

HOBBS ASSISTED LIVING 2

PO BOX 917

KINSTON, N.C. 28502

**TO: MS. SUZY B. MORGAN RN, BS
LICENSURE CONSULTANT, ADULT CARE LICENSURE SECTION
DIVISION OF HEALTH SERVICE REGULATION**

**FROM: LORRAINE HOBBS, EXECUTIVW OFFICE
HOBBS ASSISTED LIVING 2
LICENSURE NUMBER: FCL-054-042**

DATE: NOVEMBER 13, 2016

**RE: Annual Survey completed November 9, 2016 (565E11)
Statement of Deficiencies for the annual survey**

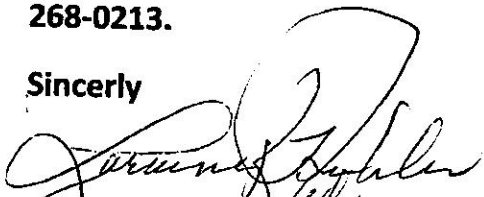
DEAR MS. MORGAN,

**This is the completed signed and dated Statement of Deficiencies from the
annunal survey conducted on November 09, 2016.**

**I have completed the Statement of Deficiencies to the best of my
knowledge.**

**If there are any other questions or concerns, please give me a call at (252)
268-0213.**

Sincerely



Lorraine Hobbs, Excutive Officer

Reviewed & Accepted 12/15/14 sm

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL054042	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/09/2016
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NAME OF PROVIDER OR SUPPLIER
HOBBS ASSISTED LIVING 2

STREET ADDRESS, CITY, STATE, ZIP CODE
**2504 TOWERHILL ROAD
KINSTON, NC 28501**

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C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on November 9, 2016.	C 000		
C 174	10A NCAC 13G .0505(1)(2) Training On Care Of Diabetic Residents 10A NCAC 13G .0505 Training On Care Of Diabetic Residents A family care home shall assure that training on the care of residents with diabetes is provided to unlicensed staff prior to the administration of insulin as follows: (1) Training shall be provided by a registered nurse, registered pharmacist or prescribing practitioner. (2) Training shall include at least the following: (a) basic facts about diabetes and care involved in the management of diabetes; (b) insulin action; (c) insulin storage; (d) mixing, measuring and injection techniques for insulin administration; (e) treatment and prevention of hypoglycemia and hyperglycemia, including signs and symptoms; (f) blood glucose monitoring; universal precautions; appropriate administration times; and (g) sliding scale insulin administration. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure 1 of 3 sampled staff (Staff B) had completed training on the care of the diabetic resident prior to the administration of insulin. The findings are:	C 174		

C174 - Training on Care of Diabetic Residents.
A. Any staff or hired staff at Hobbs will receive the Training On Care of Diabetic Residents, and shall be given by our registered nurse and shall include
 1) basic facts about diabetes and care in the management of diabetes
 2) insulin action
 3) storage of insulin
 4) mixing, measuring and injection techniques for insulin administration
 5) treatment and prevention of hypoglycemia & hyperglycemia, including signs and symptoms, precautions, blood sugars monitoring, universal precautions, appropriate administration times - and
 6) sliding scale insulin administration.
B. There will be documentation in the form of a certificate of the training and a signature of the trainer on file.
C. Records will be reviewed quarterly by trainer and administrator to ensure diabetes training is up to date. There will not be any administering of insulin by any staff.

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Mr. Terrence J. Duhon Administrator/Executive Officer

TITLE
Administrator/Executive Officer
(X6) DATE
12/13/16

STATE FORM

565E11

If continuation sheet 1 of 11

Reviewed & Accepted 12/15/16 SM

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C 174	<p>Continued From page 1</p> <p>Review of the personnel record for Staff B on 11/9/16 at 8:45am revealed: -Staff B had been employed at the facility from 1/2016 through 3/23/16 as a Medication Aide. -No documentation of Diabetic Care training was found in the personnel record for Staff B. -A Medication Clinical Skills Checklist for Staff B was partially completed on 2/6/16 and Staff B was not validated to administer insulin. -Staff B left employment at the facility on 3/23/16. -Staff B was rehired at the facility on 7/18/16 as a Medication Aide. - No documentation of Diabetic Care training was found in the personnel record for Staff B and Staff B had been validated to administer insulin since he was rehired 7/18/16.</p> <p>Review of Resident #4's October 2016 medication administration records (MARS) revealed Staff B documented administration of insulin.</p> <p>Review of Resident #4's November 1 - 9, 2016 medication administration records (MARS) revealed Staff B documented administration of insulin.</p> <p>Interview with Staff B on 11/9/16 at 9:05am revealed: -He had been rehired at the facility about 2-3 months before as a Medication Aide. -He had administered insulin injections at the facility since he was rehired. -There was one resident in the facility that required insulin to be administered daily. -He had not completed the Medication Administration Clinical Skills Checklist since he was rehired. -He was not sure if he had been checked off to</p>	C 174	<p><i>Continued from page 1 until the diabetes training is complete and the staff has been validated on the clinical skills validation</i></p> <p><i>D: Completion date 11/23/16</i></p> <ul style="list-style-type: none"> - Staff B was validated on the clinical skills validation on 11/23/16 to administer insulin. - Staff B's signatures were initialed on the MAR but he did not administer the insulin. He did observe the resident (#4) self administer the insulin, but he forgot to write SK on the MAR below his initials. Resident #4 has a self-administration order for administering insulin. - Staff B - was taking off the Med Cart immediately on 11/9/16. - Staff B completed the 10/15 hour medication administration training on 11/23/16. The first 5 hour training was done in 2/16 by trainer (KAL). 	

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C 174	<p>Continued From page 2</p> <p>administer insulin on his Medication Administration Clinical Skills Checklist.</p> <ul style="list-style-type: none"> -He was not aware that medication aides were required to have diabetes training prior to administering insulin. -He was a diabetic and felt that he knew what to do for a diabetic resident. -The Administrator was responsible to schedule all of his Medication Administration Clinical Skills check off and the Diabetic Care training if it was needed. <p>Interview with medication trainer for the facility on 11/9/16 at 10:20am revealed:</p> <ul style="list-style-type: none"> -She had not completed any Diabetic Care training with Staff B since he was rehired. -Staff B still needed to complete the Medication Administration Clinical Skills Checklist but she documented the tasks Staff B could perform on his Medication Administration Clinical Skills Checklist from 2/6/16. -If the tasks on the Medication Administration Clinical Skills Checklist had not been validated then Staff B should not perform that medication administration tasks. -The Administrator could contact her and schedule Staff B for the completion of the Medication Administration Clinical Skills Checklist and Diabetic Care training. <p>Interview with the Administrator on 11/9/16 at 10:45am revealed:</p> <ul style="list-style-type: none"> -Staff B had previously worked as a Medication Aide at the facility from January 2016 through March 2016. -Staff B had been rehired at the facility in July 2016 as a Medication Aide. -Staff B had administered insulin in the facility since he was rehired. -She thought Staff B could administer insulin 	C 174	<p><i>Continued from page 2</i></p> <ul style="list-style-type: none"> - Staff B had received some training on the care of diabetes and the administering of insulin. I am not sure why staff B would say he had not had any training on diabetes or medication administration - Staff B Completed the 5 hour training on Medication Administration on 2/16. He completed and passed the Medication Aide Exam on 11/17/16. He completed the 16 1/2 hour Medication Aide training on 11/23/16. He could not have done any of this without prior training. - Staff B also received the clinical skills Validations training needed to complete his skill training by 11/23/16. 	

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C 174	Continued From page 3 since he was rehired employee. -She thought Staff B had completed Diabetic Care training but she was not sure when it was done. -Staff B had not had any Diabetic Care training since he was rehired in July 2016. -She was not aware the Medication Administration Clinical Skills Checklist for Staff B had not be completed and Staff B was not validated to administer insulin. -Staff B would not administer any more insulin at the facility until his Medication Aide training was completed -She was responsible to set up the Diabetic Care training for the facility staff. -She would contact the facility trainer to complete the Diabetic Care training and complete the Medication Administration Clinical Skills Checklist with Staff B. -She would be review the personnel records from now on to make sure all needed trainings were completed.	C 174	<i>Plan of Correction - I, the administrator will be more responsible for making sure that I stay on the right path when hiring or training of staff in concerned. I will maintain the order of training in this order: 1) 10/15 hour medication administration training 2) Clinical skills validation 3) Care of diabetic Residents 4) LHRDS 5) Medication Aide Exam - : 4) Infection control training all within 60 days of hire and before any medications or insulin is administered. I was aware that after a staff member has been validated for the task necessary for the facility, the staff</i>		
C 912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Resident's Rights Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by: Based on observations, interviews and record reviews the facility failed to assure residents received care and services which are adequate related to medication aide training. The findings are:	C 912	<i>C174 →</i>		

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C 912	Continued From page 4	C 912	Continued from page 4 was allowed to pass medications while being supervised, and that the must take & pass the Medication Aide Exam within 60 days after the Clinical Skills Validation has been completed.	
C935	G.S. § 131D-4.5B (b) ACH Medication Aides; Training and Competency	G935	* Staff B - has successfully completed the 10/15 hour medication aide training on 11/23/16.	
	G.S. § 131D-4.5B (b) Adult Care Home Medication Aides; Training and Competency Evaluation Requirements.		* Staff B1 has completed the training on the Clinical Skills Validation as of 11/23/16	
	(b) Beginning October 1, 2013, an adult care home is prohibited from allowing staff to perform any unsupervised medication aide duties unless that individual has previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed all of the following:		* Staff B - has taken and passed the Medication Aide Exam and passed it on 11/17/16	11/17/16
	(1) A five-hour training program developed by the Department that includes training and instruction in all of the following:		* Staff B has had the infection control training, there was a package in the back	
	a. The key principles of medication administration.			
	b. The federal Centers for Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists.			
	(2) A clinical skills evaluation consistent with 10A			

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C935

Continued From page 5

NCAC 13F .0503 and 10A NCAC 13G .0503.
(3) Within 60 days from the date of hire, the individual must have completed the following:

- An additional 10-hour training program developed by the Department that includes training and instruction in all of the following:
 - The key principles of medication administration.
 - The federal Centers of Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists.
- An examination developed and administered by the Division of Health Service Regulation in accordance with subsection (c) of this section.

This Rule is not met as evidenced by:
TYPE B VIOLATION

Based on observation, interviews and record reviews, the facility failed to assure 1 of 2 Medication Aides (Staff B), hired after October 2013, who administered medications (that included insulin injections), had successfully completed 10/15 hour Medication Aide training, clinical skills evaluation, and passed the written Medication Aide test within 60 days of hire.

The findings are:

Review of personnel records for Staff B on 11/9/16 at 8:45am revealed:
-Staff B had been employed at the facility from 1/2016 through 3/23/16 as a Medication Aide.
-A medication clinical skills checklist for Staff B was partially completed on 2/6/16 and documented Staff B needed to complete the 15

C935

Continued from page 5 of law personnel record with literature and testing combined. 12/13

The trainer had not given Staff B his certificate for the training. The package had been downloaded from the DHHS website for training purposes for Staff B.

Staff B Training

A) 10/15 hour Medication Administration -
- ~~Completion Date~~ → *11/23/16*

B. Medication Administration Exam
- ~~Completion Date~~ - *11/17/16*

C. Clinical Skills Validation
- ~~Completion Date~~ - *11/23/16*

D. Continued training in the care of Diabetic Residents
- ~~Completion Date~~ *11/13/16*

e912 →

C935

OK 11/23/16

Division of Health Service Regulation

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C935	<p>Continued From page 6</p> <p>hour Medication Aide training.</p> <p>-Staff B was validated to perform insulin injection per the medication clinical skills checklist done on 2/6/16</p> <p>-Staff B left employment at the facility on 3/23/16.</p> <p>-Staff B was rehired at the facility on 7/18/16 as a Medication Aide.</p> <p>-There was no documentation Staff B has completed the 15 hours Medication Aide training within 60 days of his rehire date of 7/18/16.</p> <p>-There was no documentation Staff B passed the Medication Aide written test within 60 days of his rehire date of 7/18/16.</p> <p>-The medication clinical skills checklist for Staff B was not revalidated since he was rehired.</p> <p>Review of Resident #4's FL-2 on 11/9/16 revealed:</p> <p>-A current FL-2 dated 3/17/16 included diagnoses of Type II Diabetes, chronic asthmatic bronchitis, chronic obstructive airway disease, benign hypertension, paranoid schizophrenia, and arteriosclerotic heart disease.</p> <p>-A medication order for Lantus 100ml/unit - 50 units subcutaneously every evening (Lantus is a medication used to control blood sugar levels in diabetic patients).</p> <p>Review of Resident #4's Licensed Health Professional Support quarterly review revealed:</p> <p>-The resident had a task of subcutaneous insulin injections.</p> <p>-The staff was not competency validated on the subcutaneous insulin injection task.</p> <p>Review of Resident #4's October 2016 medication administration records (MARS) revealed Staff B documented administration of insulin.</p>	C935	<p><i>Staff B - never gave any injections. Resident #4 has a self administration order to administer insulin to himself. Staff B put his initials in the MAR and beneath his initials, he should have written SA for self administered. His initials were only there to observe Resident #4 SA the insulin. Staff B was pulled from the med carts on 11/9/16. He was not allowed to pass any medication or to observe Resident #4 SA insulin. All medication duties were performed by the administrator + another staff member until further training for competency was given to Staff B. Staff B was trained by the trainer for the</i></p>	
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*Continuation sheet 7 of 11
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Division of Health Service Regulation

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C935	<p>Continued From page 7</p> <p>Review of Resident #4's November 2016 medication administration records (MARS) revealed Staff B documented administration of insulin.</p> <p>Review of residents' October 2016 medication administration records (MARS) revealed Staff B documented administration of medications.</p> <p>Review of residents' November 2016 medication administration records (MARS) revealed Staff B documented administration of medications.</p> <p>Observation on 11/9/16 at 7:50am of Staff B revealed Staff B administered oral medications to 2 residents who lived at the facility.</p> <p>Interview with Staff B on 11/9/16 at 9:05am revealed:</p> <ul style="list-style-type: none"> -He had been rehired at the facility about 2-3 months before as a Medication Aide. -He had no additional Medication Aide training since he was rehired. -He was not sure how many Medication Aide training hours he had completed. -He had not completed the Medication Administration Clinical Skills Checklist since he was rehired. -He had not taken the written Medication Aide test since he was rehired. -He had administered medications and performed insulin injections at the facility since he was rehired. -There was one resident in the facility that required insulin to be administered daily. -He was not sure if he had been validated to perform insulin injections. -He was a diabetic and felt that he knew the correct procedures. -He was waiting on the Administrator to schedule 	C935	<p><i>Continued from page 7</i></p> <p><i>the completion of the 10/15 hour medication aide training. Comp → 11/23/16</i></p> <p><i>Clinical Skills Validation - date of completion → 11/23/16</i></p> <p><i>Medication Aide Exam was scheduled for Oct 20th 2016 @ 10am @ the LCC Branch in Trenton N.C. Due to the Hurricane & flood and the closing of the branch, it had to be rescheduled. It was rescheduled for 11/17/16. Staff B took the Exam and passed it, but still wasn't put back on the med.</i></p>	

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C935	<p>Continued From page 8</p> <p>his Medication Aide training and set up his training to complete his Medication Administration Clinical Skills Checklist.</p> <ul style="list-style-type: none"> -He had been scheduled to take the state Medication Aide test in 10/2016 but the test was canceled due to a hurricane. -He did not know if he had been rescheduled to take the state Medication Aide test. -The Administrator was responsible to schedule all of his work-related training's, Medication Aide training and his Medication Aide testing. <p>Interview with Medication trainer for the facility on 11/9/16 at 10:20am revealed:</p> <ul style="list-style-type: none"> -Staff B had completed 5 hours of Medication Training in 2/2016 but still needed 10 additional Medication training hours. -She had not completed any Medication Aide training with Staff B since he was rehired. -There had been problem with scheduling for Staff B to complete his Medication Aide training since he was rehired. -Staff B still needed to complete the Medication Administration Clinical Skills Checklist and take the written Medication Aide test. -She had documented the tasks Staff B could perform on his Medication Administration Clinical Skills Checklist from 2/6/16. -If the tasks on the Medication Administration Clinical Skills Checklist had not been validated then Staff B should not perform that medication administration tasks. -The Administrator could contact her and schedule Staff B for Medication Aide training and completion of the Medication Administration Clinical Skills Checklist. <p>Interview with the Administrator on 11/9/16 at 10:45am revealed:</p> <ul style="list-style-type: none"> -Staff B had previously worked as a Medication 	C935	<p><i>Continued from page 8</i></p> <p><i>Cart. He still was receiving training for the 10/15 hour Medication Adm- Course & the training for the completion of the Clinical Skills Validation. The training was completed by</i></p> <p><i>11/23/16</i></p> <p><i>-Staff B was also scheduled to take the medication Admin Exam in March 2016.</i></p> <p><i>The Medication trainer was contacted on 11/9/16 to complete 10 hour training & Clinical Skill Validation for Staff B.</i></p>		

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C935	Continued From page 9 Aide at the facility from January 2016 through March 2016. -Staff B had been rehired at the facility in July 2016 as a Medication Aide. -Staff B had administered medications and performed insulin injections in the facility since he was rehired. -She thought Staff B could administer insulin since he was rehired employee. -Staff B had completed some Medication Aide Training in February 2016 but she was not sure how many hours Staff B had completed at that time. -She did not know if Staff B had completed the 15 hours of Medication Aide training. -Staff B had not had any Medication Aide Training since he was rehired in July 2016. -She scheduled Staff B for Medication Aide Training about 2 weeks ago but Staff B did not bring his Medication Aide Training packet and the training had to be rescheduled. -She thought Staff B could administer medications at the facility until he passed the state Medication Aide Test since Staff B had worked at the facility before. -Staff B had been scheduled to take the written Medication Aide Test in October 2016 but the test date had been canceled. -She was not aware Staff B needed to pass the written Medication Aide Test and complete the Medication Aide Training hours within 60 days of hire. -She was not aware the Medication Administration Clinical Skills Checklist for Staff B had not be completed. -Staff B would not be passing any more medications or perform any insulin injections at the facility until he passed the written Medication Aide test, completed his 10 additional hours of Medication Aide training, and his the Medication	C935	<i>Continued from page 9 The medication trainer completed the 5 hour medication aide training in Feb of 2016. There was no documentation of the training. The training did not take place @ the facility. After Staff B completed the Clinical Skills Validation, the Med Exam was rescheduled for Oct 20th 2016 @ 10am @ the LCC Branch in Trenton, N.C. The hurricane (Matthew) and the flood prevented Staff B from taking</i>	

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL054042	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/09/2016
NAME OF PROVIDER OR SUPPLIER HOBBS ASSISTED LIVING 2		STREET ADDRESS, CITY, STATE, ZIP CODE 2504 TOWERHILL ROAD KINSTON, NC 28501		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C935	<p>Continued From page 10</p> <p>Administration Clinical Skills Checklist was completed.</p> <ul style="list-style-type: none"> -She was responsible to set up all Medication Aide training and Medication Aide test registration for Staff B. -She would contact the trainer to complete the Medication Aide training and complete Medication Administration Clinical Skills Checklist with Staff B. -She would register Staff B to take the written Medication Aide test as soon as possible. <p>Review of the Plan of Protection provided by the facility on 11/09/16 revealed:</p> <ul style="list-style-type: none"> -The Administrator will review staff personnel records for required training. -If a staff had not completed the required medication training, he or she would not be allowed to administer medications until completion of the training. -The Administrator would notify the Nurse Consultant to schedule training. -All Medication Aides would complete the 5 hour training and medication skills checklist prior to medication administration. -Within 60 days, the Medication Aide would complete the remaining 10 hours of training and take the state medication exam. <p><i>Thank You!!</i> <i>Bps. Lorraine Hubler</i></p>	C935	<p><i>Continued from page 10</i></p> <p><i>taking the med exam. I was rescheduled a third time for staff B. for 11/17/16. @ the LCC Branch in Trenton, N.C. He took the exam on 11/17/16 and passed it. All training will be current for staff at this facility. I do apologize for steering you course. My job is to protect the residents at all times ensuring the competency & training of licensed staff.</i></p>	