

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL008038	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/16/2018
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NAME OF PROVIDER OR SUPPLIER A SHARPE HAVEN	STREET ADDRESS, CITY, STATE, ZIP CODE 222 CONNARITSA ROAD KELFORD, NC 27847
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{C 000}	Initial Comments The Adult Care Licensure Section and the Bertie County Department of Social Services conducted a follow up survey on 3/15/18 and 3/16/18.	{C 000}		
C 074	<p>10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping And Furnishings (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to assure floors, walls and ceilings were clean and in good repair as evidenced by holes in the walls of 3 of 5 resident rooms and 2 of 2 shared bathrooms missing trim, rotted covering on the side of the sink cabinet , stained walls around the toilet and cracked caulking at the base of the shower in the shared bathroom; and black spots resembling mold on the ceiling, rotted shower wall covering, missing caulk at the shower wall and tub and missing trim with curling floor covering at the base of the tub in a resident's bathroom.</p> <p>The findings are:</p> <p>Observation on 3/15/18 at 1:37pm of two resident's shared bathroom revealed: -There was a black mold like substance approximately 2 foot by 3 foot wide on the ceiling. -There was a crack in the ceiling approximately 2 feet in length.</p>	C 074		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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C 074	<p>Continued From page 1</p> <ul style="list-style-type: none"> -There was a broken towel bar located behind the bathroom door. -There was a broken window blind behind the bathroom door. -There was rotten and browned linoleum covering inside the shower at the entire base of the shower walls where the wall met the tub with a gap where the wall covering had come loose from the caulking. -The floor at the base of the tub was missing approximately a 12 inch piece and 4 inch piece of trim molding with the floor covering loosened and curled where the molding was missing. <p>Observations of resident rooms on 3/15/18 from 1:47pm until 2:09pm revealed:</p> <ul style="list-style-type: none"> -In the 1st resident room on the right side of the hall, there was a partially patched (patching tape was visible through the patching compound) hole in the wall approximately 9 by 12 inches rectangular shaped near the window. -There was a second patched hole approximately 4 by 6 inches in the wall near the resident's bed with a large area of cracked patching compound over the hole. -In the 3rd resident room on the right side of the hall, there was an indentation and breakage of the sheetrock in the wall approximately the size and shape of a person's back. -The door of the resident's room on the left side of the hall had warped and splintered wood on both sides near the bottom of the door. -The door knob was loose from the door with a gap of approximately one half an inch between the knob plate and the door. -In the resident's room on the left side of the hall, there was a thickly aged patched hole in the wall approximately 5 by 5 inches near the resident's bed. 	C 074		

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C 074	<p>Continued From page 2</p> <p>Interview with a resident on 3/15/18 at 1:52pm revealed:</p> <ul style="list-style-type: none"> -He had lived at the facility for about 6 months. -He shared a bedroom and bathroom with one other resident. -The door knob and the splintered wood on his bedroom door were in the condition when he moved in. -The condition of the door did not concern him as long as the door opened and closed. -He had not noticed the hole in the wall near his roommate's bed. -He had not noticed the condition of the shower wall, bathroom floor or the ceiling in his bathroom. <p>Observation of the shared bathroom in the hallway on 3/15/18 at 2:16 pm revealed:</p> <ul style="list-style-type: none"> -There were two missing pieces of trim molding approximately 4 inches in length at the wall of the shower leaving jagged edges from the remaining pieces at about chest height. -There was a thick layer of wall caulking that was cracked at the base of the shower wall meeting the tub. -The bottom of the sink cabinet wall closest to the commode was rotten and black. -The base board around the commode was rotten and black. -There were yellow stains with dirt accumulations on the walls and baseboards next to and behind the toilet. -The metal toilet paper dispenser was peeling and discolored a blue color with hard water staining. -The wooded door jamb was splintered and missing a section approximately 12 inches long on the right side of the door where the lock fits. <p>Interview with Personal Care Assistant on 3/15/18 at 2:04pm revealed:</p>	C 074		

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C 074	<p>Continued From page 3</p> <ul style="list-style-type: none"> -The holes in the walls were there before she started working in November 2017. -The Administrator was aware of the holes. -Part of the trim around the bathtub that was broken was from a resident "dancing in the bathroom in December 2017". -She had not noticed the walls around the toilet or the cracked caulking in the tub. -She was responsible for cleaning the bathroom daily which included cleaning the toilet, sink, tub and counter top, and sweeping and mopping the floor. -She had not been instructed to clean the walls around the toilet and the baseboards. -She had not noticed the door to the resident's room was splintered or that the face plate for the door knob was falling off on the left side of the hall. -She did not know anything about the rooting on the shower walls, the missing trim and curling floor covering, the black spots resembling mold on the ceiling and the broken towel holder in the resident's bathroom. -Sometimes the residents cleaned the bathroom and sometimes the staff cleaned the bathroom. -Staff was assigned to clean the bathroom weekly. <p>Interview with the Administrator on 3/15/18 at 2:38pm revealed:</p> <ul style="list-style-type: none"> -The holes in the walls in the 1st resident room on the right side of the hall, were from a previous resident who was discharged from the facility on 12/31/17. -The maintenance person had not fixed the walls yet. -The walls had holes in them for years. -She did not notice the indentation in 3rd resident room on the right side of the hall. -Staff were responsible for cleaning the bathroom 	C 074		

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C 074	<p>Continued From page 4</p> <p>and the floors daily and reporting any repair concerns to her.</p> <p>-She thought the staff had scrubbed down the walls and baseboard around the toilet within the last week.</p> <p>-She was not aware of the door to the resident's room on the left side of the hall was splintered or that the knob face plate was loose, the shower walls, the floor, the ceiling and the towel holder in the resident's bathroom or the mold/mildew in the room.</p> <p>-She inspected the house two to three times per week and did not notice the walls, mold or splintered wood.</p> <p>-The maintenance person only comes for repair when she called, she had not called him for a few months, but he was scheduled to start work on 3/16/18.</p> <p>Observation on 3/16/18 at 9:48 am revealed there was a maintenance person patching the bedroom walls.</p> <p>Interview with the maintenance person on 3/16/18 at 10:20am revealed:</p> <p>-This was his first time at this facility.</p> <p>-He came to the facility when he was asked and not on a regular schedule.</p> <p>-He did work at the Administrator's other facility for about a year.</p> <p>-He was asked to repair sheetrock, caulk the bathroom tub, repair the moulding around the tub, clean/ paint the mold in one bathroom.</p> <p>-He thought the mold on the bathroom ceiling was from a past leak in the roof.</p> <p>-He was unsure when a new roof was installed.</p> <p>Interview with administrator on 3/16 at 11:43 am revealed:</p> <p>-A new roof was installed in 2013.</p>	C 074		

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C 074	Continued From page 5 -New flooring was installed in 2016.	C 074		
C 112	<p>10A NCAC 13G .0318(a) Outside Premises</p> <p>10A NCAC 13G .0318 Outside Premises (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to keep the outside grounds maintained in a clean and safe condition as evidenced by warped, loose and missing wood on two back porch areas, a cracked window with a hole in the glass, garbage piled by the deck, and a crawl space window grate and door out of place.</p> <p>The findings are:</p> <p>Observation on the outside of the facility on 3/16/18 at 4:10 pm revealed:</p> <ul style="list-style-type: none"> -There was a gap in the wooden porch floor board approximately 12 inches long showing the ground underneath. -The gap in the porch floor was directly in front of where residents' sat to smoke tobacco. -There was a hole approximately the size of a quarter in the window of the office with cracks in the glass. -The grate was off of the crawl space window. -There was a pile of garbage approximately 4 ft by 18 inches located next to the porch that contained old flooring strips, rotting wood and a bucket. -There were two rotten areas approximately 2 inches wide on the compressed wood type of siding next to the porch sitting area. -There was a door lying on the ground in front of 	C 112		

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C 112	<p>Continued From page 6</p> <p>the roughed out door opening to a large shed in the back of the facility.</p> <p>-There was a small shed in the back of the facility that had a ramp with a small porch and there were five severely warped, loose and misplaced pieces of deck wood on the porch and ramp.</p> <p>-One of the pieces of deck wood was split in half with a section approximately 3 inches by 4 feet completely sunk in.</p> <p>Interview with a resident on 3/15/18 at 2:36pm revealed:</p> <p>-He liked to be out on the porch of the small shed and walk back and forth on the porch.</p> <p>-He smoked and sat on the porch several times a day.</p> <p>-He knew the wood to the ramp and porch was damaged, but he was careful not to step on those pieces.</p> <p>Interview with the maintenance person on 3/16/18 at 10:20am revealed:</p> <p>-This was his first time at this facility.</p> <p>-He came to the facility when he was asked and not on a regular schedule.</p> <p>-He did work at the Administrator's other facility for about a year.</p> <p>-He was asked to fix the ramp, porch hole and holes in the siding on the side of the house outside.</p> <p>-He was contacted on 3/15/18 by the Administrator for needed repairs at the facility.</p> <p>-He was planning to work through the weekend of 3/17/18 and have repairs completed by Monday, 3/19/18.</p> <p>Interview with the Administrator on 3/15/18 at 2:38pm revealed:</p> <p>-She inspected the house two to three times per week to look for issues.</p>	C 112		

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C 112	Continued From page 7 -The maintenance person does not come unless she called. -She had not call the maintenance person a few months. -She was not aware of the door on the shed and the loose and broken pieces of wood on the back deck and shed porch/ramp. -She was going to have the maintenance person make the repairs the weekend of 3/17/18.	C 112		
C 147	10A NCAC 13G .0406(a)(7) Other Staff Qualifications 10A NCAC 13G .0406 Other Staff Qualifications (a) Each staff person of a family care home shall: (7) have a criminal background check in accordance with G.S. 114-19.10 and G.S. 131D-40; This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to assure a criminal background check was completed for 2 of 3 sampled staff (B and C) prior to an offer of employment. The findings are: 1. Review of Staff B's employment record revealed: -Staff B was hired on 8/3/13 as a Medication Aide (MA). -Staff B's criminal background check was dated 2/9/05. Interview with Staff B on 3/16/18 at 11:05am revealed: -She had brought the criminal background check	C 147		

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C 147	<p>Continued From page 8</p> <p>completed by another employer when she was hired at the facility. -She had continued employment with the other employer since 2005 when the background check was done.</p> <p>Refer to interview with the Administrator on 3/16/18 at 10:35am.</p> <p>2. Review of Staff C's employment record revealed: -Staff C was hired on 8/8/15 as a Personal Care Aide (PCA). -Staff C's criminal background check was dated 7/5/11.</p> <p>Interview with Staff C on 3/16/18 at 3:26pm revealed: -She brought her criminal background check with her when she was hired at the facility. -She had worked at the facility for approximately four years and had not done another criminal background check during the four years.</p> <p>Refer to interview with the Administrator on 3/16/18 at 10:35am.</p> <p>Interview with the Administrator on 3/16/18 at 10:35am revealed: -She was responsible for assuring newly hired staff had a criminal background in their record prior to hire. -If a potential new staff had a criminal background check from somewhere else that they had worked, she would have them bring her the report. -She realized that a criminal history could have changed from 2005 to 2013, or from 2011 to 2015, and be a potential risk to the safety and wellbeing of residents.</p>	C 147		

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C 147	Continued From page 9 -She was going to obtain a current criminal background check for Staff B and Staff C on 3/16/18. Review of criminal background checks for Staff B and Staff C revealed a statewide criminal background check was completed on 3/16/18.	C 147		
C 912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Resident's Rights Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to ensure residents received care and services which were adequate, appropriate and in compliance with relevant federal and state laws and rules and regulations related to housekeeping and furnishings. The findings are: Based on observations, interviews and record reviews, the facility failed to assure floors, walls and ceilings were clean and in good repair as evidenced by holes in the walls of 3 of 5 resident rooms and 2 of 2 shared bathrooms missing trim, rotted covering on the side of the sink cabinet , stained walls around the toilet and cracked caulking at the base of the shower in the shared bathroom; and black spots resembling mold on the ceiling, rotted shower wall covering, missing caulk at the shower wall and tub and missing trim	C 912		

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C 912	Continued From page 10 with curling floor covering at the base of the tub in a resident's bathroom. [Refer to Tag 074 10A NCAC 13G .0315(a)(1) Housekeeping & Furnishings (Type B Violation)]	C 912		