

Division of Health Service Regulation

(<http://www.ncdhhs.gov/dhsr/index.html>)

- **Over 500 employees with offices in Asheville, Black Mountain, Hickory, Lexington, Raleigh, Clinton and Greenville.**
- **11 sections**
 - **Budget and Planning (includes Medical Facilities Planning)**
 - **Medical Facilities Planning works with the SHCC to develop the State Medical Facilities Plan which recommends health service needs to the Governor. The plan is required pursuant to G.S. 131E, Article 9).**
 - **Certificate of Need – oversees implantation and enforcement of CON law (G.S. 131E, Article 9)**
 - **Construction – conducts plan reviews and inspections of health care facilities**
 - **4 Licensure and Certification Sections – licenses and inspects**
 - **Acute and Home Care – hospitals, home care, hospice, ambulatory surgery, dialysis, clinical laboratories, etc. (~7,500 providers)**
 - **Nursing Homes – nursing homes (436 providers)**
 - **Adult Care – family care (2-6 beds) and adult care (≥ 7 beds) (~1,250 providers)**
 - **Mental Health – mental health, developmental disability and substance abuse services facilities (~4,000 providers)**
 - **Health Care Personnel Registry – oversight of unlicensed health care personnel in the state (~80,000 active nurse aides and ~700 investigations/year of unlicensed healthcare personnel)**
 - **Complaint Intake – receives and triages complaints for all healthcare providers regulated by the agency**
 - **Office of EMS – oversight of all EMS services in the state (11 trauma centers, 2,205 ground ambulances, 21 air ambulances, and 29,408 credentialed personnel)**
 - **Jails and Detention – oversight of all local confinement facilities in the state (118 facilities)**

