

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL011237 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 07/14/2015 |
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| NAME OF PROVIDER OR SUPPLIER SOUNDVIEW FAMILY CARE HOMES - UNIT J | STREET ADDRESS, CITY, STATE, ZIP CODE 138 CENTER AVENUE BLACK MOUNTAIN, NC 28711 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
| C 000 | Initial Comments | C 000 | | |
| C 330 | <p>10A NCAC 13G .1004(a) Medication Administration</p> <p>10A NCAC 13G .1004 Medication Administration (a) A family care home shall assure that the preparation and administration of medications, prescription and non-prescription and treatments by staff are in accordance with:</p> <p>(1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and</p> <p>(2) rules in this Section and the facility's policies and procedures.</p> <p>This Rule is not met as evidenced by: Based on observation, interview, and record review, the facility failed to assure all medications (Vitamin B 12) for 1 of 3 sampled residents (#1) were administered as prescribed.</p> <p>The findings are:</p> <p>Review of current FL2, dated 10/3/14, for Resident #1 revealed: -Diagnoses which included seizure disorder, schizophrenia and insulin dependent diabetes mellitus. -Order for cobalamin 1000 mcg/ml mg, inject 1ml intramuscular as ordered. (Vitamin B-12 is used to treat pernicious anemia and to prevent fatigue, weakness, memory loss, and other problems with the nervous system.)</p> <p>Review of June and July 2015 electronic Medication Administration Records (e-MARs) revealed: -Entry for B-12 1,000 mcg/ml, inject 1 ml</p> | C 330 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| C 330 | <p>Continued From page 1</p> <p>intramuscularly as directed.</p> <p>-No documentation the B-12 injections had been administered.</p> <p>Review of physician orders, dated 10/31/14, revealed an order for B-12 1,000 mcg/ml, inject 1 ml intramuscular once per month.</p> <p>Review of Resident #1's record revealed the last documented administration of B-12 injection was on 3/24/15 by a Home Health (HH) nurse.</p> <p>Observations in the medication cart where overstock medications were stored revealed Resident #1's medications on hand included three vials of B-12 1000 mcg inject 1ml intramuscular as ordered with the following dispensing dates: -4/16/15 -5/12/15 -6/13/15</p> <p>Interview with Resident #1 on 7/14/15 at 12:30pm revealed: -He had not had the B-12 injections for at least 2 or 3 months and did not think it was right the pharmacy had charged him for the B-12 when he had not been receiving the injections. -H said he could tell he had less energy the last 2 months.</p> <p>On 7/14/15 at 11:00am, interview with the Supervisor-in-Charge (SIC), Staff A, from a sister facility across the street revealed: -He was in this facility "today," 7/14/15, to assist the facility's SIC because she was new to this facility. -He said he reviewed Resident #1's chart and could find no documentation Resident #1 had received B-12 injections since March 2015.</p> | C 330 | | |

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| C 330 | <p>Continued From page 2</p> <p>Telephone call to Resident #1's primary care physician office on 7/14/15 at 12:10pm revealed Resident #1's physician was out of the office until next week, but another physician provided information as follows:</p> <ul style="list-style-type: none"> -Per review of Resident #1's chart, she could not find a diagnosis of pernicious anemia, but did find a diagnosis of B-12 deficiency. -The last lab available in the chart for B-12 levels was dated September 2014 and the levels were good. -This physician stated Resident #1 would be fine if the facility could assure the B-12 injections were started back this month (July). <p>Interview with Staff A on 7/14/15 at 11:30am revealed:</p> <ul style="list-style-type: none"> -He did not know why the HH nurse did not administer the B-12 injections when she was in the facility in April, May, June, and July 2015. -He would make an entry on the e-MAR to flag the facility staff to assure the B-12 injections were administered as ordered. -He would call the pharmacy to let them know to not dispense any more B-12 until September, 2015. -He would assure Resident #1 received the B-12 injection "today." <p>On 7/14/15 at 12:15pm, interview with the facility SIC, Staff B, revealed:</p> <ul style="list-style-type: none"> -The B-12 was stored in the overstock section of the medication cart because there was not room where the daily medications were stored. -The B-12 injections should have been entered on the e-MAR as a monthly scheduled task which would require MA's to respond monthly if the B-12 injections had been administered. -The "Report of Consultation" which the HH nurse | C 330 | | |

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| C 330 | Continued From page 3 signs when injections are given should have had the B-12 injections listed to assure the HH nurse did not forget to administer the B-12. -Staff B understood that the eMARs were checked monthly in the management's office. | C 330 | | |