

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL034104</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R-C 12/12/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ORSYTH VILLAGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5100 LANSING DRIVE WINSTON SALEM, NC 27105</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
(D 000)	Initial Comments  The Adult Care Licensure Section conducted a follow-up survey on December 11 and 12, 2017.	(D 000)		
(D 270)	<p>10A NCAC 13F .0901(b) Personal Care and Supervision</p> <p>10A NCAC 13F .0901 Personal Care and Supervision</p> <p>(b) Staff shall provide supervision of residents in accordance with each resident's assessed needs, care plan and current symptoms.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to provide adequate supervision at meals to prevent a resident (Resident #6) from eating after another resident (Resident #4) who had a communicable disease.</p> <p>The findings are:</p> <p>Observation of the lunch meal service on 12/11/17 from 12:30 pm to 1:00 pm revealed:</p> <ul style="list-style-type: none"> <li>-There were 4 tables in the dining room.</li> <li>-Two tables had 12 chairs each, 1 table had 13 chairs and 1 table had 1 chair and space for 3 wheelchairs.</li> <li>-41 residents were seated in the dining room.</li> <li>-A cook plated the food in the kitchen while 3 other staff retrieved the plates from the kitchen and served them to the residents in the adjacent dining room.</li> <li>-The 3 staff would remove the residents' plates as they finished eating and would discard any leftover food into a trash can in the dining room.</li> <li>-Resident #4 was served 2 polish sausage links, a mixture of bell peppers and onions, rice and a</li> </ul>	(D 270)	<p>Admin has 1 med-tech and 1 PCA that monitors the dining room during all 3 meals. After each meal the med-tech or PCA sign off the spreadsheet that the</p>	12/11/17

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REGULATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE **Admin**

(X6) DATE **12/27/17**

Reviewed + Accepted 12/28/17  
Rashia Keyser

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES ID PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HA1034104</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C 12/12/2017</b>
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(D 270): Continued From page 1

roll.

- Resident #4 took a few bites off 1 of the sausage links and then stood up from the table and stated she was going to her room to get her box of cereal.
- Resident #6 asked Resident #4 if he could have her sausage.
- Resident #4 picked up her plate and held it toward Resident #6.
- Resident #6 removed the sausage from Resident #4's plate and added it to his plate.
- Resident #6 consumed 100% of his meal and the remaining sausage from Resident #4.
- Resident #4 left the dining room and returned with an unopened box of cereal.
- Staff then removed Resident #4's plate and provided her with a bowl and milk for her cereal.

Review of Resident #4's current FL2 dated 10/19/17 revealed a diagnosis of Hepatitis C.

Interviews on 12/11/17 at 12:43 pm and 12/12/17 at 10:53 am with Resident #4 revealed:

- She disliked her sausage at lunch so she gave it to Resident #6.
- Her teeth bothered her at times but she had not experienced any bleeding inside her mouth.
- Staff had asked her in the past not to share her food but she didn't like to waste it.

Interview on 12/11/17 at 1:26 pm with a Personal Care Assistant (PCA) revealed:

- She had been employed with this facility for 5 years.
- She was one of the staff assisting in the dining room during the lunch meal.
- She was unaware that Resident #4 had shared her food with Resident #6 and thought it probably happened when she had stepped out to speak to the Administrator.

(D 270)

Residents did not share food during meals. 12/11/17

New policies or procedures have been put into place to prevent this being an issue again.

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{D 270}	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-Resident #4 was known to share her food with other residents.</li> <li>-She was aware residents should not be allowed to share food.</li> <li>-If she witnessed residents sharing food, she would remove the food and ask the residents not to share.</li> <li>-The facility provided second servings of food if the residents requested them.</li> </ul> <p>Interview on 12/12/17 at 10:56 am with Resident #6 revealed:</p> <ul style="list-style-type: none"> <li>-He had eaten Resident #4's sausage at lunch on 12/11/17.</li> <li>-The facility provided him with plenty to eat and would give him additional servings of food if he requested them.</li> </ul> <p>Interview on 12/12/17 at 10:58 am with a second PCA revealed:</p> <ul style="list-style-type: none"> <li>-He had been employed with this facility for 1 year but had been in training as a PCA for 5 days.</li> <li>-He was one of the staff assisting in the dining room during the lunch meal on 12/11/17.</li> <li>-He had been told, today, to supervise residents closely while eating and not allow them to share food.</li> <li>-He had not been told this in the past, but he had not witnessed residents sharing their food.</li> <li>-He was unaware that Resident #4 had shared her sausage with Resident #6.</li> </ul> <p>Interview on 12/12/17 at 12:08 pm with a third PCA revealed:</p> <ul style="list-style-type: none"> <li>-He had been employed with this facility for 2 ½ years.</li> <li>-He was one of the staff assisting in the dining room during the lunch meal on 12/11/17.</li> <li>-He was unaware that Resident #4 had shared her sausage with Resident #6.</li> </ul>	{D 270}		
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{D 270}	<p>Continued From page 3</p> <ul style="list-style-type: none"> <li>-He was aware residents should not be allowed to share food.</li> <li>-If he witnessed residents sharing food, he would remove the food, ask the residents not to share and notify the Medication Aide (MA) of the incident.</li> <li>-He had asked Resident #4 not to share her food in the past.</li> </ul> <p>Interview on 12/12/17 at 12:38 pm with Resident #4's and Resident #6's Primary Care Provider (PCP) revealed:</p> <ul style="list-style-type: none"> <li>-Hepatitis C could be transmitted through "sex and blood."</li> <li>-She had been notified on 12/11/17 of Resident #4 sharing food with Resident #6 but was not concerned since Hepatitis C could not be transmitted through saliva.</li> <li>-Hepatitis C could only be transmitted through sharing of food if the infected resident had any active bleeding in her mouth.</li> <li>-She had only been the PCP for the residents at this facility for about 2 weeks, but within that time, she had not been made aware of any issues with Resident #4's mouth.</li> </ul> <p>Observation on 12/12/17 at 2:12 pm of Resident #4's mouth revealed:</p> <ul style="list-style-type: none"> <li>-There were multiple broken teeth.</li> <li>-There was no bleeding or swelling present.</li> </ul> <p>Interview on 12/11/17 at 1:15 pm and 12/12/17 at 11:40 am with the facility's Administrator revealed:</p> <ul style="list-style-type: none"> <li>-Resident #4 had reported to her on 12/11/17 that her teeth hurt but did not complain of any bleeding.</li> <li>-Resident #4 had seen a dentist and had been referred to an oral surgeon for multiple teeth extractions.</li> <li>-She was in the process of setting up an</li> </ul>	{D 270}		

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{D 270}	Continued From page 4  appointment with the oral surgeon. -She expected staff to supervise residents closely enough during meals to prevent sharing of food. -All staff had been employed at the facility long enough to know that sharing of food between residents was not allowed. -There were 3 staff assigned to the dining room during meals. -The staff were responsible for retrieving plated food from the kitchen, serving it to residents in the dining room and cleaning up as the residents finished their meal. -In the future, she would dedicate an additional 2 staff to the dining room for the purpose of providing supervision during meals. -Residents were allowed to have as many additional servings of food as they wanted.	{D 270}		