

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL034098</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/24/2015</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SALEM TERRACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2609 OLD SALISBURY ROAD WINSTON SALEM, NC 27127</b>
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D 000	Initial Comments  The Adult Care Licensure staff conducted an annual survey and follow up on June 23, 2015 and exited on June 24, 2015.	D 000		
D 077	<p>10A NCAC 13F .0306(a)(4) Housekeeping And Furnishings</p> <p>10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (4) have a North Carolina Division of Environmental Health approved sanitation classification at all times in facilities with 12 beds or less and North Carolina Division of Environmental Health sanitation scores of 85 or above at all times in facilities with 13 beds or more; This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to maintain a North Carolina Division of Environmental Health approved sanitation classification of 85 or above at all times.</p> <p>The findings are:</p> <p>Observation on 06/23/15 at 9:40 am upon entrance to the facility revealed: -The sanitation score was 84 based on a local Environmental Health inspection completed on 06/09/15. -There were two damaged flooring tile areas, one at the door entrance to the medication room and the other in the door way of the dining room, in the Special Care Unit (SCU). -The main entrance hallway in the SCU had a</p>	D 077		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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D 077	<p>Continued From page 1</p> <p>sticky residue that shoes would stick to the floor when walked on.</p> <p>Review of the facility's current Environmental Health inspection report dated 06/09/15 revealed: -The inspection included demerits related to walls, floors, lighting, toilet, vermin control, proper disinfectant use, removal of solid waste and vacuum breakers missing on shower heads.</p> <p>Observation on 06/24/15 at 11:30 am of the rooms noted on the Environmental Health Inspection report revealed: -The rooms were 106, 112, 514, 509, 505, 501, 502, 400, 407, 402, 405, 312, 310, 304, 203, 206. -The findings had been corrected and/or were under repair.</p> <p>Interview on 06/24/15 at 9:45 am with the Administrator revealed: -She was aware of the 84 sanitation score. -She had requested a re-inspection because she did not agree with the sanitation score of 84. -The demerits on the sanitation report had been corrected and were "little" things except the bathroom in the SCU, which was being repaired the next week coming.</p> <p>Interview on 06/24/15 at 10:40 am with the Maintenance Director revealed: -The local Environmental Health Department had conducted the annual inspection about two weeks ago. -The Environmental Health Inspector had noted normal wear and tear where wheel chairs had rubbed the walls. -The Environmental Health Inspector had also noted where walls had been patched and repaired, but not yet painted. -There were no actual holes in the walls or in the</p>	D 077		

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D 077	<p>Continued From page 2</p> <p>floors.</p> <ul style="list-style-type: none"> <li>-The Environmental Health Inspector had stated that he would return to the facility and conduct another inspection when the Maintenance Director called and advised him that the repairs had been made, and this would possibly result in an increased sanitation score.</li> <li>-The facility had 7 resident rooms and 7 resident bathrooms on the list for repairs.</li> <li>-The corporate office was aware of the local Environmental Health inspection score and the need for the repairs.</li> <li>-The facility employed one full-time maintenance employee and one part-time maintenance employee.</li> </ul> <p>Interview via telephone with Resident #2's family member on 06/24/15 at 11:00 am revealed:</p> <ul style="list-style-type: none"> <li>-The sticky residue had been on the floor since March.</li> <li>-The stickiness was worse on some days than others.</li> <li>-She had noticed housekeeping cleaning the floors multiple times on her visits to the facility.</li> </ul> <p>Interview on 06/24/15 at 1:00 pm with the Environmental Services Manager revealed:</p> <ul style="list-style-type: none"> <li>-The sticky flooring in the SCU was done by the previous Environmental Service contract group.</li> <li>-The previous company had used a floor buffing machine on the flooring that damaged the top layer of the laminate surface causing the surface to be sticky.</li> </ul> <p>Interview on 06/26/15 at 8:45 am with the Environmental Health Inspector revealed:</p> <ul style="list-style-type: none"> <li>-The facility had received several complaints regarding cleanliness.</li> <li>-As of this date (June 26, 2015) no request had been made by the facility for a follow-up</li> </ul>	D 077		

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