelves on 01/16/20. -She had not noticed the rodent droppings when she cleaned the shelves last week. -The staff who documented sweeping and mopping the dry goods storage area on 01/25/20 made a mistake and should have initialed in the 01/18/20 column. -An exterminator treated the facility, but she could not recall the date of his last visit. <p>Telephone interview on 01/22/20 at 10:40am with the exterminator who treated the facility on 10/24/19 revealed:</p> <ul style="list-style-type: none"> -In October 2019, he received a call from the Administrator regarding seeing rodents outside the building. -In October 2019, he placed rat poison around 	D 282		

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D 282	<p>Continued From page 2</p> <p>the exterior of the building, and placed glue traps in the kitchen and dry goods storage area.</p> <ul style="list-style-type: none"> -He visited the facility every three months. -The facility was due for a visit this month. -He or the Administrator placed the call to schedule his quarterly visits. -His next visit to the facility had not been scheduled yet. <p>Interview with the Administrator on 01/22/20 at 1:57pm revealed the exterminator was scheduled to be at the facility on 01/24/20 at 1:00pm.</p> <p>Interview with the Administrator on 01/22/20 at 4:37pm revealed:</p> <ul style="list-style-type: none"> -She went into the dry goods storage area once a month. -She could not remember the last time she went into the dry goods storage area. -She did not know about the presence of rodent droppings in the dry goods storage area. -A resident had reported seeing a rodent in the hallway in October 2019. -She called the exterminator in October 2019 to treat the facility for pests. -She knew rodents were present outside around the facility because of its rural location. 	D 282		