

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL045115	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/28/2018
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NAME OF PROVIDER OR SUPPLIER CHERRY SPRINGS VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 358 CLEAR CREEK ROAD HENDERSONVILLE, NC 28792
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{D 000}	Initial Comments The Adult Care Licensure Section completed a follow up survey on August 28, 2018.	{D 000}		
{D 358}	<p>10A NCAC 13F .1004(a) Medication Administration</p> <p>10A NCAC 13F .1004 Medication Administration (a) An adult care home shall assure that the preparation and administration of medications, prescription and non-prescription, and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures.</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure medications were administered as ordered for 2 of 5 sampled residents (Resident #2) with orders for Refresh Optive Advanced 0.5%-1% eye drops and PreserVision AREDS vitamin, and (Resident #5) with an order for Ergocalciferol 5,000 units.</p> <p>The findings are:</p> <p>1. Review of Resident #2's current FL2 dated 04/03/18 revealed: -Diagnoses included Alzheimer's disease, Crohn's disease, and hypertension. -Resident #2 was intermittently disoriented.</p> <p>Review of physician orders dated 06/08/18 revealed: -There was an order for Refresh Optive Advanced 0.5%-1% eye drops (used for</p>	{D 358}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{D 358}	<p>Continued From page 1</p> <p>lubrication) give one drop in both eyes twice a day.</p> <p>-There was an order for PreserVision AREDS (vitamin used to prevent macular degeneration) 250mg-200unit give one tablet by mouth daily.</p> <p>Review of Resident #2's July and August 2018 electronic Medication Administration Record (eMAR) revealed:</p> <p>-Refresh Optive Advanced eye drops was not listed on the July and August 2018 eMAR.</p> <p>-PreserVision AREDS was not listed on the July and August 2018 eMAR.</p> <p>Telephone interview on 08/28/18 at 11:30am with the facility's contracted pharmacy revealed they had not received the orders for Refresh Optive Advanced eye drops and PreserVision AREDS from the facility.</p> <p>Interview on 08/28/18 at 11:40am with the Resident Care Coordinator (RCC) revealed:</p> <p>-She was responsible for reviewing new orders and faxing them to the pharmacy.</p> <p>-All new orders from physicians are "put in my box".</p> <p>-"I don't know how that one got missed."</p> <p>Interview of 08/28/18 at 1:00pm with the prescribing physician's nurse revealed:</p> <p>-The Refresh Optive Advanced eye drops had been prescribed for dry eyes.</p> <p>-Resident #2 would be at risk for eye irritation and blurred vision without the eye drops.</p> <p>-The PreserVision AREDS had been prescribed as a preventative measure against macular degeneration.</p> <p>Interview on 08/28/18 at 2:45pm with Resident #2 revealed:</p>	{D 358}		

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{D 358}	<p>Continued From page 2</p> <p>-"My eyes don't bother me except when they get crusty." -Resident #2 had recently received new eye glasses.</p> <p>Refer to the interview on 08/28/18 at 2:30pm and 3:15pm with the Administrator.</p> <p>2. Review of Resident #5's current FL2 dated 08/14/18 revealed: -Diagnoses included hypokalemia, diabetes, hypertension, hypothyroidism, depression, and dementia. -There was an order for ergocalciferol (vitamin D2) 5,000 units by mouth every Thursday.</p> <p>Review of Resident #5's August 2018 eMAR revealed ergocalciferol was not listed on the eMAR.</p> <p>Telephone interview on 08/28/18 at 10:15am with the facility's contracted pharmacy revealed: -The pharmacy had been waiting on clarification on the dose of ergocalciferol. -The "normal" dose of ergocalciferol given weekly was 50,000 units. -The pharmacy had no response from the facility.</p> <p>Interview on 08/28/18 at 10:25am with the RCC revealed: -All FL2's were faxed to the pharmacy. -The pharmacy entered all the medication orders into the eMAR. -The medications were delivered the same evening. -She compared the FL2 with the medications to ensure the medications were in the facility. -"I vaguely remember that medication wasn't here." -"I don't remember why I didn't call the</p>	{D 358}		

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{D 358}	<p>Continued From page 3</p> <p>pharmacy." -"I will call now and get it (the dose) clarified."</p> <p>Telephone interview on 08/28/18 at 10:40am with the prescribing physician's medical assistant revealed: -The ergocalciferol was prescribed for a vitamin D deficiency. -The facility had notified the physician's office on 08/28/18 that clarification of the dose was needed. -The "normal" weekly dose of ergocalciferol was 50,000 units. -The medical assistant was not aware of Resident #5's current vitamin D level.</p> <p>Interview on 08/28/18 at 10:55am with Resident #5 revealed the resident was not aware if she was deficient in vitamin D.</p> <p>Refer to the interview on 08/28/18 at 2:30pm and 3:15pm with the Administrator.</p> <p>Interview on 08/28/18 at 2:30pm and 3:15pm with the Administrator revealed: -The RCC was responsible for reviewing all FL2's and new physician orders. -The medication carts were audited weekly for new and discontinued medications. -Resident records were audited monthly for new orders. -"It's a lot for one person to review all orders for sixty people."</p>	{D 358}		