| | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO A. BUILDING: | | (X3) DATE SURVEY COMPLETED R-C | |
|--------------------------|---|---|----------------------------------|---|--------------------------------------|-------------------------|
| | | | | | | |
| | | HAL092166 | B. WING | | 10 |)/16/2019 |
| IAME OF PF | ROVIDER OR SUPPLIER | STREET A | ADDRESS, CITY, STATE, | ZIP CODE | | |
| | ASSISTED LIVING OF | E KNIGHTDALE 2408 HC | DGE ROAD | | | |
| | | KNIGHT | DALE, NC 27545 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL & LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY) | SHOULD BE | (X5) COMPLET DATE |
| {D 000} | Initial Comments | | {D 000} | | | |
| | County Human Serv | nsure Section and Wake vices conducted a follow-up 5, 2019 to October 16, 2019. | | | | |
| {D 358} | 10A NCAC 13F .100 Administration | 04(a) Medication | {D 358} | | | |
| | (a) An adult care ho preparation and adm prescription and nor by staff are in accore (1) orders by a licer which are maintaine | 04 Medication Administration ome shall assure that the ninistration of medications, n-prescription, and treatments dance with: nsed prescribing practitioner d in the resident's record; and tion and the facility's policies | | | | |
| | This Rule is not me TYPE B VIOLATION | 1 | | | | |
| | reviews, the facility f medications as order the facility's policies observed during the errors with an antips breathing problems (#6), a calcium with | ons, interviews, and record failed to administer ared and in accordance with for 2 of 5 residents (#6, #7) medication passes including sychotic (#6), two inhalers for (#6), a vitamin D supplement vitamin D supplement (#7), r overactive bladder (#7). | | | | |

| | of Health Service Regu of Deficiencies of Correction | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO A. BUILDING: | | | E SURVEY PLETED |
|---------------|--|---|----------------------------------|--|-----------------|--------------------------|
| | | HAL092166 | B. WING | | | R-C)/ 16/2019 |
| IAME OF PF | ROVIDER OR SUPPLIER | STREET A | DDRESS, CITY, STATE | ZIP CODE | | |
| | | 2408 HO | DGE ROAD | | | |
| ARILLON | ASSISTED LIVING OF | KNIGHTDALE KNIGHT | DALE, NC 27545 | | | |
| (X4) ID | | ATEMENT OF DEFICIENCIES | ID | PROVIDER'S PLAN O | | (X5) |
| PREFIX TAG | | Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | PREFIX TAG | (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN | THE APPROPRIATE | COMPLET DATE |
| {D 358} | Continued From page | 9 1 | {D 358} | | | |
| | The findings are: | | | | | |
| | 1. The medication err | or rate was 19% as | | | | |
| | | ervation of 6 errors out of 31 | | | | |
| | | he 2:00pm medication pass | | | | |
| | | 3:00am/9:00am medication | | | | |
| | passes on 10/16/19. | | | | | |
| | a Review of Residen | t #6's current FL-2 dated | | | | |
| | 08/13/19 revealed: | | | | | |
| | | Alzheimer's dementia | | | | |
| | without behavioral dis | sturbance, accelerated | | | | |
| | hypertension, depres | | | | | |
| | coronary artery disea | | | | | |
| | | for Breo Ellipta 100-25mcg puff once daily. (Breo | | | | |
| | Ellipta is used to treat | | | | | |
| | pulmonary disease a | | | | | |
| | -There was an order | for Incruse Ellipta 62.5mcg | | | | |
| | | puff once daily. (Incruse | | | | |
| | Ellipta is used to treat pulmonary disease.) | t chronic obstructive | | | | |
| | [Breo Ellipta and Incr | use Ellipta are dry powder | | | | |
| | | er medications deep into the | | | | |
| | lungs. These types o | | | | | |
| | - | iring a deep, fast breath to | | | | |
| | | n from the device and into to the manufacturer, Breo | | | | |
| | • • | lipta require the cover lids to | | | | |
| | | I the way down until a "click" | | | | |
| | | will release a dose into the | | | | |
| | | se the counter by 1 number, | | | | |
| | - | is ready to use. Before | | | | |
| | | ale fully, then close mouth ce and take 1 long, steady | | | | |
| | | the mouth. Hold breath in | | | | |
| | | en breathe out slowly and | | | | |
| | gently. Both inhalers | - | 1 | | | |

| | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE C | | | E SURVEY PLETED |
|---------------|---|--|----------------------------|--|-------------------|--------------------|
| | | | A. BUILDING: | | R-C | |
| | | HAL092166 | B. WING | | |)/16/2019 |
| IAME OF PF | ROVIDER OR SUPPLIER | STREET | ADDRESS, CITY, STATE | , ZIP CODE | | |
| | ASSISTED LIVING OF | KNIGHTDAI F | DGE ROAD DALE, NC 27545 | | | |
| (X4) ID | SUMMARY ST | ATEMENT OF DEFICIENCIES | ID | PROVIDER'S PLAN C | OF CORRECTION | (X5) |
| PREFIX TAG | | Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | PREFIX TAG | (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN |) THE APPROPRIATE | COMPLET |
| {D 358} | Continued From page | e 2 | {D 358} | | | |
| | opening.] | | | | | |
| | medication administrative revealed: | | | | | |
| | inhale 1 puff once da administration time of | - | | | | |
| | inhale 1 puff once da administration time o | ily with a scheduled | | | | |
| | the special care unit 8:30am revealed: | edication aide (MA) on duty in (SCU) on 10/16/19 at | | | | |
| | -She usually worked third shift but she was filling in for the first shift MA that morning (10/16/19). -Resident #6 had two inhalers she was going to receive that morning (10/16/19). | | | | | |
| | -The first shift MA has was not "breathing in was supposed to do. | d told her that Resident #6 " with the inhalers like she | | | | |
| | -She did not know if t reported it to anyone resident's primary ca | else or notified the | | | | |
| | pass on 10/16/19 rev | 00am/9:00am medication realed: opened the cover lid to | | | | |
| | Resident #6's Incruse -The MA did not slide | e Ellipta 62.5mcg inhaler. the cover lid all the way to rice and no click was heard. | | | | |
| | 10. | ncruse inhaler remained on the resident to exhale prior | | | | |
| | | viece in the resident's mouth. quick shallow breath in but th. | | | | |
| | -The MA did not instr deeply or hold her br | uct the resident to breath in eath. | | | | |

| | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO | | | E SURVEY PLETED |
|---------------|---|--|----------------------------|--|-----------------|--------------------|
| | | | A. BUILDING: | | R-C | |
| | | HAL092166 | B. WING | | 10/16/2019 | |
| NAME OF PI | ROVIDER OR SUPPLIER | STREET | ADDRESS, CITY, STATE | , ZIP CODE | | |
| CARILLO | N ASSISTED LIVING OF | KNIGHTDAI F | DGE ROAD DALE, NC 27545 | | | |
| (X4) ID | | ATEMENT OF DEFICIENCIES | ID | PROVIDER'S PLAN OF | | (X5) |
| PREFIX TAG | | Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | PREFIX TAG | (EACH CORRECTIVE ACT CROSS-REFERENCED TO T DEFICIENC | THE APPROPRIATE | COMPLET DATE |
| {D 358} | Continued From page | e 3 | {D 358} | | | |
| | -The MA told the resident to do it again. -The resident took a second quick shallow breath | | | | | |
| | | | | | | |
| | | r breath and she was not | | | | |
| | instructed by the MA | cover lid on the Incruse | | | | |
| | Ellipta inhaler. | | | | | |
| | | opened the cover lid to | | | | |
| | | Ilipta 100-25mcg inhaler. | | | | |
| | | the cover lid all the way to | | | | |
| | | vice and no click was heard. | | | | |
| | | Breo inhaler remained on 10. e the resident to exhale prior | | | | |
| | | biece in the resident's mouth. | | | | |
| | | quick shallow breath in and | | | | |
| | did not hold her brea | | | | | |
| | | ruct the resident to breath in | | | | |
| | deeply or hold her br | eath. second quick shallow breath | | | | |
| | | r breath and she was not | | | | |
| | instructed by the MA | | | | | |
| | - | cover lid on the Breo Ellipta | | | | |
| | inhaler. | | | | | |
| | | lent 6's inhalers on 10/16/19 | | | | |
| | at 8:40am revealed: | I Incruse Ellipta inhalers | | | | |
| | | 7/17/19, with a 30-day | | | | |
| | supply. | | | | | |
| | | inhalers remained at 10, the | | | | |
| | | MA attempting to administer | | | | |
| | the inhalers. | on the boy of each intertain | | | | |
| | I here was a sticker with a handwritten op | on the box of each inhaler | | | | |
| | | s expired 6 weeks after | | | | |
| | opening. | | | | | |
| | A second interview w | rith the MA on duty in the | | | | |
| | SCU on 10/16/19 at a | | | | | |
| | | Breo Ellipta and Incruse | | | | |
| | Ellipta inhalers was c alth Service Regulation | on 10 for both inhalers before | | | | |

Division of Health Service Regul STATE FORM

6899

If continuation sheet 4 of 17

| STATEMENT | of Health Service Regu FOF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO A. BUILDING: | | | E SURVEY PLETED |
|---------------|---|--|----------------------------------|--|-----------------|--------------------|
| | | | B. WING | | R-C | |
| | | HAL092166 | | | 10 | /16/2019 |
| NAME OF PI | ROVIDER OR SUPPLIER | | DDRESS, CITY, STATE | , ZIP CODE | | |
| CARILLOI | N ASSISTED LIVING OF | KNIGHTDALE | DGE ROAD DALE, NC 27545 | | | |
| (X4) ID | SUMMARY ST | ATEMENT OF DEFICIENCIES | ID | PROVIDER'S PLAN O | F CORRECTION | (X5) |
| PREFIX TAG | | Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | PREFIX TAG | (EACH CORRECTIVE AC CROSS-REFERENCED TC DEFICIEN | THE APPROPRIATE | COMPLETI DATE |
| {D 358} | Continued From page | e 4 | {D 358} | | | |
| | she administered the | m to Resident #6 and they | | | | |
| | remained on 10 after | | | | | |
| | | she was supposed to pull the | | | | |
| | cover lid all the way of device until she hear | down the side of the inhaler | | | | |
| | device until she hear | | | | | |
| | Observation during the | ne medication pass on | | | | |
| | 10/16/19 at 8:42am r | • | | | | |
| | -The MA opened the | cover lid to the Breo Ellipta | | | | |
| | inhaler and pulled it a | all the way down until a click | | | | |
| | was heard. | | | | | |
| | -The counter on the i | - | | | | |
| | - | thpiece to Resident #6's | | | | |
| | | nt only inhaled slightly and a deep inhalation of the | | | | |
| | medication. | | | | | |
| | | uct the resident to breath in | | | | |
| | deeply or hold her br | eath. | | | | |
| | -The MA put both inh | alers back in the medication | | | | |
| | cart and did not atten | npt to administer them | | | | |
| | anymore. | | | | | |
| | Observation and inte | rview of Resident #6 on | | | | |
| | 10/16/19 at 8:48am r | evealed: | | | | |
| | | alked down the hall from the | | | | |
| | living room to her be | | | | | |
| | breathing short rapid | the side of her bed and was | | | | |
| | | she felt short of breath. | | | | |
| | | er questions about her | | | | |
| | medications, includin | • | | | | |
| | A third interview with | the MA on duty in the SCU | | | | |
| | on 10/16/19 at 12:29 | pm revealed: | | | | |
| | • | on third shift and did not | | | | |
| | normally administer r | | | | | |
| | | nistered the Breo Ellipta or | | | | |
| | Incruse Ellipta inhale | rs to Resident #6. cover lids of Resident #6's | | | | |
| | - | e Ellipta all the way down | | | | |
| ision of Llo | alth Service Regulation | | 1 | | | |

| | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO | | (X3) DATE SURVEY COMPLETED | | |
|--------------------------|---|---|----------------------|--|--------------------------------------|-------------------------|--|
| | | | A. BUILDING: | | | | |
| | | HAL092166 | B. WING | | | R-C 10/16/2019 | |
| AME OF PF | ROVIDER OR SUPPLIER | STREET | ADDRESS, CITY, STATE | , ZIP CODE | | | |
| | ASSISTED LIVING OF | 2408 HC | DGE ROAD | | | | |
| | | KNIGHT | DALE, NC 27545 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN (EACH CORRECTIVE A CROSS-REFERENCED T DEFICIE | CTION SHOULD BE O THE APPROPRIATE | (X5) COMPLET DATE | |
| {D 358} | Continued From page 5 | | {D 358} | | | | |
| | that morning (10/16/1 | 9 at 8:34am and 8:35am) | | | | | |
| | and she did not hear them click. | | | | | | |
| | -She asked the reside | ent to do 2 puffs with each | | | | | |
| | inhaler because the r | esident's breath was weak | | | | | |
| | | ot decline on either inhaler. | | | | | |
| | | inhalers stayed on 10 after | | | | | |
| | | ed 2 puffs on each inhaler | | | | | |
| | (on 10/16/19 at 8:34a | , | | | | | |
| | | e helped Resident #6 go to I shift, the resident would | | | | | |
| | have shortness of bre | | | | | | |
| | | Resident #6 as short of | | | | | |
| | | at morning on 10/16/19. | | | | | |
| | | e inhalers had expired when | | | | | |
| | she administered the | m that morning (10/16/19). | | | | | |
| | | sually audited the carts and | | | | | |
| | ordered the medication | ons. | | | | | |
| | Telephone interview | | | | | | |
| | 10/16/19 at 5:07pm r | | | | | | |
| | 5 | first shift and administered | | | | | |
| | | to Resident #6, including ncruse Ellipta inhalers. | | | | | |
| | • | cover lid down and the | | | | | |
| | counter would decline | | | | | | |
| | -She had no problem | - | | | | | |
| | counter on the inhale | | | | | | |
| | | inhaled a deep breath when | | | | | |
| | she administered the | inhalers. | | | | | |
| | | wing or voicing any concerns | | | | | |
| | • | way Resident #6 used the | | | | | |
| | inhalers. | | | | | | |
| | | the inhalers had expired. | | | | | |
| | -Resident #6 sometin the resident walked d | nes got short of breath when | | | | | |
| | the resident warked o | | | | | | |
| | Interview with a third | MA on 10/16/19 at 5:48pm | | | | | |
| | revealed: | | | | | | |
| | -She had administere | d the inhalors to Resident | | | | | |
| 1 | | | | | | | |

| | OF DEFICIENCIES F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO | | | E SURVEY PLETED | |
|--------------------------|--|---|----------------------|---|--------------------------------------|-------------------------|--|
| | | | A. BUILDING: | | | | |
| | | HAL092166 | B. WING | | | R-C 10/16/2019 | |
| AME OF PF | OVIDER OR SUPPLIER | STREET A | DDRESS, CITY, STATE, | ZIP CODE | | | |
| | ASSISTED LIVING OF | KNIGHTDALE 2408 HO | DGE ROAD | | | | |
| | | KNIGHT | DALE, NC 27545 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN ((EACH CORRECTIVE A CROSS-REFERENCED TI DEFICIE | CTION SHOULD BE O THE APPROPRIATE | (X5) COMPLET DATE | |
| {D 358} | Continued From page | e 6 | {D 358} | | | | |
| | a MA. | | | | | | |
| | -She would pull the cover lid all the way down and heard it click before she had the resident to | | | | | | |
| | inhale. -The counter would d | lecline by 1 count after she | | | | | |
| | opened the cover lid and heard the click. -Sometimes Resident #6 would inhale a full | | | | | | |
| | | | | | | | |
| | inhale a half breath d | s the resident would only lepending on the resident's | | | | | |
| | mood. -She had never seen | Resident #6 short of breath. | | | | | |
| | | 6's pharmacy dispensing | | | | | |
| | | 19 - 10/16/19 revealed: llipta inhaler (30-day supply) | | | | | |
| | | 19, 07/17/19, and 10/16/19. | | | | | |
| | • | Ellipta inhaler (30-day | | | | | |
| | supply) dispensed on 10/16/19. | 1 05/17/19, 07/17/19, and | | | | | |
| | at the facility's contra | with a pharmacy technician cted pharmacy on 10/16/19 | | | | | |
| | | eceive monthly cycle fills, so o reorder medications when | | | | | |
| | needed for refills. | | | | | | |
| | | Breo Ellipta and one | | | | | |
| | 30-day supply of eacl | r on 07/17/19, which was a h medication | | | | | |
| | | ot receive another refill | | | | | |
| | | aler until today, 10/16/19. | | | | | |
| | | sident Care Coordinator | | | | | |
| | (RCC) on 10/16/19 at | t 1:25pm revealed: ed on the proper use of | | | | | |
| | | ed nurse during medication | | | | | |
| | | d the MAs should know how | | | | | |
| | to use the inhalers. | | | | | | |
| | -The MAs had not rep Resident #6's inhaler | ported any concerns with | | | | | |

| | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO A. BUILDING: | | | E SURVEY PLETED |
|---------------|--|--|----------------------------------|--|--------------------------------------|--------------------|
| | | | | | | R-C |
| | | HAL092166 | B. WING | | 10 |)/16/2019 |
| AME OF PF | ROVIDER OR SUPPLIER | STREET A | DDRESS, CITY, STATE, | ZIP CODE | | |
| ARILLON | ASSISTED LIVING OF | KNIGHTDALE | DGE ROAD DALE, NC 27545 | | | |
| (X4) ID | SUMMARY ST | ATEMENT OF DEFICIENCIES | ID | PROVIDER'S PLAN C | | (X5) |
| PREFIX TAG | (EACH DEFICIENC | Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | PREFIX TAG | (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEI | CTION SHOULD BE D THE APPROPRIATE | COMPLET DATE |
| {D 358} | Continued From page | e 7 | {D 358} | | | |
| | -She and the MAs co | nducted cart audits weekly | | | | |
| | including identifying any expired medications. | | | | | |
| | -She had not noticed | Resident #6's inhalers had | | | | |
| | • | nducted weekly cart audits. | | | | |
| | | Ellipta and Incruse Ellipta | | | | |
| | | already been empty before | | | | |
| | 08/03/19 and they we | e inhalers were opened on | | | | |
| | | Resident #6 having any | | | | |
| | shortness of breath. | resident #0 having any | | | | |
| | | Resident #6's PCP about the | | | | |
| | errors with the two in | | | | | |
| | | sident Care Director (RCD) | | | | |
| | on 10/16/19 at 1:25p | | | | | |
| | | trained on the proper use of | | | | |
| | - | cation training upon hire. ported any concerns with any | | | | |
| | resident's use of inha | | | | | |
| | | cart audits weekly which | | | | |
| | should include identif | | | | | |
| | medications. | | | | | |
| | -Resident #6's Breo E | Ellipta and Incruse Ellipta | | | | |
| | inhalers should have | already been empty since | | | | |
| | | ened on 08/03/19 and they | | | | |
| | were 30-day supplies | S. | | | | |
| | Telephone interview | with a nurse at Resident #6's | | | | |
| | - | 6/19 at 4:36pm revealed: | | | | |
| | -Resident #6's PCP v | was unavailable for interview. | | | | |
| | -Their office had not I | 5 | | | | |
| | | t #6's use of the Breo Ellipta | | | | |
| | or Incruse Ellipta inha | | | | | |
| | | receive both inhalers once | | | | |
| | daily as ordered. | alers as ordered could | | | | |
| | - | dent's shortness of breath. | | | | |
| | | sident during a visit on | | | | |
| | - | not notice the resident | | | | |
| | having any shortness | | | | | |

| | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO | | | E SURVEY PLETED | |
|--------------------------|--|--|-----------------------|---|--------------------------------------|-------------------------|--|
| | | | A. BUILDING: | | | R-C | |
| | | HAL092166 | B. WING | | 10/16/2019 | | |
| NAME OF PI | ROVIDER OR SUPPLIER | STREET A | ADDRESS, CITY, STATE, | ZIP CODE | | | |
| | NASSISTED LIVING OF | KNIGHTDALE | DGE ROAD | | | | |
| | | | DALE, NC 27545 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN C (EACH CORRECTIVE AC CROSS-REFERENCED TC DEFICIEI | CTION SHOULD BE) THE APPROPRIATE | (X5) COMPLET DATE | |
| {D 358} | Continued From page | e 8 | {D 358} | | | | |
| | b. Review of Resident #6's physician's order dated 09/23/19 revealed there was an order for Risperidone 0.25mg twice daily before breakfast and at bedtime. (Risperidone is an antipsychotic.) | | | | | | |
| | Review of Resident #6's October 2019 electronic medication administration record (eMAR) revealed: -There was an entry for Risperidone 0.25mg take 1 tablet twice a day before breakfast and at | | | | | | |
| | bedtime. | neduled to be administered | | | | | |
| | -Risperidone was documented as administered from 10/01/19 - 10/15/19. | | | | | | |
| | pass on 10/16/19 rev -Resident #6 was in t already finished eatin -The medication aide Risperidone 0.25mg | he dining room and had ng breakfast. | | | | | |
| | revealed: -If a medication was of should be administen- eaten. -She saw on the eMA | on 10/16/19 at 12:29pm ordered before breakfast, it ed before the resident has AR that Resident #6's ered to be given before | | | | | |
| | breakfast, but the res breakfast. -She was running bel medication pass beca | ident had already eaten | | | | | |

Division of Health Service Regulation STATE FORM

6899

38HO13

If continuation sheet 9 of 17

| - | ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA D PLAN OF CORRECTION IDENTIFICATION NUMBER: | | | COM | PLETED |
|---|--|---|---|--|--|
| | | A. BUILDING: | | | |
| | HAL092166 | B. WING | | | ₹-C // 16/2019 |
| OVIDER OR SUPPLIER | STREET A | DDRESS, CITY, STATE, | ZIP CODE | | |
| ASSISTED LIVING OF | KNIGHTDALE | | | | |
| | KNIGHT | DALE, NC 27545 | | | |
| (EACH DEFICIENC | Y MUST BE PRECEDED BY FULL | ID PREFIX TAG | (EACH CORRECTIVE AC CROSS-REFERENCED TO | CTION SHOULD BE) THE APPROPRIATE | (X5) COMPLE DATE |
| Continued From page | 9 9 | {D 358} | | | |
| administered 30 minutes to 1 hour before the meal. | | | | | |
| primary care provider | (PCP) on 10/16/19 at | | | | |
| | | | | | |
| 08/13/19 revealed the | ere was an order for Vitamin | | | | |
| medication administra revealed: | ation record (eMAR) | | | | |
| take 1 tablet every da administration time of -Vitamin D was docur | ay with a scheduled f 9:00am. mented as administered | | | | |
| 10/16/19 at 8:31am rd -Resident #6 did not medication cart availa including the back-up -There was no empty | evealed: have any Vitamin D in the able for administration, supply. bubble card for the Vitamin | | | | |
| | SUMMARY ST. (EACH DEFICIENC REGULATORY OR I Continued From page Interview with the Re- (RCC) on 10/16/19 at -Breakfast was usual -Medications ordered administered 30 minu- meal. -The MAs had been t should be administered Attempted telephone primary care provider 4:36pm was unsucce Based on observation reviews, it was deterr interviewable. c. Review of Resident 08/13/19 revealed the D3 1000units 1 tablet supplement.) Review of Resident # medication administra revealed: -There was an entry f take 1 tablet every da administration time of -Vitamin D was docur from 10/01/19 - 10/15 Interview with the me 10/16/19 at 8:31am re -Resident #6 did not 1 medication cart availa including the back-up -There was no empty | ASSISTED LIVING OF KNIGHTDALE SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 9 Interview with the Resident Care Coordinator (RCC) on 10/16/19 at 1:21pm revealed: -Breakfast was usually served at 8:00amMedications ordered before breakfast should be administered 30 minutes to 1 hour before the mealThe MAs had been trained on when medications should be administered. Attempted telephone interview with Resident #6's primary care provider (PCP) on 10/16/19 at 4:36pm was unsuccessful. Based on observations, interviews, and record reviews, it was determined Resident #6 was not interviewable. c. Review of Resident #6's current FL-2 dated 08/13/19 revealed there was an order for Vitamin D3 1000units 1 tablet every day. (Vitamin D is a supplement.) Review of Resident #6's October 2019 electronic medication administration record (eMAR) revealed: -There was an entry for Vitamin D3 1000units take 1 tablet every day with a scheduled administration time of 9:00amVitamin D was documented as administered from 10/01/19 - 10/15/19. Interview with the medication aide (MA) on 10/16/19 at 8:31am revealed: -Resident #6 did not have any Vitamin D in the medication cart available for administration, including the back-up supplyThere was no empty bubble card for the Vitamin D in the medication cart so it had probably been reordered. | KNIGHTDALE, NC 27545 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) ID PREFIX TAG Continued From page 9 {D 358} Interview with the Resident Care Coordinator (RCC) on 10/16/19 at 1:21pm revealed: -Breakfast was usually served at 8:00am. -Medications ordered before breakfast should be administered 30 minutes to 1 hour before the meal. -The MAs had been trained on when medications should be administered. Attempted telephone interview with Resident #6's primary care provider (PCP) on 10/16/19 at 4:36pm was unsuccessful. Based on observations, interviews, and record reviews, it was determined Resident #6 was not interviewable. c. Review of Resident #6's October 2019 electronic medication administration record (eMAR) revealed: -There was an entry for Vitamin D3 1000units take 1 tablet every day. (Vitamin D is a supplement.) Review of Resident #6's October 2019 electronic medication time of 9:00am. -Vitamin D was documented as administered from 10/01/19 - 10/15/19. Interview with the medication aide (MA) on 10/16/19 at 8:31am revealed: -Resident #6 did not have any Vitamin D in the medication cart available for administration, including the back-up supply. -There was no empty bubble card for the Vitamin D in the medication cart so it had probably been reordered. | ASSISTED LIVING OF KNIGHTDALE KNIGHTDALE, NC 27545 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) ID PREFX TAG PROVIDER'S PLAN C (CROSS-REFERENCED T CONSTRUCTION) Continued From page 9 (D 358) (D 358) Interview with the Resident Care Coordinator (RCC) on 10/16/19 at 1:21pm revealed: -Breakfast was usually served at 8:00am. -Medications ordered before breakfast should be administered 30 minutes to 1 hour before the meal. -The MAs had been trained on when medications should be administered. Attempted telephone interview with Resident #6's primary care provider (PCP) on 10/16/19 at 4:36pm was unsuccessful. Based on observations, interviews, and record reviews, it was determined Resident #6 was not interviewable. C. Review of Resident #6's Current FL-2 dated 08/13/19 revealed there was an order for Vitamin D3 1000units 1 tablet every day. (Vitamin D is a supplement.) Review of Resident #6's October 2019 electronic medication administration record (eMAR) revealed: -There was an entry for Vitamin D3 1000units take 1 tablet every day with a scheduled administration time of 9:00am. -Vitamin D was documented as administered from 10/01/19 - 10/15/19. Interview with the medication aide (MA) on 10/16/19 at 8:31am revealed: -Resident #6 did not have any Vitamin D in the medication cart available for administration, including the back-up supply. -There was no empty bubble card for the Vitamin D in the medication cart so it had probably been reordered. | ASSISTED LIVING OF NINGHTDALE KNIGHTDALE, NC 27545 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BREECEDE 08 FPLL REDULATORY OR LSC IDENTIFYING INFORMATION) ID PREFIX TAG ID PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTIONS HOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) Continued From page 9 (D 358) ID PREFIX TAG ID PREFIX TAG ID PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTIONS HOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) Continued From page 9 (D 358) ID PREFIX TAG ID PREFIX TAG ID PREFIX TAG Continued From page 9 (D 358) ID PREFIX TAG ID PREFIX TAG ID PREFIX TAG Continued From page 9 (D 358) ID PREFIX TAG ID PREFIX TAG ID PREFIX TAG Continued From page 9 (D 358) ID PREFIX TAG ID PREFIX TAG ID PREFIX TAG Continued From page 9 (D 358) ID PREFIX TAG ID PREFIX TAG ID PREFIX TAG ID PREFIX TAG Continued From page 9 (D 350) ID PREFIX TAG ID PREFIX T |

| | OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CO A. BUILDING: | | | E SURVEY PLETED |
|---------------|--|--|----------------------------------|--|-------------------|--------------------|
| | | HAL092166 | B. WING | | R-C 10/16/2019 | |
| | ROVIDER OR SUPPLIER | | ADDRESS, CITY, STATE | | | 10/2013 |
| NAIVIE OF PI | ROVIDER OR SUPPLIER | | DGE ROAD | | | |
| CARILLO | NASSISTED LIVING OF | KNIGHTDALE | DALE, NC 27545 | | | |
| (X4) ID | | ATEMENT OF DEFICIENCIES | ID | PROVIDER'S PLAN OF | | (X5) |
| PREFIX TAG | | Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | PREFIX TAG | (EACH CORRECTIVE ACT CROSS-REFERENCED TO DEFICIENC | THE APPROPRIATE | COMPLET |
| {D 358} | Continued From page | e 10 | {D 358} | | | |
| | -She would let the Re (RCC) know about th | esident Care Coordinator e Vitamin D. | | | | |
| | Observation of the 8: pass on 10/16/19 rev | 00am/9:00am medication realed: | | | | |
| | -The MA prepared ar | nd administered morning | | | | |
| | medications to Resid | inister Vitamin D as ordered | | | | |
| | to Resident #6 becau unavailable. | use the medication was | | | | |
| | - | with a pharmacy technician cted pharmacy on 10/16/19 | | | | |
| | | in D was last dispensed on av supply | | | | |
| | -The facility did not re | eceive cycle fills and had to | | | | |
| | | r fax or through the eMAR. ved a faxed request to refill 9. | | | | |
| | 10/09/19 had not bee | - | | | | |
| | refill the Vitamin D ur | ot receive another request to ntil today (10/16/19). /itamin D would be delivered | | | | |
| | to the facility this eve | | | | | |
| | record for 05/01/19 - of Vitamin D3 1000 u | #6's pharmacy dispensing 10/16/19 revealed 30 tablets inits were dispensed on 07/19/19, 08/30/19, and | | | | |
| | A second interview w | vith the MA on 10/16/19 at | | | | |
| | 12:29pm revealed: -The MAs were response | onsible for ordering | | | | |
| | medications. -She usually reordere administered the last | ed medications after she | | | | |

| TATEMENT | of Health Service Regu OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE C | ONSTRUCTION | | E SURVEY PLETED | |
|--------------------------|--|---|---------------------|---|--------------------------------------|-------------------------|--|
| | | HAL092166 | B. WING | | | R-C 10/16/2019 | |
| IAME OF PI | ROVIDER OR SUPPLIER | STREET A | DDRESS, CITY, STATE | , ZIP CODE | • | | |
| | | 2408 HO | DGE ROAD | | | | |
| ARILLO | N ASSISTED LIVING OF | KNIGHTDALE KNIGHT | DALE, NC 27545 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | TATEMENT OF DEFICIENCIES DY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN C (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEI | CTION SHOULD BE D THE APPROPRIATE | (X5) COMPLET DATE | |
| {D 358} | Continued From pag | e 11 | {D 358} | | | | |
| | Interview with the RC revealed: | CC on 10/16/19 at 1:25pm | | | | | |
| | -The MAs were resp | onsible for ordering | | | | | |
| | medications. | er fax refill requests or | | | | | |
| | reorder using the eM | • | | | | | |
| | | order when there was a | | | | | |
| | 14-day supply remain -If it was too soon to | | | | | | |
| | | d the medication as soon as | | | | | |
| | the insurance would | pay for it. | | | | | |
| | | in D was ordered by fax | | | | | |
| | request on 10/09/19. -She did not know wi | hy it was not received by the | | | | | |
| | facility when ordered | | | | | | |
| | | not received, the MAs should | | | | | |
| | contact the pharmac | y. dent #6's Vitamin D today | | | | | |
| | (10/16/19.) | | | | | | |
| | | ations, interviews, and | | | | | |
| | was not interviewable | s determined Resident #6 e. | | | | | |
| | Attempted telephone | interview with Resident #6's | | | | | |
| | primary care provide 4:36pm was unsucce | r (PCP) on 10/16/19 at essful. | | | | | |
| | d. Review of Resider 01/03/19 revealed: | nt #7's current FL-2 dated | | | | | |
| | | bursopathy, epilepsy, major | | | | | |
| | - | osteoporosis, edema, | | | | | |
| | hypertension, insomi -There was an order | for Trospium 20 mg twice | | | | | |
| | daily before meals. (| Trospium is used to treat | | | | | |
| | overactive bladder.) | | | | | | |
| | Review of Resident # | #7's October 2019 electronic | | | | | |
| | medication administr | ation (eMAR) revealed: | | | | | |
| | -There was an entry | for Trospium 20mg take 1 | | | | | |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | (X2) MULTIPLE CONSTRUCTION | | | (X3) DATE SURVEY COMPLETED | |
|---|--|---|----------------------------|---|--------------------------------------|-------------------------|
| | | | A. BUILDING: | A. BUILDING: | | R-C |
| | | HAL092166 | B. WING | | | /16/2019 |
| NAME OF PI | ROVIDER OR SUPPLIER | STREET | DDRESS, CITY, STATE | , ZIP CODE | | |
| CARILLO | N ASSISTED LIVING OF | KNIGHTDALE | DGE ROAD DALE, NC 27545 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN ((EACH CORRECTIVE A CROSS-REFERENCED TO DEFICIE | CTION SHOULD BE O THE APPROPRIATE | (X5) COMPLET DATE |
| {D 358} | Continued From page 12 | | {D 358} | | | |
| | tablet twice a day before meals with scheduled administration times of 9:00am and 4:30pm. -Trospium was documented as administered from 10/01/19 - 10/15/19. | | | | | |
| | Interview with the Resident Care Coordinator (RCC) on 10/16/19 at 10:45am revealed: -She was working as a medication aide and administering medications for residents on A Hall. -Breakfast was served in the dining room at | | | | | |
| | 8:00am. -Resident #7 did not usually go to dining room for breakfast. -Resident #7 preferred to sleep late and eat snacks in her room for breakfast. | | | | | |
| | pass on 10/16/19 rev -Resident #7 was ad 10:52am, 52 minutes frame. -Trospium was admir | 00am/9:00am medication realed: ministered Trospium 20mg at beyond the allowed time nistered to the resident after pefore breakfast as ordered. | | | | |
| | 12:54pm revealed: -She preferred gettin- later because she like television. -She usually ate brea mornings around 8:4 -She ate a protein ba | ent #7 on 10/16/19 at g her morning medications ed to sleep late and watch akfast in her room in the 5am or 9:00am. Ir and drank milk that or breakfast around 9:00am | | | | |
| | 1:06pm revealed: -Resident #7 usually | ith the RCC on 10/16/19 at ate breakfast in her room. hen Resident #7 did not eat | | | | |

STATE FORM

If continuation sheet 13 of 17

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING: | | (X3) DATE SURVEY COMPLETED | |
|---|---|---|---|---|---|------------------|
| | | HAL092166 | B. WING | | | R-C)/16/2019 |
| NAME OF PI | ROVIDER OR SUPPLIER | STREET A | ADDRESS, CITY, STATE | , ZIP CODE | | |
| | N ASSISTED LIVING OF | | DGE ROAD | | | |
| JARILLUI | NASSISTED LIVING OF | KNIGHTDALE KNIGHT | DALE, NC 27545 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN C (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIE! | TION SHOULD BE COMPLE THE APPROPRIATE DATE | |
| {D 358} | Continued From pag | e 13 | {D 358} | | | |
| | -Resident #7 ate breamorning (10/16/19) a after" 9:00am. -She was aware Ress supposed to be admi-Resident #7 liked to and she would not tamorning. -She attempted to corprovider (PCP) to gemedication times chara-She had not attempt then and she had no attempts to reach the Interview with a nurs office on 10/16/19 at -She would let the PC Resident #7's Trospi-Medications were exas ordered by the PC e. Review of Resident #7 attablet twice daily. (supplement.) Review of Resident # medication administration administ | akfast in her room that round 9:00am or "a little ident #7's Trospium was inistered before meals. sleep late in the morning ke her medications until late ontact the primary care t Resident #7's scheduled anged a few months ago. ted to reach the PCP since t documented her previous e PCP. e at Resident #7's PCP's 4:51pm revealed: CP know about the error with um. kpected to be administered CP. nt #7's current FL-2 dated alcium + Vitamin D3 600/200 Calcium +Vitamin D3 is a | | | | |
| | 9:00pm. |)3 was documented as | | | | |
| | pass on 10/16/19 rev | :00am/9:00am medication /ealed: Coordinator (RCC) prepared | | | | |

| STATEMENT OF DEFICIENCIES (X' AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING: | | | E SURVEY PLETED |
|---|--|--|---|--|-----------------|--------------------------|
| | | HAL092166 | B. WING | | | R-C)/ 16/2019 |
| | ROVIDER OR SUPPLIER | | ADDRESS, CITY, STATE, | | | |
| | | | DGE ROAD | | | |
| CARILLO | N ASSISTED LIVING OF | KNIGHTDALE | DALE, NC 27545 | | | |
| (X4) ID | SUMMARY STATEMENT OF DEFICIENCIES | | ID PROVIDER'S PLAN OF | | | (X5) |
| PREFIX TAG | | Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | PREFIX TAG | (EACH CORRECTIVE AC CROSS-REFERENCED TC DEFICIEN | THE APPROPRIATE | COMPLETI DATE |
| {D 358} | Continued From page | e 14 | {D 358} | | | |
| | and administered 10 | pills to Resident #7 at | | | | |
| | 10:52am. | | | | | |
| | | the bubble card with | | | | |
| | Calcium + Vitamin D | 3 600/200 tablet from the | | | | |
| | medication cart during preparation but did not | | | | | |
| | punch one into the medication cup. | | | | | |
| | -Calcium + Vitamin D3 was not administered as | | | | | |
| | ordered when the resident received her other | | | | | |
| | morning medications. | | | | | |
| | -Surveyor intervened and asked the RCC about | | | | | |
| | the Calcium + Vitamin D3 tablet. | | | | | |
| | -After counting the morning medications and | | | | | |
| | checking the eMAR and bubble cards, the RCC | | | | | |
| | realized she did not punch the Calcium + Vitamin | | | | | |
| | D3 into the medication cup. | | | | | |
| | -The RCC then prepared one Calcium + Vitamin D3 tablet and administered it to the resident at 10:58am. | | | | | |
| | | CC on 10/16/19 at 10:56am | | | | |
| | revealed: | | | | | |
| | - | tered Resident #7's Calcium | | | | |
| | | e resident's other morning | | | | |
| | medications. | | | | | |
| | ÷ . | the Calcium + Vitamin D3 | | | | |
| | Resident #7's mornin | ation cup when she prepared ng medications. | | | | |
| | Interview with a nurse | e at Resident #7's primary | | | | |
| | care provider's (PCP) office on 10/16/19 at | | | | | |
| | 4:51pm revealed: | | | | | |
| | | CP know about the error with | | | | |
| | Resident #7's Calcium + Vitamin D3. | | | | | |
| | -Medications were expected to be administered as ordered by the PCP. | | | | | |
| | | | | | | |
| | The facility failed to a | administer medications as | | | | |
| | ordered for 2 of 5 res | sidents observed during the | | | | |
| | | esulting in a 19% medication | | | | |
| | orror rate with 6 orrow | rs out of 31 opportunities. | | | | 1 |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | | (X2) MULTIPLE CONSTRUCTION A. BUILDING: | | | (X3) DATE SURVEY COMPLETED | |
|--|--|--|---|---|------------------------------------|-------------------------------|--|
| | | HAL092166 | B. WING | | | ੨-C // 16/2019 | |
| NAME OF PI | ROVIDER OR SUPPLIER | STREET A | DDRESS, CITY, STATE, | ZIP CODE | | | |
| ARILLO | NASSISTED LIVING OF | KNIGHTDAI F | DGE ROAD DALE, NC 27545 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN O (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN | CTION SHOULD BE THE APPROPRIATE | (X5) COMPLET DATE | |
| {D 358} | Continued From page 15 | | {D 358} | | | | |
| Resident #6 did not receive ordered during the medicat to the MA failing to use pro preparing and administerin Resident #6 was observed breath after failing to receiv ordered on 10/16/19. Both attempted to administer we #6's inhalers were dispense 10/15/19, with a 30-day su was only a two-month supp dispensed for a 5-month tir a 10-day supply of each int 10/16/19 from the 30-day so opened on 08/03/19. Resid inhalers for chronic obstruct disease once daily as orde had shortness of breath. The to administer medications a detrimental to the health, s | | stering the inhalers. erved to have shortness of receive the inhalers as Both inhalers the MA ter were expired. Resident spensed twice from 05/01/9 - ay supply each time. There a supply of each inhaler nth time period. There was ach inhaler remaining on day supplies that were Resident #6 did not receive bstructive pulmonary ordered and the resident ath. The failure of the facility tions as ordered was alth, safety, and welfare of istitutes a Type B Violation. | | | | | |
| | The facility provided a accordance with G.S. this violation. | 131D-34 on 10/16/19 for | | | | | |
| | | NOT EXCEED NOVEMBER | | | | | |
| D912 | G.S. 131D-21(2) Declaration of Residents' Rights | | D912 | | | | |
| | Every resident shall h 2. To receive care an adequate, appropriate | ration of Residents' Rights have the following rights: nd services which are e, and in compliance with state laws and rules and | | | | | |

| | | Ilation (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING: | | (X3) DATE SURVEY COMPLETED | |
|--------------------------|---|---|---|---|---|--------------------------|
| | | HAL092166 | B. WING | | | ₹-C // 16/2019 |
| AME OF P | ROVIDER OR SUPPLIER | | ADDRESS, CITY, STATE | | | 10/2019 |
| | | 2408 HC | DDGE ROAD | , 211 000E | | |
| ARILLO | N ASSISTED LIVING OF | KNIGHTDALE KNIGHT | DALE, NC 27545 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN O (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN | TION SHOULD BE COMPL THE APPROPRIATE DAT | |
| D912 | Continued From page | e 16 | D912 | | | |
| | reviews, the facility fa received care and se appropriate, and in ca federal and state law as related to medicat The findings are: Based on observation reviews, the facility fa medications as order the facility's policies f observed during the r errors with an antipsy breathing problems ((#6), a calcium with v and a medication for [Refer to Tag D358, 1] | ns, interviews, and record ailed to assure residents rvices which were adequate, ompliance with relevant s and rules and regulations ion administration. | | | | |