

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL049030</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/12/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SUMMIT PLACE OF MOORESVILLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>128 BRAWLEY SCHOOL ROAD MOORESVILLE, NC 28117</b>
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D 000	Initial Comments  The Adult Care Licensure Section conducted an Annual survey on July 10-12, 2018.	D 000		
D 276	<p>10A NCAC 13F .0902(c)(3-4) Health Care</p> <p>10A NCAC 13F .0902 Health Care (c) The facility shall assure documentation of the following in the resident's record: (3) written procedures, treatments or orders from a physician or other licensed health professional; and (4) implementation of procedures, treatments or orders specified in Subparagraph (c)(3) of this Rule.</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to implement treatments as ordered by a licensed prescribing practitioner for 1 of 5 sampled residents (Resident #3) who was ordered a dressing change for a wound every other day and lotion applied bilateral legs and feet twice a day.</p> <p>Review of Resident #3's current FL2 dated 03/20/18 revealed diagnoses included weakness, abnormal posture, chronic pain, hyperlipidemia, diabetes, bradycardia, and rhabdomyolysis.</p> <p>a. Review of Resident #3's subsequent physicians order dated 04/02/18 revealed an order to cleanse left lateral foot wound with normal saline, apply optifoam gentle border, and change dressing every other day.</p> <p>Review of Resident #3's July 2018 MAR revealed: -An entry to cleanse left lateral foot with normal</p>	D 276		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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D 276	<p>Continued From page 1</p> <p>saline, apply optifoam gentle border and change dressing every other day during the 7am-3pm shift.</p> <p>-The left lateral foot treatment was documented as provided every other day.</p> <p>Observation of Resident #3 during initial tour on 07/10/18 at 9:35am revealed:</p> <p>-Resident #3 had a 3x3 inch optifoam dressing on her left lateral foot with a date handwritten "06/30/18".</p> <p>-Both of Resident #3's legs and feet were pale, very dry, and flaky.</p> <p>Interview with Resident #3 on 07/10/18 at 9:35am revealed:</p> <p>-She was looking for someone to come and look at her left foot to change the dressing.</p> <p>-"I am looking for one of the nurses to come and change my bandage on my foot".</p> <p>-"I cannot remember when the last time the nurse came, no one has checked on my foot".</p> <p>-"I guess June 30th is the last time they changed my bandage if that's what it says".</p> <p>Interview with a 1st shift medication aide (MA) on 07/10/18 at 3:15pm revealed:</p> <p>-She had been employed at the facility for 3 months as a MA and worked primarily 1st shift.</p> <p>-She worked with Resident #3 and provided care to her when she worked.</p> <p>-She completed a dressing change to Resident #3's left foot "but it has now healed".</p> <p>-She did not know why the dressing on Resident #3 foot was dated 06/30/18, "I know I changed the dressing".</p> <p>-"I've been focusing on the back of Resident #3 left foot and not the side".</p> <p>-"I thought home health was responsible for providing wound care to the left lateral foot".</p>	D 276		

Division of Health Service Regulation

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D 276	<p>Continued From page 2</p> <p>-She did not realize she was supposed to be changing the dressing on the side of Resident #3's left foot. -Resident #3 never refused care.</p> <p>Review of nurse notes from home health agency dated 05/25/18 revealed: -Resident #3 was discharged from receiving skilled nursing services on 05/25/18 due to goals being met. -Caregivers were to perform care to left lateral foot wound.</p> <p>Observation of Resident #3 on 07/10/18 at 3:20pm revealed: -Resident #3 still had the dressing date 06/30/18 on the left lateral foot. -Two MAs changed Resident #3's left lateral foot wound dressing and placed a new optifoam sterile dressing. -Resident #3's left lateral foot was dry with a reddish pink dry scab, there was no opened wound.</p> <p>Observation of medication and supplies available for Resident #3 on 07/10/18 at 3:15pm revealed: -A box labeled optifoam gentle foam dressing with adhesive boarder 3x3 was in Resident #3's room in a box with 6 of 10 remaining in the box. -There was a house stock available of 22 normal saline prep wipes to use.</p> <p>Interview with Resident #3 on 07/10/18 at 2:23pm revealed: -The left foot wound was treated by "one of the nurses from a surrounding city [named two cities]." -Her left foot hurt "sometimes". -She could not remember if she notified anyone of her foot pain.</p>	D 276		

Division of Health Service Regulation

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D 276	<p>Continued From page 3</p> <p>-She was told by the MA that the nurse would look at her foot.</p> <p>Telephone interview with Resident #3's physician's nurse on 07/11/18 at 11:18am revealed:</p> <p>-Resident #3 was last evaluated for left foot lateral wound care on 04/06/18.</p> <p>-He ordered wound care for Resident #3's left foot lateral wound care to be completed every other day.</p> <p>-He expected orders to be followed as ordered.</p> <p>-If wound care was not provided as ordered it could cause the wound to be "infected or cause it to become worse."</p> <p>-The wound is healing and the foot dressing can now be applied as needed beginning 07/11/18 as ordered by the physician.</p> <p>Interview with Wellness Director (WD) on 07/11/18 at 4:11pm revealed:</p> <p>-She knew Resident #3 had an order to change left lateral foot wound dressing every other day.</p> <p>-She and the Resident Services Director (RSD) were responsible for overseeing MAs.</p> <p>-MAs were responsible for providing care to Resident #3 left lateral foot wound and applying lotion bilaterally to legs and foot daily.</p> <p>-MAs were to change the left lateral wound dressing labeled with the date and their initials.</p> <p>-She did not know staff had not changed Resident #3's left lateral wound since 06/30/18.</p> <p>-MAs were expected to follow physician orders as written and ask questions if they don't understand.</p> <p>-Skin assessments were completed when residents are admitted to the facility.</p> <p>-She had not assessed Resident #3's skin since she was admitted.</p>	D 276		

Division of Health Service Regulation

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D 276	<p>Continued From page 4</p> <p>Interview with RSD on 07/12/18 at 9:11am revealed: -She did not know staff had not changed Resident #3's left lateral wound since 06/30/18. -She knew Resident #3 had an order to change left lateral foot wound dressing every other day. -She expected MAs to follow orders as written by the physician. -She and WD were responsible for making sure skin assessments were completed upon admission. -There was no process for ensuring that MAs completed the left lateral wound dressing for Resident #3 as ordered.</p> <p>Interview with the Administrator on 07/12/18 at 9:40am revealed: -He did not know Resident #3 had not received treatment to her left lateral foot wound since 06/30/18. -RSD and WD were responsible for supervising MAs and ensuring that they understood orders. -He expected MAs to follow physician orders as written.</p> <p>b. Review of Resident #3's subsequent physicians order dated 03/23/18 revealed an order for lotion to be applied bilateral legs and feet twice daily.</p> <p>Review of Resident #3's May 2018 medication administration record (MAR) revealed: -An entry for Eucerin (lotion used to treat dry skin) fragrance free lotion apply to affected areas on bilateral legs and feet daily during 7am-3pm shift and 3pm-11pm shift. -The Eucerin lotion was documented as administered twice daily, during the 1st and 2nd shifts.</p>	D 276		

Division of Health Service Regulation

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D 276	<p>Continued From page 5</p> <p>Review of Resident #3's June MAR revealed: -An entry for Eucerin (lotion used to treat dry skin) fragrance free lotion apply to affected areas on bilateral legs and feet daily during 7am-3pm shift and 3pm-11pm shift. -The Eucerin lotion was documented as administered twice daily, during the 1st and 2nd shifts.</p> <p>Review of Resident #3's July 2018 MAR revealed: -An entry for Eucerin (lotion used to treat dry skin) fragrance free lotion apply to affected areas on bilateral legs and feet daily during 7am-3pm shift and 3pm-11pm shift. -The Eucerin lotion was documented as administered twice daily, during the 1st and 2nd shifts.</p> <p>Observation of Resident #3 during initial tour on 07/10/18 at 9:35am revealed: -Resident #3's legs and feet were pale, very dry, and flaky.</p> <p>Interview with 1st shift medication aide (MA) on 07/10/18 at 3:15pm revealed: -She worked with Resident #3 and provided care to her when she worked. -She applied Eucerin lotion to Resident #3 every day during 1st shift, however she did not use "a lot of it because it would make her skin too greasy". -Resident #3 never refused care.</p> <p>Interview with 2nd shift MA on 07/10/18 at 3:18pm revealed: -She provided care to Resident #3 each shift she worked. -She applied Eucerin lotion to Resident #3 feet and legs every day each shift.</p> <p>Interview with Resident #3 on 07/10/18 at 2:23pm</p>	D 276		

Division of Health Service Regulation

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D 276	<p>Continued From page 6</p> <p>revealed:</p> <ul style="list-style-type: none"> <li>-She did not remember staff putting lotion on her feet and legs every day, "no one puts lotion on my feet or legs"</li> <li>-She suffered from dry skin and was unable to apply lotion to her legs and feet.</li> <li>-"I would like for someone to come and look at my foot".</li> </ul> <p>Observation of medication and supplies available for resident on 07/10/18 at 3:15pm revealed:</p> <ul style="list-style-type: none"> <li>-There was one 250 milliliter (mL) bottle of Eucerin lotion with a sticker labeled 03/29/18.</li> <li>-The Eucerin lotion appeared to have about 90% of lotion remaining in the bottle.</li> </ul> <p>Telephone interview with a pharmacy representative for Resident #3 contracted pharmacy on 07/12/18 at 8:35am revealed:</p> <ul style="list-style-type: none"> <li>-The Eucerin lotion 250 mL was filled on 03/28/18 and there were no other fill dates.</li> <li>-The Eucerin lotion should only last "about 1 month, no more than two if applying bilateral to legs and feet twice per day".</li> </ul> <p>Interview with Wellness Director (WD) on 07/11/18 at 4:11pm revealed:</p> <ul style="list-style-type: none"> <li>-She and the Resident Services Director (RSD) were responsible for overseeing MAs.</li> <li>-MAs were expected to follow physician orders as written.</li> <li>-She knew Resident #3 had an order for lotion to be applied bilateral legs and feet twice daily.</li> <li>-She requested an order in March 2018 for lotion to be applied to Resident #3's foot because she observed dry skin.</li> <li>-Skin assessments were completed when residents are admitted to the facility.</li> <li>-She had not assessed Resident #3's skin since admitted, therefore did not know the Eucerin</li> </ul>	D 276		

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D 276	<p>Continued From page 7</p> <p>lotion was not applied. -The Eucerin lotion was last ordered on 03/28/18.</p> <p>Interview with RSD on 07/12/18 at 9:11am revealed: -She knew Resident #3 had an order for lotion to be applied bilateral legs and feet twice daily. -She expected MAs to follow orders as written by the physician. -She did not know Resident #3 Eucerin lotion had been on the cart since 03/29/18.</p> <p>Interview with the Administrator on 07/12/18 at 9:40am revealed: -He did not know Resident #3 had not received Eucerin Cream to legs and feet bilaterally daily. -RSD and WD were responsible for supervising MAs and ensuring that they followed orders. -He expected MAs to follow physician orders as written.</p>	D 276		
D 377	<p>10A NCAC 13F .1006(a) Medication Storage</p> <p>10a NCAC 13F .1006 Medication Storage (a) Medications that are self-administered and stored in the resident's room shall be stored in a safe and secure manner as specified in the adult care home's medication storage policy and procedures.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to ensure that the residents' medications were stored in a safe and secure manner for 1 of 1 sampled residents (Resident #5) who self-administer medications.</p> <p>The findings are:</p>	D 377		



Division of Health Service Regulation

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D 377	<p>Continued From page 8</p> <p>Review of the facility's medication storage policy dated 11/14/05 revealed residents who self-administer medications may store medications in a secure area in his/her apartment.</p> <p>Review of Resident #5's current FL-2 dated 03/23/18 revealed -Diagnoses included congestive heart failure, imbalance, rheumatoid arthritis, memory loss, atrial fibrillation. -An order for Rasuvo (a medication used to treat rheumatoid arthritis) 10mg/0.2mL weekly injection.</p> <p>Review of subsequent physician's order dated 03/27/18 revealed an order for Resident #5 to self-administer Rasuvo 10mg/0.2mL injection weekly every Thursday.</p> <p>Observation of Resident #5's room on 07/11/18 at 4:17pm revealed: -The resident's room door was open. -The resident was asleep in her chair. -There was a box labeled Rasuvo injection 10mg/0.2mL with Resident #5 name and instructions on the shelf of her nightstand.</p> <p>Interview with Resident #5 on 07/11/18 at 4:20pm revealed: -She administered her Rasuvo medication every Thursday. -Staff came to her room every Thursday to watch her administer the medication. -She understood she was taking the medication for rheumatoid arthritis and was to inject it into her stomach. -She did not have a secure area that she could place medication in her room. -No one had ever taken her medications out of</p>	D 377		

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D 377	<p>Continued From page 9</p> <p>the room.</p> <p>Interview with the Wellness Director (WD) on 07/11/18 at 4:17pm revealed: -She knew Resident #5 was self-administering Rasuvo injection every Thursday. -Resident #5 medications were supposed to be secure and in a locked box provided by the family or the facility. -She didn't realize Resident #5 did not have a secure locked box in her room, "she forgot after completing the assessment". -She and the Resident Services Director (RSD) were responsible for ensuring resident had a locked box.</p> <p>Interview with the RSD on 07/12/18 at 9:11am revealed: -She and the WD were responsible for assessing residents who self-administer medications. -She and the WD were responsible for ensuring medications are in a secure locked box in the resident's bedroom. -"If we know that medication is not locked in the room, it should be placed on the cart until the resident is ready to self- administer". -I didn't realize Resident #5's medication was not in a locked box, "I should have followed-up more".</p> <p>Interview with Administrator on 07/12/18 at 9:40am revealed: -Residents who self-administer medications should have them in a locked box in their bedroom. -He did not know Resident #5 did not have a locked box for medications. -"The locked box should have been provided during the initial assessment for self-administration".</p>	D 377		

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