PRINTED: 02/16/2016 FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED		
			A. BOILDING			
		HAL030007	B. WING		02/0	4/2016
NAME OF PI	ROVIDER OR SUPPLIER	STREET ADD	RESS, CITY, STA	TE, ZIP CODE		
THE HERI	TAGE OF CEDAR ROCK		VIEW DRIVE LE, NC 27028	;		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETE DATE
D 000	Initial Comments		D 000			
	The Adult Care Licens annual survey on Feb	sure Section conducted an oruary 3-4, 2016.				
D912	G.S. 131D-21(2) Dec	laration of Residents' Rights	D912			
	Every resident shall h 2. To receive care an adequate, appropriate	ration of Residents' Rights ave the following rights: d services which are e, and in compliance with state laws and rules and				
	facility failed to assure right to receive care a adequate, appropriate relevant federal and s regulations as related	as evidenced by: ew and interviews, the e every resident had the and services which are e, and in compliance with state laws and rules and to Ach Infection Prevention ch Medication Aide Training				
	The findings are:					
	facility failed to impler procedures consisten Control and Preventio control regarding the proper disinfection of (FSBS) monitoring equipment on multiple glucometers). [Refer to A(b) Ach Infection Present Type B Violation).]	t with Centers for Disease on guidelines on infection sharing of glucometers and fingerstick blood sugar juipment by using a house				

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE TITLE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
				A. BUILDING.	
		HAL030007	B. WING		02/04/2016
NAME OF P	ROVIDER OR SUPPLIER	STREET ADI	ORESS, CITY, STA	TE, ZIP CODE	
THE HERI	TAGE OF CEDAR ROCK		TVIEW DRIVE		
	OLIMANA DV OT		LLE, NC 27028		,,
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES I MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIOI (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	BE COMPLETE
D912	Continued From page	:1	D912		
	(Staff A, B and C). [Red D-4.5 B(a) Ach Infection Requirements (Type Infection Requirements (Type Infection Red Infection Requirements (Type Infection Red I	infection control was campled Medication Aides efer to Tag 934, G.S. 131 on Prevention B Violation).] ion, interview and record ed to assure 2 of 3 sampled off A and Staff C), who were Medication Aides (MA), had ed the 15 hour medication g. [Refer to Tag 935, G.S. ledication Aides; Training			
D932	G.S. 131D-4.4A (b) A Requirements	CH Infection Prevention	D932		
	G.S. 131D-4.4A Adult Prevention Requireme				
	pathogens, each adulthe following, beginning (1) Implement a writter consistent with the fer Control and Prevention control that addresses a. Proper disposal of to puncture skin, muct tissues, and proper dispatient care items that residents. b. Sanitation of rooms cleaning procedures,	C, and other bloodborne It care home shall do all of Ing January 1, 2012: In infection control policy Ideral Centers for Disease In guidelines on infection Is at least all of the following: Isingle-use equipment used In our properties of the state of t			

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STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	(X2) MULTIPLE CONSTRUCTION (.	
AND PLAN (OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: _	A. BUILDING:	
		HAL030007	B. WING		02/04/2016
NAME OF P	ROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, STA	TE, ZIP CODE	
THE HERI	TAGE OF CEDAR ROCK		STVIEW DRIVE		
		MOCKS	/ILLE, NC 27028		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)) BE COMPLETE
D932	Continued From page	2	D932		
	home staff is exposed fluids of another personal significant risk of transhepatitis C, or other by f. Procedures to prohibite the exudative lesions engaging in direct respotential for contact be equipment, or devices dermatitis until the co (2) Require and monifacility's infection con (3) Update the infection eccessary to prevent	ollowed when adult care of to blood or other body on in a manner that poses a smission of HIV, hepatitis B, cloodborne pathogens. ibit adult care home staff or weeping dermatitis from cident care that involves the netween the resident, or and the lesion or ndition resolves. tor compliance with the trol policy.			
	failed to implement in consistent with Cente Prevention guidelines regarding the sharing	ns and interviews, the facility fection control procedures rs for Disease Control and on infection control of glucometers and proper tick blood sugar (FSBS) t by using a house			
	_	16 at 11:07 am of the dication cart revealed: ication carts with a total of			

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STATEMENT	FOF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY
AND PLAN (OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING:		COMPLETED
			_		
		HAL030007	B. WING		02/04/2016
NAME OF P	ROVIDER OR SUPPLIER	STREET ADL	ORESS, CITY, STA	II E, ZIP CODE	
TUE UEDI	TAGE OF CEDAR ROCK	191 CRES	TVIEW DRIVE		
THE HERI	IAGE OF CEDAR ROCK	MOCKSVII	LE, NC 27028	3	
(V4) ID	SLIMMARY STA	ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTION	J (VE)
(X4) ID PREFIX		Y MUST BE PRECEDED BY FULL	ID PREFIX	(EACH CORRECTIVE ACTION SHOULD	
TAG		SC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO THE APPROPE	
				DEFICIENCY)	
D932	Continued From page	2 3	D932		
	10 glucometers and 9) were labeled with a			
	resident's name.	Were labeled with a			
		a views mot the serves broad			
		s were not the same brand.			
	_	ometer labeled "house stock"			
		te red cooler bag, labeled			
	"house stock".				
		obtained a resident's blood			
	sugar and the house	glucometer was observed in			
	the cart.				
	-Each of the 9 labeled	d glucometers was in a			
		ag labeled with a resident's			
	name, along with sing				
		did not have Environmental			
		PA)-approved disinfectant			
		i Aj-approved disirilectarit			
	wipes.				
	_	re manufactured by various			
	companies.				
		obtaining a FSBS on a			
	resident on 2/03/16 at				
	-The MA gathered the	e glucometer labeled for the			
	specific resident, the	single use lancet and a test			
	strip.				
	-The MA obtained the	blood sugar without first			
		ite before or after the finger			
	stick with an alcohol s	•			
		erstick blood sugar was			
	216.	crotion blood bagar was			
	-The MA prepared the	correct amount of			
		sliding scale without wiping			
	the stopper of the insi				
	_	resident with the insulin			
		g the injection site with			
	alcohol before or after	r injection.			
	Review of the house	glucometer's history			
	revealed:				
	-FSBS-118 on 2/03/10				
	-FSBS-129 on 2/03/1	6 at 6:03 am.			

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-FSBS-314 on 5/29/15 at 11:08 am.

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
	HAL030007	B. WING		02/04/2016	
NAME OF PROVIDER OR SUPPLIER		RESS, CITY, STA	TE ZIP CODE	1 02/04/2010	
Will of Thousened Telefo		VIEW DRIVE			
THE HERITAGE OF CEDAR ROCK		LE, NC 27028	1		
PREFIX (EACH DEFICIENCY M	EMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL C IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE COMPLETE	
blood sugar checks. - None of the residents sugar checks had a diag infectious disease such Immunodeficiency Virus. -He did not know how man there were residents lividiagnosed with hepatitist diagnosed with Human (HIV). -He had used the house on various residents but with what resident it was also resident had run out of stresident had finger stick have their own glucome. Third shift cleaned the cleaned them with wipes contained 62% ethyl alconesults or what resident. He did know not to use	at 11:07 am. at 5:37 am. at 7:58 pm. at 4:07 pm. at 7:28 pm. at 3:55 pm. at 7:29 pm. at 4:01 pm. at 10:56 am. at 6:11 am. Attion Aide (MA) on evealed: dents receiving fingerstick receiving fingerstick blood gnosis of blood borne as hepatitis or Human s (HIV). many but was aware that ing in the facility that were and at least one Immunodeficiency Virus e glucometer in the past at could not recall when or as last used. meter in the past when a strips and when a new as ordered but did not eter. glucometers and they es (provided wipes which cohol). Obtained the 2/03/16 FSBS at they belonged to. e a glucometer owned by a resident but was trained	D932			

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
			_			
		HAL030007	B. WING		02/04/2016	
NAME OF PI	ROVIDER OR SUPPLIER	STREET ADD	RESS, CITY, STA	TE, ZIP CODE		
THE HERI	TAGE OF CEDAR ROCK		VIEW DRIVE LE, NC 27028			
(V4) ID	SUMMARY STA	ATEMENT OF DEFICIENCIES	1	PROVIDER'S PLAN OF CORRECTION	d (VE)	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	BE COMPLETE	
D932	Continued From page	5	D932			
	-He was trained by th Director and the Resi	e Assistant Executive dent Care Coordinator.				
	Interview with a the E					
	-	evealed that one of the ngerstick blood sugar checks				
	•	ood borne infectious disease				
	such as hepatitis or H	luman Immunodeficiency				
		did have 2 resident's that				
		patitis and one resident with Immunodeficiency Virus				
	guidelines for infection recommendations we monitoring devices (gishared between resid be used for more than cleaned and disinfect instructions. If the ma	re that blood glucose lucometers) should not be lents. If the glucometer is to n one person, it should be ed per the manufacturer's nufacturer does not list the on, the glucometer should				
	-					
	-There was no manuf	acturer's recommended				
	_	ng instructions that would be used on multiple people.				
	Interview with a Media 02/03/16 at 3:30 am r-He would use the ho resident presented with hypoglycemia (high a	cation Aide (MA) on evealed: use glucometer if any th hyperglycemia or nd low blood sugar) and the their own glucometer.				

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
		HAL030007	B. WING		02/0/	1/2016
NAME OF D	ROVIDER OR SUPPLIER		RESS, CITY, STA	TE ZIR CODE	02/02	1/2016
		191 CREST	VIEW DRIVE	TE, ZIF CODE		
THE HERI	TAGE OF CEDAR ROCK		LE, NC 27028	1		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)) BE	(X5) COMPLETE DATE
D932	Continued From page	e 6	D932			
	staff could not otherw because the machine -He had used the houresidents, but did not it onHad not used the houtime and did not remeuseThe facility provided needed to clean the ghand wipe with the adalcohol)He did not have an out-He thought third shift with alcohol wipes.	ent ran out of supplies and ise borrow a test strip was a different brand. Ise glucometer on different know who he had last used use glucometer in a long ember if he cleaned it after wipes on the cart if staff glucometers (provided a ctive ingredient 62% ethyloccasion to use it often. It cleaned the glucometers				
	02/03/16 at 2:25 pm r -She knew the "house more than one reside -It was "rare" staff had glucometer because a diagnosis of diabetes -Staff would only use orders for FSBS and machine or when a re -She did not know wh the "house" glucomet	evealed: e" glucometer was used on nt. d to use the house all the residents with the had their own glucometers. it on new residents that had did not have their own esident ran out of test strips. at resident was tested using				
	(RCC) on 02/04/16 at -Staff used the "house basis"Staff would use the hard resident with a glucor	e" glucometer on a "rare nouse glucometer if a neter ran out of supplies and because the test strips				

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	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CO			E SURVEY PLETED
		HAL030007	B. WING		02	/04/2016
NAME OF P	ROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, STATE	, ZIP CODE		
THE HER	ITAGE OF CEDAR ROCK		TVIEW DRIVE LLE, NC 27028			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIV CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETE DATE
D932	-Staff would use the "resident was admitted did not have a glucom -Staff would use the "resident without a glu signs and symptoms -She did not know wh glucometer was last unterview with a Exect 4:10 pm revealed: -There was not a writt "house" glucometerShe was aware they that was used on differenceded basis"She was not aware they that was used on differenceded basis"She was not aware they that cleas anitization wipes was -Staff used alcohol based unaware they were noten that they were noten that they were noten to their own glucometers. She knew the use of not intended for multiple resident with a diagnoral infectious disease such munodeficiency Virpotentially spread them. The facility provided a 02/03/16 as follows: -Immediately the house disposed ofA new glucometer has be used on one reside	house" glucometer if a di with FSBS orders and they neter. house" glucometer if a cometer presented with of high or low blood sugar. at resident the "house" used. utive Director on 02/03/16 at the policy on use of the had a "house" glucometer erent residents on a "as the "house" glucometer was on multiple residents. ansing the machine with the se sufficient. Used wipes, but she was not EPA approved. The energy of the diabetic residents had so a "house" glucometer was not the diabetic residents had so a "house" glucometer was not the diabetic residents had so a "house" glucometer was not the diabetic residents had so a "house" glucometer was not the diabetic residents had so a "house" glucometer was not sis of blood borne chas hepatitis or Human rus (HIV) that could infectious disease. The Plan of Protection on the glucometer will be the seen ordered and will only the seen ordered and	D932			

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	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
		HAI 020007	B. WING		02/0	4/0040
NAME OF P	ROVIDER OR SUPPLIER	HAL030007 STREET ADD	RESS, CITY, STA	TE, ZIP CODE	02/0	4/2016
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(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETE DATE
D932	Continued From page	e 8	D932			
	will be ordered. -If the house stock gluwill be replaced imme process. -A training has been saides and supervisory. Adult care Home Inference Security of pm. -The Executive Direct Coordinator will randoglucometer use and security.	scheduled for all medication y staff on G.S. 131D 4.5(b) ction Control for 2/03/16 at tor and/or Resident Care omly monitor the house status to ensure compliance.				
D934	Requirements G.S. 131D-4.5B Adult Prevention Requirement	ACH Infection Prevention t Care Home Infection ents 12, the Division of Health	D934			
	Service Regulation shannual in-service train home medication aide practices for injections during which bleeding glucose monitoring. E successfully complete program shall receive determined by the De	hall develop a mandatory, ning program for adult care es on infection control, safe is and any other procedures g typically occurs, and Each medication aide who es the in-service training e partial credit, in an amount expartment, toward the requirements for adult care es established by the t to G.S. 131D-4.5				

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			CONSTRUCTION	(X3) DATE SI		
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		HAL030007	B. WING		02/0	4/2016
NAME OF P	ROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, STA	TE, ZIP CODE		
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04.0.1=	CHMMADV CT.		<u>, </u>		ION	0.5
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	_D BE	(X5) COMPLETE DATE
D934	Continued From page	9	D934			
	TYPE B VIOLATION					
	failed to ensure mand training for infection of	nd record review, the facility latory annual in-service control was completed for 3 ion Aides (Staff A, B and C).				
	The findings are:					
	-A hire date of 12/03/ Medication Aide (MA) -A Medication Clinical on 4/14/15. -Documentation of a p Medication Aide test of -There was no docum	Skills checklist completed passing score on the written				
	revealed: -He had been a MA a yearHe had worked as a and then a MA for app	on 2/03/16 at 10:12 am t this facility for more than a Personal Care Aide (PCA) proximately 21/2 years. ff training but did not recall				
	-	h the Assistant Executive				
	Refer to Interview with 2/03/16 at 4:10 pm.	h the Executive Director on				
	-A hire date of 10/02/0 Medication Aide (MA) the Cook.	s personnel record revealed: 08 and employed as a 1, a Personal Care Aide and that indicated the change of				

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE (A. BUILDING:	CONSTRUCTION		E SURVEY PLETED	
		HAL030007	B. WING		02	2/04/2016
NAME OF P	ROVIDER OR SUPPLIER	STREET AL	DDRESS, CITY, STAT	E, ZIP CODE		
THE HER	TAGE OF CEDAR ROCK		STVIEW DRIVE ILLE, NC 27028			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF ((EACH CORRECTIVE ACTI CROSS-REFERENCED TO TI DEFICIENC'	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETE DATE
D934	on 2/27/09. -Documentation of a page of the page of t	Skills checklist completed coassing score on the written on 2/24/11. centation of a certificate of infection control training. Ile for interview. In the Assistant Executive 2:25 pm. In the Executive Director on spersonnel record revealed: 4. Skills checklist completed coassing score on the written on 8/23/03. centation of a certificate of infection control training. In 2/03/16 at 3:30 pm. Or approximately two years.	D934	DEFICIENC	*)	
	had taken an Occupa	tiional Safety and Health that included blood borne				
	Refer to Interview with Director on 2/03/16 at	n the Assistant Executive : 2:25 pm.				
	Refer to Interview with 2/03/16 at 4:10 pm.	n the Executive Director on				
	Interview with the Ass	istant Executive Director on				

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	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION	(X3) DATE SURVEY COMPLETED
AND PLAN (OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING:	A. BUILDING:	
		HAL030007	B. WING		02/04/2016
		IIALOGOO			1 02/04/2010
NAME OF PI	ROVIDER OR SUPPLIER	STREET AL	DDRESS, CITY, STA	TE, ZIP CODE	
THE HEDI	TAGE OF CEDAR ROCK	191 CRES	STVIEW DRIVE		
THE HER	TAGE OF GEDAN NOON	MOCKSV	ILLE, NC 27028	3	
(X4) ID	SUMMARY STA	ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTION	
PREFIX	,	Y MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF	
TAG	REGULATORT OR I	LSC IDENTIFYING INFORMATION)	TAG	DEFICIENCY)	IATE DATE
D934	Continued From page	e 11	D934		
	2/03/16 at 2:25 pm re	evealed:			
		s the only one that had to			
	_	trol training because she			
	was the "point person	•			
	-She was responsible				
	in-services.	3			
	-She took the state in	fection control training			
		nd without any instructor.			
		As or supervisors had taken			
	this required training.	•			
	Interview with the Exe	ecutive Director on 2/03/16			
	at 4:10 pm revealed:				
	-She had not taken th	ne infection control training.			
	-She thought only one	e person had to take the			
	class as the staff mer	mber appointed "in charge"			
	of the infection contro	. •			
		he MAs to take infection			
	control training.				
	•	he supervisors to take the			
	infection control traini	•			
		control training scheduled			
		k, but it was to be taught by			
		ve Director (non-licensed). ive Director was going to			
		fection control training.			
		he class required a licensed			
	instructor.	no olass required a licensed			
		nfection control training was			
	an annual requiremen				
	The facility provided a	a Plan of Protection on			
	2/03/15 as follows:				
	-A training has been s	scheduled for staff on G.S.			
	131D 4.5(b) Adult car	e Home Infection Control for			
	2/03/16 at 8:00 pm ar	nd all Medication Aides and			
	Supervisory staff are	required to attended.			
	-All Medications Aids	will take an infection control			
	class prior to adminis	tering medications and			
	annually thereafter.				

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			A. BUILDING			
		HAL030007	B. WING		02/04	/2016
NAME OF P	NAME OF PROVIDER OR SUPPLIER STREET ADD			TE, ZIP CODE		
THE HERI	TAGE OF CEDAR ROCK	191 CRES	TVIEW DRIVE			
	TAGE OF GEBAR ROOK	MOCKSVII	LE, NC 27028			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETE DATE
D934	Continued From page	e 12	D934			
	staff will randomly aud that staff are trained p care Home Infection (CORRECTION DATE					
D935	G.S.§ 131D-4.5B(b) A	ACH Medication Aides; ency	D935			
	G.S. § 131D-4.5B (b) Medication Aides; Tra Evaluation Requirement	nining and Competency				
	home is prohibited from any unsupervised methat individual has presented in an adult care home of the following: (1) A five-hour training Department that incluin all of the following: a. The key principles administration. b. The federal Center	g the previous 24 months in r successfully completed all g program developed by the des training and instruction				
	applicable, safe inject procedures for monitor bleeding occurs or the exists. (2) A clinical skills evan NCAC 13F .0503 and (3) Within 60 days frow individual must have as An additional 10-ho	tion practices and pring or testing in which the potential for bleeding aluation consistent with 10A I 10A NCAC 13G .0503. In the date of hire, the completed the following:				

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		HAL030007	B. WING		02/04/2016
NAME OF P	ROVIDER OR SUPPLIER		DRESS, CITY, STA	TE. ZIP CODE	1 02/04/2010
		191 CRES	STVIEW DRIVE		
THE HERITAGE OF CEDAR ROCK MOCKSVIL			ILLE, NC 27028		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE COMPLETE
D935	1. The key principles	n in all of the following:	D935		
	Prevention guidelines applicable, safe inject procedures for monitor bleeding occurs or the exists. b. An examination deby the Division of Heat	s of Disease Control and on infection control and, if ion practices and oring or testing in which expotential for bleeding eveloped and administered atth Service Regulation in section (c) of this section.			
	This Rule is not met as evidenced by: TYPE B VIOLATION Based on observation, interview and record review, the facility failed to assure 2 of 3 sampled Medication Aides (Staff A and Staff C), who were hired after 10/1/13 as Medication Aides (MA), had successfully completed the 15 hour medication administration training.				
	The findings are:				
	record revealed: -Staff A was hired on Aide (MA)Staff A had successfumedication Aide Test -There was document Medication Clinical Statement	12/03/14 as a Medication 2/03/14 as a Medication 3/27/15. 2/03/15 2/04/15 2/05/16/16/16/16/16/16/16/16/16/16/16/16/16/			

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STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		HAL030007	B. WING		02/04/2016	
NAME OF P	ROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, STA	TE, ZIP CODE		
THE HERI	TAGE OF CEDAR ROCK		TVIEW DRIVE			
		MOCKSV	ILLE, NC 27028	3		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE COMPLE	
D935	Continued From page	: 14	D935			
	revealed Staff A, Med	15 at 11:07 am - 11:45 am ication Aide, was preparing morning medications to				
	Record observed duri pass revealed Staff A	' Medication Administration ng the morning medication documented the ications 11 days in January				
	Interview on 2/03/15 at 11:40 am with Staff A revealed: -He had been working at the facility for over a year as both a Personal Care Aide (PCA) and a Medication Aide (MA). -He never took the 5-hour MA training class. -He was unaware he was required to take a 5 hour MA training and an additional 10 within 60 days of competency check off. -He was trained on the medication cart by both the Assistant Executive Director (AED) and the Resident Care Coordinator (RCC). -After they trained him for 2-3 days he was checked off by the facility contracted Nurse. -The Nurse did observe him passing medications and check him for competency.					
	Refer to interview with Director on 2/03/16 at	n Assistant Executive				
	Refer to interview with 2/03/16 at 4:10 pm.	n the Executive Director on				
	Refer to Interview with 12/03/15 at 4:03 pm.	n the Adminstrator on				

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STATE FORM B4R111 If continuation sheet 15 of 19

STATEMENT	OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	CONSTRUCTION	(X3) DATE S COMPLE	
			_			
		HAL030007	B. WING		02/0	4/2016
NAME OF PI	ROVIDER OR SUPPLIER	STREET ADD	RESS, CITY, STA	TE, ZIP CODE		
THE HERITAGE OF CEDAR ROCK		VIEW DRIVE LE, NC 27028				
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETE DATE
D935	Continued From page	± 15	D935			
	B. Review of Staff C'record revealed: -He was hired on 1/23 (MA)He had successfully Medication Aide Test - There was documer Medication Clinical SI-There was no documenthe 5 hour medicationThere was no documenthe 5 hour medication additional 10 hours of complete the required administration progrationThere was no documenthe service was no documenter was no docum	as personnel and training 3/14 as a Medication Aide passed the written on 8/23/03. Intation Staff C completed a kills checklist on 1/24/14. Inentation that Staff C took in training. Inentation Staff C took the f medication training to d 15 hour medication in within 60 days of hire. Inentation a Medication Aide ion was completed. Medication Administration ing the morning medication ing the morning medication c documented the dications 11 days in January on 2/03/16 at 3:20 pm yed at this facility as a MA for ears. Iclicensed personnel) trained in cart by first him observing and then the supervisor medication pass. See came and observed him and checked him off. ining class with the Assistant the the Resident Care				
	Coordinator on 2/04/1	≀6 at 9:48 am.				

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Refer to interview with Assistant Executive

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,	CONSTRUCTION	(X3) DATE S COMPLI	E SURVEY IPLETED	
		HAL030007	B. WING		02/0	4/2016	
NAME OF D				TF 7/D 000F	02/0	4/2016	
NAME OF P	ROVIDER OR SUPPLIER		RESS, CITY, STA T VIEW DRIVE	TE, ZIP CODE			
THE HERI	TAGE OF CEDAR ROCK		LE, NC 27028				
(X4) ID	SUMMARY ST	ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTIO	N	(X5)	
PREFIX TAG	(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	COMPLETE DATE	
D935	Continued From page	e 16	D935				
	Director on 2/03/16 at	t 2:45 pm.					
	Refer to interview witl 2/03/16 at 4:10 pm.	n the Executive Director on					
	Refer to Interview with 12/03/15 at 4:03 pm.	h the Adminstrator on					
	Care Coordinator revisions and the Assistar responsible for training. The MAs would "shawould shadow the MAMs were comfortabled and the Nurse would check competency. The 5 hour medication was completed prior to medication cart and it executive Director (notes).	ont Executive Director were ag the MAs. dow" them and then they as for 2-3 days or until the ewith the medication pass. If on the medication pass at the MAs off for administration training to MAs working on the ewas taught by the Assistant on-licensed personnel).					
	2/03/16 at 2:45 pm re -She trained the MAs and then the MA "sha passAfter 2 days they mo medication passThe Registered Nurs and check them off fo -MAs were not permit (Medication administr Registered Nurse che	on policy and procedures adowed" her on a medication initored the MAs on the se (RN) would then come in or competency. Ited to sign the books ration Records) unless the					

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DIVISION	of Health Service Regu	lation				
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION	(X3) DATE SURVEY	
AND PLAN (OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING:		COMPLETED	
			B. WING			
		HAL030007			<u> 02/0</u>	4/2016
NAME OF P	ROVIDER OR SUPPLIER	STREET ADI	DRESS, CITY, STA	TE, ZIP CODE		
		191 CRES	TVIEW DRIVE			
THE HERI	TAGE OF CEDAR ROCK	MOCKSVII	LLE, NC 27028	3		
(V4) ID	SUMMARY ST	ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTION		(X5)
(X4) ID PREFIX		Y MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION SHOULD		COMPLETE
TAG	REGULATORY OR I	LSC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO THE APPROPR	RIATE	DATE
				DEFICIENCY)		
D935	Continued From page	e 17	D935			
		hour medication training				
	course on-line.					
		ecutive Director on 2/03/16				
	at 4:10 pm revealed:					
		ys on the medication cart				
		oordinator or the Assistant				
	Executive Director to					
		Nurse would come in and				
	check them off for co					
		tive Director taught the				
	5,10,15 hour medicat	•				
		he medication training				
		ealth professional to instruct				
	the course.					
	Interview on 12/03/15 at 4:03 pm with the					
	Adminstrator revealed					
		in place and implemented to				
		off as well as to track what				
		according to the plan of				
	correction that was ac	•				
	•	s developed by the Human				
	-	and was being utilized in				
	efforts to assure requ	S				
	implemented and con	•				
		at the additional 10 hours of				
	•	within 60 days of hire.				
	MAs were given the a	umentation to indicate that				
	•					
	medication aide traini	rig.				
	On 2/03/16, the Admi	nistrator submitted a Plan of				
	Protection as follows:					
		ualified staff will be replaced				
		til the RN teaches the 15				
		ing to the Medication Aides				
	that required the class					
		se will teach the 5 hour				
	medication training cl	ass prior to Medication				

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		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE S	URVEY ETED
		HAL030007	B. WING		02/0	4/2016
NAME OF PI	ROVIDER OR SUPPLIER		RESS, CITY, STA	TE, ZIP CODE		
THE HERI	TAGE OF CEDAR ROCK		VIEW DRIVE LE, NC 27028	3		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETE DATE
D935	Continued From page	e 18	D935			
	Aides being trained o	n the medication cart.				
	CORRECTION DATE VIOLATION SHALL N	FOR THE TYPE B NOT EXCEED April 7, 2016.				
ı						

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