

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL011036</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>07/18/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BROOKDALE ASHEVILLE OVERLOOK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>308 OVERLOOK ROAD</b> <b>ASHEVILLE, NC 28803</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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D 000	Initial Comments  The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual survey on July 17-18, 2018.	D 000	Effective immediately, all new employees will have the NC Healthcare Personnel Registry completed before hire. The Office Manager, Executive Director or assigned Designee will audit all new hire paperwork Prior to first day of employment.	July 18, 2018
D 137	10A NCAC 13F .0407(a)(5) Other Staff Qualifications  10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall: (5) have no substantiated findings listed on the North Carolina Health Care Personnel Registry according to G.S. 131E-256;  This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure 1 of 5 staff sampled (Staff B) had no substantiated findings listed on the North Carolina Health Care Personnel Registry (HCPR) before hire.  The findings are:  Review of Staff B's personnel record revealed: -There was a hire date of 06/05/18. -Staff B was hire as a Personal Care Assistant (PCA). -There was no documentation of a HCPR check.  Interview with the Business Office Manager (BOM) on 07/18/18 at 8:05am revealed: -The BOM was responsible for ensuring the HCPR checks were completed. -The BOM was hired on 06/19/18. -"I don't know why it (HCPR check) wasn't done, that was before I started." -The BOM knew HCPR checks were to be	D 137		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Ann Watts*

TITLE  
*Executive Director*

(X6) DATE  
*7/25/18*

*Joseph Cline*

Division of Health Service Regulation

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D 137	<p>Continued From page 1</p> <p>completed on all staff before hire.</p> <p>Interview with the Executive Director (ED) on 07/18/18 at 8:10am revealed:</p> <ul style="list-style-type: none"> <li>-The ED had been hired "about four months ago".</li> <li>-The ED was not aware that HCPR checks were to be completed on employees before hire.</li> <li>-"I just found out about them (HCPR checks) yesterday (07/17/18)."</li> <li>-"The BOM would be responsible for that."</li> </ul> <p>Interview with Staff B on 07/18/18 at 8:50am revealed:</p> <ul style="list-style-type: none"> <li>-Staff B was hired on 06/05/18 as a PCA.</li> <li>-Staff B worked "at least forty hours per week".</li> </ul> <p>Attempted telephone interview with the Administrator on 07/18/18 at 8:35am was unsuccessful.</p> <p>Review of the HCPR check for Staff B completed on 07/17/18 revealed no substantiated findings.</p>	D 137		