Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		, ,	(X2) MULTIPLE CONSTRUCTION  A. BUILDING:		
		HAL075010	B. WING		05/24/2018
NAME OF P	ROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, STATE	E, ZIP CODE	
	10000	1062 WES	ST MILLS STREE	т	
LAURELW	OODS	COLUMB	US, NC 28722		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE COMPLETE
D 000	Initial Comments		D 000		
	County Department o	sure Section and the Polk f Social Services conducted 05/23/18 and 05/24/18.			
D 287	10A NCAC 13F .0904 Service	(b)(2) Nutrition And Food	D 287		
	<ul><li>(b) Food Preparation</li><li>Homes:</li><li>(2) Table service shal</li><li>non-disposable place</li><li>a knife, fork, spoon, p</li></ul>	s may be made on an hall be based on			
	failed to assure table Unit (SCU) dining roo included a non-dispos	ns and interviews, the facility service in the Special Care m and on room trays			
	The findings are:				
	dining room on 05/23. 12:35pm revealed: -There were 18 reside roomThe place setting concloth napkinThe meal served to recooked green beans a breadstick, and berry	ents seated in the dining nsisted of a fork, spoon, and esidents included lasagna, and carrots, a garlic			

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE TITLE

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		· · ·		CONSTRUCTION	(X3) DATE S	
			A. BOILDING			
		HAL075010	B. WING		05/2	24/2018
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, STA	TE, ZIP CODE		
LAURELV	voods		T MILLS STREI JS, NC 28722	ET		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
D 287	receive feeding assis the meal.  Observation of one as lunch meal tray delive at 12:09pm revealed of a fork and spoon of tray delivered to their 12:12pm revealed the cup used to serve the linterview with the Din 05/23/18 at 12:25pm -"We are running low -"Sometimes the glass and they can't lift ther -"I'm not sure" if they setting for the resider linterview with one of on 05/23/18 at 12:26k knives out back here.  Observation of a assist breakfast meal tray do 05/24/18 at 7:56am reconsisted of a plastic no knife.  Observation of the break of the server of th	dining room who did not tance had no difficulty eating ssisted living resident's ered to her room on 05/23/18 the place setting consisted nly; there was no knife.  CU resident's lunch meal oom on 05/23/18 at ere was a disposable foam eresident's beverage.  ing Staff Manager on revealed: on regular glasses." ses are too heavy for them m." put out knives in the place ats in the SCU.  the SCU dining room staff om revealed "We don't put"	D 287			

Division of Health Service Regulation

STATE FORM 6899 WBZT11 If continuation sheet 2 of 12

1 ' '		(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION	(X3) DATE SURVEY	
AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING: _		COMPLETED		
		HAL075010	B. WING		05/24/2018	
NAME OF P	ROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, STA	TE, ZIP CODE		
LAURELW	/OODS	1062 WES	ST MILLS STRE	ET		
LACKLLY		COLUMB	US, NC 28722			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE COMPLETE	
D 287	Continued From page	e 2	D 287			
	cereal with milk, scral and a slice of french to -One resident receive staff.  -The residents in the receive feeding assist the meal.  Observation in the SO 8:15am revealed them the silverware tray.  Interview with one of on 05/24/18 at 8:16am -"We only bring out a silverware" from the roll resilverware from the roll resilverware some silverware the kitchen."	dining room who did not tance had no difficulty eating  CU kitchen on 05/24/18 at e was one knife available in the SCU dining room staff m revealed: limited number of main kitchen. are being washed now in onal supply of all silverware				
	were 87 knives availad Interview with a cook revealed: -Knives were not put dining room" (SCU) sthemselves"He had worked at the and "it (no knives) had a threat staff can use to a cooked the vegs of a knife was not ne	nd 9:15am revealed there able for place settings.  on 05/24/18 at 7:45am  out at the tables in the "back o "residents don't hurt  e facility for under one year s always been that way".  ot in the SCU kitchen area assist residents, as needed. ytables until they were "soft				

Division of Health Service Regulation

SCU residents.

STATE FORM 6899 WBZT11 If continuation sheet 3 of 12

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE S COMPLI	
		HAL075010	B. WING		05/2	4/2018
NAME OF P	ROVIDER OR SUPPLIER	STREET ADD	RESS, CITY, STA	TE, ZIP CODE	•	
LAURELW	VOODS		MILLS STRE S, NC 28722	ET		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETE DATE
D 287	Continued From page	2 3	D 287			
	-"There haven't been don't hurt themselves setting at the SCU tal	at 7:50am revealed: ne facility for one year. knives so the residents " (as a part of the place ples).				
	Interview with the Administrator on 05/24/18 at 8:47am revealed: -All the food in the SCU was "cut up" by staffResidents have a problem with having "strength" to cut up foodStaff "monitor" the SCU dining room and "cut up food for residents back there when a resident asks for help or when staff sees a resident needs help." -"All meat is cut up for the residents" in the SCU.  Interview with one SCU resident on 05/24/18 at 9:40am revealed: -The place setting was "usually just a spoon and fork." -Residents could get a knife "if you ask for one." -"It doesn't really matter to me." -"You can ask someone" for assistance with cutting up your food and "somebody will do it for you."					
	for our use at mealsShe denied ever hav food, however was "s she needed help.  Interview with a perso 10:00am revealed: -The place setting in the	evealed: ypes of silverware are out ing trouble cutting up her ure" staff would help her if onal care aide on 05/24/18 at				

Division of Health Service Regulation

STATE FORM 6899 WBZT11 If continuation sheet 4 of 12

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING:		(X3) DATE SURVEY COMPLETED	
			7. BOILDING.		
		HAL075010	B. WING		05/24/2018
NAME OF PE	ROVIDER OR SUPPLIER	STREET AL	DRESS, CITY, STA	TE, ZIP CODE	
LAURELW	OODS		ST MILLS STREI	ET	
		COLUMB	US, NC 28722		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE COMPLETE
D 287	Continued From page	e 4	D 287		
D 287	-"All their food comes -The residents "very r -"It depends on the fo -If something was ser and it did not come or staff would "go around food."  Interview with the Spe (SCC) on 05/24/2018 -The SCC was hired " -The SCC was not aw SCU did not have knim  Interview with the Foo 05/24/18 at 1:40pm re -The place setting the a fork, spoon, and clo -"We cut up everythin -"Some of the residen -In the past, they have people" with their silve  Interview with the Res (RCC) on 05/24/2018 -The RCC had been e "about two years"The knives had been during meals "about to  Interview with the Adr 3:00pm revealed:	cut up back here." rarely need help." ved that required cutting ut cut from the kitchen, the d and cut up everybody's  ecial Care Coordinator at 1:30pm revealed: 'about two weeks ago." vare the residents in the ves during meals.  od Service Director on evealed: e SCU dining room included oth napkin. g for them." ots take utensils." e had residents who "poke erware.  sident Care Coordinator at 1:45pm revealed: employed at the facility for a removed from the SCU wo years ago."	D 287		
	-"I asked the kitchen s put out knives" in the -"They cut their food to -They weren't putting reasons." -"It's just how they ha	pefore it goes over." out knives for "safety			

Division of Health Service Regulation

STATE FORM 6899 WBZT11 If continuation sheet 5 of 12

Division of	<u>of Health Service Regu</u>	lation				
	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION	(X3) DATE SURVEY	
AND PLAN (	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: _		COMPLE	IED
		HAL075010	B. WING		05/24	/2018
					1 00/2	
NAME OF PI	ROVIDER OR SUPPLIER		DDRESS, CITY, STA	,		
LAURELW	OODS		ST MILLS STREE	<b>≣T</b>		
		COLUM	BUS, NC 28722			
(X4) ID		ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTION		(X5) COMPLETE
PREFIX TAG	,	Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP		DATE
				DEFICIENCY)		
D 464	Continued From page	5.5	D 464			
	. •					
D 464		Special Care Unit Res.	D 464			
	Profile & Care Plan					
	104 NCAC 13E 1307	7 Special Care Unit Resident				
	Profile & Care Plan	Special Care Offic Resident				
		uirements in Rules 13F				
	-	of this Subchapter, the				
	facility shall assure th	ne following:				
		admission to the special				
	· ·	ly thereafter, the facility shall				
	·	ident profile containing				
		t describes the resident's				
		self-help abilities, level of				
		cial management needs, disabilities, and degree of				
	cognitive impairment.					
		plan as required in Rule				
		schapter shall be developed				
		he resident profile and				
	specify programming	that involves environmental,				
		e strategies to help the				
		ntain the maximum level of				
		and compensate for lost				
	abilities.					
	This Rule is not met	as evidenced by:				
		and record reviews the				
		lete quarterly resident				
	profiles for 3 of 3 sam	npled residents (#1, #2, and				
	#5), who resided in th	ne Special Care Unit (SCU).				
	The findings are:					
		nt #2's current FL2 dated				
	02/27/18 revealed:	dementia with hohavioral				
	•					
	-Diagnoses included	dementia with behavioral nsion, depression, and				

Division of Health Service Regulation

neuralgia.

-Resident #2 was constantly disoriented.

STATE FORM 6899 WBZT11 If continuation sheet 6 of 12

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		HAL075010	B. WING		05/24/2018	
NAME OF P	ROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, STA	TE, ZIP CODE		
LAURELW	OODS		T MILLS STRE	ET		
		COLUMBI	JS, NC 28722			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIOI (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	BE COMPLE	
D 464	Continued From page	e 6	D 464			
	-The recommended le	evel of care was a SCU.				
	Review of Resident # revealed an admissio	2's Resident Register n date of 01/03/11.				
	Review of Resident #2's medical record revealed: -There were resident assessments completed 06/26/17 and 12/07/17.					
	-There were resident care plans completed 06/26/17 and 12/07/17There were no quarterly updated resident profiles.					
	Refer to the interview 05/23/18 at 3:20pm.	with the Administrator on				
	Refer to the interview Coordinator (SCC) or	with the Special Care n 05/24/18 at 8:15am.				
	01/25/18 revealed:	t #1's current FL2 dated				
	depression, and aller	dementia, osteoarthritis, gic rhinitis. gic rhinitis. ermittently disoriented and a				
	-The recommended le	evel of care was a SCU.				
	Review of Resident # revealed an admissio	1's Resident Register n date of 01/10/18.				
	01/22/18.	1's record revealed: t care plan completed rly update to Resident #1's				
	Refer to the interview 05/23/18 at 3:20pm.	with the Administrator on				

Division of Health Service Regulation

Refer to the interview with the Special Care

STATE FORM 6899 WBZT11 If continuation sheet 7 of 12

STATEMENT	TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY	
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: _		COMPL	ETED	
		HAL075010	B. WING		05/2	24/2018	
NAME OF P	ROVIDER OR SUPPLIER	STREET A	ODRESS, CITY, STA	TE, ZIP CODE			
LAURELV	VOODS	1062 WE	ST MILLS STREI	ET			
LAUKELV	10003	COLUME	BUS, NC 28722				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE AP DEFICIENCY)	HOULD BE	(X5) COMPLETE DATE	
D 464	Continued From page	e 7	D 464				
	Coordinator (SCC) or	n 05/24/18 at 8:15am.					
	11/09/17 revealed: -Diagnoses included dementia/hallucinatio -Resident #5 was dod -The recommended letter revealed an admission Review of Resident # -There was a resident # -There was no quarter care plan.	ons, anxiety and depression. cumented as a wanderer. evel of care was a SCU. est's Resident Register on date of 01/10/18.					
		with the Special Care n 05/24/18 at 8:15am.					
	3:20pm revealed: -"We have been doing residents' (in SCU) cannot be considered as a substant of the second state of the second	are plans every 6 months." month to 6 month updates system to trigger quarterly lents in the SCU. ecial Care Coordinator					

Division of Health Service Regulation

months and if there is a change of condition."

STATE FORM WBZT11 If continuation sheet 8 of 12

Division of Health Service Regulation

STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
			A. BUILDING: _			
		HAL075010	B. WING		05/24/2018	
NAME OF PE	ROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, STA	TE, ZIP CODE		
LAURELW	OODS	1062 WES	T MILLS STRE	ET		
LACKLEV		COLUMBI	JS, NC 28722			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE COMPLETE	
D 464	Continued From page	e 8	D 464			
	profiles were to be co	up for assessments to be s." ke sure" the resident				
D935	D935 G.S.§ 131D-4.5B(b) ACH Medication Aides; Training and Competency		D935			
	G.S. § 131D-4.5B (b) Adult Care Home Medication Aides; Training and Competency Evaluation Requirements.					
	(b) Beginning October 1, 2013, an adult care home is prohibited from allowing staff to perform any unsupervised medication aide duties unless that individual has previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed all of the following:					
	Department that incluin all of the following: a. The key principles administration.	g program developed by the des training and instruction of medication				
	Prevention guidelines applicable, safe inject procedures for monitor	on infection control and, if				
	(2) A clinical skills evan NCAC 13F .0503 and (3) Within 60 days fro	aluation consistent with 10A I 10A NCAC 13G .0503. om the date of hire, the completed the following: bur training program				

Division of Health Service Regulation

developed by the Department that includes training and instruction in all of the following:

STATE FORM 6899 WBZT11 If continuation sheet 9 of 12

Division of Health Service Regulation

Division o	of Health Service Regu	liation				
	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION		TE SURVEY
AND PLAN (	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: _		CON	MPLETED
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LAURELW	OODS		US, NC 28722	<b>-</b> 1		
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(X4) ID PREFIX		Y MUST BE PRECEDED BY FULL	ID PREFIX	(EACH CORRECTIVE ACTION		(X5) COMPLETE
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				BELLOIENG		
D935	Continued From page	e 9	D935			
	1. The key principles	of medication				
	administration.					
	2. The federal Center	rs of Disease Control and				
		s on infection control and, if				
	applicable, safe inject	•				
		oring or testing in which				
	exists.	e potential for bleeding				
	b. An examination developed and administered					
	by the Division of Health Service Regulation in					
	accordance with subsection (c) of this section.					
	This Rule is not met	as evidenced by:				
		and record reviews, the				
		e 2 of 3 sampled medication				
	aides (Staff D and F)					
	medications had a Me	edication Clinical Skills				
	Competency checklis					
	administering medica	tions.				
	The findings are:					
	The findings are:					
	1. Review of Staff D's	s personnel file revealed:				
		0/30/16 as a Personal Care				
	Aide (PCA).					
	-There was no docum	nentation of when Staff D's				
	-	ed to Medication Aide (MA).				
		5 hour medication aide				
	training on 03/22/17.	and the medication				
	-She successfully pas administration exam					
		nentation of a medication				
	clinical skills validatio					
	Observation on 05/23	3/18 from 11:55am to				

Division of Health Service Regulation

12:20pm during the medication pass revealed

STATE FORM 6899 WBZT11 If continuation sheet 10 of 12

Division of Health Service Regulation

DIVISION	of Health Service Regu	lation			
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION	(X3) DATE SURVEY
AND PLAN C	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING:		COMPLETED
			_		
			P WING		
		HAL075010	B. WING		05/24/2018
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LAURELW	OODS		ST MILLS STRE	EI	
		COLUMB	US, NC 28722		
(X4) ID	SUMMARY STA	ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTION	
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TAG	REGULATORY OR L	LSC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	IAIE DAIL
D935	Continued From page	e 10	D935		
	Staff D administered i	medications to five			
	residents.				
	Interview with the Bus	siness Director on 05/24/18			
	at 11:10am revealed:				
	-She maintained the f	filing for the personnel files			
	for employees.				
		nd a medication clinical			
	skills validation check	list for Staff D in the			
	personnel file.				
	-She was unaware of	the requirement for a			
		ve a medication clinical			
	skills validation check				
		N) before administering			
	medications.	1) before autilitistering			
		nor know whore to get a			
		nor knew where to get a			
		ills validation form to use.			
	-The previous facility				
		ation training with new			
		wever she did not know if the			
	_	was the same as the			
		ation clinical skills validation			
	checklist.				
		h the Administrator on			
	05/24/18 at 11:15am.				
	2. Review of Staff F's	personnel file revealed:			
	-She was hired on 06				
	-There was an employ	yment verification dated			
	08/30/2017 in her file	verifying past employment			
	as a MA.				
	-She successfully pas	ssed the medication			
	administration exam of				
		nentation of a medication			
	clinical skills validation				
	Interview with the Bus	siness Director on 05/24/18			

Division of Health Service Regulation

at 11:10am revealed:

-She maintained the filing for the personnel files

STATE FORM 6899 WBZT11 If continuation sheet 11 of 12

Division of Health Service Regulation

STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE S COMPLI	
		HAL075010	B. WING		05/2	4/2018
NAME OF P	ROVIDER OR SUPPLIER		I RESS, CITY, STA	TE ZIP CODE	1 03/2	4/2010
			MILLS STRE			
LAURELW	OODS	COLUMBU	S, NC 28722			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETE DATE
D935	Continued From page	e 11	D935			
	skills validation check personnel fileShe was unaware of medication aide to ha skills validation check Registered Nurse (RY medicationsShe had never seen medication clinical sk-The previous facility medication administrated medication aides, how content of the training content on the medication checklist.  Refer to interview with	the requirement for a ve a medication clinical dist signed off by a N) before administering nor knew where to get a ills validation form to use. RN's had performed ation training with new wever she did not know if the y was the same as the ation clinical skills validation on the Administrator on				

Division of Health Service Regulation

STATE FORM 6899 WBZT11 If continuation sheet 12 of 12