

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL045127</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>09/08/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>TORRE'S HOME # 22</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>41 TORRE'S DRIVE EAST FLAT ROCK, NC 28726</b>
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C 000	Initial Comments  The Adult Care Licensure Section and the Henderson County Department of Social Services conducted an Annual Survey on 9/8/17.	C 000		
C 288	<p>10A NCAC 13G .0905(a) Activities Program</p> <p>10A NCAC 13G .0905 Activities Program (a) Each family care home shall develop a program of activities designed to promote the residents' active involvement with each other, their families, and the community.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to provide an activity calendar for 5 of 5 residents and assure a minimum of 14 hours per week of a variety of planned group activities that promote socialization, physical interaction, group accomplishment, increased knowledge and learning of new skills for residents were implemented.</p> <p>The findings are:</p> <p>Interview with two of the five residents during the initial facility tour on 9/8/17 revealed: -"We go on lots of outings, sometimes we do things here." -"We haven't done anything scheduled in a while" that the resident could remember.</p> <p>Observation in the facility living room on 9/8/17 at 8:35am revealed: -There was no Activity Calendar posted. -There was a blank calendar outside of the medication room beside the dining room.</p> <p>Observation on 9/8/17 from 8:15am to 3:00pm revealed no activities were offered.</p>	C 288		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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C 288	<p>Continued From page 1</p> <p>Observation on 9/8/17 at 8:53am of the activity supplies in a room on the right side of the hallway revealed:</p> <ul style="list-style-type: none"> <li>-A 3 tiered shelf containing magazines, books, puzzles, crayons and markers.</li> <li>-A 5 tiered shelf containing numerous craft supplies including paint, multiple containers of beads, paper and foam cutouts, construction paper, yarn and a small ball in a basket.</li> </ul> <p>Interview on 9/8/17 at 12:45pm with the Supervisor-In-Charge revealed:</p> <ul style="list-style-type: none"> <li>-She had been employed with the company for three years.</li> <li>-The facility had just hired a new activities director.</li> <li>-She had not been given the activities calendar to put on the calendar in the hall to the dining room.</li> <li>-The Activities Director (AD) was responsible for all the activities and the calendar.</li> <li>-The current AD was still with the facility but was working individually with a specific resident for the week.</li> </ul> <p>Interview on 9/8/17 at 12:58pm with the current Activity Director revealed:</p> <ul style="list-style-type: none"> <li>-She had started as the AD in May and had not had the required AD training.</li> <li>-She was responsible for completing the calendar and putting it up, and providing the residents with daily activities.</li> <li>-If she was unavailable the person assigned to transportation would assist her with activities.</li> <li>-She could not explain why the person assigned to transportation had not assisted this week.</li> <li>-She was aware there was supposed to be 14 hours a week of planned activities offered each week.</li> <li>-The new activity director would be starting the</li> </ul>	C 288		

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C 288	<p>Continued From page 2</p> <p>following week.</p> <p>-She had provided activities that included walks with the residents 3 times daily, matching card games, puzzles, beading, cutting items and pasting things out of magazines, golf (facility has various putters and a green set), cooking activities, socials and outings.</p> <p>-She was responsible for posting the monthly activity calendar.</p> <p>-The new AD was to start the following week and she had past the calendar off to her.</p> <p>-She had not provided any activities this week as she was involved one on one with a resident.</p> <p>-"I should have posted the calendar in the facility."</p> <p>Interview on 9/8/17 at 2:04 pm with the Facilities Manager revealed:</p> <p>-She was responsible for sales, assuring staff followed policies and procedures, overseeing resident care, the hiring and firing of employees and scheduling staff.</p> <p>-She also supervised the AD, Maintenance and the transportation aide.</p> <p>-She scheduled all staffing for the resident outings.</p> <p>-The current AD should have posted the monthly calendar prior to the beginning of the month.</p> <p>-She was unaware the AD had not posted the activity calendar for September 2017.</p> <p>-"It should have been posted," in the facility.</p> <p>-The current AD was to be covering until the new AD starts on 9/11/17.</p>	C 288		
C 367	<p>10A NCAC 13G .1008(a) Controlled Substances</p> <p>10A NCAC 13G .1008 Controlled Substances (a) A family care home shall assure a readily retrievable record of controlled substances by documenting the receipt, administration and</p>	C 367		

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C 367	<p>Continued From page 3</p> <p>disposition of controlled substances. These records shall be maintained with the resident's record and in such an order that there can be accurate reconciliation.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to assure accurate documentation of a controlled substance, clonazepam 0.5mg (used to treat anxiety) by documenting the administration for 1 of 3 residents (Resident #3).</p> <p>The findings are:</p> <p>Review of Resident #3's current FL2 dated 7/21/17 revealed: -Diagnosis included hypertension and migraines. -Resident #3 was documented as intermittently disoriented, ambulatory, and continent of bladder and bowel. -Resident #3 had an order for clonazepam 0.5mg tablet, ½ tab every day as needed for anxiety hold for sedation.</p> <p>Observation on 9/8/17 at 2:30pm of the medication on hand for Resident #3 revealed: -Clonazepam 0.25 MG DIS TA, Dissolve 1 tablet under tongue every day as needed for anxiety "hold for sedation" with 7 number of tablets on hand. -Clonazepam 0.5mg tablet, take ½ tablet by mouth every day as needed for anxiety hold for sedation with 58 number of tablets on hand.</p> <p>A review of the narcotic Sheet for Resident #3 revealed: -An entry for clonazepam 0.5mg ½ tab was documented as administered on 7/22/17 at 9:52pm on Resident # 3's narcotic sheet.</p>	C 367		

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C 367	<p>Continued From page 4</p> <ul style="list-style-type: none"> <li>-An entry for clonazepam 0.5mg tab was documented as administered on 7/25/17 at 11:16pm on Resident #3's narcotic sheet.</li> <li>-An entry for clonazepam 0.5mg ½ tab was documented as administered on 8/31/17 at 11:07pm on Resident #3's narcotic sheet.</li> <li>-An entry for clonazepam 0.5mg ½ tab was documented as administered on 9/6/17 at 11:00pm on Resident #3's narcotic sheet.</li> </ul> <p>A review of the Medication Administration Record (MAR) for Resident #3 revealed:</p> <ul style="list-style-type: none"> <li>-Clonazepam 0.5mg ½ tab was not documented as administered on 7/22/17 at 9:52pm on Resident #3's MAR.</li> <li>-Clonazepam 0.5mg ½ tab was not documented as administered on 7/25/2017 at 11:16pm on Resident #3's MAR.</li> <li>-Clonazepam 0.5mg ½ tab was not documented as administered on 8/25/2017 at 11:27pm on Resident #3's MAR.</li> <li>-Clonazepam 0.5mg ½ tab was not documented as administered on 8/31/17 at 11:07pm on Resident #3's MAR.</li> <li>-Clonazepam 0.5mg ½ tab was not documented as administered on 9/6/17 at 11:00pm on Resident #3's MAR.</li> </ul> <p>An interview on 9/8/17 at 1:45pm with the Facilities Manager revealed:</p> <ul style="list-style-type: none"> <li>-Medication Aides have to "call the Supervisor-In-Charge (SIC) on call to get permission to give a PRN or a witness to document it on the count sheet, MAR, and narcotic sheet".</li> <li>-The computer will set up a 1 hour timer to put down the effect of the medication.</li> <li>-The SIC checks the MAR's and the narcotic sheet to make sure they are signed.</li> <li>-The staff member should have documented the</li> </ul>	C 367		

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C 367	<p>Continued From page 5</p> <p>administration of the medication on the MAR not just on the narcotic sheet.</p> <p>An review of the facility's policy entitled "Policy on Medication Administration" on page 8 of the Policy Manual revealed:</p> <ul style="list-style-type: none"> <li>- "Administration of PRNcontrolled medication must only be done after Supervisor On Call (SOC) is noted first.</li> <li>- "There must ALWAYS be two staff present when administering scheduled controlled medications to residents."</li> </ul>	C 367		