

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL054042	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/09/2016
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NAME OF PROVIDER OR SUPPLIER HOBBS ASSISTED LIVING 2	STREET ADDRESS, CITY, STATE, ZIP CODE 2504 TOWERHILL ROAD KINSTON, NC 28501
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C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on November 9, 2016.	C 000		
C 174	<p>10A NCAC 13G .0505(1)(2) Training On Care Of Diabetic Residents</p> <p>10A NCAC 13G .0505 Training On Care Of Diabetic Residents</p> <p>A family care home shall assure that training on the care of residents with diabetes is provided to unlicensed staff prior to the administration of insulin as follows:</p> <p>(1) Training shall be provided by a registered nurse, registered pharmacist or prescribing practitioner.</p> <p>(2) Training shall include at least the following:</p> <p>(a) basic facts about diabetes and care involved in the management of diabetes;</p> <p>(b) insulin action;</p> <p>(c) insulin storage;</p> <p>(d) mixing, measuring and injection techniques for insulin administration;</p> <p>(e) treatment and prevention of hypoglycemia and hyperglycemia, including signs and symptoms;</p> <p>(f) blood glucose monitoring; universal precautions; appropriate administration times; and</p> <p>(g) sliding scale insulin administration.</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure 1 of 3 sampled staff (Staff B) had completed training on the care of the diabetic resident prior to the administration of insulin.</p> <p>The findings are:</p>	C 174		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 174	<p>Continued From page 1</p> <p>Review of the personnel record for Staff B on 11/9/16 at 8:45am revealed: -Staff B had been employed at the facility from 1/2016 through 3/23/16 as a Medication Aide. -No documentation of Diabetic Care training was found in the personnel record for Staff B. -A Medication Clinical Skills Checklist for Staff B was partially completed on 2/6/16 and Staff B was not validated to administer insulin. -Staff B left employment at the facility on 3/23/16. -Staff B was rehired at the facility on 7/18/16 as a Medication Aide. - No documentation of Diabetic Care training was found in the personnel record for Staff B and Staff B had been validated to administer insulin since he was rehired 7/18/16.</p> <p>Review of Resident #4's October 2016 medication administration records (MARS) revealed Staff B documented administration of insulin.</p> <p>Review of Resident #4's November 1 - 9, 2016 medication administration records (MARS) revealed Staff B documented administration of insulin.</p> <p>Interview with Staff B on 11/9/16 at 9:05am revealed: -He had been rehired at the facility about 2-3 months before as a Medication Aide. -He had administered insulin injections at the facility since he was rehired. -There was one resident in the facility that required insulin to be administered daily. -He had not completed the Medication Administration Clinical Skills Checklist since he was rehired. -He was not sure if he had been checked off to</p>	C 174		

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C 174	<p>Continued From page 2</p> <p>administer insulin on his Medication Administration Clinical Skills Checklist.</p> <p>-He was not aware that medication aides were required to have diabetes training prior to administering insulin.</p> <p>-He was a diabetic and felt that he knew what to do for a diabetic resident.</p> <p>-The Administrator was responsible to schedule all of his Medication Administration Clinical Skills check off and the Diabetic Care training if it was needed.</p> <p>Interview with medication trainer for the facility on 11/9/16 at 10:20am revealed:</p> <p>-She had not completed any Diabetic Care training with Staff B since he was rehired.</p> <p>-Staff B still needed to complete the Medication Administration Clinical Skills Checklist but she documented the tasks Staff B could perform on his Medication Administration Clinical Skills Checklist from 2/6/16.</p> <p>-If the tasks on the Medication Administration Clinical Skills Checklist had not been validated then Staff B should not perform that medication administration tasks.</p> <p>-The Administrator could contact her and schedule Staff B for the completion of the Medication Administration Clinical Skills Checklist and Diabetic Care training.</p> <p>Interview with the Administrator on 11/9/16 at 10:45am revealed:</p> <p>-Staff B had previously worked as a Medication Aide at the facility from January 2016 through March 2016.</p> <p>-Staff B had been rehired at the facility in July 2016 as a Medication Aide.</p> <p>-Staff B had administered insulin in the facility since he was rehired.</p> <p>-She thought Staff B could administer insulin</p>	C 174		

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C 174	Continued From page 3 since he was rehired employee. -She thought Staff B had completed Diabetic Care training but she was not sure when it was done. -Staff B had not had any Diabetic Care training since he was rehired in July 2016. -She was not aware the Medication Administration Clinical Skills Checklist for Staff B had not be completed and Staff B was not validated to administer insulin. -Staff B would not administer any more insulin at the facility until his Medication Aide training was completed -She was responsible to set up the Diabetic Care training for the facility staff. -She would contact the facility trainer to complete the Diabetic Care training and complete the Medication Administration Clinical Skills Checklist with Staff B. -She would be review the personnel records from now on to make sure all needed trainings were completed.	C 174		
C 912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Resident's Rights Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by: Based on observations, interviews and record reviews the facility failed to assure residents received care and services which are adequate related to medication aide training. The findings are:	C 912		

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C 912	Continued From page 4 Based on observation, interviews and record reviews, the facility failed to assure 1 of 2 Medication Aides (Staff B), hired after October 2013, who administered medications, had successfully completed 10/15 hour Medication Aide training, clinical skills evaluation, and passed the written Medication Aide test within 60 days of hire. [Refer to Tag D935 G.S. 131D-4.5B (b) Adult Care Homes Medication Aides Training and Competency Evaluation Requirements (Type B Violation).]	C 912		
C935	G.S. § 131D-4.5B (b) ACH Medication Aides; Training and Competency G.S. § 131D-4.5B (b) Adult Care Home Medication Aides; Training and Competency Evaluation Requirements. (b) Beginning October 1, 2013, an adult care home is prohibited from allowing staff to perform any unsupervised medication aide duties unless that individual has previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed all of the following: (1) A five-hour training program developed by the Department that includes training and instruction in all of the following: a. The key principles of medication administration. b. The federal Centers for Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. (2) A clinical skills evaluation consistent with 10A	C935		

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C935	<p>Continued From page 5</p> <p>NCAC 13F .0503 and 10A NCAC 13G .0503. (3) Within 60 days from the date of hire, the individual must have completed the following:</p> <p>a. An additional 10-hour training program developed by the Department that includes training and instruction in all of the following:</p> <ol style="list-style-type: none"> 1. The key principles of medication administration. 2. The federal Centers of Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. <p>b. An examination developed and administered by the Division of Health Service Regulation in accordance with subsection (c) of this section.</p> <p>This Rule is not met as evidenced by: TYPE B VIOLATION</p> <p>Based on observation, interviews and record reviews, the facility failed to assure 1 of 2 Medication Aides (Staff B), hired after October 2013, who administered medications (that included insulin injections), had successfully completed 10/15 hour Medication Aide training, clinical skills evaluation, and passed the written Medication Aide test within 60 days of hire.</p> <p>The findings are:</p> <p>Review of personnel records for Staff B on 11/9/16 at 8:45am revealed:</p> <ul style="list-style-type: none"> -Staff B had been employed at the facility from 1/2016 through 3/23/16 as a Medication Aide. -A medication clinical skills checklist for Staff B was partially completed on 2/6/16 and documented Staff B needed to complete the 15 	C935		

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C935	<p>Continued From page 6</p> <p>hour Medication Aide training.</p> <p>-Staff B was validated to perform insulin injection per the medication clinical skills checklist done on 2/6/16</p> <p>-Staff B left employment at the facility on 3/23/16.</p> <p>-Staff B was rehired at the facility on 7/18/16 as a Medication Aide.</p> <p>-There was no documentation Staff B has completed the 15 hours Medication Aide training within 60 days of his rehire date of 7/18/16.</p> <p>-There was no documentation Staff B passed the Medication Aide written test within 60 days of his rehire date of 7/18/16.</p> <p>-The medication clinical skills checklist for Staff B was not revalidated since he was rehired.</p> <p>Review of Resident #4's FL-2 on 11/9/16 revealed:</p> <p>-A current FL-2 dated 3/17/16 included diagnoses of Type II Diabetes, chronic asthmatic bronchitis, chronic obstructive airway disease, benign hypertension, paranoid schizophrenia, and arteriosclerotic heart disease.</p> <p>-A medication order for Lantus 100ml/unit - 50 units subcutaneously every evening (Lantus is a medication used to control blood sugar levels in diabetic patients).</p> <p>Review of Resident #4's Licensed Health Professional Support quarterly review revealed:</p> <p>-The resident had a task of subcutaneous insulin injections.</p> <p>-The staff was not competency validated on the subcutaneous insulin injection task.</p> <p>Review of Resident #4's October 2016 medication administration records (MARS) revealed Staff B documented administration of insulin.</p>	C935		

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C935	<p>Continued From page 7</p> <p>Review of Resident #4's November 2016 medication administration records (MARS) revealed Staff B documented administration of insulin.</p> <p>Review of residents' October 2016 medication administration records (MARS) revealed Staff B documented administration of medications.</p> <p>Review of residents' November 2016 medication administration records (MARS) revealed Staff B documented administration of medications.</p> <p>Observation on 11/9/16 at 7:50am of Staff B revealed Staff B administered oral medications to 2 residents who lived at the facility.</p> <p>Interview with Staff B on 11/9/16 at 9:05am revealed:</p> <ul style="list-style-type: none"> -He had been rehired at the facility about 2-3 months before as a Medication Aide. -He had no additional Medication Aide training since he was rehired. -He was not sure how many Medication Aide training hours he had completed. -He had not completed the Medication Administration Clinical Skills Checklist since he was rehired. -He had not taken the written Medication Aide test since he was rehired. -He had administered medications and performed insulin injections at the facility since he was rehired. -There was one resident in the facility that required insulin to be administered daily. -He was not sure if he had been validated to perform insulin injections. -He was a diabetic and felt that he knew the correct procedures. -He was waiting on the Administrator to schedule 	C935		

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C935	<p>Continued From page 8</p> <p>his Medication Aide training and set up his training to complete his Medication Administration Clinical Skills Checklist.</p> <p>-He had been scheduled to take the state Medication Aide test in 10/2016 but the test was canceled due to a hurricane.</p> <p>-He did not know if he had been rescheduled to take the state Medication Aide test.</p> <p>-The Administrator was responsible to schedule all of his work-related training's, Medication Aide training and his Medication Aide testing.</p> <p>Interview with Medication trainer for the facility on 11/9/16 at 10:20am revealed:</p> <p>-Staff B had completed 5 hours of Medication Training in 2/2016 but still needed 10 additional Medication training hours.</p> <p>-She had not completed any Medication Aide training with Staff B since he was rehired.</p> <p>-There had been problem with scheduling for Staff B to complete his Medication Aide training since he was rehired.</p> <p>-Staff B still needed to complete the Medication Administration Clinical Skills Checklist and take the written Medication Aide test.</p> <p>-She had documented the tasks Staff B could perform on his Medication Administration Clinical Skills Checklist from 2/6/16.</p> <p>-If the tasks on the Medication Administration Clinical Skills Checklist had not been validated then Staff B should not perform that medication administration tasks.</p> <p>-The Administrator could contact her and schedule Staff B for Medication Aide training and completion of the Medication Administration Clinical Skills Checklist.</p> <p>Interview with the Administrator on 11/9/16 at 10:45am revealed:</p> <p>-Staff B had previously worked as a Medication</p>	C935		

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C935	<p>Continued From page 9</p> <p>Aide at the facility from January 2016 through March 2016.</p> <ul style="list-style-type: none"> -Staff B had been rehired at the facility in July 2016 as a Medication Aide. -Staff B had administered medications and performed insulin injections in the facility since he was rehired. -She thought Staff B could administer insulin since he was rehired employee. -Staff B had completed some Medication Aide Training in February 2016 but she was not sure how many hours Staff B had completed at that time. -She did not know if Staff B had completed the 15 hours of Medication Aide training. -Staff B had not had any Medication Aide Training since he was rehired in July 2016. -She scheduled Staff B for Medication Aide Training about 2 weeks ago but Staff B did not bring his Medication Aide Training packet and the training had to be rescheduled. -She thought Staff B could administer medications at the facility until he passed the state Medication Aide Test since Staff B had worked at the facility before. -Staff B had been scheduled to take the written Medication Aide Test in October 2016 but the test date had been canceled. -She was not aware Staff B needed to pass the written Medication Aide Test and complete the Medication Aide Training hours within 60 days of hire. -She was not aware the Medication Administration Clinical Skills Checklist for Staff B had not be completed. -Staff B would not be passing any more medications or perform any insulin injections at the facility until he passed the written Medication Aide test, completed his 10 additional hours of Medication Aide training, and his the Medication 	C935		

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C935	<p>Continued From page 10</p> <p>Administration Clinical Skills Checklist was completed.</p> <p>-She was responsible to set up all Medication Aide training and Medication Aide test registration for Staff B.</p> <p>-She would contact the trainer to complete the Medication Aide training and complete Medication Administration Clinical Skills Checklist with Staff B.</p> <p>-She would register Staff B to take the written Medication Aide test as soon as possible.</p> <p>_____</p> <p>Review of the Plan of Protection provided by the facility on 11/09/16 revealed:</p> <p>-The Adminsitrator will review staff personell records for required training.</p> <p>-If a staff had not completed the required medication training, he or she would not be allowed to administer medications until completion of the training.</p> <p>-The Adminstrator would notify the Nurse Consultant to schedule training.</p> <p>-All Medication Aides would complete the 5 hour training and medication skills checklist prior to medication adminsitration.</p> <p>-Within 60 days, the Medication Aide would complete the remaining 10 hours of training and take the state medication exam.</p>	C935		