

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL001025</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/20/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SPRINGVIEW - CROUSE BUILDING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>613 W WHITSETT STREET</b> <b>GRAHAM, NC 27253</b>
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D 000	Initial Comments  The Adult Care Licensure Section conducted an annual and follow-up survey on February 20, 2019.	D 000		
D 315	<p>10A NCAC 13F .0905(a)(b) Activities Program</p> <p>10A NCAC 13F .0905 Activities Program (a) Each adult care home shall develop a program of activities designed to promote the residents' active involvement with each other, their families, and the community. (b) The program shall be designed to promote active involvement by all residents but is not to require any individual to participate in any activity against his will. If there is a question about a resident's ability to participate in an activity, the resident's physician shall be consulted to obtain a statement regarding the resident's capabilities.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure residents were offered activities designed to promote the residents' active involvement on a daily basis.</p> <p>The findings are:</p> <p>Review on 02/20/19 at 10:35 am of the February activities calendar for 02/20/19 revealed: -From 8:30 am to 8:35 am, Prayer was to be offered. -From 9:30 am to 10:00 am, Daily Chronicles was to be offered. -From 10:00 am to 10:30 am, Exercise was to be offered. -For 10A:30 am to 11:00 am, Devotions were to be offered. -From 2:30 pm to 3:30 pm, a Popcorn Social was to be offered.</p>	D 315		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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D 315	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-From 4:00 pm to 5:00 pm, Current Events were to be offered.</li> <li>-From 6:30 pm to 7:30 pm, Movies/Snack was to be offered.</li> </ul> <p>Observation on 02/20/19 from 10:00 am to 4:45 pm revealed no resident activities were offered or initiated.</p> <p>Observation on 02/20/19 at 11:00 am revealed two residents came into the common room, picked up a deck of cards, and started playing a card game.</p> <p>Interview on 02/20/19 at 11:05 am with two residents revealed:</p> <ul style="list-style-type: none"> <li>-There was an activities calendar posted on the bulletin board, but there were no activities offered at the facility; there was nothing to do, residents had to initiate their own activities.</li> <li>-There were cards, checkers, and a chess game available to use.</li> <li>-A volunteer came once a month to play Bingo.</li> <li>-There were no outings offered.</li> </ul> <p>Interview on 02/20/19 at 11:40 am with a third resident revealed:</p> <ul style="list-style-type: none"> <li>-She did not know of any activities offered, but there was an activity calendar posted in the common room.</li> <li>-She missed playing Bingo.</li> <li>-There were no outings, shopping, or going out to eat.</li> </ul> <p>Interview on 02/20/19 at 11:45 am with a fourth resident revealed there used to be an Activity Director (AD) at the facility, but she left about six months ago and there were no activities or outings.</p>	D 315		

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D 315	<p>Continued From page 2</p> <p>Interview on 02/20/19 at 3:15 pm with the Medication Aide (MA) revealed: -Her job was to assist residents with personal care, administer medications, cook and serve the meals for 11 residents. -She was busy; it was hard to provide activities for the residents.</p> <p>Interview on 02/20/19 at 3:05 pm with the Resident Care Coordinator (RCC) revealed: -There was not an AD for the facility; staff were to initiate activities. -Activity calendars were made and staff was supposed to read the calendar and offer the residents the posted activities. -There were no outings for the residents for the past 5-6 months. -Bingo was offered once a month; ice cream socials were offered on Fridays.</p> <p>Observation on 02/20/19 at 3:25 pm revealed: -Residents were called to the dining room for the afternoon snack. -The residents were served individual bowls of popcorn. -The residents sat at the table silently eating their popcorn; they were not offered a Popcorn Social as listed on the activity calendar.</p> <p>Interview on 02/20/19 at 4:20 pm with the previous AD revealed: -She was the RCC in another building, but was responsible for assuring the activities on the calendar were carried out. -The staff were responsible for initiating the residents' activities. -"Outings had been slack; there had not been (resident) outings since last June."</p> <p>Interview on 02/20/19 at 4:40 pm with the</p>	D 315		

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D 315	<p>Continued From page 3</p> <p>Manager revealed: -Facility staff were responsible for initiating the residents' activities. -Not all residents wanted to participate in activities.</p> <p>Attempted interview on 02/20/19 at 4:45 pm with the Administrator was unsuccessful.</p>	D 315		