

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL011269</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/21/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ANGEL HOUSE 6</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>60 F HORNOT CIRCLE ASHEVILLE, NC 28806</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments	C 000		
C 292	<p>10A NCAC 13G .0905 (d) Activities Program</p> <p>10A NCAC 13G .0905 Activities Program</p> <p>(d) There shall be a minimum of 14 hours of a variety of planned group activities per week that include activities that promote socialization, physical interaction, group accomplishment, creative expression, increased knowledge and learning of new skills. Homes that care exclusively for residents with HIV disease are exempt from this requirement as long as the facility can demonstrate planning for each resident's involvement in a variety of activities. Examples of group activities are group singing, dancing, games, exercise classes, seasonal parties, discussion groups, drama, resident council meetings, book reviews, music appreciation, review of current events and spelling bees.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews, the facility failed to assure a minimum of 14 hours of planned group activities were provided each week, that promoted socialization, physical interaction, group accomplishment, creative expression, increased knowledge and learning of new skills for the residents currently living in the facility.</p> <p>The findings are:</p> <p>Observation of the October 2016 activity calendar on 10/20/16 at 10:15am revealed: -The calendar was lying on the couch in the</p>	C 292		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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C 292	<p>Continued From page 1</p> <p>common living room.</p> <ul style="list-style-type: none"> <li>-The calendar was a dry erase board with Happy Halloween Residents written on it with black marker.</li> <li>-The activity scheduled for Sundays was church from 10:00am until 1:00pm.</li> <li>-The activity scheduled for Mondays was alternating board games</li> <li>-The activity cheduled for Tuesdays was House Meetings from 1:00pm until 2:00pm.</li> <li>-The activity scheduled for Wednesdays was chess from 1:00pm until 3:00pm except for the last Wednesday of the month which was board games from 1:00pm to 3:00pm.</li> <li>-The activity scheduled for Thursdays was haircuts from 10:00am-1:00pm, cards rotating with walking from 1:00pm until 3:00pm.</li> <li>-The activity scheduled for Fridays was Bingo from 6:00pm until 8:00pm alternating with resident choice activities 1:00pm until 3:00pm.</li> <li>-The activity scheduled for Saturdays was a movie night from 7:00pm until 9:00pm.</li> <li>-On 10/12/16 a resident shopping trip was scheduled.</li> </ul> <p>Observations throughout the facility on 10/20/16 (Thursday) revealed from 1:00pm until 3:00pm, the walking activity had not been announced, offered or provided as scheduled.</p> <p>Observations throughout the facility on 10/21/16 (Friday) revealed from 1:00pm until 3:00pm, resident choice activities had not been announced, offered or provided as scheduled.</p> <p>Interviews on 10/20/16 from 10:00am until 12:15pm and 10/21/16 from 10:00am until 1:00pm with 6 residents revealed the following comments concerning activities: -5 of 5 residents did not recall a shopping trip.</p>	C 292		

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C 292	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- "They had Bingo last night, if you signed up for it on the front door."</li> <li>- "Activities on the schedule don't always happen because the staff don't have time to do it."</li> <li>- "There isn't anything to do so I watch TV all day."</li> <li>- "No one from the "office" makes sure the activities are done."</li> <li>- Three residents stated they liked to go out to eat or shopping at a local store but have not been in "some time."</li> <li>- There used to be "real outings" but not for some time now.</li> <li>- Five residents stated they sometimes watched a movie.</li> <li>- One resident stated he didn't want to do any activities.</li> </ul> <p>An interview on 10/21/16 at 11:05am with the temporary Supervisor-In-Charge (SIC) revealed:</p> <ul style="list-style-type: none"> <li>- He was assisting the facility until they could find another SIC to work in this Unit.</li> <li>- The Administrator provided community Bingo and sometimes other activities the residents could go to if they wanted.</li> <li>- The residents in the house were not interested in doing any activities.</li> <li>- The SICs were responsible for doing the activities in the home and completed activity assessments upon admission.</li> </ul> <p>An interview on 10/21/16 at 11:50am with the Property Manager revealed:</p> <ul style="list-style-type: none"> <li>- The SICs are responsible for completing their activity calendars and the activities that are scheduled for the residents.</li> <li>- The SIC for the home had not completed a calendar for the month so she had filled it out.</li> <li>- "I take the residents for the facilities shopping at the store one to two times a month and have already done one this month."</li> </ul>	C 292		

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C 292	<p>Continued From page 3</p> <p>-She could not remember if anyone from this home had gone but she knew several of the residents had gone with their "workers".</p> <p>An interview on 10/21/16 at 1:00pm with the Administrator revealed:</p> <p>-She was a certified Activity Director.</p> <p>-She was unaware the activities on the activity calendar met the 14 hour per week requirement.</p> <p>-She stated she was aware that her staff had put things on the calendar that were not considered an activity, such as "Resident Choice."</p> <p>-She had talked to staff about activities but staff would tell her the residents did not want to participate.</p> <p>-She would make sure staff had the items they needed in order to provide the scheduled activity.</p> <p>-She would make sure the future calendars met the requirements and activities would be offered and documented according to regulations.</p>	C 292		
C 294	<p>10A NCAC 13G .0905(f) Activities Program</p> <p>10A NCAC 13G .0905 Activities Program (f) Each resident shall have the opportunity to participate in at least one outing every other month. Residents interested in being involved in the community more frequently shall be encouraged to do so.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to assure that each resident had the opportunity to participate in at least one outing every other month.</p> <p>The findings are:</p> <p>Observation of the October 2016 activity calendar</p>	C 294		

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C 294	<p>Continued From page 4</p> <p>on 10/20/16 at 10:15am revealed:</p> <ul style="list-style-type: none"> <li>-It was lying on the couch in the common living room.</li> <li>-The calendar was a dry erase board with "Happy Halloween Residents" written on it with black marker.</li> <li>-On 10/12/16 a resident shopping trip was scheduled.</li> </ul> <p>Interviews on 10/20/16 from 10:00am until 12:15pm with 6 residents revealed the following comments concerning activities:</p> <ul style="list-style-type: none"> <li>-5 of 6 residents did not recall a shopping trip.</li> <li>-"Activities on the schedule don't always happen because the staff don't have time to do it."</li> <li>-"There isn't anything to do so I watch TV all day."</li> <li>-"No one from the "office" makes sure the activities are done."</li> <li>-Three residents stated they liked to go out to eat or shopping at a local store but have not been in "some time."</li> <li>-There used to be "real outings" but not for some time now.</li> <li>-One resident stated he didn't want to do any activities.</li> </ul> <p>An interview on 10/21/16 at 11:05am with the temporary Supervisor-In-Charge (SIC) revealed:</p> <ul style="list-style-type: none"> <li>-He was only helping out this week as he was only temporary until another SIC could be hired.</li> <li>-The residents in the house were not interested in doing any activities.</li> <li>-The SICs were responsible for doing all the activities in the home including outings.</li> </ul> <p>An interview on 10/21/16 at 11:50 am with the Property Manager revealed:</p> <ul style="list-style-type: none"> <li>-The SIC's were responsible for the activities that are scheduled for the residents.</li> <li>-I take the residents for the facilities shopping at</li> </ul>	C 294		

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C 294	<p>Continued From page 5</p> <p>the store one to two times a month and have already done one this month." -She could not remember if anyone from this home had gone but she knew several of the residents had gone with their "workers" . -"We're getting ready to start taking residents bowling and to the movie's since its getting colder."</p> <p>An interview on 10/21/16 at 1:00pm with the Administrator revealed: -She was a certified Activity Director. -She could not provide any documentation or supporting evidence that outings were taking place. -She had a new volunteer who was going to be assisting with activities. -She had talked to residents and staff about activities but staff would tell her the residents did not want to participate. -She would make sure that future calendars included all outings and outings would be documented and offered according to regulations.</p>	C 294		