

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL012045	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/06/2018
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NAME OF PROVIDER OR SUPPLIER PERKINS FAMILY CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 2015 SUNNYSIDE DRIVE MORGANTON, NC 28655
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C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on February 6, 2018.	C 000		
C 342	<p>10A NCAC 13G .1004(j) Medication Administration</p> <p>10A NCAC 13G .1004 Medication Administration (j) The resident's medication administration record (MAR) shall be accurate and include the following:</p> <ol style="list-style-type: none"> (1) resident's name; (2) name of the medication or treatment order; (3) strength and dosage or quantity of medication administered; (4) instructions for administering the medication or treatment; (5) reason or justification for the administration of medications or treatments as needed (PRN) and documenting the resulting effect on the resident; (6) date and time of administration; (7) documentation of any omission of medications or treatments and the reason for the omission, including refusals; and (8) name or initials of the person administering the medication or treatment. If initials are used, a signature equivalent to those initials is to be documented and maintained with the medication administration record (MAR). <p>This Rule is not met as evidenced by: Review of Resident #1's current FL 2 dated 2/16/17 revealed:</p> <ul style="list-style-type: none"> -Diagnoses included insulin dependent diabetes, bipolar and hyperthyroidism. -An order for Humulin R, 25 units every morning, and to hold if finger stick blood sugar (FSBS) is < 110 (a medication used for lowering levels of sugar in the blood). -An order for Humulin R 10 units at lunch, and to 	C 342		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 342	<p>Continued From page 1</p> <p>hold if FSBS is < 110. -An order for Humulin R 12 units at dinner, and to hold if FSBS is < 110. -An order for Lantus 40 units at bedtime, and to hold if FSBS is < 110.</p> <p>Review of Resident #1's subsequent order dated 11/14/17 revealed: -An order to D/C Humulin R 25 units every morning, and to hold if FSBS is < 110. -An order to continue Humulin R 10 units at lunch, and to hold if FSBS is < 110. -An order to continue Humulin R 12 units at dinner, and to hold if FSBS is < 110. -An order continue Lantus 40 units at bedtime, and to hold if FSBS is < 110.</p> <p>1. Review of Resident #1's December 2017 MAR revealed: -An entry for Humulin R 10 units at lunch, and to hold if FSBS is < 110. -An entry for Humulin R 12 units at dinner, and to hold if FSBS is < 110. -There were 4 occasions the Humulin R was documented as administered with FSBS < 110, (12/8 at 4:30 pm FSBS 92, 12/10 at 4:30 pm FSBS 76, 12/19 at 4:30 pm FSBS 99 and 12/31 at 4:30 pm FSBS 103).</p> <p>Review of Resident #1's January 2018 MAR revealed: -An entry documented as Humulin R 10 units at lunch, and to hold if FSBS is < 110. -An entry documented as Humulin R 12 units at dinner, and to hold if FSBS is < 110. -There were 4 entries documented as administered with FSBS < 110, (1/2 at 4:30 pm FSBS 93, 1/10 at 4:30 pm FSBS 101, 1/11 at 4:30 pm FSBS 106, and 1/22 at 4:30 pm FSBS 86).</p>	C 342		

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C 342	<p>Continued From page 2</p> <p>Review of Resident #1's February 2018 MAR revealed: -An entry documented as Humulin R 10 units at lunch, and to hold if FSBS is < 110. -An entry documented as Humulin R 12 units at dinner, and to hold if FSBS is < 110. -There was 1 entry documented as administered with FSBS < 110, (2/2 at 4:30 pm FSBS 103).</p> <p>2. Review of Resident #1's December 2017 MAR revealed: -An entry for as Lantus 40 units at bedtime, and to hold if FSBS is < 110. -There was 1 occasion the Lantus was documented as administered with FSBS < 110, (12/6 at 8:00 pm FSBS 104).</p> <p>Review of Resident #1's January 2018 MAR revealed: -An entry documented as Lantus 40 units at bedtime, and to hold if FSBS is < 110. -There was 1 entry documented as administered with FSBS < 110, (1/14 at 8:00 pm FSBS 91).</p> <p>Review of Resident #1's February 2018 MAR revealed: -An entry documented as Lantus 40 units at bedtime, and to hold if FSBS is < 110. -There were no entries documented as administered with FSBS < 110.</p> <p>Interview on 2/6/18 with a Medication Aide (MA) at 11:20 am revealed: -She was hired as a MA 3/3/16. -She administered Resident #1 insulin only at 11:30 am because she only worked 1st shift. -She was aware of the order to hold the insulin for a FSBS < 110 and held the insulin for all FSBS < 110. -She always called the physician with a FSBS <</p>	C 342		

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C 342	<p>Continued From page 3</p> <p>110 because most of the time it was because it was < 60 and required OJ and peanut butter and to get any new orders.</p> <p>-She is was responsible for auditing the MARs for order accuracy after she received them from the pharmacy.</p> <p>-She did not review the MARs for holes, or documentation errors.</p> <p>Telephone interview on 2/6/18 with a second MA at 11:45 am revealed:</p> <p>-She was hired as a live in Supervisor-in-Charge (SIC) 3/4/16.</p> <p>-She was responsible for giving administering Resident #1 her insulin at 4:30 pm and at 8:00 pm.</p> <p>-She was aware of the order to hold the insulin for a FSBS < 110.</p> <p>-She never gave the insulin if the FSBS was < 110.</p> <p>-She notified the physician about FSBS < 60 because it required her to give OJ and peanut butter to get further orders.</p> <p>Interview on 2/6/18 with Resident #1's physician at 12:00 pm revealed:</p> <p>-She had documented when the facility notified her of the insulin being held for the mentioned dates and times as well as other dates and time there was an issue with Resident #1's FSBS.</p> <p>-Resident #1 is very stable with her diabetes.</p> <p>Telephone Interview on 2/6/18 with the Administrator at 12:15 pm revealed:</p> <p>-The day shift MA was responsible for checking all of the MARs for accuracy, holes and refusals.</p> <p>-She expected the staff to follow the orders and document on the MAR as such.</p> <p>-The physician would be called with any clarifications or if the order was written to notify</p>	C 342		

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