

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL064020	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/25/2016
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

HUNTER HILL ASSISTED LIVING

**891 NOELL LANE
ROCKY MOUNT, NC 27804**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on July 20, 21, 22 and 25, 2016.	D 000		
D 282	10A NCAC 13F .0904(a)(1) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes: (1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the walk-in cooler, walk-in freezer, kitchen storage areas, exit door, floors and walls in the kitchen and dining areas were cleaned, in good repair and free of contamination. The findings are: Observation of the dining room floor on 07/20/16 at 12:10 p.m. at the beginning of the lunch meal revealed several large, black stained areas on the entire floor. Observation of the exit door located in the kitchen area on 07/20/16 at 12:15 p.m. revealed: -The exit door was slightly ajar when closed. -Clipped and peeling paint was observed on the middle to the bottom of the door. -Large dark brown stained areas were observed on the middle to the bottom of the door. Observation of the walk-in cooler on 7/20/16 at 12:27 p.m. revealed: -The door of the walk-in cooler had dark brown stains on the rubber seal of the door from the top	D 282		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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NAME OF PROVIDER OR SUPPLIER HUNTER HILL ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 891 NOELL LANE ROCKY MOUNT, NC 27804		
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D 282	<p>Continued From page 1</p> <p>of the door and down the side of the door. -The exterior of the door was dirty with dark brown stains. -Twelve of twelve metal shelves had dark brown rust stains. -One fan cover located in the walk-in cooler was dirty with dark brown areas and had dark brown and black tarlike stains. -Several black, sticky particles were on the ceiling near the fan in the walk-in cooler. -Several areas on the shelves had dried food particles. -The entire floor of the walk-in cooler was rotten, springy, and unstable with several dark brown and black rust stained areas.</p> <p>Observation of the walk-in freezer on 07/20/16 at 12:32 p.m. revealed: -Five of sixteen metal shelves had dark brown rust stains. -Two fan covers located in the walk-in freezer were dirty with dark brown areas and had dark brown and black tarlike stains. -The floor of the walk-in freezer had several dark brown, black and grey stained areas with dried food on all four corners.</p> <p>Observation of the nonperishable food storage area on 07/20/16 at 12:40 p.m. revealed one of three walls with a large area of dried food on the wall.</p> <p>Interview with the Dietary Manager on 07/21/16 at 10:15 a.m. revealed: -The cooks and kitchen aides were responsible for cleaning the floors of the kitchen and dining room, the kitchen countertops, and walls of the kitchen storage areas three times daily after meals. -The racks of the kitchen storage area, walk-in</p>	D 282		

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D 282	<p>Continued From page 2</p> <p>freezer, and walk-in cooler areas were cleaned once monthly by the kitchen staff.</p> <p>-The racks in the walk-in cooler and walk-in freezer rust over after cleaning and the rust could not be prevented.</p> <p>-Maintenance cleaned the fans and fan covers in the walk-in cooler and walk-in freezer but she was unsure as to how often he cleaned these.</p> <p>-She monitored the cleaning of the kitchen and dining room areas on a daily basis.</p> <p>-Maintenance would repair or replace the floor in the walk-in cooler.</p> <p>-She had not informed the maintenance worker regarding the floor in the walk-in cooler needing repair or replacement.</p> <p>-The exit door in the kitchen area had clipped paint and damage due to the delivery cart with supplies hitting it. The maintenance worker would fix the door.</p> <p>Observation of the dining room and kitchen areas on 07/22/16 at 9:15 a.m. revealed:</p> <p>-The dining room floor had been stripped and was being cleaned by the maintenance worker.</p> <p>-The maintenance worker had painted the exit door located in the kitchen area.</p> <p>Interview with the Maintenance Worker on 07/22/16 at 9:20 a.m. revealed:</p> <p>-He was not aware of the condition of the floors in the walk-in cooler or walk-in freezer until that day.</p> <p>-He had stripped the dining room floors that morning and was deep cleaning the floors now.</p> <p>-He was responsible for cleaning the fans, fan covers, and ceilings of the walk-in cooler and walk-in freezer areas.</p> <p>-He had not cleaned the fans or fan covers or ceilings in the walk-in cooler and walk-in freezer areas in over a year.</p> <p>-The facility had not contacted him regarding</p>	D 282		

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D 282	<p>Continued From page 3</p> <p>cleaning or the condition of the floors in the dining room, walk-in cooler, and walk-in freezer.</p> <p>Interview with the Executive Director and Administrator on 07/25/16 at 3:00 p.m. revealed:</p> <ul style="list-style-type: none"> -The dietary manager was responsible for ensuring the dining and kitchen areas were cleaned and were in working order. -The dietary manager used a daily checkoff sheet that addressed the kitchen, dining, and storage areas. -They conduct monthly follow-up of the kitchen and dining areas by using a sanitation checklist. -The expectation was the dining and kitchen areas be kept clean which included wiping tables, cleaning floors, and all general cleaning. -They expected to be informed of any issues by the kitchen staff and/or dietary manager. -Cleaning or dining and kitchen areas should occur every day, three times a day, or more if needed. -Every Wednesday, extra kitchen staff were scheduled to perform " deep cleaning " of walls, baseboards, etc. -Black marks and areas on the dining room floor were caused by leg ends of the dining room chairs and wheelchairs. -The dining room floors were stripped every six months or so. -The dietary staff mop the floors of the dining room and kitchen areas daily. -The rusted shelves in the walk-in cooler were replaced by maintenance Monday, July 25, 2016 but would rust again with cleaning due to the material. -The shelves in the walk-in cooler and walk-in freezer were cleaned every six months or when needed. -They expected staff to clean up spills as these occurred. 	D 282		

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D 282	Continued From page 4 -The floor in the walk-in cooler had been an "ongoing issue" and was "more of a trip hazard than anything else." They would follow-up with the owner regarding the floor in the walk-in cooler. -She was not aware of any problems with the cleanliness or any needed repairs for the kitchen or storage areas. -It was the responsibility of the Dietary Manager to ensure the cleaning schedule was being followed by dietary staff. (There was no a written cleaning schedule provided for review when requested during this survey).	D 282		