

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL011003	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/02/2015
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NAME OF PROVIDER OR SUPPLIER BECKY'S REST HOME # 2	STREET ADDRESS, CITY, STATE, ZIP CODE 316 LOWER BRUSH CREEK ROAD FLETCHER, NC 28732
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D 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual survey on December 1-2, 2015.	D 000		
D 131	<p>10A NCAC 13F .0406(a) Test For Tuberculosis</p> <p>10A NCAC 13F .0406 Test For Tuberculosis (a) Upon employment or living in an adult care home, the administrator and all other staff and any live-in non-residents shall be tested for tuberculosis disease in compliance with control measures adopted by the Commission for Health Services as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. Copies of the rule are available at no charge by contacting the Department of Health and Human Services Tuberculosis Control Program, 1902 Mail Service Center, Raleigh, NC 27699-1902.</p> <p>This Rule is not met as evidenced by: TYPE B VIOLATION</p> <p>Based on interview and record review, the facility failed to assure 3 of 5 sampled staff (Staff A, B, and C) were tested upon employment for tuberculosis (TB) disease in compliance with control measures adopted by the Commission for Health Services.</p> <p>The findings are:</p> <p>A. Review of Staff A's personnel file revealed: -A hire date of 9/24/15 as a Supervisor-In-Charge (SIC). -A copy of a TB test dated 10/5/15 with a negative result.</p>	D 131		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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D 131	<p>Continued From page 1</p> <p>Telephone interview with Staff A on 12/2/15 at 9:25am revealed: -She was currently at the facility getting a 2nd step TB test placed. -The pharmacy RN had placed her 1st step TB test when she came to work in the facility, but she was unsure of when the TB test had been placed.</p> <p>Refer to interview with the Administrator on 12/1/15 at 4:30pm.</p> <p>Refer to interview with the pharmacy RN on 12/2/15 at 9:50am.</p> <p>B. Review of Staff B's personnel file revealed: -A hire date of 10/11/15 as an SIC. -A copy of a TB test dated 11/19/15 with a negative result.</p> <p>Refer to interview with the Administrator on 12/1/15 at 4:30pm.</p> <p>Refer to interview with the pharmacy RN on 12/2/15 at 9:50am.</p> <p>Attempted telephone interview with Staff B on 12/2/15 was unsuccessful by exit.</p> <p>C. Review of Staff C's personnel file revealed: -A hire date of 9/4/15 as an SIC. -A copy of a TB test dated 5/14/15 (performed at former employment) with a negative result. -A copy of a TB test dated 10/5/15 with a negative result.</p> <p>Refer to interview with the Administrator on 12/1/15 at 4:30pm.</p> <p>Refer to interview with the pharmacy RN on 12/2/15 at 9:50am.</p>	D 131		

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D 131	<p>Continued From page 2</p> <p>Attempted telephone interview with Staff C on 12/2/15 was unsuccessful by exit.</p> <hr/> <p>Interview with the Administrator on 12/1/15 at 4:30pm revealed: -She was aware employees needed a TB test upon employment. -She used the facility pharmacy Registered Nurse (RN) to place and read new employees TB tests. -She always notified the pharmacy RN when a new employee was to begin work and to schedule a time with the RN to place the TB test. -The pharmacy RN traveled frequently and would "put her off" due to scheduling conflicts with the RN's other responsibilities. -She had put an ad in the paper attempting to hire an RN part-time or full-time to assist her with TB tests and other staff training that was needed in the facility. -The ads were unsuccessful and she had been unable to find an RN to assist her.</p> <p>Interview with the pharmacy RN on 12/2/15 at 9:50am revealed: -The facility notified her about new employees and she would make an appointment to come out to the facility "as soon as possible." -"Usually get here within a day or two of being notified." -"Sometimes I have to teach in [two facilities in] South Carolina, so I do have to work around my schedule somewhat."</p> <hr/> <p>A plan of protection was received from the facility on 12/2/15 and included: -Before employees begin the work schedule, the employee will get TB test and all other paperwork</p>	D 131		

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D 131	Continued From page 3 requirements.	D 131		
D912	<p>G.S. 131D-21(2) Declaration of Residents' Rights</p> <p>G.S. 131D-21 Declaration of Residents' Rights Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations.</p> <p>This Rule is not met as evidenced by: Based on observation, interviews and record reviews, the facility failed to assure all residents received care and services which were adequate, appropriate, and in compliance with relevant federal and state laws and rule and regulations related to TB testing for facility staff and medication staff qualifications.</p> <p>The findings are:</p> <p>A. Based on interview and record review, the facility failed to assure 3 of 5 sampled staff (Staff A, B, and C) were tested upon employment for tuberculosis (TB) disease in compliance with control measures adopted by the Commission for Health Services. [Refer to Tag 0131, 10A NCAC 13F .0406(a) Test for Tuberculosis (Type B Violation)].</p> <p>B. Based on interview and record review, the facility failed to assure 3 of 5 sampled staff (Staff</p>	D912		

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D912	Continued From page 4 A, B, and C) who administered medications, were clinically validated to administer medications prior to administering medications. [Refer to Tag 935, G.S. 131D-4.5B(b) ACH Medication Aides Training and Competency (Type B Violation)].	D912		
D935	G.S. § 131D-4.5B(b) ACH Medication Aides; Training and Competency G.S. § 131D-4.5B (b) Adult Care Home Medication Aides; Training and Competency Evaluation Requirements. (b) Beginning October 1, 2013, an adult care home is prohibited from allowing staff to perform any unsupervised medication aide duties unless that individual has previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed all of the following: (1) A five-hour training program developed by the Department that includes training and instruction in all of the following: a. The key principles of medication administration. b. The federal Centers for Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. (2) A clinical skills evaluation consistent with 10A NCAC 13F .0503 and 10A NCAC 13G .0503. (3) Within 60 days from the date of hire, the individual must have completed the following: a. An additional 10-hour training program developed by the Department that includes training and instruction in all of the following: 1. The key principles of medication	D935		

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D935	<p>Continued From page 5</p> <p>administration.</p> <p>2. The federal Centers of Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists.</p> <p>b. An examination developed and administered by the Division of Health Service Regulation in accordance with subsection (c) of this section.</p> <p>This Rule is not met as evidenced by: TYPE B VIOLATION</p> <p>Based on interview and record review, the facility failed to assure 3 of 5 sampled staff (Staff A, B, and C) who administered medications, were clinically validated to administer medications prior to administering medications.</p> <p>The findings are:</p> <p>A. Review of Staff A's personnel record revealed: -Staff A was hired as a Supervisor-In-Charge (SIC) on 9/24/15. -Staff A passed the Medication Exam on 8/4/09. -Staff A had a Licensed Health Professional Support Validation on 10/2/15. -A medication administration clinical skills checklist had been completed on 11/4/15 by the pharmacy Registered Nurse (RN).</p> <p>Telephone interview with Staff A on 12/2/15 at 9:25am revealed: -She had 15 years prior experience working as a medication aide in other assisted living facilities prior to coming to this facility.</p>	D935		

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D935	<p>Continued From page 6</p> <ul style="list-style-type: none"> -The pharmacy RN had gone over a "brief pamphlet" of the "basic things we do" in resident care with her when she was hired. -The pharmacy RN had asked her and other medication aides who were in a group for training to verbally tell the RN the steps for drawing up insulin and administering insulin. -The pharmacy RN had also asked her and the other medication aides of the group to verbally explain the steps of administering a medication via nebulizer. -She did not recall the pharmacy RN requiring return demonstration from the group members for insulin administration or nebulizer treatment administration. -She was not sure of the dates of the training sessions she had attended with the pharmacy RN. <p>Refer to interview with a Medication Aide on 12/1/15 at 3:55pm.</p> <p>Refer to interview with Administrator on 12/1/15 at 4:30pm.</p> <p>Refer to interview with the pharmacy RN on 12/2/15 at 9:50am.</p> <p>B. Review of Staff B's personnel record revealed:</p> <ul style="list-style-type: none"> -Staff B was hired as an SIC on 10/11/15. -Staff B passed the Medication Exam on 6/2/09. -A medication administration clinical skills checklist had been completed on 11/4/15 by the pharmacy RN. <p>Refer to interview with a Medication Aide on 12/1/15 at 3:55pm.</p> <p>Refer to interview with Administrator on 12/1/15 at 4:30pm.</p>	D935		

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D935	<p>Continued From page 7</p> <p>Refer to interview with the pharmacy RN on 12/2/15 at 9:50am.</p> <p>Attempted telephone interview with Staff B on 12/2/15 was unsuccessful by exit.</p> <p>C. Review of Staff C's personnel record revealed: -Staff C was hired as an SIC on 9/4/15. -Staff C passed the Medication Exam on 8/28/00. -Staff C had a Licensed Health Professional Support Validation on 10/2/15. -A medication administration clinical skills checklist had been completed on 11/4/15 by the pharmacy RN.</p> <p>Refer to interview with a Medication Aide on 12/1/15 at 3:55pm.</p> <p>Refer to interview with Administrator on 12/1/15 at 4:30pm.</p> <p>Refer to interview with the pharmacy RN on 12/2/15 at 9:50am.</p> <p>Attempted telephone interview with Staff C on 12/2/15 was unsuccessful by exit.</p> <hr/> <p>Interview with a Medication Aide on 12/1/15 at 3:55pm revealed: -Medication Aides in the facility routinely administered subcutaneous injections, nebulizer treatments, eye drops, nasal sprays, transdermal patches and ointments, and controlled substance medications during a routine medication pass.</p> <p>Interview with Administrator on 12/1/15 at 4:30pm revealed: -She and the Business Office Manager were</p>	D935		

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D935	<p>Continued From page 8</p> <p>responsible for maintaining the personnel records and making sure all staff training was completed before staff were allowed to administer medications.</p> <ul style="list-style-type: none"> -The pharmacy RN was responsible for completing the medication clinical skill checklist for new medication aides. -She always notified the pharmacy RN when a new employee was to begin work and to schedule a time with the RN to perform the medication administration clinical skills checklist. -The pharmacy RN traveled frequently and would "put her off" due to scheduling conflicts with the RN's other responsibilities. -She was not aware Staff A, B, and C had administered medications before having completed the medication administration clinical skills checklist with the pharmacy RN. <p>Interview with the pharmacy RN on 12/2/15 at 9:50am revealed:</p> <ul style="list-style-type: none"> -The facility notified her about new employees and she would make an appointment to come out to the facility "as soon as possible." -"Usually get here within a day or two of being notified." -"Sometimes I have to teach in [two facilities in] South Carolina, so I do have to work around my schedule somewhat." <hr/> <p>A plan of protection was received from the facility on 12/2/15 and included:</p> <ul style="list-style-type: none"> -The facility will assure medication clinical skills checkoff has been completed before an employee is allowed to administer medications. <p>CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED JANUARY 16, 2016.</p>	D935		

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