

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL073012	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/20/2017
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NAME OF PROVIDER OR SUPPLIER LOVING TOUCH FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 5975 BOSTON ROAD ROXBORO, NC 27574
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on September 20, 2017.	C 000		
C 257	<p>10A NCAC 13G .0904(a)(2) Nutrition and Food Service</p> <p>10A NCAC 13G .0904 Nutrition and Food Service (a) Food Procurement and Safety in Family Care Homes: (2) All food and beverage being procured, stored, prepared or served by the facility shall be protected from contamination.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure milk being procured, stored or served by the facility was protected from contamination as evidenced by milk being served beyond the expiration date.</p> <p>The findings are:</p> <p>Observation of a gallon jug of milk in the refrigerator on 9/20/17 at 11:00 a.m. revealed: -The jug of milk was half full. -The jug of milk had an expiration date of 9/13/17.</p> <p>Interview with the supervisor-in-charge (SIC) on 9/20/17 at 11:00 a.m. revealed: -She was aware of the milk's expiration date. -She thought milk could be used up to 7 days after the expiration date. -She was not aware the milk could not be used after the expiration date. -She had not been told to throw the milk away. -She would throw the milk away.</p> <p>Observation on 9/20/17 at 11:05 a.m. of the refrigerator in the kitchen revealed:</p>	C 257		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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C 257	<p>Continued From page 1</p> <ul style="list-style-type: none"> -The SIC took the expired milk out of the refrigerator. -A new gallon jug of milk was put in the refrigerator. <p>Confidential interviews with 3 of 3 residents revealed they had never been served spoiled milk.</p> <p>Interview with the Manager in charge (MIC) on 9/20/17 at 11:15 a.m. revealed:</p> <ul style="list-style-type: none"> -She thought milk could be used up to 7 days after the expiration date. -She was not aware the milk could not be used after the expiration date. -She would post a sign on the refrigerator to remind staff that milk should be removed from the refrigerator on the expiration date. -Staff should check milk daily for expiration date. <p>Interview with the Administrator on 9/20/17 at 11:25 a.m. revealed:</p> <ul style="list-style-type: none"> -She did not know the milk had expired 7 days ago. -The staff should have removed the milk from the refrigerator on the expiration date. -A sign would be posted on the refrigerator to remind staff that milk should be removed from the refrigerator on the expiration date. -The expiration date on the milk should be checked daily. 	C 257		