

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL011193	(X2) MULTIPLE CORRECTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/11/2017
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NAME OF PROVIDER OR SUPPLIER EVERGREEN LIVING HOME #1	STREET ADDRESS, CITY, STATE, ZIP CODE 101 COUNTRY TIME LANE LEICESTER, NC 28748
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual survey on October 11, 2017.	C 000		
C 352	<p>10A NCAC 13G .1006 (a) Medication Storage</p> <p>10a NCAC 13G .1006 Medication Storage</p> <p>(a) Medications that are self-administered and stored in the resident's room shall be stored in a safe and secure manner as specified in the facility's medication storage policy and procedures.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to assure self-administered medications kept in a resident's room were stored in a safe and secure manner for 1 of 1 sampled resident with orders for self-administration of medication (Resident #3).</p> <p>The findings are:</p> <p>Review of Resident #3's current FL2 dated 9/25/17 revealed: - Diagnoses included COPD (Chronic Obstructive Pulmonary Disease), GERD (Gastroesophageal Reflux Disease), Esophageal Stricture, Dysphagia (difficulty swallowing), anxiety, insomnia and DJD (degenerative joint disease). - Medication orders included Lidocaine patch 5% to lower back (on am/off pm) for pain; Vitamin D3 (increases intestinal absorption of calcium) 1,000 units every day; Advair 100/50 Diskus (a bronchodilator) inhale twice a day as needed, Omeprazole 20mg twice a day (for GERD); Creon DR (a pancreatic enzyme which increases</p>	C 352	<p>A secure lockable box with key was purchased and given to Res. to safely store medication in room.</p> <p>10/11/17</p> <p>Res. was asked to always lock her room door when leaving her room. Res. verbally agreed due to Central Med.</p> <p>10/11/17</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Handwritten Signature]

TITLE ADMINISTRATOR (X6) DATE 10/19/17

STATE FORM

5820 KB9011

If continuation sheet 1 of 4

Review is accepted
[Signature] 10/26/17

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UNCLIN PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (IF A CLINICAL DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (IF A CLINICAL ACTION SHOULD BE TAKEN REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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C 352	Continued From page 1	C 352		
	<p>protein, fat and carbohydrate digestion) 24,000 Units twice a day, Temazepam 15mg at bedtime (for sleep), Simvastatin 10mg at bedtime (decreases cholesterol levels), Mirtazapine 15mg at bedtime (for depression), Lotrisone Cream (an anti-inflammatory) apply to rash on ankle twice a day and Meclizine 12.5mg three times a day as needed for dizziness.</p> <p>-An order, "Resident may self-administer all meds".</p> <p>Observation on 10/11/17 at 11:30am of the self-administered medication in Resident #6's room revealed:</p> <ul style="list-style-type: none"> - The lidocaine patches were on a shelf on the left side of a bureau beside the door as you entered the room. - Her medications came prepackaged from the pharmacy according to the times the medications were to be taken. - The controlled medication, Tamazepam, was in a separate bubble pack. - These medications were on a shelf on the right end of the bureau, including the controlled medication. <p>Review of the facility's policy for Self-Administration of Medication revealed there was no reference to the medications being safely and securely stored in the resident's room.</p> <p>Interview with Resident #3 on 10/11/17 at 11:30am.</p> <ul style="list-style-type: none"> - She had been self-administering her medications since her admission to the facility. - She knew each medication, why it had been prescribed and when it was to be taken. - She applied a lidocaine patch to her back, only when she had pain. - She also applied a lidocaine patch to her leg 		<p>ADMINISTRATOR contacted prescribing practitioner in regard to the lidocaine patches. prescribing practitioner stated resident should not use more than one a day as prescribed.</p> <p>ADMINISTRATOR told Res. Ver. verbally agreed to do so.</p> <p>10/18/17</p>	

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C 352 Continued From page 2

when she had pain.

- The Administrator had spoken with her at one time about locking her door when she was not in her room
- She did not lock her door when she went for walks outside of the facility.
- She did not feel the other residents in the home would enter her room if she was not in it.

Interview with the Administrator on 10/11/17 at 12:00pm revealed:

- The five other residents in the home did not have wandering behaviors and had not been found in anyone else's rooms.
- She had spoken with Resident #3 several months ago about keeping her medications secure.
- She had suggested locking her door when the resident was out of her room.
- The resident did not feel other residents would enter her room if she was not in it.
- She had also discussed using a lock box but the resident would not agree to using one.
- She was unaware Resident #3 was not using the lidocaine patches on a regular basis.
- She was not aware the resident was applying a patch to her leg due to intermittent pain.
- She would speak with the resident and put a lock box in place to keep the resident's medication secure.
- She would notify Resident #3's prescribing practitioner regarding the lidocaine patches.
- She would arrange quarterly reviews by the Licensed Health Professional Support (LHPS) nurse of Resident #3's ability to self administer her own medications and to monitor for safe and secure storage
- She would randomly audit the resident's medication to assure they are safely and securely stored in the resident's room.

C 352

LHPS from Came creek pharmacy will interview Res. to determine if Res. can still self Administer medication. 10/19/17

Med Tech Staff will check Res. medication storage daily for one wk & then a weekly check for one month 11/15/17

Administrator an unannounced visit to Resident's Room to see if medication were safely and securely stored.

The medication were stored and safely 10/18/17

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