

1 10A NCAC 13P .0201 is amended with changes as published in 32:11 NCR 1026-1036 as follows:

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3 **10A NCAC 13P .0201 EMS SYSTEM REQUIREMENTS**

4 (a) County governments shall establish EMS Systems. Each EMS System shall have:

- 5 (1) a defined geographical service area for the EMS System. The minimum service area for an EMS
6 System shall be one county. There may be multiple EMS Provider service areas within an EMS
7 System. The highest level of care offered within any EMS Provider service area shall be available
8 to the citizens within that service area 24 hours a day, seven days a week;
- 9 (2) a defined scope of practice for all EMS personnel functioning in the EMS System within the
10 parameters set forth by the North Carolina Medical Board pursuant to G.S. 143-514;
- 11 (3) written policies and procedures describing the dispatch, coordination, and oversight of all
12 responders that provide EMS care, specialty patient care skills, and procedures as set forth in Rule
13 ~~.0301(a)(4)~~ .0301 of this Subchapter, and ambulance transport within the system;
- 14 (4) at least one licensed EMS Provider;
- 15 (5) a listing of permitted ambulances to provide coverage to the service area 24 hours a day, seven days
16 a week;
- 17 (6) personnel credentialed to perform within the scope of practice of the system and to staff the
18 ambulance vehicles as required by G.S. 131E-158. There shall be a written plan for the use of
19 credentialed EMS personnel for all practice settings used within the system;
- 20 (7) written policies and procedures specific to the utilization of the EMS System's EMS Care data for
21 the daily and on-going management of all EMS System resources;
- 22 (8) a written Infectious Disease Control Policy as defined in Rule ~~.0102(28)~~ .0102 of this Subchapter
23 and written procedures that are approved by the EMS System Medical Director that address the
24 cleansing and disinfecting of vehicles and equipment that are used to treat or transport patients;
- 25 (9) a listing of resources that will provide online medical direction for all EMS Providers operating
26 within the EMS System;
- 27 (10) an EMS communication system that provides for:
- 28 (A) public access to emergency services by dialing 9-1-1 within the public dial telephone
29 network as the primary method for the public to request emergency assistance. This
30 number shall be connected to the PSAP with immediate assistance available such that no
31 caller will be instructed to hang up the telephone and dial another telephone number. A
32 person calling for emergency assistance shall not be required to speak with more than two
33 persons to request emergency medical assistance;
- 34 (B) a PSAP operated by public safety telecommunicators with training in the management of
35 calls for medical assistance available 24 hours a day, seven days a week;
- 36 (C) dispatch of the most appropriate emergency medical response unit or units to any caller's
37 request for assistance. The dispatch of all response vehicles shall be in accordance with a

- 1 written EMS System plan for the management and deployment of response vehicles
 2 including requests for mutual aid; and
- 3 (D) two-way radio voice communications from within the defined service area to the PSAP
 4 and to facilities where patients are transported. The PSAP shall maintain all required FCC
 5 radio licenses or authorizations;
- 6 (11) written policies and procedures for addressing the use of SCTP and Air Medical Programs resources
 7 utilized within the system;
- 8 (12) a written continuing education program for all credentialed EMS personnel, under the direction of
 9 a System Continuing Education Coordinator, developed and modified based on feedback from EMS
 10 Care system data, review, and evaluation of patient outcomes and quality management peer reviews,
 11 that follows the criteria set forth in Rule .0501 of this Subchapter;
- 12 (13) written policies and procedures to address management of the EMS System that includes:
- 13 (A) triage and transport of all acutely ill and injured patients with time-dependent or other
 14 specialized care issues including trauma, stroke, STEMI, burn, and pediatric patients that
 15 may require the **by-pass bypass** of other licensed health care facilities and that are based
 16 upon the expanded clinical capabilities of the selected healthcare facilities;
- 17 (B) triage and transport of patients to facilities outside of the system;
- 18 (C) arrangements for transporting patients to identified facilities when diversion or bypass
 19 plans are activated;
- 20 (D) reporting, monitoring, and establishing standards for system response times using system
 21 data;
- 22 (E) weekly updating of the SMARTT EMS Provider information;
- 23 (F) a disaster plan;
- 24 (G) a mass-gathering ~~plan~~; plan that includes how the provision of EMS standby coverage for
 25 the public-at-large will be provided;
- 26 (H) a mass-casualty plan;
- 27 (I) a weapons plan for any weapon as set forth in Rule .0216 of this Section;
- 28 (J) a plan on how EMS personnel shall report suspected child abuse pursuant to G.S. 7B-301;
- 29 (K) a plan on how EMS personnel shall report suspected abuse of the disabled pursuant to G.S.
 30 108A-102; and
- 31 (L) a plan on how each responding agency is to maintain a current roster of its personnel
 32 providing EMS care within the county under the provider number issued pursuant to
 33 Paragraph (c) of this Rule, in the OEMS credentialing and information database;
- 34 (14) affiliation as defined in Rule ~~.0102(3)~~ .0102 of this Subchapter with a trauma RAC as required by
 35 Rule .1101(b) of this Subchapter; and
- 36 (15) medical oversight as required by Section .0400 of this Subchapter.

1 (b) Each EMS System that utilizes emergency medical dispatching agencies applying the principles of EMD or
2 offering EMD services, procedures, or programs to the public shall have:

- 3 (1) a defined service area for each agency;
- 4 (2) appropriate personnel within each agency, credentialed in accordance with the requirements set forth
5 in Section .0500 of this Subchapter, to ensure EMD services to the citizens within that service area
6 are available 24 hours per day, seven days a week; and
- 7 (3) EMD responsibilities in special situations, such as disasters, mass-casualty incidents, or situations
8 requiring referral to specialty hotlines.

9 (c) The EMS System shall obtain provider numbers from the OEMS for each entity that provides EMS Care within
10 the county.

11 (d) An application to establish an EMS System shall be submitted by the county to the OEMS for review. When the
12 system is comprised of more than one county, only one application shall be submitted. The proposal shall demonstrate
13 that the system meets the requirements in Paragraph (a) of this Rule. System approval shall be granted for a period of
14 six years. Systems shall apply to OEMS for reapproval no more than 90 days prior to expiration.

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16 *History Note: Authority G.S. 131E-155(1); 131E-155(6); 131E-155(7); 131E-155(8); 131E-155(9); 131E-*
17 *155(13a); 131E-155(15); 143-508(b); 143-508(d)(1); 143-508(d)(2); 143-508(d)(3); 143-*
18 *508(d)(5); 143-508(d)(8); 143-508(d)(9); 143-508(d)(10); 143-508(d)(13); 143-517; 143-518;*
19 *Temporary Adoption Eff. January 1, 2002;*
20 *Eff. August 1, 2004;*
21 *Amended Eff. January 1, 2009;*
22 *Readopted Eff. January 1, ~~2017~~ 2017;*
23 *Amended Eff. July 1, 2018.*