

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>FCL088010</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>R</b><br><b>02/19/2018</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>TORRE'S HOME #3</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>65 TORRE'S DRIVE</b><br><b>BREVARD, NC 28712</b> |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| {C 000}            | Initial Comments<br><br>The Adult Care Licensure Section conducted a follow-up survey on February 19, 2018.   | {C 000}       |   |                    |
| {C 288}            | <p>10A NCAC 13G .0905(a) Activities Program</p> <p>10A NCAC 13G .0905 Activities Program (a) Each family care home shall develop a program of activities designed to promote the residents' active involvement with each other, their families, and the community.</p> <p>This Rule is not met as evidenced by:<br/>Based on observations, interviews and review of the facility's Activity Program calendar, the facility failed to develop a program of activities designed to promote the residents' active involvement with each other, their families and the community for 6 of 6 residents residing in the facility.</p> <p>The findings are:</p> <p>Review of an activity calendar hanging on the wall in the dining-room of the facility revealed:<br/>-The calendar was a dry eraser calendar.<br/>-The calendar displayed February 2018 as the month and year<br/>-The dates in the days of the week boxes did not match the actual dates/days of the week in February 2018.</p> <p>Review of the activities scheduled for the third week (Monday through Sunday) in February 2018 revealed:<br/>-On Monday, "Sing-A-Long from 10am to 1pm.<br/>-On Tuesday, (Name of game) board game from 10am to 1pm.<br/>-On Wednesday, Art from 10am to 1pm.<br/>-On Thursday, Beauty Shop with no times specified.</p> | {C 288}       |   |                    |

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| Division of Health Service Regulation<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| {C 288}            | <p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-On Friday, Card games 10am to 1pm.</li> <li>-On Saturday, Movie from 7pm to 9pm.</li> <li>-On Sunday, the box was blank.</li> </ul> <p>Interview on 2/19/18 at 9:45am with one resident revealed:</p> <ul style="list-style-type: none"> <li>-The resident had been asked, upon admission, what they enjoyed doing in their free time.</li> <li>-The resident did not know the facility had an activity program.</li> <li>-The resident had not seen any of the scheduled activities in progress.</li> <li>-The resident had not heard other residents talk about activities.</li> </ul> <p>Interview on 2/19/18 at 9:45am with a second resident revealed:</p> <ul style="list-style-type: none"> <li>-The resident had been asked, upon admission, what they enjoyed doing in their free time.</li> <li>-The resident enjoyed playing cards and board games especially Monopoly. .</li> <li>-The resident enjoyed singing hymns, listening to music and playing Dominos.</li> <li>-The resident did not know there was an activity calendar posted in the kitchen.</li> <li>-The staff did not mention activities or encourage her participation.</li> <li>-The resident did not know of any outings scheduled for the residents.</li> </ul> <p>Observation on 2/19/18 at 11:15am of the Medication Aide/Supervisor-in-Charge (MA/SIC) revealed:</p> <ul style="list-style-type: none"> <li>-She had asked a male resident if he wanted to play a game of checkers.</li> <li>-She had set up the checkers at the kitchen table and they had started the game.</li> <li>-The MA/SIC had been repeatedly called away to answer the telephone or to perform her duties.</li> <li>-The resident became frustrated when the game</li> </ul> | {C 288}       |   |                    |

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| {C 288}            | <p>Continued From page 2</p> <p>was continually interrupted.</p> <p>Interview with the facility Manager on 2/19/18 at 11:40am revealed:<br/>-She had not noticed the dates on the February 2018 activities calendar, posted in the kitchen, were not correct.<br/>-She knew there was not an activity program being provided for the residents.<br/>-She stated the Administrator also knew there was not an activity program being provided for the residents.</p> <p>Interview with the Maintenance Director on 2/19/18 at 12:15am revealed the Activity Director had been working shifts and had been unable to do activities with the residents.</p> <p>Interview on 2/19/18 at 4:15pm with the Administrator revealed:<br/>-He was aware there was no activity program being offered for the residents.<br/>-The person responsible for the activity program was covering shifts and not able to provide activities.</p> | {C 288}       |   |                    |