

Reviewed and approved rm 12/8/15




## Unit F

In response to Rule 10A NCAC 13G. 0902 (b) Health Care, whiehis non-compliance:
Facility Administration had staff go over facility procedures for lab orders to have knowledge and understanding of when and what documentation is required to be in a resident chart when lab orders are given by physician. This was done on 10/20/2015 with new staff to this unit as well as existing staff. Facility ensured that the lab order which was not done on resident 2 was done. This was completed on 10/16/2015 to ensure facility remains in compliance.
Administration will go through all resident orders for lab work on a weekly basis and keep a record of when the orders are to be completed. This will be a second way to be sure this is done. This will be in addition to staff checking all orders that come in for residents either from office visits and phone calls made to the facility by outpatient facilities.

In response to Rule area with Type $B$ violation of Healthcare:
As stated in the plan of correction, staff did call physician and clarification of order was given. On 10/16/2015, order is now to take medication with food if resident refused or misses he can still take medicine.
Again, staff was inserviced on facility policy and procedure for Rule area of Health Care and follow up on 10/20/2015. Facility administration will also ensure all follow up orders and any orders refused by resident will be followed up on and reported in accordance to policy and rule area. This will be checked by administration with a record to show staff compliance on a weekly basis.


