

MAGNOLIA GARDENS OF WARRENTON

930 HWY 158 BUS E
WARRENTON, NC 27589

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on July 10-11, 2016.	D 000		
D 049	10A NCAC 13F .0305 (d) Physical Environment 10A NCAC 13F .0305 Physical Environment (d) The requirements for the bedroom are: (1) The number of resident beds set up shall not exceed the licensed capacity of the facility; (2) There shall be bedrooms sufficient in number and size to meet the individual needs according to age and sex of the residents, any live-in staff and other persons living in the home. Residents shall not share bedrooms with staff or other live-in non-residents; (3) Only rooms authorized as bedrooms shall be used for residents' bedrooms; (4) Bedrooms shall be located on an outside wall and off a corridor. A room where access is through a bathroom, kitchen, or another bedroom shall not be approved for a resident's bedroom; (5) There shall be a minimum area of 100 square feet excluding vestibule, closet or wardrobe space in rooms occupied by one person and a minimum area of 80 square feet per bed, excluding vestibule, closet or wardrobe space, in rooms occupied by two people; (6) The total number of residents assigned to a bedroom shall not exceed the number authorized for that particular bedroom; (7) A bedroom may not be occupied by more than two residents. (8) Resident bedrooms shall be designed to accommodate all required furnishings; (9) Each resident bedroom shall be ventilated with one or more windows which are maintained operable and well lighted. The window area shall be equivalent to at least eight percent of the floor	D 049		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Ken D Syson

Admin

2/15/17

STATE FORM

9899

9F7211

If continuation sheet 1 of 11

*Reviewed
&
Accepted*

Paula L. L. RN
FACILITY SURVEY CONSULTANT

2/16/17

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D 049	<p>Continued From page 1</p> <p>space and be provided with insect screens. The window opening may be restricted to a six-inch opening to inhibit resident elopement or suicide. The windows shall be low enough to see outdoors from the bed and chair, with a maximum 36 inch sill height; and</p> <p>(10) Bedroom closets or wardrobes shall be large enough to provide each resident with a minimum of 48 cubic feet of clothing storage space (approximately two feet deep by three feet wide by eight feet high) of which at least one-half shall be for hanging clothes with an adjustable height hanging bar.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure that 2 of 8 rooms on the special care unit had windows that could not be opened for ventilation.</p> <p>The findings are:</p> <p>Observation of occupied Resident Rooms 3 and 5 on the special care unit on 1/10/17 between 8:05am and 8:10am revealed that there were two sets of windows in each room that were sealed shut with silicone.</p> <p>Confidential interview with two residents revealed: -They would like to be able to open the windows during the warmer months. -They did not tell staff that the windows would not open. -They had not been able to open the windows "over the last few years."</p> <p>Interview with the Maintenance Director on 1/10/17 at 10:00am revealed: -He would repair the windows as soon as possible.</p>	D 049	<p>All windows were checked to ensure they opened properly. The 2 windows that had silicone, were cleaned + silicone removed so they would open properly.</p> <p>The windows were repaired on 1/11/17</p>	<p>1/11/17</p> <p>1/11/17</p>

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D 049	<p>Continued From page 2</p> <ul style="list-style-type: none"> -He was unaware that the windows in Room 3 and Room 5 could not be opened. -He would ensure that the windows in Room 3 and Room 5 could be opened a maximum of 6-inches since those rooms were on the special care unit. -He would check all windows throughout the facility to ensure that they were able to be opened. <p>Interview with the Administrator on 1/10/17 at 10:20am revealed:</p> <ul style="list-style-type: none"> -She was unaware there was a rule that windows needed to open for ventilation. -She would personally check all windows in all special care unit rooms and assisted living rooms immediately to ensure residents could open their windows for ventilation. -Any windows which were unable to be opened would be repaired or replaced promptly. 	D 049	<p><i>As stated above all windows were checked + open properly</i></p>	<p><i>1/11/17</i></p>
D 074	<p>10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings</p> <p>10A NCAC 13F .0306 Housekeeping And Furnishings</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the walls, floors, baseboards and ceiling air vents in the residents' bedrooms and bathrooms, two community bathrooms, and two hallways were kept clean and in good repair.</p> <p>The findings are:</p>	D 074		

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D 074	<p>Continued From page 3</p> <p>Observation of the east hall double entry doors on 1/10/17 at 11:00am revealed: -Both 3-foot long brass push bars were heavily coated with a thick black tarry grime. -The right door's push bar was detached from the hinge on the right side.</p> <p>Observation of the east hall hallway on 1/10/17 at 11:05am revealed that the baseboards throughout the entire hallway were covered in black grime.</p> <p>Observation of Resident Room 29 on the Leash Hallway on 1/10/17 at 11:07am revealed: -The bathroom light switch was covered with brown grime. -There was a 2-inch by 14-inch section of peeling paint around the ceiling extractor vent. -There was peeling paint around the ceiling smoke detector in the bathroom. -The bathroom extractor fan was covered in dust. -All four white-colored walls had multiple dark paint splatter marks. -The bathroom mirror had a 3-inch by 24-inch section of peeling reflective coating at the base.</p> <p>Observation of the east hall TV room on 1/10/17 at 11:15am revealed: -The light switch was covered in a brown grime. -There was a 2-foot section of stained, peeling ceiling paint by the entrance door.</p> <p>Observation of Resident Room 31 on 1/10/17 at 11:20am revealed: -There was a 14-foot black cable hanging from the ceiling over the bed by the door. -There was a 2-foot diameter tan-stained ceiling section bulge over the bed by the entrance door. -There was a 6-foot area of sagging cracked</p>	D 074	<p>Both brass push bars were cleaned properly + will be checked weekly to assure they stay clean + right side hinge repaired All hallway baseboards have been cleaned</p> <p>The bathroom in rm 29 has been cleaned, painted, fan cleaned + mirror has been replaced. (All peeling has been repaired)</p> <p>The east hall TV room has been cleaned, ceiling "pop corn" removed + ceiling + walls repainted.</p> <p>Rm 31 - 14ft cable removed from wall + ceiling. The entire ceiling has been repaired + painted.</p>	<p>1/12/17</p> <p>1/12/17</p> <p>1/17/17</p> <p>2/28/17</p> <p>2/14/17</p> <p>2/28/17</p>

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D 074	<p>Continued From page 4</p> <p>plaster hanging down over the resident's bed by the entrance door.</p> <p>Observation of Resident Room 35 on 1/10/17 at 11:25am revealed there was a detached sharp-edged thermostat plate on the wall by the entry door.</p> <p>Observation of Resident Room 3 on 1/10/17 at 11:30am revealed: -There was a 8-foot long rust covered baseboard heater by the window. -There was a missing thermostat knob.</p> <p>Observation of Resident Room 11 on 1/10/17 at 1:11pm revealed: -There was a missing thermostat cover plate. -There was a 4-inch by 5-foot section of linoleum tile, to the left of the entry door, with yellow stains.</p> <p>Observation of the west hall double entry doors on 1/10/17 at 1:10am revealed both brass push bars were heavily coated with a black tarry sticky grime.</p> <p>Observation of Resident Room 12 on 1/10/17 at 1:15pm revealed: -The bathroom door knob was loose. -There were multiple beige-stains on the floor tiles throughout the room.</p> <p>Observation of Resident Room 14 on 1/10/17 at 1:25pm revealed a 14-foot black cable hanging from the ceiling.</p> <p>Observation of the special care unit west hallway on 1/10/17 at 1:31pm revealed a 6-foot long baseboard heating unit to the left of Resident Room 7 with a detached faceplate.</p>	D 074	<p>Rm 35- thermostat was will be replaced</p> <p>Rm 3- Baseboard has been scraped + painted Thermostat replaced</p> <p>Rm 11 - Thermostat replaced Linoleum has been stripped.</p> <p>Westhall fire doors brass bars have been cleaned & will be checked wklly to assure cleanliness</p> <p>Rm 12 - BIR door knob repaired. After stripping they would not come up but floor has been cleaned.</p> <p>Rm 14 - cable removed from ceiling.</p> <p>Face plate on heater repaired</p>	<p>2/5/17</p> <p>2/3/17</p> <p>2/7/17</p> <p>1/12/17</p> <p>1/17/17</p> <p>1/12/17</p> <p>1/11/17</p>

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D 074	<p>Continued From page 5</p> <p>Observation of the special care unit shower room on 1/10/17 at 1:45pm revealed there were 9 missing 2-inch square tiles on the left side of the shower entry ramp.</p> <p>Observation of Resident Room 3 on the west hall on 1/10/17 at 2:11pm revealed: -There was a rusted 2-foot towel bar in the bathroom. -The mirror had several spots of missing reflective coating. -The ceiling exhaust fan/light unit was missing a cover plate.</p> <p>Observation of Resident Room 5 on the west hall on 1/10/17 at 2:15pm revealed the thermostat cover plate was broken.</p> <p>Observation of Resident Room 7 on the west hall on 1/10/17 at 2:30pm revealed: -There was a 2-foot mark on the floor at the entry entrenched into the linoleum. -There was a 4-foot "U"-shaped tan ceiling stain above the bed by the window.</p> <p>Confidential interview with 5 residents revealed: -They would like the ceiling stains to be painted -They had not reported any repair needs to the staff.</p> <p>Interview with the Maintenance Director on 1/10/17 at 3:05pm revealed: -He was aware that the building had several maintenance and repair issues. -He did not keep a log book to keep track of repair needs. -He expected staff to notify him of any items in need of repair or replacement. -None of the residents had notified him of any repair needs.</p>	D 074	<p>SCU shower rm. as explained the day of our survey, the area missing tiles had been ordered. They were fixed</p> <p>Rm 3 - Towel bar replaced mirror has been replaced</p> <p>Ceiling fan will be replaced</p> <p>Rms - Thermostat has been replaced</p> <p>Screw was found scraping door on floor causing marks Ceiling has been repaired Ceiling will be painted</p> <p>Maintenance man now has a clip board posted on his door with needed repairs dated + initialed by staff + checked by mgmt. on Tuesdays</p>	<p>1/12/17</p> <p>2/3/17</p> <p>3/5/17</p> <p>2/7/17</p> <p>2/7/17</p> <p>2/15/17</p> <p>2/28/17</p> <p>2/14/17</p>

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D 074	<p>Continued From page 6</p> <ul style="list-style-type: none"> -He did not do a regular walk through the facility to discover repair needs. -He depended on staff and management to notify him of any repairs by entering any requests for repairs in the log book. <p>Interview with the Administrator on 1/10/17 at 3:30pm revealed:</p> <ul style="list-style-type: none"> -She was aware that there were several areas throughout the facility in need of repair due to ceiling stains. -She was unaware of the broken thermostats in many of the rooms. -She would create a list of repairs for the Maintenance Director. -She would maintain a logbook for the Maintenance Director and staff to communicate all repair needs. -She relied on staff to inform her of any maintenance needs. -She would do a walk-thru with the Maintenance Director on a monthly basis. -She was ultimately responsible for the upkeep of all repairs in the building. 	D 074	<p>As agreed the manager + Adm. have checked the entire bldg. weekly to assure every room is checked top to bottom + any repairs are posted + follow up is taking place -</p>	1/3/17
D 282	<p>10A NCAC 13F .0904(a)(1) Nutrition and Food Service</p> <p>10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes:</p> <p>(1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to assure the kitchen, kitchen equipment, pantry, reach-in refrigerators,</p>	D 282	<p>See next pg.</p>	

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D 282	<p>Continued From page 7</p> <p>reach-in freezers, dining room floors and walls were clean, orderly and free from contamination.</p> <p>The findings are:</p> <p>Observation of the kitchen's 3-door reach-in refrigerator on 1/10/17 at 10:55pm revealed: -There were dried food particles on all 3 handles. -The exterior of the refrigerator had white drip marks on all sides. -There was a 12-inch diameter area of standing water on the inside bottom of the right door. -There were food particles and red stains of the inside door seal on the middle door. -There were 5 plastic-coated shelving racks with exposed metal rusted edges.</p> <p>Observation of the green-tiled kitchen linoleum floor on 1/10/17 at 10:57am revealed multiple white paint drippings throughout the entire kitchen.</p> <p>Observation of the kitchen's dishwasher area on 1/10/17 at 11:10am revealed there was a 2-tiered 6-foot wide shelving unit covered in rust under the sink area.</p> <p>Observation of the telephone in the kitchen on 1/10/17 at 11:00am revealed there was a coating of sticky grime on the handset and numbers.</p> <p>Observation of the kitchen's exit door light switch on 1/10/17 at 11:07am revealed that it was heavily covered in a brown grime.</p> <p>Observation of the kitchen's air-conditioning vent over the sink by the exit door on 1/10/17 at 11:10am revealed the ventilation intake vent was heavily covered in dust.</p>	D 282	<p>Kitchen, pantry, walls + floors have been thoroughly cleaned + a scheduled heavy cleaning list is checked off + maint cks weekly to assure cleanliness is maintained</p> <p>Paint removed from floor</p> <p>All shelving has been cleaned + repainted:</p> <p>Telephone has been cleaned</p> <p>All switch covers have been cleaned + are being ckd weekly to assure compliance</p> <p>Vent. intake has been cleaned</p>	<p>1/24/17</p> <p>11/1/17</p> <p>2/5/17</p> <p>1/13/17</p> <p>1/21/17</p> <p>1/21/17</p>

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D 282	<p>Continued From page 8</p> <p>Observation of the kitchen storage room next to the pantry on 1/10/17 at 11:15pm revealed: -The light switch was heavily covered in a black tarry grime. -There was a 3-foot tall freezer cart filled with a glass top covered in a white sticky substance and food particles on the handle.</p> <p>Observation of the kitchen's pantry on 1/10/17 at 11:20am revealed: -The plastic step stool was heavily covered in black grime and drip marks. -All wooden pantry shelves had cracked peeling paint. -All 4 baseboards were covered in black grime. -There were two stand-alone stainless steel reach-in freezers with exteriors covered in food splatter and white drip marks on all sides. -The handles on both reach-in freezers were sticky. -There were multiple white food particles at the inside base of each freezer by the door seal. -There were hand prints over both freezers. -There was a missing light bulb in the reach-in freezer on the right.</p> <p>Observation of the single-door reach refrigerator located by the stove on 1/10/17 at 11:45am revealed that it was covered in sticky grime on all four of the stainless-steel sides.</p> <p>Observation of the kitchen's 5-foot tall free-standing fan on 1/10/17 at 11:48am revealed that the grate and fan blades were heavily covered with dust.</p> <p>Observation of the kitchen's dietary menu plastic binders on 1/10/17 at 11:50am were covered in multi-colored food particles and were sticky.</p>	D 282	<p>Pantry switch has been cleaned 1/29/17</p> <p>Freezer cart has been cleaned + handles 1/29/17</p> <p>Pantry step stool has been replaced + all wooden shelves painted 2/4/17</p> <p>All baseboards have been cleaned. All freezer's outside/in have been cleaned handles included 2/4/17</p> <p>Light bulb replaced 2/3/17</p> <p>Refria. has been cleaned inside + out including handle 2/3/17</p> <p>Kitchen fan has been taken apart + cleaned + put on a regular sched. cleaning list 1/29/17</p> <p>All menu binders have been replaced 2/4/17</p>	

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D 282	<p>Continued From page 9</p> <p>Observation of the main assisted living (AL) dining room area on 1/10/17 at 10:45am revealed:</p> <ul style="list-style-type: none"> -There was a 3-foot torn section of paint separated from the ceiling by the fluorescent light fixture at the entry door. -There were 3 round 14-inch diameter ceiling vents that were rusted and had peeling paint. -There was a 2-foot by 3-foot rusted air intake vent with a heavy coating of dust on the left wall. -There were multiple areas with multi-colored food splatter from the floor to approximately 6 foot in height on all 4 walls of the dining area. -There were 9 florescent ceiling light covers filled with multiple dead insects. <p>Observation of the second room of the AL dining room area on 1/10/17 at 10:48am revealed the baseboards were covered with grime and separated from all four walls.</p> <p>Observation of the third room of the AL dining room area on 1/10/17 at 10:53am revealed there were two vending machines with multiple brown sticky splatter on the floor at the base of each machine.</p> <p>Interview with the Dietary Manager and Dietary Aide on 1/10/17 at 11:35am revealed:</p> <ul style="list-style-type: none"> -They swept and mopped three times daily after each meal preparation. -They cleaned the equipment, including refrigerators and prep surfaces, on an as-needed basis but she had not "gotten around to it yet with the weather and all." -They were aware that the refrigerators needed to be wiped down and cleaned. -They did not know when the last time the floors were buffed and cleaned. -They had not informed maintenance of any 	D 282	<p>Dining rm light fixtures have been cleaned, the 3 vents have been cleaned, rust removed + painted</p> <p>The air intake was cleaned sanded + painted</p> <p>-The Entire ceiling will be repaired + painted</p> <p>The walls, chairs, tables have been cleaned + added on scheduled cl. list</p> <p>Baseboards have been cleaned</p> <p>3rd diningrm. cleaned scrubbed incl. floors vending machines + baseb.</p> <p>All kitchen cleaning has been put on scheduled cleaning + heavy cleaning</p> <p>All appliances have been cleaned inside + out.</p> <p>They now have a cleaning log.</p>	<p>2/6/17</p> <p>3/1/17</p> <p>1/28/17</p> <p>1/29/17</p> <p>1/30/17</p> <p>1/29/17</p>

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D 282	<p>Continued From page 10</p> <p>kitchen repairs or cleaning needs. -They did not keep a cleaning log or schedule.</p> <p>Interview with the Maintenance Director on 1/10/17 at 3:05pm revealed: -He was currently in the process of replacing several tiles in the kitchen. -He could not explain where the white paint marks on the kitchen floor came from. -He would ensure that all painted surfaces in need of repainting would be completed. -Staff had not informed him that anything in the kitchen needed repair. -He did not keep a log book to keep track of repair needs. -He expected staff to notify him of any items in need of repair or replacement.</p> <p>Interview with the Administrator on 1/10/17 at 3:30pm revealed: -She was unaware that the kitchen maintenance had fallen behind. -She did not do a daily walk-thru to ensure kitchen cleanliness. -It was her expectation that her dietary staff adhered to a regularly proper cleaning schedule. -She would create a list of repairs for the Maintenance Director. -She relied on staff to inform her of any maintenance needs. -She would do a walk-thru with the Maintenance Director on a monthly basis. -She was ultimately responsible for the upkeep of all repairs the building.</p>	D 282	<p>Tiles have been replaced where broken.</p> <p>White paint removed from floor</p> <p>As stated before Adm + mgr. would inspect kitchen areas on a weekly basis.</p>	<p>2/13/17</p> <p>1/11/17</p> <p>1/24/17</p>