

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL097010	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/14/2019
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NAME OF PROVIDER OR SUPPLIER THE VILLAGES OF WILKES TRADITIONAL LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 206 OLD BRICKYARD ROAD NORTH WILKESBORO, NC 28659
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Wilkes County Department of Social Services conducted an annual and follow-up survey on August 13-14, 2019.	D 000		
D 282	<p>10A NCAC 13F .0904(a)(1) Nutrition and Food Service</p> <p>10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes:</p> <p>(1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the reach-in ice machine in the kitchen was clean and free of contamination related to the build-up of a black and pink residue located inside the ice machine.</p> <p>The findings are:</p> <p>Review of the local Environmental Health sanitation report dated 08/08/19 revealed: -The inspection score was 99.5. -A demerit of 0.5 was taken due to "soil buildup around ice machine."</p> <p>Observation of the reach-in ice machine located in the kitchen on 08/13/19 at 10:10am revealed a black and pink residue located across the interior of the reach-in ice machine.</p> <p>Interview with the Dietary Manager (DM) on 08/13/19 at 10:10am revealed: -The maintenance staff were responsible for</p>	D 282		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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D 282	<p>Continued From page 1</p> <p>cleaning the reach-in ice machine once a week. -The reach-in ice machine in the kitchen had been used on 08/13/19 for resident beverages. -He was not aware there was a black and pink residue located inside the reach-in ice machine.</p> <p>Interview with the Maintenance Assistant (MA) on 08/13/19 at 10:22am revealed: -One of his job responsibilities included making sure the reach-in ice makers in the facility were functioning properly and making ice. -When he last observed the interior of the reach-in ice machine in the kitchen, he did not see the black and pink residue. -He was unsure who was responsible for cleaning the reach-in ice machines in the facility.</p> <p>Interview with the Maintenance Director on 08/13/19 at 10:35am revealed: -Maintenance staff was responsible for cleaning the reach-in ice machines in the facility. -It was his responsibility to oversee the current MA to assure this task was being completed. -There was a deep cleaning of the reach-in ice machines in the facility every 3 months which included the reach-in ice machines being taken apart, cleaned thoroughly and sanitized. -They did not keep a record of how often the reach-in ice machine was being cleaned. -He was not aware there was a black and pink residue on the interior of the reach-in ice machine in the kitchen.</p> <p>Interview with the Administrator on 08/14/19 at 12:00pm revealed: -She was not aware the reach-in ice machine in the kitchen was not being cleaned regularly. -The other reach-in ice machine in the facility was sent out to be serviced a few weeks before and ice was being used from this ice machine until the</p>	D 282		

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D 282	Continued From page 2 kitchen ice machine could be cleaned and sanitized. -She was unsure of the actual cleaning schedule for the reach-in ice machines but knew the Maintenance Director had the schedule. -The dietary staff should be looking at the kitchen reach-in ice machine daily to ensure that it is clean.	D 282		