

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL081051</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>10/27/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>NANAS ASSISTED LIVING FACILITY # 2</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2270 OAKLAND ROAD</b> <b>FOREST CITY, NC 28043</b>
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{D 000}	Initial Comments  The Adult Care Licensure Section and the Rutherford County Department of Social Services conducted a follow-up survey on October 26, 2016 with an exit by telephone on October 27, 2016.	{D 000}		
{D 079}	<p>10A NCAC 13F .0306(a)(5) Housekeeping and Furnishings</p> <p>10A NCAC 13F .0306 Housekeeping and Furnishings (a) Adult care homes shall (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the facility was free of all obstructions and hazards as related to extension cords, an exit door handle, and a bathroom door that could not be opened.</p> <p>The findings are:</p> <p>Observation of resident rooms during tour on 10/26/16 from 9:15am to 2:00pm revealed: -Room 28: Extension cord from the television to a surge protector. -Room 27: Extension cord from the coffee pot to a surge protector. -Room 26: Extension cord from window air conditioner to left wall which crossed floor in front of bathroom door to an outlet. -Room 25: Extension cord from television to</p>	{D 079}		

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{D 079}	<p>Continued From page 1</p> <p>surge protector.</p> <p>-Room 22: Extension cord from television to outlet.</p> <p>-Room 17: Extension cord from television to surge protector.</p> <p>Interview with the resident who was residing in room #27 on 10/26 at 11:25am revealed he was not aware he was not allowed to have extension cords.</p> <p>Interview with the resident who was residing in room #26 on 10/26/16 at 11:27am revealed he did not know he was not allowed to have an extension cord.</p> <p>Interview with resident who was residing in room #25 on 10/26/16 at 11:30am revealed he needed an extension cord because he only has one outlet with two plugs in his room.</p> <p>Interview with the resident who was residing in room #15 on 10/26/16 at 11:32am revealed the extension cord was in the room when she moved in and only uses it for her television.</p> <p>Interview with the resident who was residing in room #12 on 10/26/16 at 11:35am revealed the extension cord belonged to her and she was not aware they were not allowed.</p> <p>Interview with the Regional Manager on 10/26/16 at 3:20pm revealed: -Some residents walked to the local store and purchased their own extension cords. -Some resident's families bring them the extension cords. -They walk through the building daily to look for extension cords. -She would get surge protectors with longer cords</p>	{D 079}		

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{D 079}	<p>Continued From page 2</p> <p>to assure the residents would not use extension cords.</p> <p>B. Observation of the facility living room exit door on 10/26/16 at 2:15pm revealed the inside one turn door handle came off the handle cylinder when turned.</p> <p>Interview with the Regional Manager on 10/26/16 at 2:15pm revealed: -The door handle just came off "this morning." -They had a work order in for maintenance to fix the handle. -They wrote a work order for the door handle for the maintenance staff. -Maintenance staff routinely comes once a day to the building.</p> <p>Telephone call to the Maintenance staff on 10/26/16 at 3:20pm revealed: -He was not aware the exit door handle needed repair. -He would come fix it "today."</p> <p>C. Observation of resident room #22 on 10/26/16 at 9:55am revealed the door to the bathroom shared with resident room #24 could not be opened.</p> <p>Observation of resident room #24 revealed the bathroom door was open to the bathroom shared with room #22, but the door leading out of the shared bathroom to room #22 appeared to have been nailed to the door frame with one large rectangle nail.</p> <p>Interview with the resident residing in room #22 on 10/26/16 at 9:55am revealed: -The bathroom door was locked and he could not use it.</p>	{D 079}		

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{D 079}	<p>Continued From page 3</p> <p>-He did not know how long the bathroom door had been locked. -He had been using the common bathroom down the hall.</p> <p>Interview with the Supervisor-In-Charge on 10/26/16 at 10:05am revealed: -They had been using room #22 as an office until recently and must have locked it then. -She said she could not get the door to open.</p> <p>Interview with the Regional Manager on 10/26/16 at 2:15pm revealed they wrote a work order for maintenance to open the bathroom door.</p> <p>Telephone call to the Maintenance staff on 10/26/16 at 3:20pm revealed: -He was not aware the resident bathroom door would not open. -He would come fix it "today."</p>	{D 079}		
D 273	<p>10A NCAC 13F .0902(b) Health Care</p> <p>10A NCAC 13F .0902 Health Care (b) The facility shall assure referral and follow-up to meet the routine and acute health care needs of residents.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to assure referral and follow-up for 1 of 1 sampled resident (#2) who was non-compliant with a physician's order to use a Continuous Positive Airway Pressure (CPAP) machine.</p> <p>The findings are:</p>	D 273		

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D 273	<p>Continued From page 4</p> <p>Review of Resident #2's FL2 dated 9/22/16 revealed: -Diagnoses which included sleep apnea, myocardial infarction, and mild mental retardation. -Physician order for "CPAP-apply CPAP machine at bedtime." (used for sleep apnea) Observation of Resident #2's room on 10/26/16 at 9:28am revealed: -A twin bed on the left side of the room was against the left wall with the headboard against the hall wall. -The bed covered the entire floor area from the left wall to the hall doorway frame leaving no area available for a bedside table. -The CPAP machine was on a dresser at least 4 feet beyond the foot of the bed. -A gallon jug with distilled water at least 3/4ths full.</p> <p>Interview with Resident #2 on 10/26/16 at 9:28am revealed: -He had not used the CPAP machine "in one month" because he did not have space beside his bed for a bedside table so did not have an area close to the bed to place the machine. -He would use it if he had a place to put it. -He told "staff" one month ago that he had nowhere to put the CPAP machine, but did not remember who he told.</p> <p>Interview with the Regional Manager on 10/26/16 at 11:30am revealed: -Resident #2 moved to this room less than one month ago but she did not know exactly when. -Resident #2 had been refusing the CPAP when he resided in the other room because he said he needed a new hose on it. -She purchased a new hose and attached it and</p>	D 273		

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D 273	<p>Continued From page 5</p> <p>said he still refused the CPAP. -She stated she called his primary care physician and let her know he was refusing the CPAP.</p> <p>Telephone interview with the Primary Care Physician on 10/26/16 at 10:15am revealed: -The facility had not let her know Resident #2 was refusing the CPAP machine. -If he did not use the CPAP machine, it could lower his oxygen levels.</p> <p>Review of Resident #2's September and October 2016 electronic Medication Administration Records revealed: -Entry for "distilled water, use as needed." -No staff initials for any of the days for either month.</p> <p>Observation of Resident #2 on 10/26/16 at 3:45pm revealed: -He had moved to another room where he had a bedside table with a CPAP machine placed on top. -He was opening the CPAP to pour in distilled water.</p>	D 273		
{D 317}	<p>10A NCAC 13F .0905 (d) Activities Program</p> <p>10A NCAC 13F .0905 Activities Program</p> <p>(d) There shall be a minimum of 14 hours of a variety of planned group activities per week that include activities that promote socialization, physical interaction, group accomplishment, creative expression, increased knowledge and learning of new skills. Homes that care exclusively for residents with HIV disease are exempt from this requirement as long as the facility can demonstrate planning for each</p>	{D 317}		

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{D 317}	<p>Continued From page 6</p> <p>resident's involvement in a variety of activities. Examples of group activities are group singing, dancing, games, exercise classes, seasonal parties, discussion groups, drama, resident council meetings, book reviews, music appreciation, review of current events and spelling bees.</p> <p>This Rule is not met as evidenced by: Based on observation, interview, and record review the facility failed to provide a minimum of 14 hours of planned group activities per week that promote socialization, physical interaction, group accomplishment, creative expression, increased knowledge, and the learning of new skills.</p> <p>The findings are:</p> <p>Review on 10/26/16 at 11:30am of the October 2016 activities calendar posted on a wall outside of the dining room revealed: -The week of 10/3/16 through 10/9/16 listed 28 hours of activities. -The week of 10/10/16 through 10/16/16 listed 29 hours of activities. -The week of 10/17/16 through 10/23/16 listed 23 hours of activities. -The week of 10/24/16 through 10/30/16 listed 28 hours of activities.</p> <p>Review of the October 2016 activity calendar for the week of 10/24/16 through 10/30/16 revealed: -Activities on 10/24/16: "Exercise with Staff" (2 hours) and "Nature Walk" (2 hours). -Activities on 10/25/16: "Morning Inspiration" (2 hours) and "Porch Talk" (2 hours). -Activities on 10/26/16: "Morning Inspiration" (2 hours) and "Movie/popcorn" (2 hours). -Activities on 10/27/16: "Pastor" (2 hours) and "Board Games" (2 hours).</p>	{D 317}		

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{D 317}	<p>Continued From page 7</p> <ul style="list-style-type: none"> <li>-Activities on 10/28/16: "Exercise" (2 hours) and "Health Talk" (2 hours)</li> <li>-Activities on 10/29/16: "Exercise" (2 hours) and "Game Day" (2 hours).</li> <li>-Activities on 10/30/16: "Inspirational Speaker" (2 hours) and "Bingo" (2 hours).</li> </ul> <p>Observations on 10/26/16 revealed the scheduled activities did not take place.</p> <p>Confidential interviews on 10/26/16 with 10 residents regarding the activities revealed:</p> <ul style="list-style-type: none"> <li>-One resident stated there was bingo sometimes but couldn't remember the last time it had been played.</li> <li>-A second resident stated they sometimes played games but that had been at least three months ago.</li> <li>-A third resident stated the facility had games, coloring books and magazines and those were offered but no one ever wanted to do them. "Also, about a year ago they use to play horseshoes and bowling pins."</li> <li>-A fourth resident stated there are no activities at all.</li> <li>-A fifth resident stated they sometimes set up bingo and arts/crafts but it had been a few weeks since they played anything.</li> <li>-A sixth resident stated he and another resident played cards but did nothing else. They didn't like being around the other residents, so they stayed in their room.</li> <li>-A seventh resident stated a local preacher came in during the week and there had been bingo but not in the last few weeks.</li> <li>-An eighth resident stated, "The only thing there is to do is get up and go to bed."</li> <li>-A ninth resident stated they use to do arts and crafts, board games, and bingo but that all stopped awhile back and there are no activities</li> </ul>	{D 317}		



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{D 317}	<p>Continued From page 8</p> <p>now.</p> <p>-A tenth resident stated they never went on outings because the vans were broken.</p> <p>-Several residents stated they wished they would play games more instead of the "chat" activities they have. "We talk to each other and the staff every day and that's not an activity."</p> <p>Interview on 10/26/16 at 12:12pm with the Activities Director revealed:</p> <p>-She had been in that position for a few months.</p> <p>-She had never functioned in that position before.</p> <p>-She did not have training in activities but the facility was going to sign her up for the next available classes.</p> <p>-The Resident Care Coordinator (RCC) had taken the activity training and provided supervision in that area.</p> <p>Interview on 10/26/16 at 3:35pm with the RCC revealed:</p> <p>-The facility set up activities but the residents never participated.</p> <p>-"For example, just the other day there had been pumpkins to paint and no one wanted to complete the activity."</p> <p>-The "Chat Times" had been set up where the residents and staff could talk about various topics as an activity.</p> <p>-She provided the Activity Director with guidance and supervision until she received the required training.</p>	{D 317}		
{D 319}	<p>10A NCAC 13F .0905 (f) Activities Program</p> <p>10A NCAC 13F .0905 Activities Program</p> <p>(f) Each resident shall have the opportunity to participate in at least one outing every other</p>	{D 319}		

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{D 319}	<p>Continued From page 9</p> <p>month. Residents interested in being involved in the community more frequently shall be encouraged to do so.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to assure that each resident shall have the opportunity to participate in at least one outing every other month.</p> <p>The findings are:</p> <p>Confidential interviews on 10/26/16 with 8 residents regarding outings revealed:</p> <ul style="list-style-type: none"> <li>-One resident stated the residents only leave the facility to go to the store, when their family takes them out and when they have doctor's appointments.</li> <li>-A second resident stated they are never taken anywhere but some of the residents can walk to the store near the facility.</li> <li>-A third resident stated he had not left the facility except to go to the doctor in probably 6 months.</li> <li>-A fourth resident stated they don't ever get to leave the facility and have to ask the staff to get them stuff at the store.</li> <li>-A fifth resident couldn't remember the last time they had gone on an outing but some of them walk to the store down the road.</li> <li>-A sixth resident stated some residents get to go to church on Sundays</li> <li>-A seventh resident said he sometimes walked to the store near the facility, when he had money, but had never been taken anywhere in the facility van.</li> <li>-An eighth resident said the staff had taken him to the store, from time to time, but it was not for</li> </ul>	{D 319}		

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{D 319}	<p>Continued From page 10</p> <p>long, and it's been over two months ago.</p> <p>Interview on 10/26/16 at 12:12pm with the Activities Director revealed:</p> <ul style="list-style-type: none"> <li>-She had been in that position for a few months.</li> <li>-She had never functioned in that position before.</li> <li>-She did not have training in activities but the facility was going to sign her up for the next available classes.</li> <li>-The Resident Care Coordinator (RCC) had taken the activity training and provided supervision in that area.</li> </ul> <p>Interview on 10/26/16 at 3:35pm with the RCC revealed:</p> <ul style="list-style-type: none"> <li>-The facility has four vans they use for transporting residents and only one of them is handicapped accessible.</li> <li>-Three of the vans didn't run and were parked out front.</li> <li>-The fourth van was a seven passenger mini-van which was not handicapped accessible, it required a new battery and had no registration tag.</li> <li>-The fourth van, when it was running, was usually "tied up" taking resident to doctor's appointments.</li> <li>-It had been difficult to get the residents out of the facility on outings due to only having the one van, when it was running.</li> <li>-A van borrowed from another facility was a regular passenger mini-van, not handicapped accessible</li> <li>-The facility had six non-ambulatory residents.</li> </ul>	{D 319}		