



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

TO: North Carolina Licensed Adult Care Providers

FROM: Megan Lamphere, Chief
Division of Health Service Regulation, Adult Care Licensure Section

DATE: March 8, 2021

SUBJECT: Adult Care Medication Aide Examination Changes

The Department of Health and Human Services (DHHS) has contracted with Pearson VUE to provide testing services for the adult care medication aide state-approved competency examination. We are pleased to inform you that the written version of the adult care medication aide examination will transition to a computer-based test delivery model. The computer-based examination will be available at 44 Pearson VUE test center locations across the state. These locations will be available for selection during the examination registration process.

The registration process will transition from a paper form to an online registration format with fee collection availability. Candidates should no longer provide payment for the examination by mail or in-person to the Division of Health Service Regulation. Vouchers can be purchased via the [Pearson VUE voucher store](#).

Candidates who have paid the Division of Health Service Regulation for the examination and are waiting to schedule to take the examination will receive a voucher directly from Pearson VUE to complete the registration process.

Candidates can begin registering to take the examination online beginning March 13, 2021. The examination will transition to the computer-based test delivery model on March 14, 2021. A [candidate handbook](#) is available that outlines the examination process.

The following are the fees associated with the online examination.

Medication Aide Examination for Employment in an Adult Care Facility	Examination Fee
Computer-Based Written Examination (initial)	\$25
Computer-Based Written Examination (re-test)	\$25
Candidates who fail to show up for a scheduled exam and fail to notify the Vendor	\$25
Candidates who give less than 24-hour notice of the need to reschedule an examination	\$25

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATIONS

LOCATION: 801 Biggs Drive, Brown Building, Raleigh, NC 27603
MAILING ADDRESS: 2709 Mail Service Center, Raleigh, NC 27699-2709
www.ncdhhs.gov • TEL: 919-855-3970 • FAX: 919-733-9764

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Attached, you will find instructions regarding how to complete an online registration, important reminders for the day of the exam, and a list of the 44 test center locations.

If you have questions concerning the application process, examination reservations or cancellations, please call Pearson VUE at 888-723-6773, or visit their [website](#).

Thank you for your continued dedication and commitment.

cc:

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PEARSON VUE
North Carolina Adult Care Medication Aide Examination

How to Complete an Examination Registration

1. Navigate to:
 - [Examination Log-in Page](#) or [Medication Aide Website](#)
2. Create and Complete a Candidate Profile.
 - Candidates who have taken the nurse aide I examination or completed the medication aide examination in the past may already have an account.
3. Complete the Medication Aide Application for Adult Care.
 - If candidates request testing accommodations, then the application will not be approved until the candidate has completed the accommodation steps listed in the Adult Care Medication Aide Candidate Handbook.
4. Click Schedule Exam Link on the Account Homepage.
5. Select Testing Location, Exam Date, and Exam Time.
6. Complete Payment.
 - After payment is processed, a confirmation email will be sent to the email provided. Also included will be the information regarding the examination appointment.

Examination Payment

The examination fee must be paid at the time of reservation by credit card, debit card, or voucher.

Examination Day

1. Candidates should report to the test center 30 minutes before the appointment time.
2. Candidates are required to present two forms of current (not expired) identifications.
 - Refer to the candidate handbook for a list of approved identifications.
3. Candidates will complete any required paperwork during the check-in process.
4. Candidates will have an opportunity to take a computerized tutorial regarding how the examination will be administered. The time spent on this tutorial will not reduce the examination time.
5. Candidates will receive a score report before they leave the testing center.

Resources

1. [Training materials](#)
2. [Candidate Handbook, Registration Website, Voucher Purchasing](#)

Pearson VUE Computer – Based Test Center Locations (March 2021)

	NAME	CITY	COUNTY
1	South Piedmont Community College	Polkton	Anson
2	Rowan-Cabarrus Community College – South Campus	Concord	Cabarrus
3	Caldwell Community College and Technical Institute	Hudson	Caldwell
4	Catawba Valley Community College	Hickory	Catawba
5	Tri-County Community College	Murphy	Cherokee
6	Southeastern Community College Testing Center	Whiteville	Columbus
7	Craven Community College	New Bern	Craven
8	Craven Community College – Site 2	New Bern	Craven
9	Office of University Testing Services – FSU	Fayetteville	Cumberland
10	Davidson County Community College	Thomasville	Davidson
11	North Carolina Central University	Durham	Durham
12	Alliance Assessments LLC	Winston-Salem	Forsyth
13	Forsyth Technical Community College	Winston-Salem	Forsyth
14	Vance-Granville Community College	Louisburg	Franklin
15	TechWorks Gaston	Belmont	Gaston
16	BCY Testing Solution	Greensboro	Guilford
17	NC Elite Career Center of Greensboro	Greensboro	Guilford
18	Central Carolina Community College	Sanford	Lee
19	A BCY Solution	Charlotte	Mecklenburg
20	ABS Career Training & Testing Center	Charlotte	Mecklenburg
21	Central Piedmont Community College	Charlotte	Mecklenburg
22	ECPI University	Charlotte	Mecklenburg
23	MyComputerCareer.com	Charlotte	Mecklenburg
24	NC Elite Career Services of Charlotte	Charlotte	Mecklenburg
25	New Horizons Computer Learning Center	Charlotte	Mecklenburg
26	SageAbility	Charlotte	Mecklenburg
27	Cape Fear Community College	Wilmington	New Hanover
28	Coastal Carolina Community College	Jacksonville	Onslow
29	College of the Albemarle	Elizabeth City	Pasquotank
30	Mid-Atlantic Christian University	Elizabeth City	Pasquotank
31	East Carolina University Proctoring Center	Greenville	Pitt
32	Richmond Community College – James Building	Hamlet	Richmond
33	Robeson Community College	Lumberton	Robeson
34	Rockingham Community College	Wentworth	Rockingham
35	Rowan-Cabarrus Community College – North Campus	Salisbury	Rowan
36	Stanly Community College	Albemarle	Stanly
37	South Piedmont Community College	Monroe	Union
38	Vance-Granville Community College	Henderson	Vance
39	NC Elite Career Center	Cary	Wake
40	ECPI College of Technology	Raleigh	Wake
41	Wake Technical Community College – Beltline Education Center located at 3200 Bush Street	Raleigh	Wake
42	Wake Technical Community College – RTP	Morrisville	Wake
43	Appalachian State University	Boone	Watauga
44	WCC – Workforce Dev & Comm Ed – Building 13	Wilkesboro	Wilkes