

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL022008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 11/10/2016
--------------------------------------------------	---------------------------------------------------------------------	------------------------------------------------------------------------	-----------------------------------------------------

NAME OF PROVIDER OR SUPPLIER
HAYESVILLE HOUSE

STREET ADDRESS, CITY, STATE, ZIP CODE
**480 OLD 64 WEST
HAYESVILLE, NC 28604**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted annual and follow-up surveys, and a complaint investigation on November 9-10, 2016.	D 000	Response to the cited deficiency does not constitute an admission or agreement by the facility of the acts alleged or conclusions set forth in the Statement of Deficiency Report. The Plan of Correction is solely prepared as compliance with state law.	12/30/2016
D 079	10A NCAC 13F .0306(a)(5) Housekeeping and Furnishings 10A NCAC 13F .0306 Housekeeping and Furnishings (a) Adult care homes shall (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure 10 of 28 resident rooms observed were free from mold on the air output vents of through the wall heat pumps. The findings are: Observation of the 400 hall in the facility on 11/9/16 between 10:58am and 11:45am revealed: -Five of 9 resident rooms observed had mold growth on the air output vent on the top of through the wall (TTW) heat pumps. -The dark gray mold observed was circular and varied in size from the head of a pencil to 1/2 half inch in diameter. -Some of the mold ran the entire length of the air output vent, and some was located in only one corner of the vent. -The rooms affected were 401, 405, 407, 408, and 409.	D 079	Hayesville House will comply with all rules addressed in 10A NCAC 13F .0306 Housekeeping and Furnishings Interim ED and Housekeeping manager developed a schedule to insure that all air output vents of through the wall (TTW) heat pumps are free from dark gray matter or dust. The Housekeeping manager will monitor and provide appropriate training on how to remove and clean the TTW units to other housekeeping staff. All training will be completed by December 1, 2016 Housekeeper to remove vents of TTW heat pump units clean with appropriate disinfectant to remove any dark gray matter or dust. If vents on the heat pumps need deep cleaning, then a work order will be placed on Mpulse for BMS to remove entire system for extensive cleaning. Housekeeper scheduled to inspect and clean air output vents of the TTW heat pump units a different hall each week. Facility has a total of 4 halls, with the housekeepers new schedule for inspecting the vents of the TTW units every hall will be checked monthly. The new BMS Environmental Services will provide the facilities housekeeper with additional training, monitoring and support. The BMS supervised personnel manager will randomly inspect TTW units quarterly. All 400 hall units observed with dark gray matter have been cleaned.	11/28/2016

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

Sheryn Palmer
12-8-16 reviewed

Interim ED

11-29-2016

8888 G8E211

Division of Health Service Regulation

PRINTED: 11/17/2016
FORM APPROVED

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL022005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 11/10/2016
--------------------------------------------------	---------------------------------------------------------------------	------------------------------------------------------------------------	-----------------------------------------------------

NAME OF PROVIDER OR SUPPLIER HAYESVILLE HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 480 OLD 64 WEST HAYESVILLE, NC 28904
------------------------------------------------------	----------------------------------------------------------------------------------

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 079	<p>Continued From page 1</p> <p>Observation of the 300 hall in the facility on 11/10/16 between 9:02am and 9:10am revealed: -Three of 7 resident rooms observed had mold growth on the air output vent on top of the TTW heat pump units. -The dark gray mold varied in size from the head of a pencil to 1/2 inch in diameter. -Some of the mold was concentrated in one corner of the vent, while others ran the entire length of the output vent. -Rooms 303, 304, and 305 were affected by the mold.</p> <p>Observation of the 100 hall from 12:00pm to 12:05pm on 11/10/16 revealed: -Two of 6 rooms observed had mold growth on the air output vents of the TTW heat pump units. -The dark gray mold varied in size from the head of a pencil to 1/2 inch in diameter and ran the length of the entire air output vent. -Rooms 103 and 107 were affected.</p> <p>Observation of the 200 hall from 11:45am to 12 noon on 11/10/16 revealed no mold growth on the TTW heat pump units.</p> <p>Interview with housekeeping staff on 11/9/16 at 11:50am revealed: -Housekeepers clean resident rooms daily. -The daily cleaning consisted of dusting, vacuuming, checking for old food, and cleaning the baseboards for scuffs. -Housekeepers also check the top of the heat pump units and the air filters in the units. -The housekeeper could not explain the build up of mold on the heat pump units, but stated "they needed to be cleaned today."</p> <p>Interview with the acting Executive Director on</p>	D 079	<p>All 300 hall units observed with dary gray matter have been cleaned.</p> <p>All 100 hall units observed with dark gray matter have been cleaned.</p>	<p>11/28/2016</p> <p>11/28/2016</p>

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL022006	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 11/10/2016
NAME OF PROVIDER OR SUPPLIER HAYESVILLE HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 480 OLD 64 WEST HAYESVILLE, NC 28904		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 079	<p>Continued From page 2</p> <p>11/10/16 at 12:20pm revealed: -Housekeepers were supposed to clean the resident bathrooms daily and take out the trash. -Two resident rooms were to be deep cleaned per day and this consisted of cleaning the walls and floors. -The heat pump units were not on a set schedule to be cleaned, but were to be cleaned "just as needed."</p> <p>Confidential interviews with 4 different residents revealed: -One resident believed staff cleaned her room everyday, but was not sure if they had ever cleaned the heat pump unit. -A second resident believed they had cleaned her heat pump unit, but was not sure when. -A third resident believed staff cleaned her room daily and had cleaned her heat pump unit "within the past 3 to 4 months." -A fourth resident believed staff cleaned her room once or twice a week, but had not cleaned her heat pump unit. -No residents stated they had complained to staff about the mold on their heat pump units.</p> <p>Review of the Center for Disease Control web site revealed chronic exposure to mold can cause a variety of health effects including cough, wheezing, nasal stuffiness, eye irritations, and skin irritations.</p>	D 079		