DEPART	MENT OF HEALTH AN	ID HUMAN SERVICES				RM APPROVED	
CENTER	S FOR MEDICARE &	MEDICAID SERVICES				O. 0938-0391	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING			(X3) DATE SURVEY COMPLETED	
		345335			C 10/03/2024		
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE		10/03/2024	
			170	4 NC HIGHWAY 39 N			
FRANKLI	N OAKS NURSING AND	REHABILITATION CENTER	LO	UISBURG, NC 27549			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORI (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	TION SHOULD BE COMPLETION THE APPROPRIATE DATE		
F 000	 INITIAL COMMENTS A complaint investigation survey was conducted on 10/3/2024. Event ID# OX7R11. The following intakes were investigated, NC00222595, NC00221410, and NC00221208. 		F 000				
	3 of 3 complaint allegations did not result in a deficiency.						
						(X6) DATE 12/09/2024	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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