

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL081042</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/11/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SUNNYSIDE RETIREMENT HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1600 U.S. HIGHWAY 221 S. FOREST CITY, NC 28043</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments  The Adult Care Licensure Section and the Rutherford County Department of Social Services completed an annual survey on October 10, 2018 through October 11, 2018.	D 000	Plan of correction for D287	10-11-18
D 287	<p>10A NCAC 13F .0904(b)(2) Nutrition And Food Service</p> <p>10A NCAC 13F .0904 Nutrition And Food Service (b) Food Preparation and Service in Adult Care Homes:</p> <p>(2) Table service shall include a napkin and non-disposable place setting consisting of at least a knife, fork, spoon, plate and beverage containers. Exceptions may be made on an individual basis and shall be based on documented needs or preferences of the resident.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure that each table place setting included a knife.</p> <p>The findings are:</p> <p>Observation of the noon meal on 10/10/16 at 12:15pm and the morning meal on 10/11/16 at 8:01am revealed the table place setting consisted of a fork and spoon, with no knife.</p> <p>Observation of the noon meal on 10/10/16 at 12:15pm revealed:</p> <ul style="list-style-type: none"> <li>-The residents were served 1 slice of ham, 1 serving of lima beans, 1 serving of cauliflower, 1 roll, and a pineapple dessert.</li> <li>-One resident was holding the slice of ham to his mouth and attempting to bite it.</li> </ul>	D 287	<p>Facility placed knives at all residents place settings. All residents have knives for every meal. Facility staff will monitor any issues of inappropriate or threatening use of the knife. If this occurs, it will be reported to primary care AND mental health provider. At that time an individual assessment will be done on the resident to determine if the residents use of the knife can be</p>	

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Holly Davis</i>	TITLE <i>DCC</i>	(X6) DATE <i>11-1-18</i>
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D 287	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-A second resident was attempting to cut the slice of ham with a fork.</li> <li>-A third resident was attempting to cut the slice of ham with the side of a spoon.</li> </ul> <p>Observation of the morning meal on 10/11/16 at 8:01am revealed:</p> <ul style="list-style-type: none"> <li>-The residents were served 1 serving of scrambled eggs, 1 serving of french toast sticks, 1 serving of oatmeal, and a sausage patty.</li> <li>-Thirteen residents were using a fork to cut their sausage patties and french toast sticks.</li> <li>-The staff had not offered to cut the sausage patties and french toast sticks.</li> </ul> <p>Interviews on 10/10/16 from 12:22pm to 2:18pm with six residents revealed:</p> <ul style="list-style-type: none"> <li>-The facility did not have any knives.</li> <li>-The residents never received a knife at meals.</li> <li>-Some residents would pick up their food with their fingers and bite it.</li> <li>-The meat was "tough" to cut with a spoon.</li> <li>-"Some residents don't need a knife."</li> <li>-Staff would cut the meat or give the residents a knife if asked.</li> </ul> <p>Interview on 10/10/16 at 1:50pm with a facility cook revealed:</p> <ul style="list-style-type: none"> <li>-The facility had knives but they were not given to the residents.</li> <li>-The cook had not asked why the residents were not given knives.</li> <li>-"I assumed it was a safety issue because we have some residents with anger issues."</li> <li>-The staff would cut the meat up when the residents asked them to.</li> </ul> <p>Observation on 10/10/16 at 1:55pm of the kitchen revealed:</p> <ul style="list-style-type: none"> <li>-There were twelve butter knives in a drawer in</li> </ul>	D 287	<p>construed AS A safety issue to themselves or other residents, FF so, a new individual diet order will be written and state that all meals will be chopped in the kitchen and knife will be removed from place setting.</p>	10/11/18

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D 287	<p>Continued From page 2</p> <p>the kitchen. -There were no other butter knives in the kitchen.</p> <p>Interview on 10/10/16 at 12:30pm with the Resident Care Coordinator (RCC) revealed: -The facility had knives but did not put them on the tables for the residents to use. -The residents could ask staff to cut their food. -"We should have chopped it." -It was not safe to give "mental health residents" knives. -The facility had received "guidance from our physician" not to give knives to the residents.</p>	D 287		