

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL053026 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 09/07/2018 |
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| NAME OF PROVIDER OR SUPPLIER MAGNOLIA HOUSE RETIREMENT CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 1115 CARTHAGE STREET SANFORD, NC 27330 |
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|--------------------|--|---------------|---|--------------------|
| {D 000} | Initial Comments | {D 000} | | |
| {D 283} | <p>10A NCAC 13F .0904(a)(2) Nutrition and Food Service</p> <p>10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes: (2) All food and beverage being procured, stored, prepared or served by the facility shall be protected from contamination.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to assure the ice machine was free from contamination, related to a build-up of wet brown, black, pink, and yellowish mold-like substance in the ice machine.</p> <p>The findings are:</p> <p>Observation of the ice machine in the kitchen on 09/05/18 at 2:52 p.m. revealed: -There was a build-up of wet brown, black, pink, and yellowish mold-like substance on the lower portion of the white shield that separated the ice cube bin from the upper vaulted section of the ice machine. -The Dietary Manager (DM) took a white dish cloth that was sitting on the stainless steel counter top and placed it into a plastic pan with dirty water. -She walked over to the ice machine and began to wipe the build-up of wet brown, black, pink, and yellowish mold-like substance from the ice machine with the white dish cloth with the ice still in the ice machine. -After several wipes with the white dish cloth of</p> | {D 283} | | |

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| Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| {D 283} | <p>Continued From page 1</p> <p>the white shield that separated the ice cube bin from the upper vaulted section of the ice machine she placed the white dish cloth back into the plastic pan with dirty water.</p> <p>Observation of the job assignment duties on 09/05/18 at 2:43 p.m. revealed: -On Wednesdays the Cooks clean refrigerator and freezer inside and outside. -The Aides cleaned big and little trash cans inside and outside. Wash with soap and water. -There were no instructions for cleaning the ice machine, or the inside of the ice machine on the job assignment duties list.</p> <p>Interview with the DM on 09/05/18 at 3:00 p.m. revealed: -The ice machine had been down for the last two days. -The Maintenance Director had been working on it on and off for the last month. -The ice machine was cleaned monthly. -She never cleaned inside the ice machine. -She would "just wipe it down, the front and the sides." -There was no weekly cleaning schedule provided for the cleaning of the ice machine. -She had not seen the build-up of brown, black, pink, and yellowish mold-like substance in the ice cube bin. -She did not have an explanation of why there would be build-up of wet brown, black, pink, and yellowish mold-like substance on the ice machine.</p> <p>Interview with a Cook on 09/05/18 at 3:12 p.m. revealed: -The ice machine in the kitchen had not been working right for the last two weeks because something was wrong with the air compressor</p> | {D 283} | | |

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| {D 283} | <p>Continued From page 2</p> <p>causing it to become too hot.</p> <ul style="list-style-type: none"> -The Maintenance Director replaced the ice machine's filter last Friday, (08/31/18). -She typically cleaned the inside of the ice machine every other Sunday when she worked on weekends and the other Cook cleaned it when she worked her weekends. -She cleaned the ice machine by wiping the interior side walls and around the edges around the opening of the ice machine with large alcohol pads that were approximately 6 inches in width. -She covered the stored ice in the bin with aluminum foil one time when she cleaned the inside of the ice machine but normally did not cover the stored ice in the bin and did not empty the ice in the bin each time she cleaned it. -She worked this past Sunday (09/02/18), however, did not clean the ice machine because she was busy in the kitchen performing other required duties for an activity for the residents that day. -The last time she cleaned the ice machine was approximately the middle of August 2018. -She did not remember seeing any brown or black build-up in the machine when she last cleaned it. <p>Interview with the Administrator on 09/05/18 at 3:40 p.m. revealed:</p> <ul style="list-style-type: none"> -She thought the ice machine was fairly new. -She did not know of the build-up of a mold-like substance on the ice machine. -She would be meeting with her DM and Maintenance Director to review the ice machine cleaning process and schedule. <p>Interview with the Maintenance Director on 09/05/18 at 4:00 p.m. revealed:</p> <ul style="list-style-type: none"> -The ice machine was approximately three years old. | {D 283} | | |

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| {D 283} | <p>Continued From page 3</p> <ul style="list-style-type: none"> -He did not know if there was a manufacturer's instruction manual available for the ice machine. -The kitchen had their own cleaning schedule for the ice machine. -He was not responsible for the normal daily cleaning of the ice machine. -He was responsible for performing the maintenance cleaning by running a self- cleaning cycle of the ice machine monthly. -A sanitizer labeled for food service was poured into a port located behind the front panel during the cleaning cycle. -After each cleaning cycle, the removable internal parts were placed in water and a cleaning solution to soak in the sink then through the dishwashers cleaning cycle. -Prior to performing the maintenance cleaning, all of the ice in the bin had to be removed and discarded. -The ice machine had not been working properly for the last month so he was performing self-cleaning cycles weekly. -He cleaned the ice machine last week and he did not notice any discolored build-up at that time. <p>Interview with Dietary Aide (DA) on 09/06/18 at 11:29 a.m. revealed:</p> <ul style="list-style-type: none"> -She's never cleaned the ice machine, or received any training on how to clean it. -She only saw the Maintenance Director clean it. -She saw the dietary cleaning log for the first time on yesterday afternoon from the DM. | {D 283} | | |