

PRINTED: 10/25/2017  
FORM APPROVED

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>FCL045118</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY COMPLETED<br><br><b>10/11/2017</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>SOUNDVIEW ASSISTED LIVING # 3</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>178 KENDRICK COURT<br/>FLAT ROCK, NC 28731</b> |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)  | (X5) COMPLETE DATE |
|--------------------|---|---------------|--|--------------------|
| C 000              | Initial Comments  | C 000         |  |                    |
|                    | The Adult Care Licensure Section conducted an annual survey on October 11, 2017.  |               |  |                    |
| C 330              | 10A NCAC 13G .1004(a) Medication Administration<br><br>10A NCAC 13G .1004 Medication Administration (a) A family care home shall assure that the preparation and administration of medications, prescription and non-prescription and treatments by staff are in accordance with:<br>(1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and<br>(2) rules in this Section and the facility's policies and procedures.<br><br>This Rule is not met as evidenced by:<br>Based on observations, interviews, and record reviews, the facility failed to administer metoprolol ER as ordered for 1 of 3 sampled residents (Resident #2).<br><br>The findings are:<br><br>Review of Resident #2's current FL2 dated 3/28/17 revealed:<br>-Diagnoses included hypertension, osteoarthritis, and schizoaffective disorder.<br>-An order for atenolol (used to treat hypertension) 50mg 1 tablet twice daily.<br><br>Review of Resident #2's order dated 7/19/17 revealed discontinue atenolol and begin metoprolol ER (used to treat hypertension) 100mg once per day.<br><br>Review of Resident #2's July 2017 electronic Medication Administration Record (eMAR) revealed: | C 330         | <u>C330</u><br><br>Med tech supervisor will compare hand-written and e-script/printed prescriptions. Orders will be clarified if handwriting is unclear.<br><br>Staff will ensure that med tech supervisor receives a copy of all orders. Orders will be required to be reviewed and approved by a supervisor before being available for administration in the electronic MAR. | 11/10/2017         |

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Justina Long*

TITLE

Administrator

(X6) DATE

10/25/17

STATE FORM

6899

W0EO11

If continuation sheet 1 of 4

REVIEWED and accepted

*Casey Fitzgerald*

10/26/17

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| C 330              | <p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-An entry for atenolol 50mg 1 tablet twice daily scheduled at 8am and 8pm with discontinued noted out to the right of the entry.</li> <li>-The atenolol 50mg was documented administered twice daily from 7/11/17 to 7/14/17 at 8am.</li> <li>-An entry for metoprolol ER 100mg 1 tablet daily scheduled at 8am.</li> <li>-The metoprolol ER 100mg was documented administered once daily from 7/20/17 to 7/24/17. The metoprolol ER was documented as "withheld per DR/RN orders" on 7/26/17.</li> <li>-An entry for metoprolol ER 100mg 1 tablet twice daily scheduled at 8am and 8pm.</li> <li>-The metoprolol ER 100mg was documented administered twice daily from 7/24/17 at 8pm to 7/31/17 at 8pm.</li> </ul> <p>Review of Resident #2's August 2017 through September 2017 eMARs revealed:</p> <ul style="list-style-type: none"> <li>-An entry for metoprolol ER 100mg 1 tablet twice daily scheduled to be administered at 8am and 8pm.</li> <li>-The metoprolol ER 100mg was documented administered twice daily from 8/1/17 to 9/30/17.</li> </ul> <p>Review of Resident #2's October 2017 eMAR revealed:</p> <ul style="list-style-type: none"> <li>-An entry for metoprolol ER 100mg 1 tablet twice daily scheduled to be administered at 8am and 8pm.</li> <li>-The metoprolol ER 100mg was documented administered twice daily from 10/1/17 to 10/11/17 at 8am.</li> </ul> <p>Observation of Resident #2's medications on hand on 10/11/17 at 11:25am revealed:</p> <ul style="list-style-type: none"> <li>-There was 1 bubble pack of metoprolol ER 100mg tablets in the medication cart.</li> <li>-There were 56 tablets remaining of the original</li> </ul> | C 330         |   |                    |

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| C 330              | <p>Continued From page 2</p> <p>60 tablet bubble pack with a dispense date of 9/27/17.<br/>-The label directions were for metoprolol ER 100mg take 1 tablet twice daily.</p> <p>Review of Resident #2's documented daily blood pressures from 7/13/17 to 10/11/17 revealed:<br/>-From 7/13/17 to 7/31/17, the range was 108/70 to 174/114.<br/>-From 8/1/17 to 8/31/17, the range was 116/78 to 178/123.<br/>-From 9/1/17 to 9/30/17, the range was 93/63 to 164/109.<br/>-From 10/1/17 to 10/11/17, the range was 114/77 to 168/107.</p> <p>Interview with the Administrator on 10/11/17 at 11:45am revealed:<br/>-"On 7/19/17 an order was received for metoprolol 100mg daily."<br/>-"It was filled and administered once a day until 7/24/17."<br/>-"On 7/24/17 during a drug review, the RN Consultant had the staff fax the report of consult to the pharmacy that had the handwritten orders and the order was misread by the pharmacy and changed to 100mg twice a day."</p> <p>Review of Resident #2's pharmacy review entry dated 7/24/17 revealed "Per 7/19/17 visit note also ask [pharmacy staff name] to review daytime doses."</p> <p>Interview with Resident #2 on 10/11/17 at 11:55am revealed:<br/>-"I'm doing pretty good."<br/>-The resident denied any recent episodes of dizziness.</p> <p>Telephone interview with Resident #2's Nurse</p> | C 330         |   |                    |

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| C 330              | <p>Continued From page 3</p> <p>Practitioner's Nurse on 10/11/17 at 2:05pm revealed:</p> <ul style="list-style-type: none"> <li>-An electronic prescription for Resident #2 had been sent to the facility pharmacy on 7/19/17 for metoprolol ER 100mg 1 tablet daily.</li> <li>-Resident #2's most current metoprolol order, according to their records, was metoprolol ER 100mg once daily.</li> <li>-She would speak with the Nurse Practitioner who ordered the metoprolol ER and share Resident #2's blood pressure results with her and notify her Resident #2 had received metoprolol ER 100mg twice daily since 7/24/17.</li> </ul> <p>Telephone interview with the facility pharmacy on 10/11/17 at 2:26pm revealed:</p> <ul style="list-style-type: none"> <li>-They had received an electronic prescription for Resident #2 on 7/19/17 for metoprolol ER 100mg take 1 tablet every day.</li> <li>-Then on 7/24/17 they had received a fax of a handwritten order for metoprolol ER.</li> <li>-The pharmacy had dispensed metoprolol ER 100mg 60 tablets for Resident #2 on 8/7/17, 9/5/17, and 9/27/17.</li> <li>-"It looks like the order was once a day. We have it as twice a day."</li> <li>-"They discontinued the once a day on 7/24/17 and changed it to twice a day."</li> <li>-"The actual order is hard to read."</li> <li>-"If they couldn't read the order they should have called and clarified."</li> </ul> <p>Telephone interview with Resident #2's Nurse Practitioner's Nurse on 10/13/17 at 9:31am revealed Resident #2's Nurse Practitioner "said if the patient has not had any adverse effects as of yet then it has not negatively affected her health."</p> | C 330         |   |                    |