

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL018035	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 01/12/2017
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NAME OF PROVIDER OR SUPPLIER PIEDMONT VILLAGE AT NEWTON	STREET ADDRESS, CITY, STATE, ZIP CODE 1345 CHAPMAN LANE NEWTON, NC 28658
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{D 000}	Initial Comments	{D 000}		
{D 074}	<p>10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings</p> <p>10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to replace missing ceiling light covers in 1 of 2 common living rooms, 1 of 2 common tub/shower rooms and 1 of 20 resident rooms; clean a dirty exit door, prime and paint a repaired dining room ceiling, remove a floor stain under a toilet in a resident bathroom, repair the wall and floor in the linen closet, clean a wall vent in 1 of 20 resident rooms and repair areas of peeling and stained popcorn ceiling covering in 1 of 2 common tub/shower rooms.</p> <p>The findings are:</p> <p>Observation on 01/12/17 at 9:30AM of the common living room (off the hallway with carpeted flooring) revealed a missing light cover for a two-tube fluorescent ceiling light fixture.</p> <p>Observation on 01/12/17 at 9:40AM of the dining room revealed: -The entire ceiling with unprimed and unpainted</p>	{D 074}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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{D 074}	<p>Continued From page 1</p> <p>drywall sections, with the seams between the drywall panels and drywall screw holes sealed and spackled.</p> <p>-A decorative cap at the top of the ceiling fan was loose, revealing a visible hole in the drywall surrounding the ceiling fan support.</p> <p>Observation on 01/12/17 at 10:00AM of the linen closet (adjacent to the utility room) revealed:</p> <p>-On the inside and inside walls adjacent to the door jamb was a black dusty substance.</p> <p>-Brown stains on the floor tile along the baseboard of the inside wall.</p> <p>Observation on 01/12/17 at 10:05AM of the exit door to the smoking area revealed dirt build up along the edge of the exterior side of the door in the vicinity of the door lever.</p> <p>Observation on 01/12/17 at 10:16AM of a common bathroom across from the dining room revealed:</p> <p>-An approximately 1 inch wide dark stain on the floor around the base of the bowl.</p> <p>-Dirty vinyl baseboard.</p> <p>-Dirty build-up in the corners of the bathroom.</p> <p>Observation on 01/12/17 at 10:20AM of resident room #5 revealed:</p> <p>-A dust-covered wall vent.</p> <p>-The room occupants were not present.</p> <p>Observation on 01/12/17 at 10:36AM of resident room #14 revealed:</p> <p>-A missing ceiling light cover which exposed a circular florescent light bulb (the light was on).</p> <p>-The room occupants were present.</p> <p>Interview on 01/12/17 at 10:36 with the occupants of resident room #14 revealed:</p>	{D 074}		

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{D 074}	<p>Continued From page 2</p> <ul style="list-style-type: none"> -The missing ceiling light cover did not bother them. -They were not sure if it had been reported to staff. -The cover had been missing the entire time they resided in the room. <p>Interview on 01/12/17 at 11:35AM of the Assistant Administrator revealed:</p> <ul style="list-style-type: none"> -A man who worked for the Maintenance Director had been scheduled twice to complete priming and painting of the dining room ceiling, but the last time he could not come due to snow. -This man was rescheduled to complete the dining room ceiling work on 01/14/17. -The common bathroom across from the dining room had been measured for new flooring, but she could not remember the date this was done. -She was not aware of the black dusty substance on the linen room wall. <p>Observation on 01/12/17 at 1:22PM of a common tub/shower room (off the hallway with carpeted floor) revealed:</p> <ul style="list-style-type: none"> -An approximately 6 inch by 8 inch section of ceiling, in the corner of the shower enclosure, with missing popcorn ceiling covering and brown staining. -Rust spots on the floor tiles in the vicinity of the shower and under the metal legs of a chair. -A missing ceiling light cover which exposed a circular florescent light bulb (the light was on). <p>Interview on 01/12/17 at 1:50PM with the Assistant Administrator, Executive Director and Administrator/Owner (via telephone conference call) revealed:</p> <ul style="list-style-type: none"> -The Maintenance Director had contacted a person to complete the dining room ceiling work, which should be done by Monday, 01/16/17. 	{D 074}		

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{D 074}	Continued From page 3 -The Assistant Administrator had a list of tasks that this same person could complete after completion of the dining room ceiling work, which would include the common bathrooms and tub/shower rooms. -The facility should have been keeping a maintenance log and staff should have been reporting repair issues directly to the Assistant Administrator. -The Maintenance Director and his co-worker have a company credit card to purchase supplies for repairs. -The Maintenance Director had permission to direct the Assistant Administrator to contact subcontractors to complete repair work as needed.	{D 074}		
{D 079}	10A NCAC 13F .0306(a)(5) Housekeeping and Furnishings 10A NCAC 13F .0306 Housekeeping and Furnishings (a) Adult care homes shall (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to keep a utility room locked, prevent water from pooling in front of 1 of 2 common showers and remove a petroleum product from the vicinity of the main entrance. The findings are:	{D 079}		

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{D 079}	<p>Continued From page 4</p> <p>A. Observation on 01/12/17 at 9:54AM of the Utility Room (across from the dining room) revealed: -The door was closed. -A posted sign stating "KEEP THIS DOOR CLOSED." -The door was unlocked when the door knob was turned. -Upon entry, a cabinet made of particle board was locked. -On an adjacent wood shelf at waist height was a 1 quart spray bottle containing a bleach bathroom cleaning product with warnings to keep out of the reach of children and may be harmful if swallowed. -On a wire shelf over the sink approximately five feet off the floor was a 20 ounce spray can of wasp/hornet killer with the warning to keep out of the reach of children, and a 1 quart bottle of pipe preventive maintenance treatment product with instructions for external and internal first aid exposure instructions.</p> <p>A second observation on 01/12/17 at 10:15AM of the Utility Room revealed: -The door was closed. -The door was unlocked when the door knob was turned.</p> <p>A third observation on 01/12/17 at 11:00AM of the Utility Room revealed: -The door was closed. -The Housekeeper opened the door without a key and entered the utility room. -After approximately one minute, the Housekeeper exited the Utility Room, closing the door behind her and turning the door knob before leaving the door.</p>	{D 079}		

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{D 079}	<p>Continued From page 5</p> <p>A fourth observation on 01/12/17 at 11:03AM of the Utility Room revealed: -The door was closed. -The door was unlocked when the door knob was turned.</p> <p>Interview on 01/12/17 at 11:05AM with the Housekeeper revealed: -Cleaning chemicals were to be kept "under watch." -When she was done with her cleaning cart, she would return it to the Utility Room and "shut the door." -Only the Medication Aide had a key to the Utility Room door lock. -It was "inconvenient" to locate the Medication Aide to get the key. -An unnamed maintenance staff "fixed the door" so that the Housekeeper only had to "just barely" turn the locked door knob so that it would open for her. -Cleaning chemicals were also stored in the closet adjacent to the Utility Room, which was always kept locked but with a different key than that for the Utility Room.</p> <p>Observation on 01/12/17 at 11:12AM of the closet adjacent to the Utility Room (with the Housekeeper present) revealed: -The door was closed. -The door was locked when the door knob was turned. -The Housekeeper put a key into the knob, unlocking the door.</p> <p>Observation on 01/12/17 at 11:12AM of the Utility Room (with the Housekeeper present) revealed: -The door was closed. -The door was not locked when the knob was turned.</p>	{D 079}		

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{D 079}	<p>Continued From page 6</p> <ul style="list-style-type: none"> -Upon turning the lock button on the inside of the door knob, the knob was immobile but when the door was pulled closed, the door did not remain locked. -Upon turning the lock button a second time, the knob was immobile and when the door was pulled closed, the door remained locked. <p>Interview on 01/12/17 at 11:16AM of the Medication Aide revealed:</p> <ul style="list-style-type: none"> -She had the only key to the Utility Room. -The door was expected to remain closed and locked. -The Housekeeper had to find her for the key when it was time to lock up the cleaning cart. <p>Interview on 01/12/17 at 11:35AM with the Assistant Administrator revealed:</p> <ul style="list-style-type: none"> -The lock on the Utility Room door had recently been changed as residents were breaking into it with a coat hanger. -She and the Medication Aide were the only staff with keys to the Utility Room. -The door was expected to remain locked at all times. <p>Interview on 01/12/17 at 1:50PM with the Assistant Administrator, Executive Director and Administrator/Owner (via telephone conference call) revealed the Utility Room should be locked at all times.</p> <p>B. Observation on 01/12/17 at 10:09AM of the common tub/shower room (off the hallway with carpeted floor) revealed:</p> <ul style="list-style-type: none"> -Water was pooled on the floor in front of the shower in an area covering an area approximately 48 by 30 inches. -The shower had no curtain or door. -The shower floor threshold was approximately 	{D 079}		

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{D 079}	<p>Continued From page 7</p> <p>1/2 inch high.</p> <p>-The pooled water did not flow toward the shower and did not flow toward a floor drain located approximately 36 inches from the shower.</p> <p>Confidential interviews with 2 residents during the survey revealed:</p> <p>-The pooled water in the shower floor did not bother them.</p> <p>-Water was frequently pooled on the shower floor but they were not aware of any residents who had fallen.</p> <p>Interview on 01/12/17 at 11:10AM with the Assistant Administrator revealed:</p> <p>-She was not aware that any residents had fallen in that shower.</p> <p>-That shower floor was recently tiled and she would contact the tilers to come out to retiler the floor so the water would flow toward the shower drain or the floor drain.</p> <p>-She was aware of only 2 residents who used that shower.</p> <p>Second Observation on 01/12/17 at 1:15PM of the common tub/shower room (off the hallway with carpeted floor) revealed no pooled water in front of the shower but the tiled floor was wet.</p> <p>C. Observation on 01/12/17 at 9:30AM of the right front yard (immediately adjacent to the main entrance) revealed between the bushes and the brick wall at the foot of the ramp was a 1 gallon container labeled 5W-30 motor oil.</p> <p>A second observation on 01/12/17 at 10:10AM of the right front yard (immediately adjacent to the main entrance) revealed:</p> <p>-Between the bushes and the brick wall at the foot of the ramp was a 1 gallon container labeled</p>	{D 079}		

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{D 079}	Continued From page 8 5W-30 motor oil. -Removing the cap revealed the container was approximately 1/2 full of a black oily substance. Interview on 01/12/17 at 11:35AM with the Assistant Administrator revealed: -She was not sure why the container with the oily substance was sitting out in front of the building but that it was not supposed to be there. -There had been no recent maintenance work on the transportation van but that service was done elsewhere off the property.	{D 079}		
{D 282}	10A NCAC 13F .0904(a)(1) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes: (1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure 1 of 3 kitchen doors and the ceiling were clean, 3 of 3 ceiling vents were cleaned and securely fastened and 1 of 2 ceiling lights had an intact cover. The findings are: Observation on 01/12/17 at 9:45AM of the kitchen revealed: -A ceiling vent was hanging loose approximately 3/4 inch away from the ceiling. -The ceiling on one end of the loose vent revealed an unpainted area approximately 2 by 12 inches.	{D 282}		

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{D 282}	<p>Continued From page 9</p> <ul style="list-style-type: none"> -All 3 ceiling vents were dusty. -A ceiling area approximately 36 inches in diameter above the dish machine had dried brown spots. -The inside of the kitchen door, which opened into the dining room and was adjacent to the dish sink, had a black moldy area approximately 24 by 11 inches and approximately 24 inches up from the floor. -The entire window in the kitchen door which opened into the dining room was dirty with dried brown and water stains on both sides of the door. -The ceiling light above the dish washer had two long fluorescent bulbs and was missing half of the light cover exposing the two ends of both lights. <p>Interview on 01/12/17 at 11:15AM with the Assistant Administrator revealed:</p> <ul style="list-style-type: none"> -She was aware the ceiling had not been painted but the owners had contracted with a painter. -Maintenance staff was aware of the missing overhead ceiling light cover, but since the light was not a standard size, they had not found a replacement cover. -She understood the light fixture would have to be removed and a new one installed. -The dietary staff were responsible for assuring the window in the kitchen door was kept clean. <p>Telephone interview on 01/12/17 at 2:00PM with the Administrator/Owner revealed:</p> <ul style="list-style-type: none"> -It was the responsibility of the co-owner to assure the kitchen ceiling area was painted. -They had contracted with a person to paint in the facility and he was scheduled to come "this Saturday." -The weather prevented the painter from coming to paint the last time he was scheduled to come. -They had a maintenance staff who worked in the 	{D 282}		

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{D 282}	<p>Continued From page 10</p> <p>afternoons and was responsible for assuring the ceiling light cover was replaced. -She was not aware the kitchen door was not clean, but that would be the responsibility of the maintenance staff to paint and for the dietary staff to keep clean.</p> <p>D 286 10A NCAC 13F .0904(b)(1) Nutrition and Food Service</p> <p>10A NCAC 13F .0904 Nutrition and Food Service (b) Food Preparation and Service in Adult Care Homes: (1) Sufficient staff, space and equipment shall be provided for safe and sanitary food storage, preparation and service.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the beverage glasses were dried and stored to prevent moisture build up in the glasses, which could promote microbial growth.</p> <p>The findings are:</p> <p>Observation on 01/12/17 at 9:45AM of the kitchen revealed: -A 3 compartment sink with 12 stacks of plastic beverage glasses stored upside down in a beverage drying rack, each stack containing from 5 to 11 glasses. -Moisture was visible on the inside of of the glasses.</p> <p>Interview on 01/12/17 at 11:15AM with the Assistant Administrator revealed: -The Cook was not available to be interviewed. -"There was no need" for the staff to stack the glasses together before they were completely</p>	{D 282}		

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D 286	Continued From page 11 dried. -The Cook knew that beverage containers and dishes were not to be stored until they were dry. -She was going to be responsible for serving the noon meal and would assure the glasses were washed and dried before using them.	D 286		