





Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL036025</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>06/20/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WALDEN POND CARE HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>101 OLDE COACH LANE CHERRYVILLE, NC 28021</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 105	<p>Continued From page 2</p> <p>corporate consultant revealed:</p> <ul style="list-style-type: none"> <li>-The facility had never had any issues with hot water temperatures in the past.</li> <li>-She adjusted the water temperature on 06/20/18.</li> <li>-She ran the water and the temperature had since lowered to 114 degrees F.</li> </ul> <p>Telephone interview on 06/20/18 at 4:13pm with the Maintenance Director revealed:</p> <ul style="list-style-type: none"> <li>- He was notified that the water temperature was 120 degrees F on 06/20/18.</li> <li>-The facility staff were supposed to notify him when the hot water temperatures were above 116 degrees F.</li> <li>-He did not realize the water temperature record indicated that staff were to notify if over 118 degrees F; "it was listed incorrectly on the record sheet"</li> <li>-06/20/18 was the first time facility staff had called him to inform the hot water temperatures were above 116 degrees.</li> <li>-He did not know the hot water temperatures were above 116 degrees F, "there has been a breakdown in communication".</li> <li>-The water temperature was last checked by maintenance staff "several months ago".</li> </ul> <p>Interviews on 06/20/18 from 9:26am to 10:00am with two residents revealed:</p> <ul style="list-style-type: none"> <li>-Residents stated that they had not noticed the water being too hot.</li> <li>-One resident stated "the water is not too hot, it is just fine for me".</li> <li>-Residents said the water was not too hot for them and they were never burned due to the hot water.</li> <li>-One resident said the water was hot at times, but she adjusted it by using cold water.</li> </ul> <p>Interview with the Administrator on 06/20/18 at</p>	C 105		

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C 105	<p>Continued From page 3</p> <p>4:00pm revealed:</p> <ul style="list-style-type: none"> <li>-She did not know the water temperatures were above 116 degrees F.</li> <li>-She expected staff to check water temperatures at the beginning of each month and notify maintenance immediately if water temperatures were higher than 116 degrees F.</li> <li>-Staff did not notify her or the maintenance director of the water temperatures reading at 120 degrees F.</li> </ul>	C 105	Admin Asst will check water temps weekly on Fridays and Monthly to ensure temps do not exceed 116.	